



All-in-One, Cloud **Hotel Management Software Technologies**

- PMS
- Booking Engine
- Channel Manager
- Rate Manager
- Point of Sale (POS)
- Spa Manager

Whye

1

All In One Solution

Eptera is the most comprehensive cloud hotel management solution on the market; it is a full PMS including booking engine, channel manager, rate manager, POS, and other additional modules. It has all the features and functions your hotel may need.

2

Cloud and Web Based

Eptera is hosted by Microsoft Azure and can be used by any web browser therefore it is accessible from any computer or mobile device anywhere in the world. Compared to on-premise systems, it is much more efficient due to its on-the-go accessibility.

3

Latest Technology

Eptera uses the latest technology (Google's Angular Framework, Reactive Web Programing, and NodeJS) that is why it is extremely fast, efficient, and compatible with all devices and browsers.

4

Cost Effective & High ROI

Eptera has cloud hosting and SaaS license therefore it does not need any server, expensive licenses nor any maintenance or upgrade costs. That is why it is very cost effective and has the highest ROI.

5

Reliable

Eptera is hosted in Microsoft Azure Cloud Servers that are the most powerful and protected data centers in the world. It is backed up in more than 24 points in the world.

6

Secure

Eptera uses SSL for data transfer, secure tokens for authentication mechanisms, and several AI guard algorithms for malicious attacks. It is one of the best protected systems in the world.

7

Easy to Use

Since Eptera uses Google's Material Design which has a very familiar interface, it is both user-friendly and easy to use.

ptera?

8

Mobile

It is completely responsive and fully functional on tablets and phones in addition to desktop systems.

9

Customizable

Eptera is easily customizable for any size and type of hotel due to its flexible parameters.

10

Multi Property

Eptera has many special functions and reports for group hotels and chains. It provides shared consolidated reports for occupancy, income, ADR, and aggregation of financial statements. It also provides shared use of information about guests, agencies, and reservations.

11

Scalable

Since it is hosted in cloud servers, CPU power and storage capacity can be easily expanded or decreased depending on your needs.

12

Interoperable

Eptera has a public API for communication with other systems, so integration to other external systems such as banks, door locks, and pay tv etc. can easily be done.

13

Enhanced Support

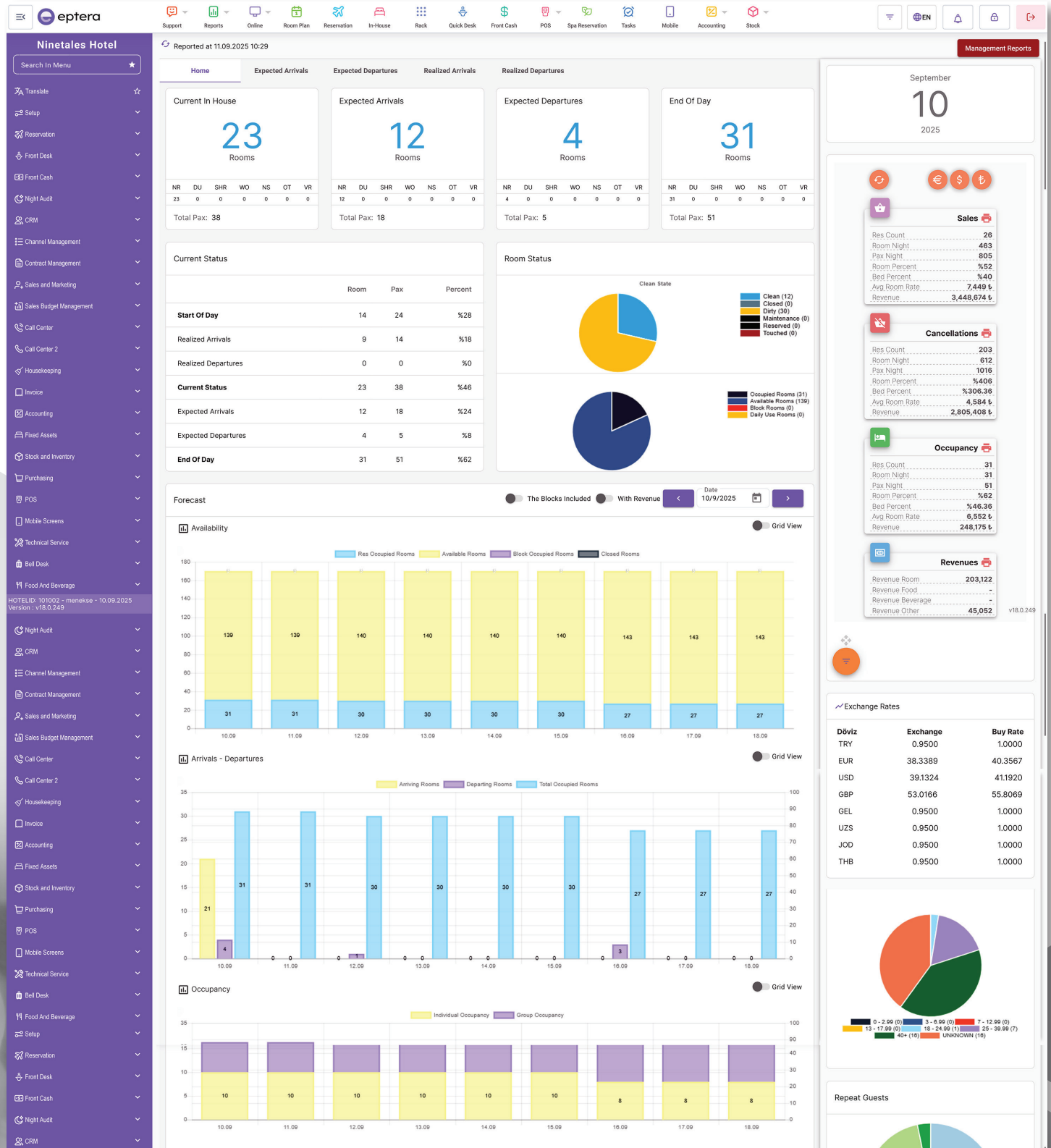
Eptera has 24x7 online support; an expert will be with you looking at the same screen anytime you need.

14

Excellent References

Eptera is used by over 5000 properties in 40 countries such as England, Spain, Germany, Holland, Azerbaijan, Thailand, Saudi Arabia, Qatar and Curaçao in the Caribbean.

► Daily Status



- Daily status window provides all critical information about the hotel on a single screen.
- You can view your hotel's occupancy, revenue, forecast, even call center notes both in graphs and lists.

► Reservation List

- You can list, sort, group and filter all of your reservations by any criteria with a single click.
- With the help of the color codes, important information becomes more visible.
- All functions are accessible with a single click after selecting a single line or multiple lines.
- All screens can be exported to Excel or to the printer in different formats.

Front Office Control Panel

Filters: Total: 25

<	Waiting	Reservation	Expected Arrivals	InHouse	Realized Arrivals	Expected Departures	Today Departures	De	>	
#	Roo...	Room State	Agency	Guest Name	Arrival	Departure	Room Type	Given Type	Res Id	
>	1	1001	Dirty(Occ) MBI	Tui Benelux	Samantha Black / Hasan Hüseyin	01/09/2025 00:00	20/09/2025 12:00	TWN	DBL	254,406
>	2	101	Clean(Occ) MBI	Tui UK	Susanne Black	10/09/2025 00:00	30/09/2025 00:00	DBL	DBL	254,400
>	3	102	Dirty(Occ) MBI	Tui Benelux	Jessica Simpson / Alicia Keys	01/09/2025 14:00	16/09/2025 12:00	TWN	DBL	254,417
>	4	104	Clean(Occ) MBI	Airbnb	Nathan McKenzie	10/09/2025 00:00	30/09/2025 00:00	DBL	DBL	254,399
>	5	105	Clean(Occ) TSI MBI	Airbnb	Walter White	10/09/2025 00:00	30/09/2025 00:00	DBL	DBL	254,398
>	6	106	Dirty(Occ) MBI	Tui Benelux	Fred Valkin / Ömer Gözlek	05/09/2025 00:00	30/09/2025 00:00	TWN	DBL	254,412
>	7	108	Clean(Occ) MBI	Hotelbeds	Heather Cohen	10/09/2025 00:00	30/09/2025 00:00	DBL	DBL	254,395
>	8	109	Clean(Occ) MBI	Airbnb	Heather Cohen	10/09/2025 14:00	16/09/2025 12:00	TWN	DBL	243,277
>	9	110	Clean(Occ) MBI	Expedia	Caner Bircak	05/09/2025 00:00	30/09/2025 00:00	TWN	DBL	254,413
>	10	111	Dirty(Occ) TSI MBI	Tui Benelux	John Smith / Jeffrey Lawrence	10/09/2025 00:00	02/10/2025 00:00	TWN	DBL	254,403
>	11	112	Dirty(Occ) MBI	Tui Benelux	John Smith / Jeffrey Lawrence	10/09/2025 14:00	16/09/2025 12:00	TWN	DBL	254,416
>	12	113	Clean(Occ) MBI	Booking.com	John Smith / Jeffrey Lawrence	10/09/2025 00:00	30/09/2025 00:00	TWN	DBL	254,396
>	13	114	Clean(Occ) MBI	Walkin	John Smith / Jeffrey Lawrence	10/09/2025 14:00	16/09/2025 12:00	TWN	DBL	243,276
>	14	115	Clean(Occ) MBI	Airbnb	John Smith / Jeffrey Lawrence	10/09/2025 00:00	30/09/2025 00:00	TWN	DBL	254,405
>	15	202	Dirty(Occ) MBI	Tui Benelux	John Smith / Jeffrey Lawrence	10/09/2025 00:00	30/09/2025 00:00	TWN	TWN	254,404
>	16	203	Dirty(Occ) MBI	Tui Benelux	John Smith / Jeffrey Lawrence	10/09/2025 00:00	30/09/2025 00:00	TWN	TWN	254,414
>	17	204	Dirty(Occ) MBI	Airbnb	John Smith / Jeffrey Lawrence	10/09/2025 00:00	30/09/2025 00:00	TWN	TWN	254,414

► In the listings multiple sorting, filtering, searching, grouping are standardized.

► Thanks to its digital archiving capability, one or more documents can be stored in the related record by scanning or uploading.

► Users can view only the allowed screens and use the allowed functions depending on their authority.

► Reservation Card

- All details about the reservation are in one place.
- No more duplicate guest profiles. Auto guest lookup feature finds old profiles and puts them together.
- There is access to room type availability for the current reservation period with a touch of a button.
- It has the ability to block rooms with one click.
- It has unlimited profile recording ability.
- There is authority control for access to the pricing tab; all data related to pricing is in one place.

Reservation Card #254395

Agency / Company / Individual: Hotelbeds

Check-in: 10/9/2025 00:00

Check-out: 30/9/2025 00:00

Room Type: DBL

Board Type: BB

Nationality: Argentina

Preferred Bed: French

Room: 108

Given Room Type: DBL

Contract: Online

Rate Type: Refundable

Segment: Independent Individual

Market: Online Travel Agency

Guests: 2

Guests	Pricing	ProFolio	Folio	Notes
Brigitte Broys S5654855		Brigitte Broys	Argentina (ARG)	S5654855 12/09/1977
Daenerys Targaryan DD65458415		Daenerys Targaryan	Hungary (HUN)	DD65458415 12/08/1988

Notes Summary: REQ : Soft pillow

Booker: Heather Cohen

Guest Representative: emre

Paid by: Agency/Company

VIP Type: VIP 1

Res No: 254395

Accom Type: Sold

Option Date: 8/9/2025 12:00

Payment Type: City Ledger

Special States: 1

Record Type: NORMAL

Option State: Definite

Sales Project: Summer 2025

Trip Reason: Business

Res ID: 254395

ShareNo:

Pay Status: Prepayment Done

Reservation Group:

Color Code: Orange

State: InHouse

Details | Notes (2) | Credit Card | Packages | Tasks (0) | Folio Routing

► Accounting

Account Card

General

Tax Details

Contact Details

Transfer Details

Name

Electronic Reservation Systems

Code

ERS

Currency

TRY

Type

Debit

54,259.80

Credit

40,000.00

Balance

14,259.80

Debit/Credit

D

Recalculate

Get Payment By Wire

Get Payment By Cash

Get Payment By Credit Card

General Transaction

Total: 4

Id

Receipt Date

Invoice Id

Invoice Notes

Receipt Number

Detail Notes

Local Debit

Local Credit

338,127

15/01/2020

338,121

24/12/2019

379,708

407 17.12-26.12.2019 ...

1142

338,123

24/12/2019

379,709

401 19.12-25.12.2019 ...

338,125

24/12/2019

379,710

405 19.12-25.12.2019 ...

Accounting Receipt

Receipt Number

114215

Project

Transfer

Update User

eda.yilmaz@eletraweb.com

Receipt Date

24/12/2019

Expense

Beverages

Creator User

Description

Invoice

Operation

General

Status

Completed

Total: 2

Account Name

Description

Currency

C Debit

C Credit

Currency Rate

Local Debit

Local Credit

Electronic Reservation S...

TRY

22,465.80

0.00

1.00

22,465.80

0.00

Default Income

TRY

0.00

22,465.80

1.00

0.00

22,465.80

Total Debit

22,465.80

Total Credit

22,465.80

- It allows you to easily perform preliminary accounting transactions such as current account, credit-debit follow-up, cash follow-up, personnel account follow-up, invoice and waybill issuance and follow-up of checks and promissory notes.

Invoice

Current Informations

E-Invoice

E-Invoice Log

ToWhom *

Guest 1

Account Name

Cash Client

Account ID

1804

Passport No

25435GH

Tax Place

Tax Number

22222222222

Invoice Title and Address

Lucy Eason (22222222222)

Invoice Info

Invoice No

TLA2025000000002

Issue D

10/9/2

Issue H

10:54

Payment Due Date

10/9/2025

Branch *

Central

Company Name

Explanation

Line Total

VAT %

Tax Percent2

TaxCode 2

VAT Amount

Tax Inc Line Total

Tax

Room - Accommodation

47,251.00

10.00

0059 KONAKLAMA VERGİSİ

4,725.10

52,921.12

Restaurant - Board-Pension

17,494.55

10.00

1,749.45

19,244.00

TAX

Notes

Other Fields

Tableable Amount

Tax Type

Tax Percent

Tax Amount

Final Amount

Exempt Amount

Rounding

64,745.55

0015 KDY GERCEK

10.00

6,474.55

71,220.10

0.00

47,251.00

0059 KONAKLAMA *

2.00

945.02

48,196.02

0.00

7,419.57

Tax Exclusive Amount

64,745.55

Total Tax Amount

7,419.57

Tax Exemption

0.00

Mid Total

72,165.12

Unpaid Amount

0.00

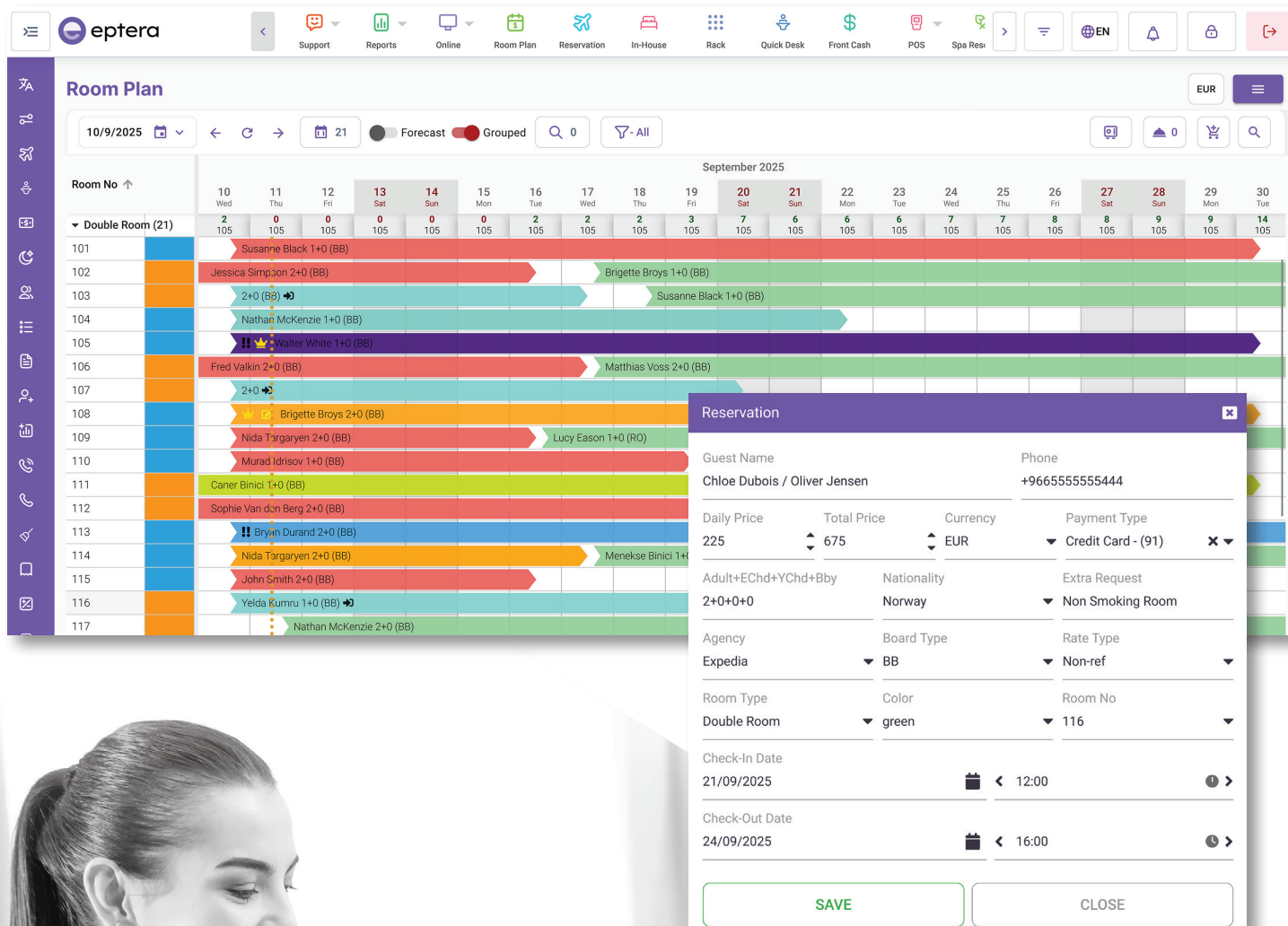
Grand Total

72,165.12

Calculate

► Room Calendar

- It is designed in such a way that you can perform the entire operation of the front office (Reservation, Check-in, Check-out, Folio, Blockage, Payments)
- You can access the guest's reservation card, change room and date with a drag and drop, do check-in/check-out transaction, make collections and go to the folio.
- You can easily drag and drop a reservation to modify its room number or accommodation range.



Room Plan

10/9/2025 | 21 | Forecast | Grouped | 0 | All

September 2025

Room No	10 Wed	11 Thu	12 Fri	13 Sat	14 Sun	15 Mon	16 Tue	17 Wed	18 Thu	19 Fri	20 Sat	21 Sun	22 Mon	23 Tue	24 Wed	25 Thu	26 Fri	27 Sat	28 Sun	29 Mon	30 Tue
Double Room (21)	2	0	0	0	0	0	2	2	2	3	7	6	6	6	7	7	8	8	9	9	14
101	Susanne Black 1+0 (BB)																				
102	Jessica Simpson 2+0 (BB)										Brigitte Broys 1+0 (BB)										
103	2+0 (BB)										Susanne Black 1+0 (BB)										
104	Nathan McKenzie 1+0 (BB)																				
105	!! Walter White 1+0 (BB)																				
106	Fred Valkin 2+0 (BB)										Matthias Voss 2+0 (BB)										
107	2+0																				
108	Brigitte Broys 2+0 (BB)																				
109	Nida Targaryen 2+0 (BB)										Lucy Eason 1+0 (R0)										
110	Murad Idrisov 1+0 (BB)																				
111	Caner Binici 1+0 (BB)																				
112	Sophie Van den Berg 2+0 (BB)																				
113	!! Bryan Durand 2+0 (BB)																				
114	Nida Targaryen 2+0 (BB)										Menekse Binici 1+										
115	John Smith 2+0 (BB)																				
116	Yelda Kumru 1+0 (BB)																				
117	Nathan McKenzie 2+0 (BB)																				

Reservation

Guest Name: Chloe Dubois / Oliver Jensen | Phone: +966555555444

Daily Price: 225 | Total Price: 675 | Currency: EUR | Payment Type: Credit Card - (91)

Adult+EChd+YChd+Bby: 2+0+0+0 | Nationality: Norway | Extra Request: Non Smoking Room

Agency: Expedia | Board Type: BB | Rate Type: Non-ref

Room Type: Double Room | Color: green | Room No: 116

Check-In Date: 21/09/2025 | 12:00

Check-Out Date: 24/09/2025 | 16:00

SAVE **CLOSE**

- You can also see the reservations received from online channels and have not been assigned a room on top of the room calendar screen and drag and drop them to the suitable room.
- The number of empty rooms is displayed at the bottom of the room type and the full occupancy can be seen on top of the chart.
- On this same screen, online channels can be managed and POS transactions can be processed.

Room Rack

Room Rack

Room State: [Dropdown] Apply [Select All]

04:35

Available Rooms

Enter a date range: 10/9/2025 - 11/9/2025

Availability

Room Availability

☐ Occupied (24/24)
☐ Vacant (18/18)

Room Type

☐ CON (1/1)
☐ DBL (21/21)
☐ FAMSUITE (10/10)
☐ TWN (10/10)

Room Type Group

☐ A Block (22/22)
☐ B Block (20/20)

Room State

☐ Clean (12/12)
☐ Confirmed (1/1)
☐ Dirty (28/28)
☐ Touched (1/1)

Room

Room No

Search...

Bed Type

☐ French (19/19)
☐ King (21/21)
☐ Twin (1/1)

Room Rack Features:

- You can view instant room statuses and color code them according to cleanliness and occupancy on one screen.
- You can easily filter the displayed rooms, access arrivals, departures and in-house information.
- You can take payments and do folio and checkout transactions on the room you selected without leaving this screen.
- Rooms are labeled using visual icons for VIP, late check-out and etc.

Housekeeping

- You can carry out all housekeeping processes in a digital environment.
- You can instantly update your rooms' dirty-clean and minibar statuses, make an efficient job distribution to your housekeepers and make performance evaluations easily.
- There is automatic and / or manual drag-and-drop distribution of the rooms among the maids.

HK Room Operations

Filters: Room Type Group, Room Availability, State

Total: 41

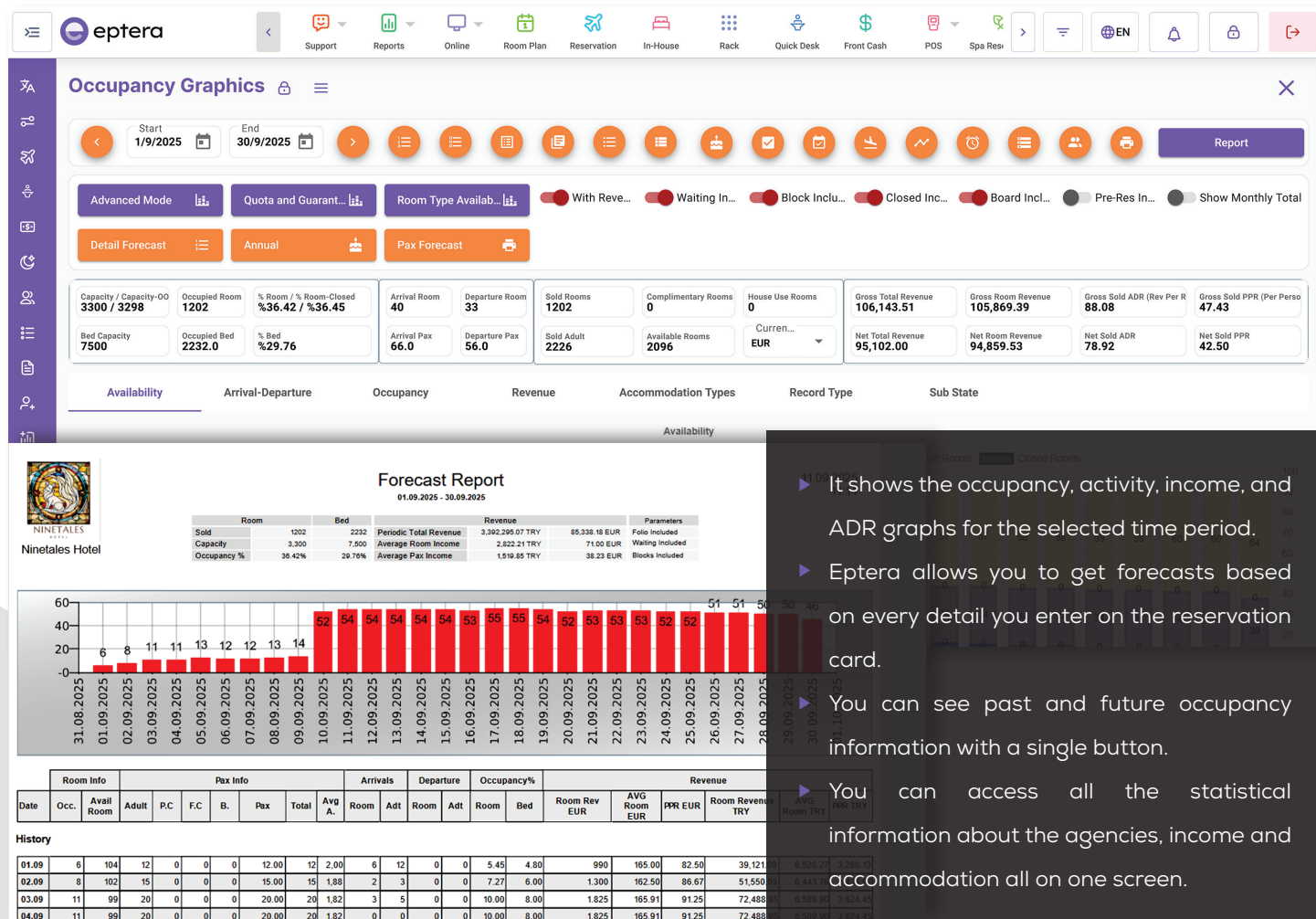
Room No	Status	Room Availability	Room Type	Room Type Group	Maid	Chef	Bed Type	View	Floor	Location	Last Out	Coming Room HK Message
1001	Dirty	Occupied	DBL	A Block	Maid 1		King					
101	Clean	Occupied	DBL	A Block	Turkan2							
102	Dirty	Occupied	DBL	A Block	Maid 1							
103	Touched	Vacant	DBL	A Block	Turkan2							
104	Clean	Occupied	DBL	A Block	Maid 1							
105	Clean	Occupied	DBL	A Block	Maid 1							
106	Dirty	Occupied	DBL	A Block	Maid 1							
107	Dirty	Vacant	DBL	A Block	Maid 1							
108	Clean	Occupied	DBL	A Block	Magda							
109	Clean	Occupied	DBL	A Block	Magda							
110	Clean	Occupied	DBL	A Block	Maid 1							
111	Dirty	Occupied	DBL	A Block	Maid 1							
112	Dirty	Occupied	DBL	A Block	Maid 1							
113	Clean	Occupied	DBL	A Block	Maid 1							
114	Clean	Occupied	DBL	A Block	Trevor							
115	Clean	Occupied	DBL	A Block	Trevor							
116	Confirmed	Vacant	DBL	A Block	Trevor							
117	Dirty	Vacant	DBL	A Block	Trevor							
118	Dirty	Vacant	DBL	A Block	Trevor							
119	Dirty	Vacant	DBL	A Block	Trevor							
120	Dirty	Vacant	DBL	A Block	Trevor							
202	Dirty	Occupied	TWN	B Block	Julia							

Maid Management

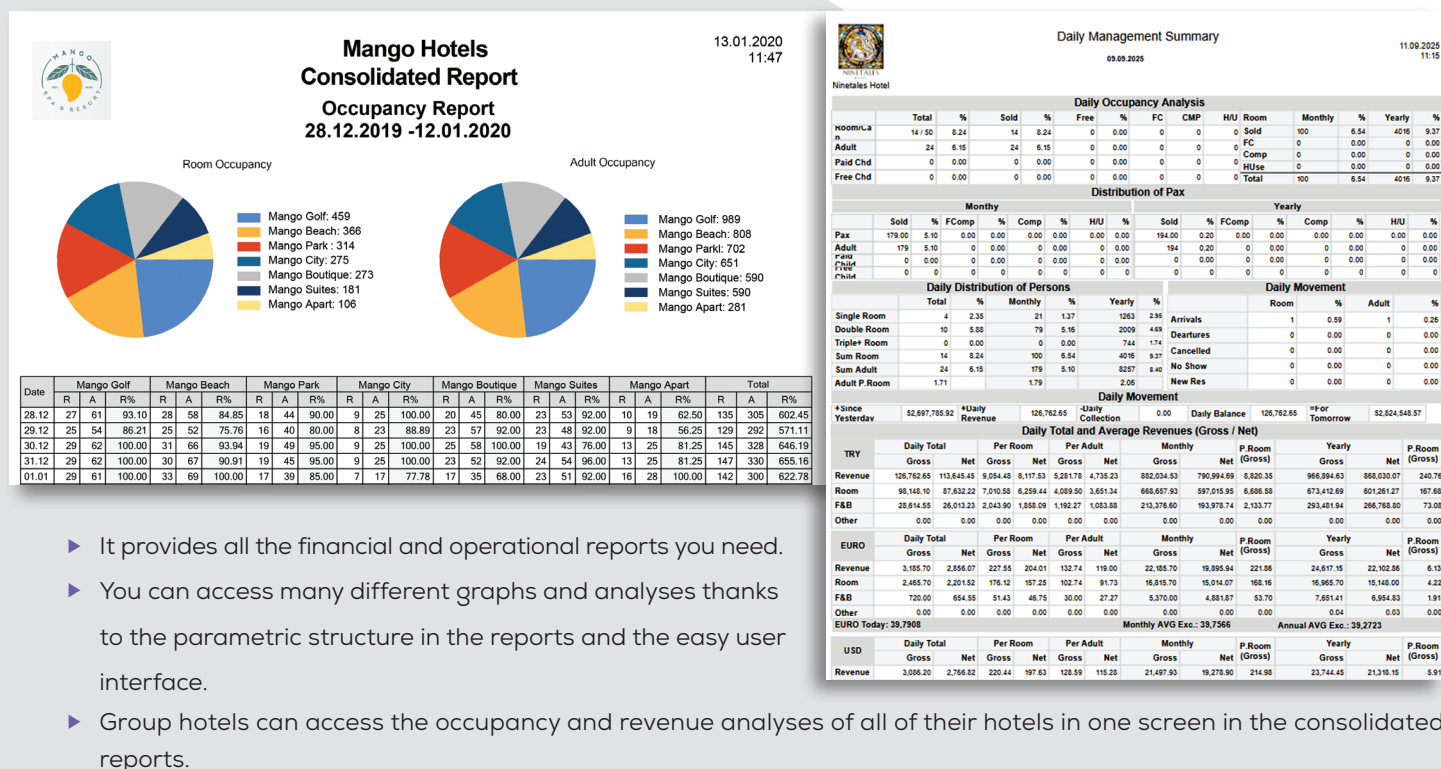
MAID012: Maid 1 (1), Magda (2), Trevor (3)

Room: 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 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981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000, 1001, 1002, 1003, 1004, 1005, 1006, 1007, 1008, 1009, 1010, 1011, 1012, 1013, 1014, 1015, 1016, 1017, 1018, 1019, 1020, 1021, 1022, 1023, 1024, 1025, 1026, 1027, 1028, 1029, 1030, 1031, 1032, 1033, 1034, 1035, 1036, 1037, 1038, 1039, 1040, 1041, 1042, 1043, 1044, 1045, 1046, 1047, 1048, 1049, 1050, 1051, 1052, 1053, 1054, 1055, 1056, 1057, 1058, 1059, 1060, 1061, 1062, 1063, 1064, 1065, 1066, 1067, 1068, 1069, 1070, 1071, 1072, 1073, 1074, 1075, 1076, 1077, 1078, 1079, 1080, 1081, 1082, 1083, 1084, 1085, 1086, 1087, 1088, 1089, 1090, 1091, 1092, 1093, 1094, 1095, 1096, 1097, 1098, 1099, 1100, 1101, 1102, 1103, 1104, 1105, 1106, 1107, 1108, 1109, 1110, 1111, 1112, 1113, 1114, 1115, 1116, 1117, 1118, 1119, 1120, 1121, 1122, 1123, 1124, 1125, 1126, 1127, 1128, 1129, 1130, 1131, 1132, 1133, 1134, 1135, 1136, 1137, 1138, 1139, 1140, 1141, 1142, 1143, 1144, 1145, 1146, 1147, 1148, 1149, 1150, 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1815, 1816, 1817, 1818, 1819, 1820, 1821, 1822, 1823, 1824, 1825, 1826, 1827, 1828, 1829, 1830, 1831, 1832, 1833, 1834, 1835, 1836, 1837, 1838, 1839, 1840, 1841, 1842, 1843, 1844, 1845, 1846, 1847, 1848, 1849, 1850, 1851, 1852, 1853, 1854, 1855, 1856, 1857, 1858, 1859, 1860, 1861, 1862, 1863, 1864, 1865, 1866, 1867, 1868, 1869, 1870, 1871, 1872, 1873, 1874, 1875, 1876, 1877, 1878, 1879, 1880, 1881, 1882, 1883, 1884, 1885, 1886, 1887, 1888, 1889, 1890, 1891, 1892, 1893, 1894, 1895, 1896, 1897, 1898, 1899, 1900, 1901, 1902, 1903, 1904, 1905, 1906, 1907, 1908, 1909, 1910, 1911, 1912, 1913, 1914, 1915, 1916, 1917, 1918, 1919, 1920, 1921, 1922, 1923, 1924, 1925, 1926, 1927, 1928, 19

► Forecast & Analysis



► Reporting



► Sales & Marketing

The screenshot displays the 'Sales Project' interface for project #3788. The main view is the 'Reservations' tab, which shows a table of reservations with columns for B. Date, Room Type, Market, Sng Guara, Dbl Guara, Trp Guara, and Unit Guara. The table lists reservations from 11/09/2025 to 20/09/2025, all for room type TWN, with a unit guarantee of 40. The interface includes a sidebar with navigation options like Setup, Reservation, Front Desk, Night Audit, CRM, Channel Management, Contract Management, Sales and Marketing, Sales Projects, Sales Blocks, Banquet, Meeting Calendar, Meetings, Sales Rep Calendar, Payment Plans, Offers, Sale Call Comments, Sales Budget Management, Call Center, Call Center 2, and Housekeeping. The top navigation bar includes options like Support, Reports, Online, Room Plan, Reservation, In House, Rack, and Quick Desk. A 'Meeting Calendar' pop-up is also visible, showing details for a meeting on 11/9/2025.

- You can monitor all your sales projects on a single screen.
- You can follow up corporate/company meetings, offers and contracts, collective reservations and banquet sales and make income analysis.

► Detailed Authorization and Logging

- By defining roles to users, you can easily limit their access to all screens and transaction authorities.
- Also using the logging feature, you can easily track all the changes made on the program by IP address and user basis.

The screenshot displays two interfaces from the eptera system. The top interface is 'User Definitions', which shows a table of user information. The bottom interface is 'Log Records of STDUSER #97', which shows a table of log records for a specific user.

User Definitions

Code	Password	E-mail
bernard	••••••••	b*****@gmail.com
Name	Surname	GSM
Bernard	Snow	+44*****
Phone	Role	Company Name
Can Login From	Can Login To	Position
-- : --	-- : --	GM
	91.83.50.106:3698	<input type="checkbox"/> Is Disable

Log Records of STDUSER #97

Column Name	12	Mon., 4 Nov 2024 09:55	Fri., 29 Nov 2024 14:30	Thu., 10 Feb 2025 13:55	Thu., 10 Apr 2025 13:23	Wed., 10 Sep 2025 17:26
		mbinici Update	meneke Update	mbinici Update	mbinici Update	mbinici Update
2024-11-04 09:55	2024-11-29 14:30	2025-02-20 13:55	2025-04-10 13:23	2025-09-10 17:26		
Update	Update	Update	Update	Update		
mbinici	meneke	mbinici	mbinici	mbinici		
213.14.142.238	213.14.142.238	91.93.60.106	91.93.60.106	81.8.55.158		
HOTELID	101002	101002	101002	101002		
ID	97	97	97	97		
LASTUPDATE_DATE	4 Nov 2024 06:55	29 Nov 2024 11:30	20 Feb 2025 10:55	10 Apr 2025 10:23	10 Sep 2025 14:26	
Password	*****			*****		
Last Password Change	4 Nov 2024 06:42	4 Nov 2024 06:55			10 Apr 2025 10:23	
Pin Code (4 Digit)			1234			
UPDATEUSER	-12	97	-12	-12	-12	

► CRM – Guest Relations

Guest Card

#20

ID Reader / Scanner

Name * Zoe	
Last Name * Peters	Middle Name
Title Mr	
Nationality Netherlands	Gender** Female
VIP Type VIP 1	Birth Date 16/9/1988
Birth Place	Occupation ... +
Registration Num...	Vehicle Plate
Repeat 4	<input checked="" type="checkbox"/> Grey List
Creation Date 10/10/2023	Hotel Name Ninetales Hotel
<input checked="" type="radio"/> Problem... ?	<input checked="" type="checkbox"/> SMS Con.
<input checked="" type="radio"/> WhatsApp Con.	<input checked="" type="radio"/> Phone Con.
<input checked="" type="radio"/> Email Con.	<input checked="" type="radio"/> GDPR Con.
<input checked="" type="radio"/> Call Back	

AnalysisCRMReservation DetailsDetailsLoyalty

Total Visit
 21.11.2023 - 30.09.2025
4

Total Nights
 21.11.2023 - 30.09.2025
232

Total Revenue
 21.11.2023 - 30.09.2025
2,211,565.41

L.Avg.Room Rate
 08.09.2025 - 30.09.2025
204 / 225.00

Bonus
 21.11.2023 - 30.09.2025
0.00

Surveys Average
 21.11.2023 - 30.09.2025
0

Comments
 21.11.2023 - 30.09.2025
0

Preferences
 21.11.2023 - 30.09.2025
2

+ ✎ 🗑️ ↺ 🔍

+ ✎ 🗑️ 📄 🖨️ ⌂ ☰ 🔧

Type	Home/ Work	Phone / Email	Is Default
Mobile Phone	Home	65656556565	<input checked="" type="checkbox"/>
Email	Home	zxxxxxxxxxe@gmail.com	<input checked="" type="checkbox"/>

+ ✎ 🗑️ ↺ 🔍

Total: 1

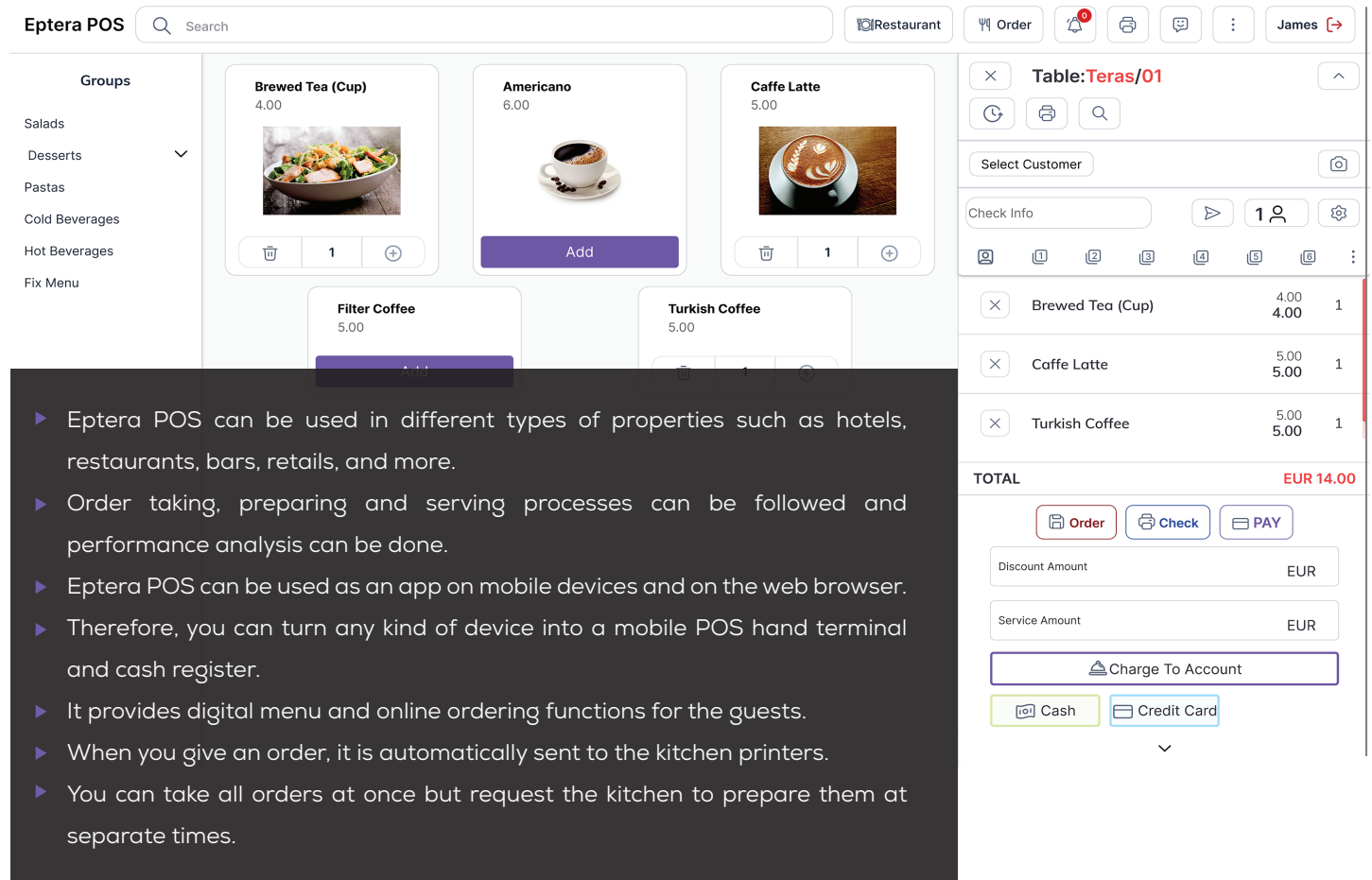
Type	Number	Passport Type	Serial No	Issue Date	Expire Date	Issued By	Issue Place
Passport	222222220						

- ▶ The transactions related to the guests can also be tracked through the reservation card and, if requested, it automatically reminds you of these transactions during check-in, check-out, folio and invoicing.
- ▶ Operations like VIP, setup, and prepay control get defined both as a reminder and as a task in the relevant section.

The screenshot displays the eptera Front Office Control Panel. The background shows the 'Reservation Card' for reservation #234443, which includes details like 'Agency / Company / Individual', 'Check-In * 10/9/2025', 'Check-Out * 20/9/2025', 'Room Type * DBL', 'Board Type * BB', and 'Room 116'. Overlaid on this is the 'Task Record' modal for the same reservation. The modal contains the following information:

- Task * Shuttle Service**
- Description**
- Res Info**: 116 Yelda Kumru 10.09 - 20.09.2025 (234443)
- Due Date**: 12/9/2025, **Time**: 12:00
- Location**: Lobby
- Importance**: Normal
- Guest**
- Department**: Concierge
- Assigned to**: Kesgin - Mücahit
- Sub Department**
- Assigned to User**
- Source Type**: Face to Face
- Reporter User**: Menekşe Binici/Yönetim/Müdür
- Expected Finish**: 12/9/2025, **Time**: 12:10
- Latest Finish**: 12/9/2025, **Time**: 12:20
- Check-In** (Status: New)
- Check-Out**
- Folio**
- Invoice**
- Actions**: Start Task, Finish Task, Cancel Task
- Photos** and **Details** sections (collapsed).

► Eptera POS



Eptera POS Search

Restaurant Order

Groups

- Salads
- Desserts
- Pastas
- Cold Beverages
- Hot Beverages
- Fix Menu

Brewed Tea (Cup) 4.00

Americano 6.00

Caffe Latte 5.00

Filter Coffee 5.00

Turkish Coffee 5.00

Table: Teras/01

Select Customer

Check Info

1

Brewed Tea (Cup) 4.00 4.00 1

Caffe Latte 5.00 5.00 1

Turkish Coffee 5.00 5.00 1

TOTAL EUR 14.00

Order Check PAY

Discount Amount EUR

Service Amount EUR

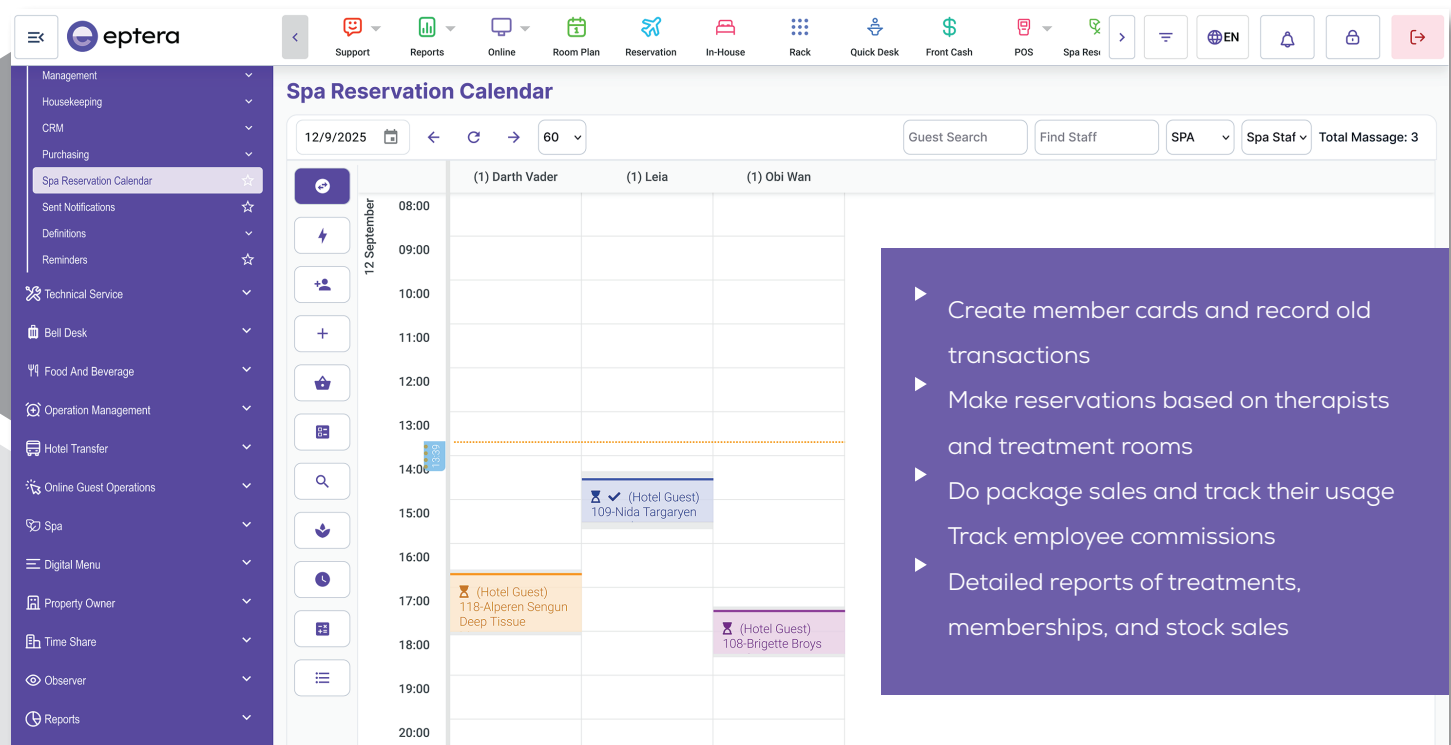
Charge To Account

Cash Credit Card

- Eptera POS can be used in different types of properties such as hotels, restaurants, bars, retails, and more.
- Order taking, preparing and serving processes can be followed and performance analysis can be done.
- Eptera POS can be used as an app on mobile devices and on the web browser.
- Therefore, you can turn any kind of device into a mobile POS hand terminal and cash register.
- It provides digital menu and online ordering functions for the guests.
- When you give an order, it is automatically sent to the kitchen printers.
- You can take all orders at once but request the kitchen to prepare them at separate times.

► Eptera Spa Manager

- Eptera Spa Manager is developed for all institutions working on a membership basis such as spa centers, health centers, sport centers, clubs, and associations.



eptera

Support Reports Online Room Plan Reservation In-House Rack Quick Desk Front Cash POS Spa Res

Spa Reservation Calendar

12/9/2025 60

Guest Search Find Staff SPA Spa Staf Total Massage: 3

(1) Darth Vader (1) Leia (1) Obi Wan

12 September

08:00

09:00

10:00

11:00

12:00

13:00

14:00

15:00

16:00

17:00

18:00

19:00

20:00

(Hotel Guest) 109-Nida Targaryen

(Hotel Guest) 118-Alperen Sengun Deep Tissue

(Hotel Guest) 108-Brigette Broys

- Create member cards and record old transactions
- Make reservations based on therapists and treatment rooms
- Do package sales and track their usage
- Track employee commissions
- Detailed reports of treatments, memberships, and stock sales

► Booking Engine & Channel Manager

Nineteles Hotel

Price and Availability Last Default Price: 11/09/2019

Date: 11/09/2019 | 14 | Online Currency Code: EUR

Room / Date	11 Sep	12 Sep	13 Sep	14 Sep	15 Sep	16 Sep	17 Sep	18 Sep	19 Sep	20 Sep	21 Sep	22 Sep	23 Sep	24 Sep
Double Rooms														
Rate (EUR)	105 +	105 +	105 +	105 +	105 +	105 +	105 +	105 +	105 +	105 +	105 +	105 +	105 +	105 +
Rooms to Sell	8	8	8	8	8	10	10	10	10	12	12	12	12	12
Stop Sell	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Available Rooms	28	28	28	28	28	31	31	31	31	35	35	35	35	35
Family Suite														
Rate (EUR)	140	140	140	140	140	140	140	140	140	140	140	140	140	140
Rooms to Sell	8	8	8	8	8	8	8	8	8	8	8	8	8	8
Stop Sell	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Available Rooms	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Twin Rooms														
Rate (EUR)	77	77	77	77	77	77	77	77	77	77	77	77	77	77
Rooms to Sell	-4	-4	-4	-4	-4	-5	-5	-5	-5	-7	-7	-7	-7	-7
Stop Sell	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Available Rooms	-4	-4	-4	-4	-4	-5	-5	-5	-5	-7	-7	-7	-7	-7
Rooms to Sell	7	7	7	7	7	8	8	8	8	8	8	8	8	8
Available Rooms	54	54	54	54	54	58	58	58	58	58	58	58	58	58

Expedia | hotelbeds | OSTROVOK.RU | SiteMinder | airbnb

- Eptera has an integrated booking engine that can be used by guests and travel agents both on the web and on mobile. For group hotels and chains, central reservation system can be used as a booking engine.
- It also has a built-in channel manager that is connected to all major online travel agents such as Booking.com, Expedia, HotelBeds and HotelsPro.
- Eptera channel manager does not only synchronize with online channels but also receives the reservations in the hotel. That is why it is much easier and more effective.
- It has two-way connection, that is, occupancy information and prices are sent to channels and reservations are received from them.



The Castle Hotel

GBP Login

The Castle Hotel

St Pierre Park, Chepstow NP16 6YA, / London, England, United Kingdom

thecastlehotel@easypms.com

+44 20 3290 2712

Max Child Age: 12

Max Adult: 6

Min Pay: 25%

Hotel is close to recreation area with shopping malls, restaurants, cafés and military museum ship. Scheduled free shuttle service to/from airport & different points in city, internet and free parking are available...

Checkin Date

9/1/2020

Night

6

Checkout Date

15/1/2020

2

Standard

Standard rooms have balcony and Courtyard rooms have a terrace facing to the atrium (swimming pool area). Baby cot is available.

Max 2

RO

Non-Refundable

Daily Prices

09/01/2020

127.43 GBP

10 Room

10/01/2020

127.43 GBP

10 Room

11/01/2020

191.15 GBP

10 Room

12/01/2020

254.87 GBP

10 Room

13/01/2020

254.87 GBP

10 Room

14/01/2020

254.87 GBP

10 Room

BB

Non-Refundable

Daily Prices

1,210.00 GBP

Amount Per Room

1,287.70 GBP

Amount Per Room

Show other price options

Payment Processor

Eptera has a built-in payment processor with PCI DSS certification. You can get secure online credit and debit card payments.

Eptera supports different payment methods such as On-Site Payment + On-Site Deposit + Credit Card + Points.

► Rate Manager

- With Eptera rate manager, you can analyze the prices of your competitors in all sales channels and determine the most optimum price to maximize your profit and occupancy.
- Early booking reservation discounts can be automatically calculated according to occupancy rate of the period.
- Automatic discount calculations can be formalized for daily reservations according to the time of the day. For example %10 decrease for every two hour after 16:00.

Rate Manager												
		Start date			End date							
		16/1/2020			26/1/2020			Submit				
	16 Jan	17 Jan	18 Jan	19 Jan	20 Jan	21 Jan	22 Jan	23 Jan	24 Jan	25 Jan	26 Jan	27 Jan
The Castle Hotel	252.21	93.4	74.45	103.98	308.2	364.01	369.49	272.36	168.69	439.92	109.14	
Aloft London ...	269.77	83.64	75.39	94.24	98.95	367.54	-	-	364.01	194.37	109.56	
Lincoln Plaza ...	234.66	140.42	140.42	168.69	272.36	366.6	366.6	253.51	140.42	168.69	168.69	
Hampton By ...	-	75.1	69.09	69.09	89.12	219.29	439.92	-	304.21	109.14	75.1	
DoubleTree B...	-	74.45	74.45	83.88	83.88	279.37	404.53	369.49	-	182.57	83.88	
Minimum	234.66	74.45	69.09	69.09	83.88	219.29	366.6	253.51	140.42	109.14	75.1	
Maximum	269.77	140.42	140.42	168.69	272.36	367.54	439.92	369.49	364.01	194.37	168.69	
Average	252.21	93.4	89.84	103.98	136.08	308.2	403.68	311.5	269.55	163.69	109.31	
Recommended	233.66	73.45	68.09	68.09	82.88	218.29	365.6	252.51	139.42	108.14	74.1	
Our Price	233,66	73,45	68,09	68,09	82,88	218,29	365,6	252,51	139,42	108,14	74,1	

Save



FEATURES and MODULES

- Reservation
- Check-In
- Check-Out
- Front Cash
- Folio
- Billing
- Currency Exchange
- Multi Currency
- Accounts Receivable
- Daily Dashboard
- Forecast Graphs
- Daily Prices and Availability
- Smart ID Reader
- Room Calendar
- Room Rack
- Room Share
- Room Change Plans
- Reservation Blocks
- Wakeup Calls
- CRM and Loyalty
- Guest Relations
- Housekeeping
- Lost and Found
- Task Management



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- Night Audit
- Quick Desk
- Booking Engine
- Online Check-In
- Channel Management
- Rate Management
- Spa Management
- Point of Sale
- Paid Out Follow-ups
- Expense Follow-ups
- Multi Language
- SMS and Email Sender
- User Roles and Security
- Log Records History
- Emergency Backups
- Technical Service and Maintenance
- Contract Management
- Travel Agencies
- Sales Projects Management
- Banquet and Catering
- Promotion Management
- Competitor Analysis
- Document Archive
- Digital Archive
- Call Follow-ups

