

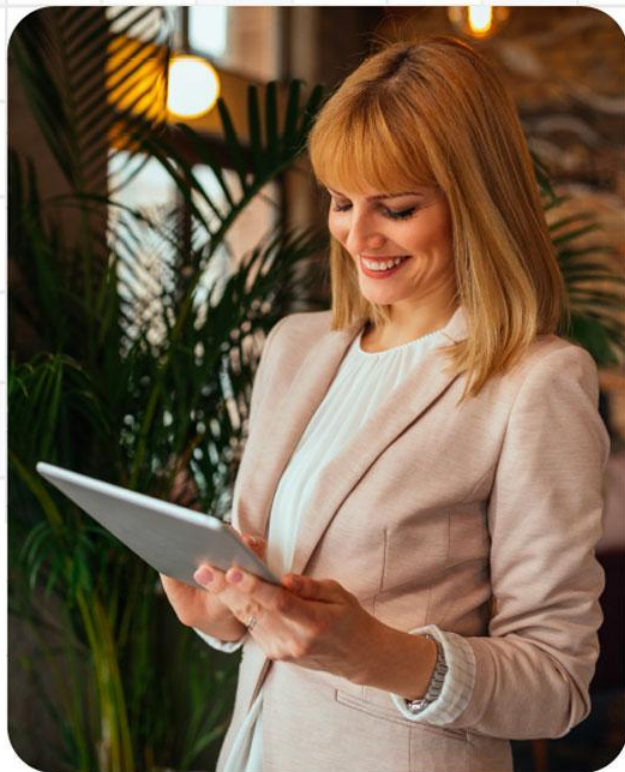


Where Your Hotel Meets the Cloud Revolution

 www.eptera.com

What is Eptera?

- Eptera is a cutting-edge cloud-based Property Management System (PMS).
- Eptera provides an all-in-one and innovative management toolkit for competitive hospitality players.
- Our mission is to reshape the future of the hospitality industry by digitizing hotel management to make it smarter, more efficient and user-friendly.
- Leave behind the complexity of managing multiple systems.
- Get ready to experience the efficiency and convenience of centralized management from a single and unified platform.



**Hotel management is
not just about**

Hotel management is

also about

Managing reservations



Enhancing efficiency

Answering guests'
questions and calls



Remembering them
after their stay

Providing accommodation
services



Making data-driven
decisions

Maximizing occupancy



Exceeding guest
expectations

Minimizing costs and
maximizing revenues



Sustainable financial
growth

Who is **Eptera** for?

Eptera's objective is to globally empower hospitality players. As an Eptera user, you're not just running a business; you're well prepared to lead the industry.

Eptera is designed for properties of all types and sizes all over the world, from small independent properties to large global chains and portfolios.



**All-inclusive
Hotels**



**Boutique
Hotels**



**B&B
Hotels**



**Budget
Hotels**



**Chain
Hotels**



**Luxury
Hotels**



Motels



Resorts



**Serviced
Apartments**

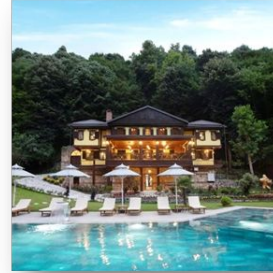


- › **ENGLAND**
- › **HOLLAND**
- › **SPAIN**
- › **GERMANY**
- › **UKRAINE**
- › **EGYPT**
- › **GREECE**
- › **NIGERIA**
- › **CARIBBEAN**
- › **SOMALIA**
- › **AZERBAIJAN**
- › **MOROCCO**
- › **PAKISTAN**
- › **GEORGIA**
- › **NORTH CYPRUS**
- › **MACEDONIA**
- › **FRANCE**
- › **IRANIAN**
- › **TUNISIA**
- › **BELGIUM**
- › **D. R. Of CONGO**
- › **THAILAND**
- › **AFGHANISTAN**
- › **IVORY COAST**
- › **USA**
- › **LIBYA**
- › **ALBANIA**
- › **MALTA**
- › **DENMARK**
- › **SAUDI ARABIA**
- › **VIETNAM**
- › **MONTENEGRO**
- › **BELARUS**
- › **BULGARIA**
- › **ZIMBABVE**

Eptera is in
4 Continents and 40+ Countries

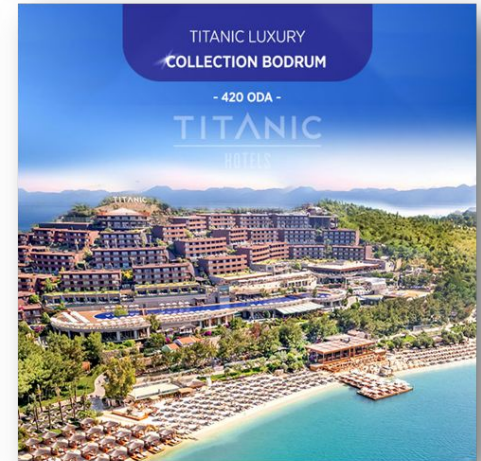
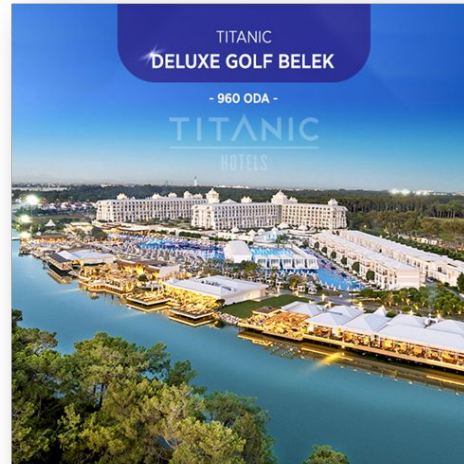
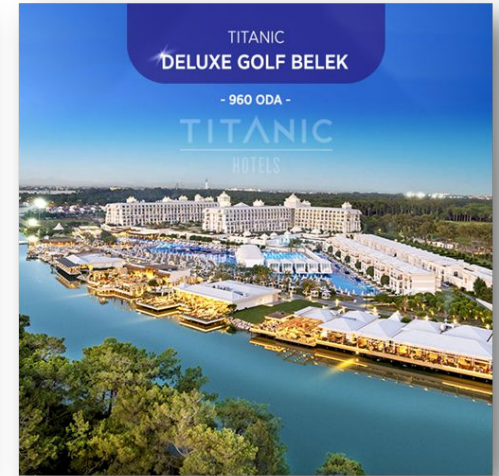
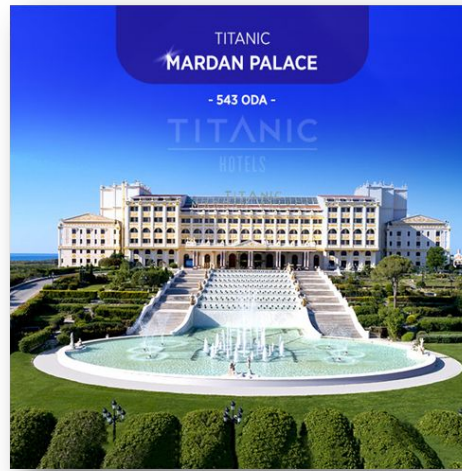


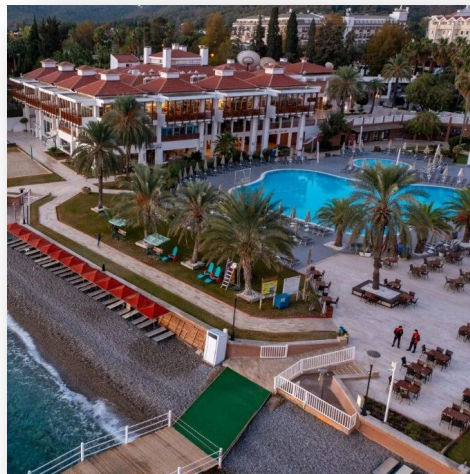
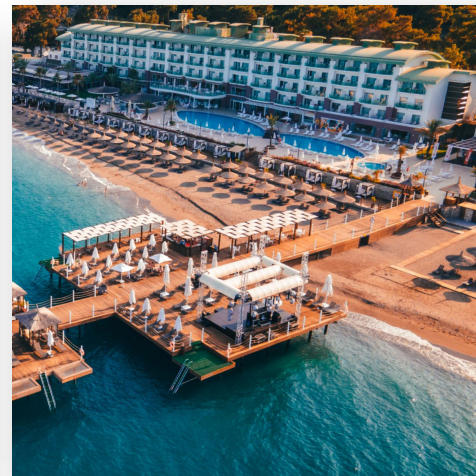
DEDEMAN



TITANIC

HOTELS







RAMADA®

More Than 40 Hotels



CULLINAN
BELEK



hillside
hotels







**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Alantur Resort Hotel - 350 Oda
ALANYA



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Labedos Princess Hotel - 176 Oda
SEFERİHİSAR



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda TMT Hotel - 329 Oda
BODRUM



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Excelsior Hotel - 181 Oda
SİDE



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Mares Hotel - 441 Oda
MARMARİS



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Ephesus Princess Hotel - 368 Oda
SELÇUK





eWallet - ID Reader



WHY DID THEY PREFER US?

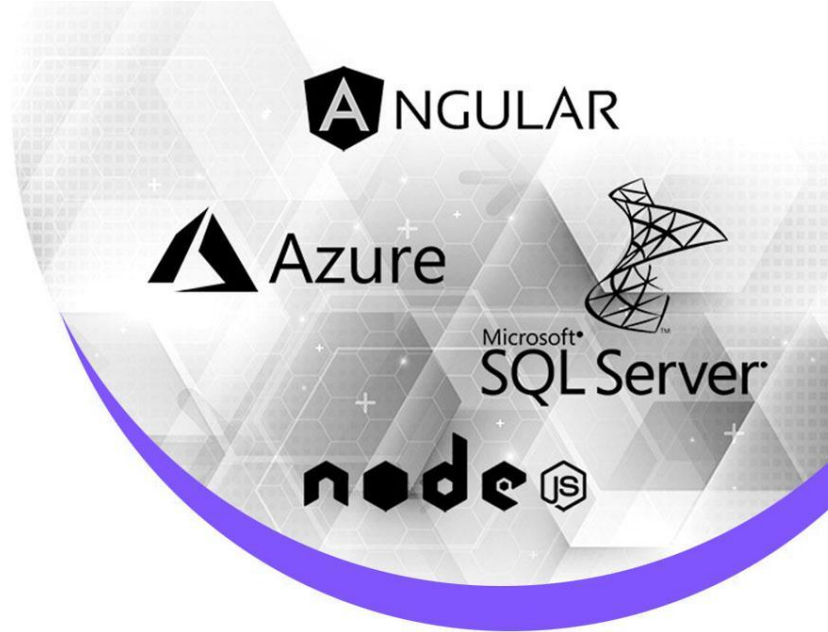




All in One Solution

Eptera is the most comprehensive cloud hotel management solution on the market; it is a full PMS including booking engine, channel manager, rate manager, POS, and other additional modules. It has all the features and functions your hotel may need.





Latest Technology

Built with Google's latest Angular framework and powered by Microsoft Azure's Business-Critical Managed SQL Server, Eptera delivers exceptional performance, seamless scalability, and enterprise-grade security.



Scalable

Unlike traditional systems retrofitted for the cloud, Eptera is a true cloud-native platform—designed from the ground up for unmatched speed and reliability. Currently managing **over 4.9 billion records and supporting 80,000 concurrent users**, it operates up to four times faster than conventional desktop software, regardless of scale or load.





Cloud & Web Based

As a fully web-based system, Eptera empowers your team to manage operations from anywhere, on any device—desktop, tablet, or mobile—ensuring flexibility, control, and efficiency at every level.





Easy to Use

Eptera is designed to be exceptionally easy to learn, with a clean and intuitive interface that allows staff to become productive from day one. Its simplicity ensures fast adoption with minimal training, yet beneath the user-friendly surface lies a powerful engine. When advanced features and detailed operations are needed, Eptera offers a full suite of professional tools—ready to be accessed as your needs grow. In short, it combines the ease of use frontline staff love with the depth and functionality management relies on





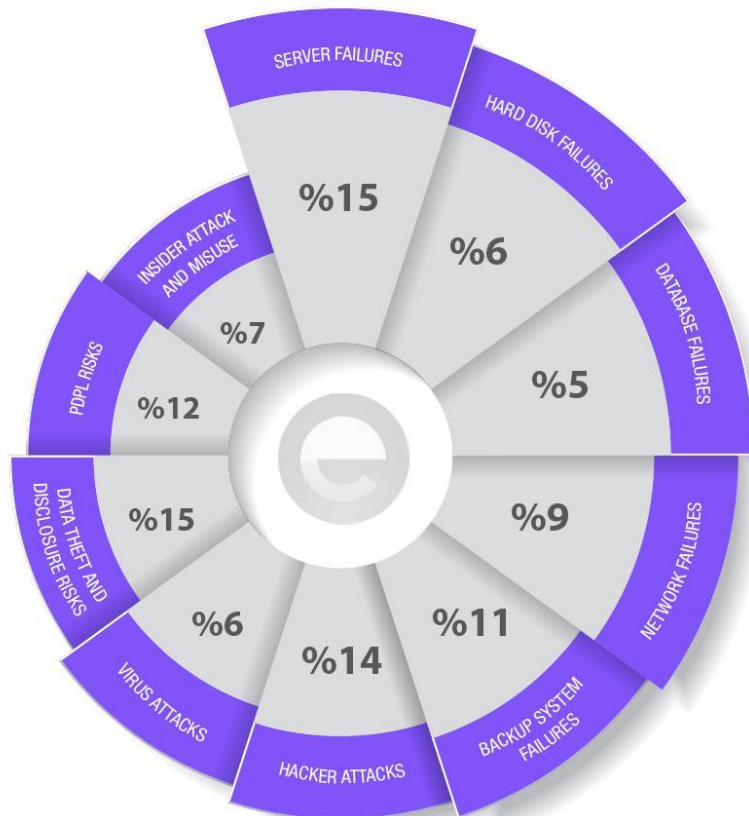
Mobile

Eptera offers a wide range of insightful reports and analytics, all accessible based on user authorization levels—even from mobile devices—so decision-makers can stay informed anytime, anywhere.

With Eptera

ZERO COST – ZERO RISK

Eptera offers safer and more comfortable working order. It minimizes your direct responsibility against all possible risks and legal regulations. In addition, it provides the convenience of operating different systems in integration and full efficiency.



Multi Property

Eptera has many special functions and reports for group hotels and chains. It provides shared consolidated reports for occupancy, income, ADR, and aggregation of financial statements. It also provides shared use of information about guests, agencies, and reservations.



Customizable

Eptera is easily customizable for any size and type of hotel due to its flexible parameters





Integrate Easily To 3rd Party Software

Eptera can be easily integrated via web services with door locks, telephone exchanges, building heating and cooling systems, IP TV, Pay TV, Internet logging systems, ID reading solutions and door access systems.



Hotel Management with Artificial Intelligence on Eptera

- Reservation Assistant
- Order Taker
- Yield management
- Reputation Management
- Personalized Accommodation
- Sustainability
- Room service





- **Hotel Solutions**
- **Restaurant Solutions**
- **ERP Solutions**
- **Our Other Solutions**

HOTEL SOLUTIONS

Eptera Front Office

With over 41 powerful modules and 30+ years of expertise, Eptera is one of the world's most comprehensive hotel management systems—trusted by 5,000+ hotels, including leading luxury brands across 40 countries.

With Eptera PMS , you can easily perform transactions such as reservation, reception, housekeeping, invoice, foil, safety identity notification, and access detailed management reports with a single click

The guest experience begins at the front desk.

The **Eptera Front Office Module** fully digitalizes your hotel's guest handling processes, offering fast, error-free, and efficient front office management.

With a flexible infrastructure suitable for both independent hotels and chain properties, it provides maximum control over operations and high-quality guest service.

- User-friendly and easy-to-learn interface
- Mobile and cloud-based access from anywhere
- Real-time data for informed decision-making
- Increased guest satisfaction, reduced operational errors
- Fully compatible with Turkey's most widely used hotel automation infrastructure



Eptera Front Office

Reservation and Guest Management

Manage all reservations from a centralized dashboard. Maximize occupancy through channel manager integration, OTA connections, and group booking support. View guest information, loyalty status, and special requests—all in one place.

Check-in / Check-out Processes

Speed up guest handling with fast, mobile-supported check-in and check-out. Enhance guest satisfaction with features like ID scanning, pre-authorization, and digital signatures.

Room and Housekeeping Management

Real-time room status updates allow for efficient management of housekeeping, maintenance, and minibar services. Staff can track and complete their tasks using mobile devices.

Billing and Payment Processing

Fully integrated with all payment methods, the system ensures fast and accurate billing, collections, and account tracking.

Guest Profile and Loyalty Tracking

Track guest preferences, past stays, and spending habits in detail. Encourage repeat bookings through loyalty programs and personalized service.

Integrated System Architecture

The front office module works seamlessly with Eptera's accounting, CRM, channel manager, and other modules. This eliminates data duplication and saves time.

Eptera Front Office

Reservation

Check In

CheckOut

Folio

Front Cash

Invoicing

Accounts Of Receivables

HouseeKeeping Operations

Technical Service

Guest Relations

Gates and Security

Travel Agencies

Guest Management

Contract Management

Discounts and Promotions

Front Office - Reservation List



Front Office Control Panel

+ Add New



Filters

Total: 19

<	Waiting	Reservation	Expected Arrivals	InHouse	Realized Arrivals	Expected Departures	Today Departures	Departures	All	>
> ##	Res Id	Room No	Guest Name	Arrival	Departure	Agency	Room State			
>	1,104	104	Han Solo / Obi Wan Kenobi	08/02/2024 14:00	14/02/2024 12:00	Individual	Clean			
>	1,689		Andy Rail	08/02/2024 14:00	14/02/2024 12:00	Expedia				
>	1,891		Daniel Gray / Nicola Tesla	08/02/2024 14:00	14/02/2024 12:00	Online				
>	1,904		Arnold White	08/02/2024 14:00	13/02/2024 12:00	Individual				
>	1,914	115	Lana Rey	08/02/2024 14:00	14/02/2024 12:00	Tui Benelux	Clean			
>	2,222		Thomas Shelby	10/02/2024 14:00	14/02/2024 12:00	Booking				
>	1,920	T1920	Eptera	12/02/2024 00:00	18/02/2024 00:00	Eptera				
>	2,021		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera				
>	2,023		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera				
>	2,024		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera				
>	2,025		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera				
>	2,026		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera				
>	2,027		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera				
>	2,028		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera				
>	2,029		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera				

Front Office - Reservation Card


Reservation

Reservation Card

#994

Agency / Company / Individual		Voucher No	
Expedia		7619740	
Check-In *		Nights	
11/2/2024	Sun	14:00	2
Check-Out *			
13/2/2024	Tue	12:00	
Room Type *		Room Count *	
SPRSTD		1	
Board Type *		Nationality *	
BB		Canada	
Adult	11-6	5-2	1-0
2	0	0	0
Preferred Bed			
1 ChdAge	2 ChdAge	3 ChdAge	4 ChdAge
0	0	0	0
Trip Reason ▼			
Option Date		Option State	
		Definite	

Room





Given Room Type

SPRSTD

Reservation Group

... +

  ☐ Fixed

Guests

Pricing

ProFolio

Folio

Details & Notes

+ Add New

✎

🗑

💾

🖨

↺

📄

☰

🔑

⚡

Total: 2

Actions	Title	First Name	Last Name	Nationality	Phone	Email	Guest Id
	Mr	Benjamin	McKenzie	CAN			309
	Mrs	Rose	McKenzie	CAN			310

More Guest Details

Booker

+

Market

+

Source

Online Travel Agency

...

Rate Code *

Online

...

Rate Type *

Non-Refundable

...

Paid by *

Agency/Company

▼

Payment Type *

City Ledger

▼

VIP Type

VIP 1

Repeat

Accom Type *

Sold

▼

Record Type

NORMAL

▼

State

Reservation

▼

Res ID

994

Details

Notes (0)

Credit Card

Packages

Tasks (0)

Folio Routing

Front Office - Confirmation Form



Wanda Loft Hotel

Confirmation Form

09.07.2025
09:14

Hotel Info

Address	Phone and Email	Creator
WANDA HOTELS & RESORTS	0812 3640 565 support@elektroweb.com	kursat.kalender

Reservation Info

Rez. Id	Agency	Voucher	Room Count and Room Type	
64232084	ONLINE		1 x Deluxe Room	
Arrival	Departure	Rate Type	Pansion Type	Adult/Chd/Baby
22.07.2025	27.07.2025	Non-Refundable	AI	3 Adult
Contact Name		Contact Phone	Contact Email	
		2554141	eddie@gmail.com	
Notes				
NonSmoking Room / Soft Pillow				


Guest Info

1 Name Surname Age*	Id/Passport No*	Phone*	Email*
Edie Wedder (36)		+18978978	edie@edie.com
2 Name Surname Age*	Id/Passport No*	Phone*	Email*
Steve Ackroyd (33)		+13654658	steve@steve.com
3 Name Surname Age*	Id/Passport No*	Phone*	Email*
John Carter (31)		+1 (252) 464 3462	john@john.com

Rate Info

Price Info and Total Amount	Option Date	Deposit Amount	Payments
5*500 GBP , 2,500.00 GBP			2650.00 GBP

Front Office - Registration Form



Wanda Loft Hotel
Registration Card

29.07.2025
 13:57

Reservation Info

Room ID	Agency	Voucher	Channel Name	Room Type / No.
64232684	ONLINE		menekse	DLX / 2208
Arrival	Departure	Room Type	Package Type	Room Configuration
22.07.2025	27.07.2025	Non-Refundable	AI	3+0+0

Guest Info

1. Room Guest

Edie Wedder

Email: edie@edie.com

ID* (passport No*)

Gender: **M** Title: **Mr** Birth Date (dd-mm-yy): **01.01.1989 36** Nationality: **CAN** Car Plate:

Phone: **+19878978** Signature:

2. Room Guest

Steve Ackroyd

Email: steve@steve.com

ID* (passport No*)

Gender: **M** Title: **Mr** Birth Date (dd-mm-yy): **12.05.1992 33** Nationality: **USA** Car Plate:

Phone: **+13654658** Signature:

3. Room Guest

John Carter

Email: john@john.com

ID* (passport No*)

Gender: **M** Title: **Mr** Birth Date (dd-mm-yy): **22.08.1993 31** Nationality: **USA** Car Plate:

Phone: **+1 (252) 464 3462** Signature:

Address

Home Address

Invoice Address and Tax No.

Deposit

2,650.00

Price Info

Price Info

Local Price

Room Price

5,500 GBP

2,500.00

500.00

Approvals

Statement of Explicit Consent

Our company would like to obtain your explicit consent on the following issues in order to provide better services to you during your stay, to prepare meals and usage areas suitable for your health and to increase our customer service quality. Your personal data/special categories of personal data which are shared by ticking the boxes below and/or during your stay with your explicit consent, will only be processed, stored for these purposes and will not be shared with the third parties.

I accept

☐

I do not accept

☐

I accept to receive notifications about services and campaigns through electronic communication tools.

Telephone

☐

E-mail

☐

Check out time is 11:00'.

The management takes no responsibility for valuables left in guest rooms, safety deposit boxes are provided in the room free of charge.

I Accept Liability For All Charges Incurred During My stay

Signature _____

Wanda Loft Hotel
 WANDA HOTELS & RESORTS 0812 3610 000 support@wandelot.com

1 / 1

Quick Posting



Quick Posting Items



Mini Bar 161350



Room Service 161352



Lobby 161295



Lobby Bar

Margarita	500 TRY	+
Mojito	450 TRY	+
Chivas Regal 12 Yıl 50ml	600 TRY	+
Cosmopolitan	500 TRY	+
Espresso Martini	600 TRY	+
Aperol Spritz	500 TRY	+

Doc No

Select Room

Post

Print Check

Clear All

Orange Juice

- 1 +

80

80.00

TRY



Apple Juice

- 1 +

40

40.00

TRY



Cola (Regular / Diet)

- 1 +

90

90.00

TRY



Lemonade

- 2 +

80

160.00

TRY



Energy Drink

- 1 +

200

200.00

TRY



Total

6 Piece

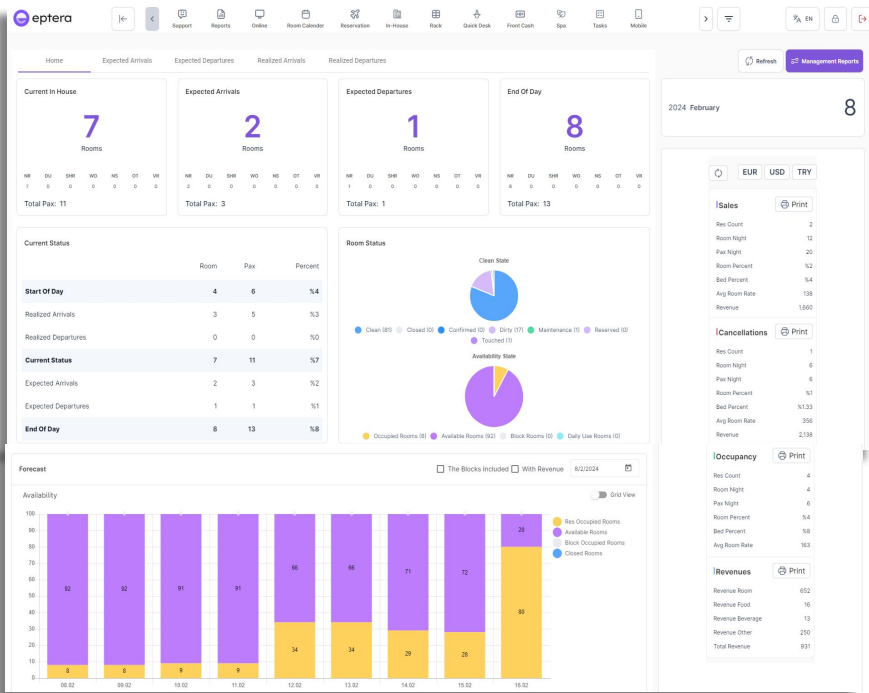
570.00

Cash


Credit Card




Front Office - Dashboard




Front Office - Roomrack


















































Room Rack

Room State 


Apply

☐ Select All

 02:19  

<div><div> Dirty </div><div>101</div><div>Twin</div><div>> Std <</div><div></div></div>	<div><div> Clean </div><div>102</div><div>Twin</div><div>> Std <</div><div><div>Individual Arnold White (1+0+0+0) </div></div></div>	<div><div> Dirty </div><div>103</div><div>Twin</div><div>> Std <</div><div></div></div>	<div><div> Clean </div><div>104</div><div>Twin</div><div>> Std <</div><div><div>Individual Han Solo (2+0+0+0) </div></div></div>	<div><div> Dirty </div><div>105</div><div>Twin</div><div>> Std <</div><div></div></div>	<div><div> Clean </div><div>106</div><div>Twin</div><div>> Std <</div><div><div>Online Daniel Gray (2+0+0+0) </div></div></div>
<div><div> Dirty </div><div>107</div><div>Twin</div><div>> Std <</div><div><div></div><div>Online Tyson Dear (1+0+0+0) </div></div></div>	<div><div> Dirty </div><div>108</div><div>Twin</div><div>> Std <</div><div></div></div>	<div><div> Dirty </div><div>109</div><div>Twin</div><div>> Std <</div><div></div></div>	<div><div> Dirty </div><div>110</div><div>Twin</div><div>> Std <</div><div></div></div>	<div><div> Dirty </div><div>111</div><div>French</div><div>> Std <</div><div><div></div><div>Individual Adam Levine (2+0+0+0) </div></div></div>	<div><div> Maintenance </div><div>112</div><div>French</div><div>> Std <</div><div></div></div>

Available Rooms

☐ Enter a date range
7/2/2024 – 8/2/2024 

Availability

Room Availability

☐ Occupied (7/7)

☐ Vacant (93/93)

Room Type

☐ Fams (30/30)


☐ Std (50/50)


☐ Suite (20/20)


Room Type Group


☐ (100/100)

Room State

☐  Clean (81/81)

☐  Dirty (17/17)

☐  Maintenance (1/1)

☐  Touched (1/1)

Room

Front Office - Forecast Chart & Report

Occupancy Graphics



Start 1/2/2024 End 29/2/2024

Report

Advanced Mode



Allotment and Guarantee



Room Type Availability



With Revenues



Waiting Included



Block Included



Closed Included



Board Included

Capacity / Capacity-000 2900 / 2900	Occupied Room 949	% Room / % Room-Closed %32.72 / %32.72	Arrival Room 86	Departure Room 95	Sold Rooms 949	Complimentary Rooms 0	House Use Rooms 0	Gross Total Revenue 46,338.69	Gross Room Revenue 41,849.69	Gross Sold ADR (Rev Per Room) 44.10	Gross Sold PPR (Per Person Rate) 22.49
Bed Capacity 8120	Occupied Bed 1861.0	% Bed %22.92	Arrival Pax 168.0	Departure Pax 184.0	Sold Adult 1861	Available Rooms 1951	Currency EUR	Net Total Revenue 41,329.13	Net Room Revenue 37,419.35	Net Sold ADR 39.43	Net Sold PPR 20.11

Availability

Arrival-Departure

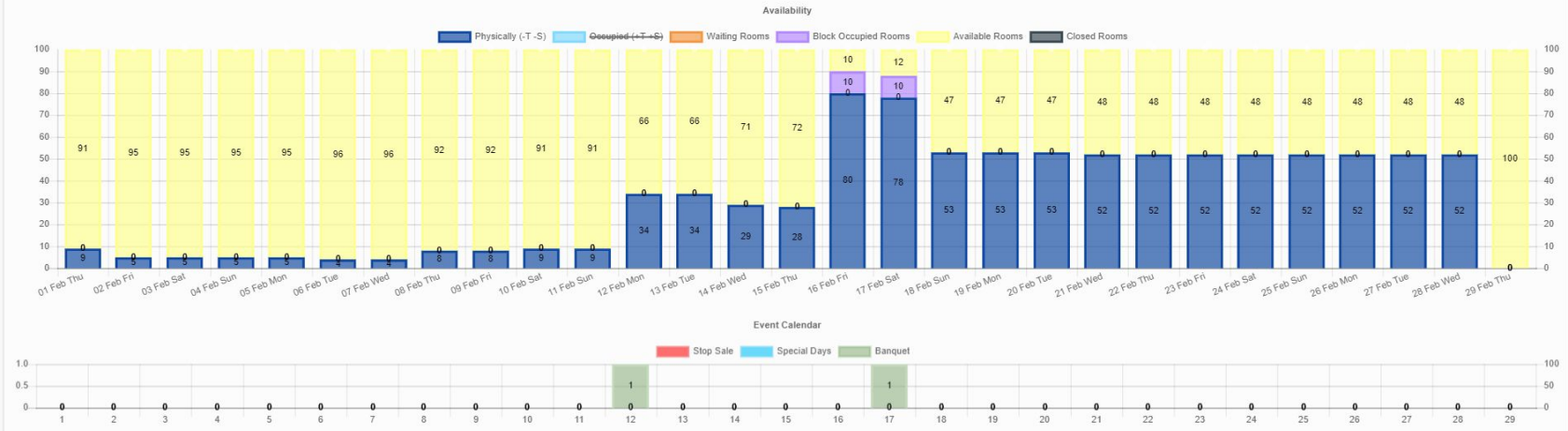
Occupancy

Revenue

Accommodation Types

Record Type

Sub State



Front Office - Folio



2208 Guest Folio

10.07.2025
09:29

Wanda Loft Hotel

Reservation Information

Agency : Expedia **Room Type** : DLX
Folio No : 76542241 **Arrival/Departure** : 18.06.2025 / 26.06.2025
Room No : 2208 **Voucher No** : 123456
Guest : Gizem Çelik / Kürşat Kalender
Notes :

Date	Department	Check / Doc No	Remarks	Amount - Disc.	Cur. Net	C.Rate	GBP Net
18.06.2025 09:01	Restaurant - Beverage						2.00
18.06.2025 09:01	Restaurant - Alcohol						27.00
18.06.2025 09:01	Restaurant - Alcohol						24.00
18.06.2025 09:01	SPA - Other%20						65.00
18.06.2025 09:01	Cash -						-58.00
18.06.2025 09:03	Room - Accommodation						225.00
18.06.2025 09:03	Restaurant - Alcohol						-2.70

282.30

Revenues By Currency	Taken Payments
340.30 GBP	58.00 GBP

	GBP
Debit :	343.00
Disc. :	-2.70
Rebate :	0.00
Credit :	-58.00
Balance :	282.30

Revenues By VAT Amount GBP						
Revenue	Vat1 %	Vat 2%	Vat1 Amount	Vat2 Amount	Net Total	Total
Accommodation	10	2	20.09	4.02	200.89	225.00
Alcohol	20	0	8.05	0.00	40.25	48.30
Beverage	10	2	0.18	0.04	1.79	2.00
Other%20	20	0	10.83	0.00	54.17	65.00
Total			39.15	4.05	297.10	340.30

Front Office - Management Report

Management Reports



Start Date
15/6/2025



End Date
30/6/2025



☐ Pdf

☒ Fx

☒ Default

☐ Today

☐ Yesterday

☐ Tomorrow

☐ This Week

☐ This Month

☐ Last Month

☐ This Year

☐ Last Year

Analysis Screens



Occupancy Graphs



Occupancy Analysis



Sales Report



Board Forecast



Distribution Analysis



Quota and Guarantee Analysis



Revenue Cube



Task Cube



Reservation Cube



Manager View



Folio Cube



Agency Sales Cube



Occupancy PDF Reports



Occupancy Graph



Occupancy Graph In Detail



Occupancy and Revenues In 3 Years



Comperative Revenues in 3 Years



Occupancy Graph Without Revenue



Occupancy Graph With Board



Annual Occupancy



Forecast



Comparative Forecast Report



PDF Reports



Daily Management



Cumulative Revenues



Cash Analysis



Agency - Room Type By Revenue



Daily Management Summary



Cumulative Department Revenue Currency



Monthly And Daily Analysis



Agency Room Type Monthly Occupancy



Daily Management Summary (Record Type)



Department Revenues



Reservation Sales Analysis



Agency Monthly Occupancy



Main Current (Only Today)



Department Payments



Reservations By Create Date



Monthly Agency Analysis



Daily Trial Balance



Trial Balance Date Period



Cancel Reservations By Cancel Date



Agency - Nationality By Revenue



Trial Balance with Currency



Discount/Rebate Department Totals



Cancel Reservations By Cancel Date Summary

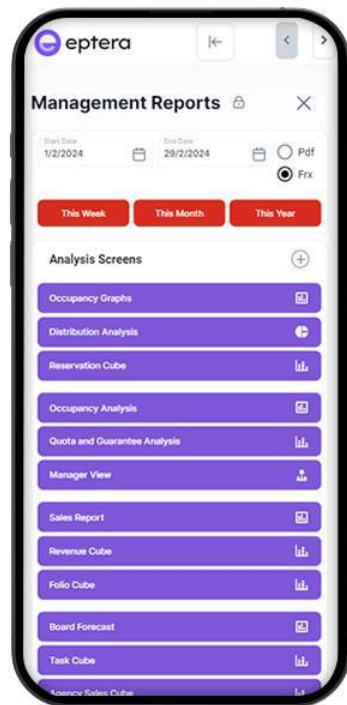


Agency Nationality Monthly Occupancy



Eptera Manager

Gain comprehensive insights into your business through our mobile app providing real time access to data and reports. Effectively strategize any time, even just with your mobile device.



Front Office - Guest Card

Guest Card

#129



Save & Close



ID Reader / Scanner



Name *

Lucy

Last Name *

Eason

Middle Name

Title

Miss

Nationality

United Kingdom

Gender**

Female

VIP Type

VIP 1



Birth Date

25/3/1990



Birth Place

United Kingdom

Occupation



Registration Number

Vehicle Plate

Repeat

0

☐ Grey List

☐ Problematic



Hotel Name

Brendon Resort Hotel

Creation Date

30/11/2023



☐ SMS Con.

☒ WhatsApp Con.

☐ Phone Con.

☐ Email Con.

☒ GDPR Con.

☐ Call Back

Analysis

CRM

Reservation Details

Details

Loyalty



0

Total Visit

01.01.2000 - 08.02.2024



12

Total Nights

01.01.2000 - 08.02.2024



350.00

Total Revenue

01.01.2000 - 08.02.2024



0 / 0.00

L.Avg.Room Rate

01.01.2000 - 08.02.2024



0.00

Bonus

01.01.2000 - 08.02.2024



0

Surveys Average

01.01.2000 - 08.02.2024



0

Comments

01.01.2000 - 08.02.2024



0

Preferences

01.01.2000 - 08.02.2024

+ Add New



Type	Phone / Email	Is Default
Mobile Phone	+19527893231	<input checked="" type="checkbox"/>

+ Add New



Total: 1

Type	Number	Passport Type	Serial No	Issue Date	Expire Date	Issued By	Issue Place	Issued
Passport	U289187316	1		08/01/2024 00:00	08/02/2034			USA

Front Office - Agency Card

Travel Agency

#18

Agent Code *

Tui Benelux

Full Name

Tui Benelux

Rate Code

2023 Winter BB

Code In Group

Representative

Murad Idrisov

Contact Name

Murad Idrisov

Position

Sales Manager

Phone

Contact Email

Stop Sale Email

Web Key

Sector

Portal Sellers

Notes

Is Agency

Is Company

Is Virtual

Is Disabled

Use Call Center

Additional Information

Accounting Info

City Ledger and Payments

Other

Timeshare

Contact Address

Invoice Address

Account Code and Name

Cash CliendID For Agency Reservations

Default Settings

Manual Rate and Child Conditions

Guarantee and Quota Settings

General Info

DLXSUITE

Default Nationality

Germany

Default Market

Deafult Status

Default Rate Type

Non-Refundable

Color Code

Teal

Default Board

BB

Default Payer

Agency/Company

Default Payment Type

City Ledger

Default Accom Type

Sold

Default Currency

EUR

Default Pos Disc Group

Tax Assign Type

Agency Group

Default VIP Type

Default Special States

Default Pos Limit

Checkout Time

Checkin Time

Manual Rate Enabled

1. Child = Elder Child

2. Child = Younger Child

3. Child = Baby

Default Block

Quota Alert Mode



Ignore

Calculate Quota

Is Grey List


Grey List Reason


Front Office - Contract


 


Tanany
Ninefales Hotel


HOTELID
101002


Search In Menu 


 Setup


 Reservation


 Front Desk


 Front Office


 Front Cash


 Night Audit

 CRM

 Reputation Management

 Mobile Application

 Channel Management

 Contract Management

Agency Definitions

Rate Definitions

Contract and Rate Codes

Rate Code Groups

Contract Details

Child Male Details

Contract Discounts & Supplements

Agency Discounts & Supplements

Quota

Price and Availability

Price and Availability List

Contract Wizard

Stop Sale

Standard Package Charges

Packages Report

HOTELID: 101002 - murad.idfa... - 10.09.2025
Version : v18.0.385 - Eptera 2

 Support  Quick Desk  Quick Pos  Booking Site

  EN    

New Contract

 Add new room type

 Go to reservation page  Save

Integrated online sale channels

Room Type **DBL** Room Definition **Double Room** Board Type **BB** Code **1223** Rate Code **Online (EUR)**

23 Jan 26 / 23 Jan 27  24 Jan 27 / 24 Jan 28 25 Jan 28 / 24 Jan 29

 Duplicate

☒ Show/Hide more

Start 23/1/2026	End 23/1/2027	Rate Type Refundable	Single 200	Double 200	Triple 200	Quad 0	Ex. Bed 0
Bby: (0-1.99)	Chd (2-5.99) 60	Yng (6-11.99) 60	Bby (Sing) 60	Chd (Sing) 60	Yng (Sing) 60		
More	More 70	More 80	More	More 70	More 80		

 Delete  Copy For Different Rate Code  Duplicate For Different Room Type  Add New Period

Online Booking Engine

Sales-Driven UX Design

Optimized user experience that guides visitors toward conversion and maximizes direct bookings.

Branded with Your Identity

Showcase your corporate colors and logo for a seamless, on-brand booking journey.

Lightning-Fast & Effortless

Designed for speed and simplicity—guests can book in just a few clicks.

Fully B2B-Ready

Supports B2B bookings, enabling agencies and partners to reserve directly through their own access.



Integrated Loyalty & Points System

Reward repeat guests with loyalty points and exclusive offers to boost retention.

Live Availability Calendar

Visual room availability chart makes planning and selection quick and transparent.

Online Booking Engine

100% SEO-Optimized

Built to rank—your booking engine is fully search-engine optimized for maximum visibility.

Ultra-Fast Load Times

Minimal loading ensures no drop-offs—especially on mobile.

Smart Pop-ups & Prompts

Convert hesitant visitors with special offers, reminders, and upsell opportunities.

Upsell Extras & Add-Ons

Promote additional services like spa treatments, airport transfers, or late checkout during booking.

"Decide Now, Pay Later" Option

Encourage more bookings by allowing guests to reserve today and pay at a later time.

Flexible Payment Methods

Supports multiple currencies and rich payment options including cards, wallets, and bank transfers.

Customizable Guest Information Fields

Collect only the data you need—fully configurable input fields for smooth booking flow.

Guest Login & Personalized Profiles

Let guests create profiles, manage bookings, and enjoy a more personalized experience.



The Castle Hotel

St Pierre Park, Chepstow NP16 6YA, / London, England, United Kingdom



✉ thecastlehotel@easypms.com

☎ +44 20 3290 2712

✓ Max Child Age: 12

✓ Max Adult: 6

✓ Min Pay: 25%

Hotel is close to recreation area with shopping malls, restaurants, cafés and military museum ship. Scheduled free shuttle service to/from airport & different points in city, internet and free parking are available...

Checkin Date
20/1/2020

Night
1

Checkout Date
21/1/2020

2

Room Search



Standart Room

Standard rooms have balcony and Courtyard rooms have a terrace facing to the atrium (swimming pool area). Baby cot is available.



RO ⓘ

319⁹¹
GBP
Amount Per Room

▼ Daily Prices

Select Room
1

Book >

Continue Reservation

Clear Basket

Standart Room



St Pierre Park, Chepstow NP16 6YA,

Checkin Date 01:00
16 Thursday Jan 2020

Checkout Date 11:00
17 Friday Jan 2020


Online Booking Engine - For Chain Hotels

W

irem.dinc@elektroweb.com

05301710755

English



hotel

Please Choose

Checkin


Checkout

Night

Adult 2

Child 0

Search



Hotel Starfish


Kusadasi, Turkey

Kadınlar Denizi 09400 Kuyusu/ Aydın

+905367130191

kursat.kalender@talyabilisim.net

Book



Wanda Suits

Antalya, Turkey

★★★★

Teknokent

+674852222


gizem.guzey@elektroweb.com

Book

Copyright 2025 ElektroWeb

Agreements

© 2025 - Wanda is the official reservation site.



Channel Manager

Direct Two-Way Connection to All Major OTAs

Seamlessly integrated with top online travel agencies—your PMS talks directly to all major channels.

Real-Time Price & Availability Sync

Any change in rates or availability is instantly pushed across all connected channels—no delays, no double bookings.

Instant Reservation Capture

Online reservations flow directly into the PMS in real time, eliminating manual entry and ensuring accuracy.



Channel Manager

Flexible Discount Management

Define and apply promotions directly in Eptera or tailor them per channel—your strategy, your control.

Automatic Handling of Modifications & Cancellations

Every update, change, or cancellation is automatically reflected across systems—keeping your availability always accurate.

Full Control Over Rules & Policies

Cancellation terms, minimum stays, and other booking conditions are instantly shared with every connected OTA.

Automated Dynamic Pricing

Room rates adjust automatically based on occupancy and demand—maximize revenue without lifting a finger.

Intelligent Price Error Detection

Smart validation logs the daily price at the time of booking and flags discrepancies—helping prevent costly mistakes.

Custom Pricing by Channel & Date Range

Set unique rate strategies per channel or for specific periods—perfect for campaigns, events, or market segmentation.

Channel Manager - Pricing Operation

Update Your Pms

From Date
23/7/2025

To Date
29/8/2025

114 price records for 3 room types (Jul 23 - Aug 29, 2025)

Room Type	Occupancy	Wed Jul 23
DLX (DLX)	Base Rate	\$5,000
	Single	\$5,000
	Double	\$5,000
	Triple	-
	Quad	-
PRM (PRM)	Base Rate	\$6,000
	Single	\$6,000
	Double	\$6,000
	Triple	-
	Quad	-
SPR (SPR)	Base Rate	\$4,000
	Single	\$4,000
	Double	\$4,000
	Triple	-
	Quad	-

Selection:
Click row - Drag dates - Ctrl-Click individual

Bulk Editor

Create powerful pricing operations across multiple rooms and dates with advanced templates and automation.

QUICK TEMPLATES

- Weekend Premium**
Apply premium rates for Friday-Sunday
+25%
- Early Bed**
Advanced booking discount
-15%
- Last Minute**
Fill remaining inventory
-30%

RECENT OPERATIONS

- Weekend Premium Applied**
3 rooms • 1 day ago
- Seasonal Adjustment**
5 rooms • 2 days ago
- Last Minute Discount**
2 rooms • 3 days ago

Pricing Operations

Configure and execute bulk pricing changes across your inventory

3 OPERATIONS
1 ROOMS
8 DAYS

Operation

\$ % +
Fixed Price Percentage Add Amount

Target Selection

Room Types
PRM
From 31.07.2025 To 07.08.2025
Select Days
Sun Mon Tue Wed Thu Fri Sat

Operation Values

BASE SINGLE DOUBLE TRIPLE QUAD EX.BED
1500 850 1350 0 0 0
+ Add Operation

Operations Queue

ROOM TYPE	FROM	TO	BASE RATE	SINGLE	DOUBLE	TRIPLE	QUAD	EX.BED	ACTIONS
DLX	Jul 23	Jul 30	\$1,200	\$750	\$1,200	-	-	-	Copy For Room Type Next Period Edit Remove
DLX	Jul 31	Aug 07	\$1,400	\$800	\$1,300	-	-	-	Copy For Room Type Next Period Edit Remove
PRM	Jul 31	Aug 07	\$1,500	\$850	\$1,350	-	-	-	Copy For Room Type Next Period Edit Remove

FILTER BY ROOM TYPE Type to filter room types...

Remove All

3 operations • 1 room type • 8 days

Cancel

Apply All Operations

Current Selection

PRM - Base Rate
Room selected - Choose dates to continue

Pricing Changes

Set Price: \$ amount
OR
Percent: +15 or -20
OR
Add/Sub: +500 or -200
Clear Add to Cart

Pricing Changes Cart

No changes in cart yet.
Add pricing changes to review before confirming.

0 CHANGES 0 CELLS 60 USD / INVOICE
Review changes before confirming
Export Clear Cart Confirm All

Channel Manager - Channels

Filters

Search channels...

STATUS

All (11)

Active (20)

Inactive (11)

CHANNEL TYPE

All (11)

Premium (16)

Standard (21)

OVERVIEW

31 TOTAL

20 ACTIVE 65%

20 CONNECTED 65%

10 PREMIUM

22 CONNECTIONS

11 INACTIVE

Booking.com

(+)

3 Active Connections

Manage + Add

Google

(+)

1 Active Connection

Manage + Add

Expedia

(+)

1 Active Connection

Manage + Add

airbnb

(+)

1 Active Connection

Manage + Add

agoda

(+)

1 Active Connection

Manage + Add

odamax

(+)

1 Active Connection

Manage + Add

gezinomi

(+)

1 Active Connection

Manage + Add

Setur

(+)

1 Active Connection

Manage + Add

exely

(+)

1 Active Connection

Manage + Add

HalalBooking

(+)

1 Active Connection

Manage + Add

HOTELWORLD

(+)

1 Active Connection

Manage + Add

otelriyat.com

(+)

1 Active Connection

Manage + Add

MR&MRS SMITH

(+)

1 Active Connection

Manage + Add

pax2night.com

(+)

1 Active Connection

Manage + Add

Prime Travel

(+)

1 Active Connection

Manage + Add

SoHolidays

(+)

1 Active Connection

Manage + Add

adonis.com

(+)

1 Active Connection

Manage + Add

HOTEL LINKAGE PRO

(+)

1 Active Connection

Manage + Add

Hotel Store

(+)

1 Active Connection

Manage + Add

HyperGuest

(+)

1 Active Connection

Manage + Add

Ctrip

Ready to Connect

+ Connect

hotelbeds

Ready to Connect

+ Connect

butikotels

Ready to Connect

+ Connect

Halalholidaycheck

Ready to Connect

+ Connect

kiralama takvimi

Ready to Connect

+ Connect

BookLogic

Ready to Connect

+ Connect

dnata

Ready to Connect

+ Connect

hoojoozat.com

Ready to Connect

+ Connect

HotelRunner

Ready to Connect

+ Connect

SiceMinder

Ready to Connect

+ Connect

tbo.com

Ready to Connect

+ Connect

v18.0.178

Channel Manager - Dashboard

Update Options 1 active

Term 23, 2025 - Term 24, 2025

Channels

Availability

Price

Restriction

Room Type

Rate Type

Term 23, 2025 - Term 24, 2025

Clear all

Preview

Save

This Year Until Today

423

EUR 10,089.64 €
59 reservations
-38.8%

TRY 2,502,479.62 ₺
364 reservations
+51.7%

Last Year Until Today

447

EUR 16,492.70 €
124 reservations

TRY 1,649,940.03 ₺
323 reservations

Channel Performance

67

2025 June

Expedia 22.4% 15

Booking.com 10.4% 13

JollyTur 18.4% 13

TatilBudur 18.4% 13

odamax 17.3% 12

TatilSepeti 1.5% 1

Occupancy Overview

0-48% 50-69% 70-89% 90-100%

Room Type

July 2025

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Occupancy Available 0% 0	2 Occupancy Available 0% 0	3 Occupancy Available 0% 0	4 Occupancy Available 0% 0	5 Occupancy Available 0% 0
6 Occupancy Available 0% 0	7 Occupancy Available 0% 0	8 Occupancy Available 0% 0	9 Occupancy Available 0% 0	10 Occupancy Available 0% 0	11 Occupancy Available 0% 0	12 Occupancy Available 0% 0
13 Occupancy Available 0% 0	14 Occupancy Available 0% 0	15 Occupancy Available 0% 0	16 Occupancy Available 0% 0	17 Occupancy Available 0% 0	18 Occupancy Available 0% 0	19 Occupancy Available 0% 0
20 Occupancy Available 0% 0	21 Occupancy Available 0% 0	22 Occupancy Available 0% 0	23 Occupancy Available 82% 1	24 Occupancy Available 100% 0	25 Occupancy Available 67% 4	26 Occupancy Available 92% 1
27 Occupancy Available 42% 7	28 Occupancy Available 33% 6	29 Occupancy Available 33% 8	30 Occupancy Available 42% 7	31 Occupancy Available 42% 7		

Monthly Performance Analysis

Year over year comparison

January 1.9% 2025 Current (2025): 55 Previous (2024): 54	February -38.5% 2025 Current (2025): 40 Previous (2024): 65	March 14.3% 2025 Current (2025): 72 Previous (2024): 63	April 42.6% 2025 Current (2025): 71 Previous (2024): 50	May 37.3% 2025 Current (2025): 70 Previous (2024): 51	June -29.5% 2025 Current (2025): 67 Previous (2024): 95
July -90.0% 2025 Current (2025): 48 Previous (2024): 96	August 2025 Current (2025): 0 Previous (2024): 86	September 2025 Current (2025): 0 Previous (2024): 70	October 2025 Current (2025): 0 Previous (2024): 51	November 2025 Current (2025): 0 Previous (2024): 42	December 2025 Current (2025): 0 Previous (2024): 33

Today's Reservations

1

ayse akan
2250911631 Reservation

Failed 0

Successful 8

Expedia
Oct 11, 2025 00:00

Booking.com
Oct 11, 2025 00:00

Odamax
Oct 11, 2025 00:00

Google
Oct 11, 2025 00:00

Setur

Channel Manager - Mapping Page

Filters

Search channels...

STATUS

All (1)

Active (28)

Inactive (11)

CHANNEL TYPE

All (1)

Premium (18)

Standard (21)

OVERVIEW

31 TOTAL

20 ACTIVE 65%

20 CONNECTED 65%

10 PREMIUM

22 CONNECT-ONLY

11 INACTIVE

Booking.com

3 Active Connections

Manage + Add

exely

1 Active Connection

Manage + Add

adonis.com

1 Active Connection

Manage + Add

kiralama takvimi

Ready to Connect

+ Connect

Booking.com

Configure hotel mapping and synchronization

Step 3 of 5 - Room Mapping

Connection Setup Main Settings Room Mapping Rate Mapping Summary

Room Type Mapping

3 rooms

Channel Rooms → Hotel Room Types

Search room types... AI Advisor

Mapped: 3/3

Clear All

Channel Room	Hotel Room Type	Status
54354502 Deluxe Double Room	Deluxe Double Room	Mapped
54354503 Premium Double Room	Premium Double Room	Mapped
54354501 Superior Double Room	Superior Double Room	Mapped

3
Total Rooms

3
Mapped

0
Pending

Status

Room Mapping Tips:

- Each channel room must be mapped to exactly one hotel room type
- Use the search function to quickly find specific rooms
- AI Advisor provides intelligent mapping suggestions based on room names and characteristics
- Auto Match uses name similarity algorithms for quick bulk mapping
- Room mappings are used in the next step for rate mapping
- All rooms must be mapped before proceeding to the next step

← Previous

Next: Rate Mapping →

Cancel

amax

1 Active Connection

Manage + Add

gezinomi

1 Active Connection

Manage + Add

Setur

1 Active Connection

Manage + Add

night.com

1 Active Connection

Manage + Add

Prime Travel

1 Active Connection

Manage + Add

SoHolidays

1 Active Connection

Manage + Add

elbeds

Ready to Connect

+ Connect

butikotels

Ready to Connect

+ Connect

Halalholidaycheck

Ready to Connect

+ Connect

iceMinder

Ready to Connect

+ Connect

tbo.com

Ready to Connect

+ Connect

16.0.178

Channel Manager - Prices

Update Your Pms

From Date: 23/7/2025 To Date: 29/8/2025 Select Room Types Rate Code: TRY

Price Calculator

Bulk Edit

Search

🔄

114 price records for 3 room types (Jul 23 - Aug 29, 2025)

PRM - Base Rate selected - Drag across dates or Ctrl+Click to add individual dates (8 already in cart)

Export Excel

2

Room Type	Occupancy	Wed Jul 23	Thu Jul 24	Fri Jul 25	Sat Jul 26	Sun Jul 27	Mon Jul 28	Tue Jul 29	Wed Jul 30	Thu Jul 31	Fri Aug 01	Sat Aug 02	Sun Aug 03	Mon Aug 04	Tue Aug 05	Wed Aug 06	Thu Aug 07	Fri Aug 08	Sat Aug 09
DLX (DLX)	Base Rate	\$5,000	\$5,000	\$5,500	\$7,250	\$6,000	\$6,000	\$6,000	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250
	Single	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250
	Double	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250
	Triple	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Quad	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PRM (PRM)	Base Rate	\$6,000	\$6,000	\$6,500	\$8,500	\$6,100	\$6,100	\$6,100	\$6,100	\$6,100	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500
	Single	\$6,000	\$6,000	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500
	Double	\$6,000	\$6,000	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500
	Triple	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Quad	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SPR (SPR)	Base Rate	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750
	Single	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750
	Double	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750
	Triple	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Quad	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Weekend High Price (\$6000) Selected In Cart (Modified) Price Updated

Selection: Click row -> Drag dates -> Ctrl+Click individual

Cart: Add changes to cart before confirming

Shortcuts: ESC to clear -> Ctrl+Click for multi-select

Colors: Orange = Weekend - Red = High Price - Green = Special

Cart Items: Disabled cells (if) until removed from cart

Current Selection

PRM - Base Rate

Room selected - Choose dates to continue

Pricing Changes

Set Price: \$ amount

OR

Percent: +15 (or -20)

OR

Add/Sub: +500 (or -200)

Clear

Add to Cart

Pricing Changes Cart

DLX - Base Rate

7/23/25, 9:31 AM

Dates: Jul 27, Jul 28, Jul 29

Changes: Set: \$6,000

Impact: Avg impact: \$1,000

Cells affected: 3

PRM - Base Rate

7/23/25, 10:37 AM

Dates: Jul 26 to Jul 31

Changes: +\$500

Impact: Avg impact: \$100

Cells affected: 6

2

CHANGES

9

CELLS

\$3,600

EST. IMPACT

Review changes before confirming

Export

Clear Cart

Confirm All



v15.0.178

Channel Manager - Sent Data

Update Options 13 active

Tem 23, 2025 - Tem 24, 2025 Booking.com - 543545 Expedia - 6438256 Google - 7832 JollyTur - 14451 Odamax - 278426 OtezV2 - 5665 Setur - 182070 TatiBudur - Ada Palas TatiSepet - 4052 Availability Price Restriction

Reset

Filter Options

Channel Code

Booking, Expedia, Google, jollytur,...

Type

Availability Price Restriction

Status

Success Failed Yukleniyor

Overview

Completion 100%

Total 27 Success 22 Error 5

Booking.com

1052

Availability Successfully sent

Sent Data

Price Successfully sent

Sent Data

Restriction Successfully sent

Sent Data

Google

6947

Availability Successfully sent

Sent Data

Price Successfully sent

Sent Data

Restriction Successfully sent

Sent Data

odamax

1380

Availability Successfully sent

Sent Data

Price Successfully sent

Sent Data

Restriction Successfully sent

Sent Data

Setur

20077

Availability Successfully sent

Sent Data

Price Successfully sent

Sent Data

Restriction Successfully sent

Sent Data

Expedia

1087

Availability Successfully sent

Sent Data

Price Successfully sent

Sent Data

Restriction Successfully sent

Sent Data

Jolly

13372

Availability Successfully sent

Sent Data

Price Successfully sent

Sent Data

Restriction Successfully sent

Sent Data

oteiz

26597

Availability Successfully sent

Sent Data

Price Successfully sent

Sent Data

Restriction Successfully sent

Sent Data

tati budur.com

Ada Palas

Availability Successfully sent

Sent Data

Price The following RatePlanIds is passive: 50534, 1

Solution

Restriction The following RatePlanIds is passive: 50534, 1

Solution

Sales & Catering

Designed to manage every stage of the MICE (Meetings, Incentives, Conferences, and Events) process, Eptera's Sales & Catering module helps hotels capture more business, streamline operations, and gain full visibility into event performance—from the first lead to post-event analysis.

End-to-End Lead Management

Track and nurture all MICE inquiries with a centralized lead follow-up system—turn every opportunity into revenue.

Professional, Tailored Price Proposals

Generate detailed and customizable price offers for meetings, banquets, and group events with ease.

Convert or Analyze

Close deals efficiently—or if not, record and evaluate lost opportunities to continuously improve sales strategies



Sales & Catering

Win/Loss Analysis with Competitor Insights

Understand why a proposal was accepted or declined, including which competitor won the business—turn lost deals into future wins.

Integrated Room & Venue Reservations

Book guest rooms, meeting spaces, and banquet halls in a single interface—fully synchronized with PMS availability.

Smart Banquet Planning & Event Scheduling

Plan every detail—from room setup to F&B menus—ensuring flawless execution for weddings, galas, and corporate events.

Automated Work Orders & Task Management

Issue internal memos and coordinate tasks across departments to align teams and timelines.

Group Booking & Block Management

Easily manage block allocations, special group rates, and release policies for large bookings.

Guest Name Lists & Automatic Room Assignment

Upload guest lists and let the system handle room allocation intelligently, saving time and avoiding conflicts.

Sales & Catering - Sales Project

Sales Project

#2020

Save & Close



Project and Reservations Details

Date and Analysis

Packages

Payment Plan

Folio Routing

Project Details

Project Name *	Project ID *	Agency / Company / Individual
Eptera Technologies 12.02/18.02 25	2020	Eptera
Country	Release Days	Type *
Turkey	5	Group
Status *	Banquet Source	Sales Representative
Definite	Agency	Celine Black
Payment Type	Currency *	Room Price
Banktransfer	EUR	

Reservations Details

Company Name	Start Date *	End Date
Eptera	12/2/2024	18/2/2024
Board Type	Rate Type	Rate Code
HB	Refundable	Online
Market	Source	Group Folio
Europe	Agency	T1920 Eptera 12.02 - 18.02.2024 (1920)

Calculate From Rate Code

1 Tasks 2 Offers 3 Reservations Reservations Name L 5 Banquets 6 Sales Block 7 Folio Transactions 8 ProFolio 9 Banquet Revenue 10 General

+ Add New

Print Copy Paste Undo Redo Bold Italic Underline Link Unlink Total: 12

Waiting		Reservation		Expected Arrivals		InHouse	Realized Arrivals	Expected Departures	Today Departures		Departures		All	No Show
Room No	Room State	Agency	Guest Name			Voucher No	Arrival	Departure	Source	Market	Room Type	State	Res Id	
T1920		Eptera		Eptera			12/02/2024 00:00	18/02/2024 00:00			SYSTEM ROO...	Reservation	1,920	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,021	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,023	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,024	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,025	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,026	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,027	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,028	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,029	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,030	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,031	
		Eptera		Eptera Group			12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std	Reservation	2,032	

Sales & Catering - Meeting Calender

Search In Menu

Setup

Reservation

Front Desk

Front Office

Front Cash

Night Audit

CRM

Reputation Management

Mobile Application

Channel Management

Contract Management

Agency Loyalty

Sales and Marketing

Sales Projects

Sales Blocks

Banquet

Meeting Calendar

Meetings

Sales Rep Calendar

Payment Plans

Offers

Sale Call Comments

Campaign Management

Sales Budget Management

Meeting Calendar

Date

10/7/2025

Filter Resources

Filter Events

10 July

Satış Temsilcisi	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00
Ali Akgül			ElektraWe Phone - 10:26		Viofun Web - DEMO meeting for the next sales project.					
Aylin Karakaya		Biletmio Visit - Başarılı bir planlama								
Cankut Tankut			Talya Bilgişim Research - Yapılacak olan satış toplantısı adına firm							












HOTEL ID: 101002 - murad.idris... - 10.09.2025

Version : v18.0.385 - Eptera 2

v18.0.198

Sales & Catering - Banquet Calender

Search In Menu ★

- Setup
-  Reservation ▼
-  Front Desk ▼
-  Front Office ▼
-  Front Cash ▼
-  Night Audit ▼
-  CRM ▼
-  Reputation Management ▼
-  Mobile Application ▼
-  Channel Management ▼
-  Contract Management ▼
-  Agency Loyalty ▼
- Sales and Marketing ⤴
- Sales Projects ☆☆
- Sales Blocks ☆☆
- Banquet** ⤴
 - Banquet Calendar ☆☆
 - Banquet Agreements ☆☆
 - Banquet Menues ☆☆
 - Equipment Availability ☆☆
 - Meeting Calendar ☆☆
 - Meetings ☆☆
 - Sales Rep Calendar ☆☆
 - Payment Plans ☆☆
 - Offers ☆☆

HOTELID: 101002 - mured.idris... - 10.09.2025
version : v18.0.385 - Eptera 2

Banquet Calendar

[illegible]

Sales & Catering - Banquet Details

Banquet Details

#83039

Informations

Details

Banquet Revenue

Work Flow

Banquet Details

Type *

Salon Yemeği

Saloon Name *

Olympos

Start Time *

11/7/2025



00 : 00

Setup St...

-- : --

Finish Time *

15/7/2025



00 : 00

Setup Fi...

-- : --

Contract

Option



Contact Phone

Contact Email

Explanation

Accommodation Info

Status *

Definite

Cancellation Reason

Pax and Price Details

Saloon Rental

50,000.00

Currency Rate

1.00

Actual Pax 1

100

Actual Pax 2

200

Actual Pax 3

300

Actual Pax 4

Child Count

Saloon Total
235,000.00

Discount (Percentage)

Use Net Prices

Discount Reason

Price Info

Menu To ...

5,000.00

Equipm...

1,000.00

Service ...

0.00

General ...

241,000.00

Agreed Pax

Currency *

TRY

Pax Price

200.00

Pax Price 2

300.00

Pax Price 3

350.00

Pax Price 4

Child Price

Customer Information (If different than Project)

Company Name

Name

Viofun Takım Yemeği

Telephone

Agency Contact

Agency Contact Email

Agency Contact GSM

Contact Address

Invoice Address

Price Note

Log Info

Sales Representative

Task Management

Centralized Task Management

Manage all daily duties, periodic maintenance, guest requests, and emergency repairs in a single, smart system.

Mobile-First for Field Teams

Staff use the mobile app on the go to receive, update, and complete tasks—ensuring real-time responsiveness.

Instant Notifications

As soon as a task is assigned, the responsible team members are instantly notified on their mobile devices.

Real-Time Tracking & Alerts

Automatically logs start time, due time, and completion time, while overdue tasks trigger alerts to prevent service gaps.



Task Management

Manager Access via Mobile

Supervisors and managers can assign tasks, monitor progress, and review completed work from anywhere—directly via the mobile app.

Completion Verification & Inspections

Tasks conclude with a quality check to ensure all work meets hotel standards.

Photo Documentation (Before & After)

Visual proof of completed tasks is captured and stored, supporting maintenance, housekeeping, and audits.

Sequential (Composed) Task Automation

Trigger multi-step tasks automatically in the right order—streamlining workflows across departments.

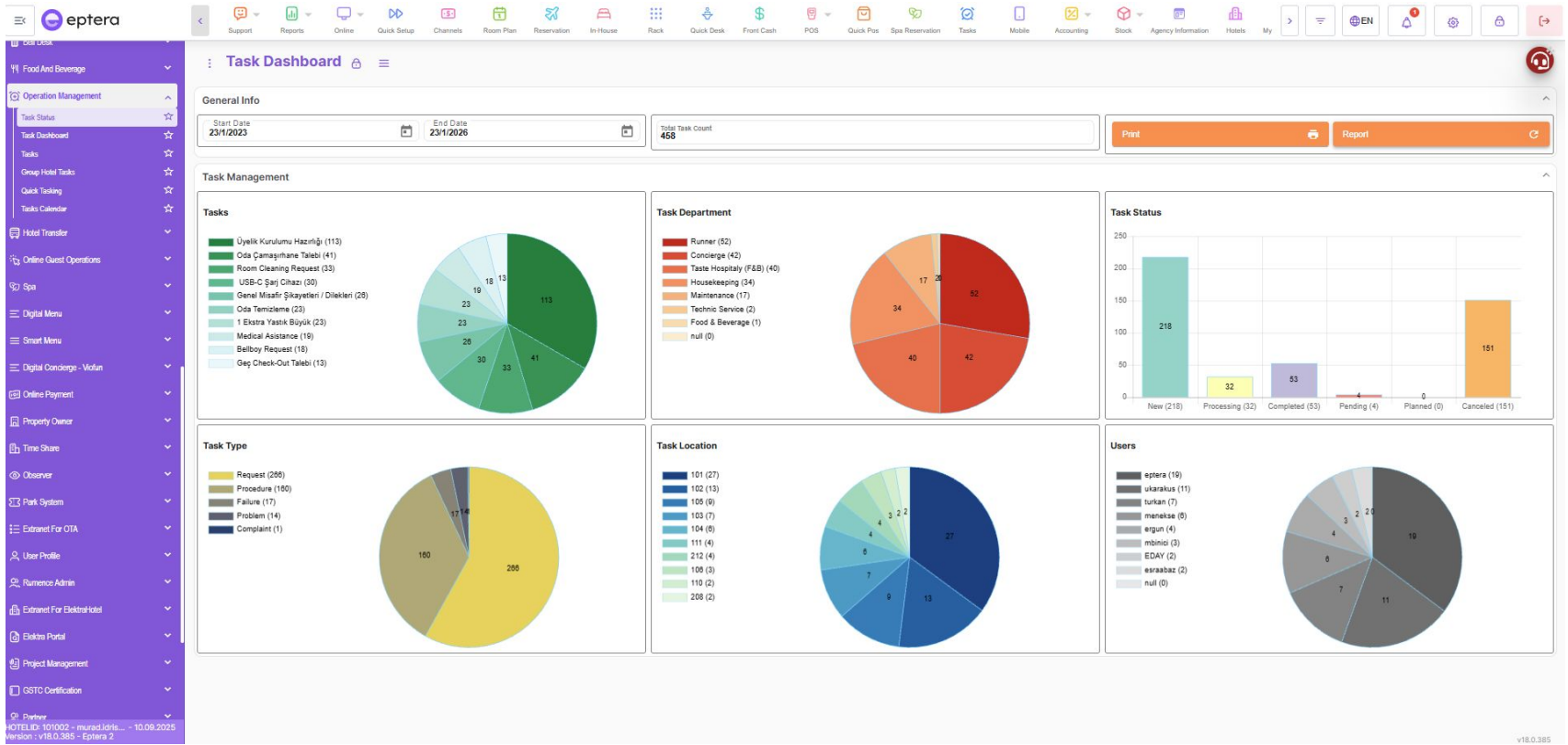
Failure Logging & Root Cause Insights

Track incidents and analyze failure reasons to improve efficiency and reduce recurring issues.

Inventory & Cost Control

Materials, parts, and time spent are recorded within the task—providing complete operational cost transparency.

Task Management - Task Dashboard



Task Management - Task Record

eptera

Support

Reports

InHouse

Reservation Card

#2231

Tasks

#2231

Res Info

410 Denise Rider 07.02 - 08.02.2024 (2231)

+ Add New

All

New

Process

Task	Due Date	Status	Task
2 extra pillows big	07/02/2024	New	Req

Task Record

#250

Save & Close

2 extra pillows big

Task *

2 extra pillows big

Description

Res Info

410 Denise Rider 07.02 - 08.02.2024 (2231)

Due Date

7/2/2024

16:00

Auto Change By

Location

410

Importance

Normal

Guest

Denise Rider

Department

Housekeeping

Sub Department

Assigned to

Olivia - Turner

Assigned to User

turkan

Source Type

Reporter User

Expected Finish

7/2/2024

16:15

Latest Finish

7/2/2024

16:30

☐ Check-In

☐ Check-Out

☐ Folio

☐ Invoice

Status

New

Start Task

Finish Task

Cancel Task

Agency Bonus System

Eptera's Agency Bonus System is a fully integrated pre-booking and loyalty platform that strengthens your cooperation with travel agencies, increases repeat business, and improves occupancy forecasting accuracy.

Agencies earn bonus points by logging their reservations via a dedicated online portal. In return, they prioritize your property when making sales. You gain early access to reservations not yet entered into the system, boosting your forecast and revenue planning.

With full PMS integration and a user-friendly interface, Eptera transforms agency loyalty into a revenue-driving, operationally efficient tool—delivering more bookings, better forecasts, and stronger partnerships.



Agency Bonus System

Key Advantages of Eptera's Agency Bonus System

Seamless Integration: No need for separate rate or allotment entries. The system uses your existing Elektra PMS data.

Real-Time Matching: Pre-bookings submitted by agencies are automatically matched with actual PMS reservations—enabling immediate discrepancy detection and accurate forecasting.

Loyalty Points That Drive Sales: Bonus points can be redeemed for new bookings or hotel services (e.g. spa, transfer), increasing agency engagement and revenue.

Smart Agency Panel: Agencies can:

- Enter reservations,
- Communicate directly with the hotel,
- Request changes or cancellations,
- Track their earned bonuses post check-in/out.

Advanced Reporting & Control: Hotel managers can monitor unreported bookings, agency performance, and bonus costs with Elektra's built-in analytics—offering insights no other loyalty system provides.

No Duplicate Data Entry: All pricing and availability are already in your PMS—eliminating the risk of manual errors or duplicate records.



Login

Welcome to Wanda Bonus System

E-Mail

Password



[Forgot Password](#)

Login

[Register](#)



Agency Bonus System - Profile

[My Account](#)[Spend Bonus](#)[Bonus Reservation](#)[Dashboard](#)[? FAQ](#)[Chat](#)

★ 50110
Total Points

★ 529
Used Points

★ 49581
Remaining Points

[My Account](#)[New Reservations 0](#)[Old Reservations 0](#)[My Points 9](#)[My Promotions 0](#)[WANDA STORE](#)[Reservation List](#)

My Account

Name
Helvacii

Last Name
Gizemm

Phone
+905523464008

E-mail
gnygzy@gmail.com

Address

Country

City

Subcity

Address

Save

Agency Bonus System - Reservation

[My Account](#)[Spend Bonus](#)[Bonus Reservation](#)[Dashboard](#)[FAQ](#)[Chat](#)

▼ Bonus Reservation Entry

hotel Wanda Suits	Tour Operator	Title Mrs	Name Alicia	Last Name Herper	Age if Chd
Sale Date 22.07.2025 15:27	Voucher No	Child Claudia	Herper	8	
Checkin 28.07.2025	Checkout 01.08.2025	Address Sidney		City Sidney	
Adult 1	Child 1	Reservation Notes			
Nationality Austria	Room Type Presidential Suite				
Pansion Type Westdoor BB oda ve kahvaltı					
Airport					
		Save		Cancel	

▼ Reservation List

hotel	Matched	Reservation Status	Voucher No	Sale Start/End Date						
All	<input type="checkbox"/>	All		gg.aa.yyyy	gg.aa.yyyy	Search				
Status	Information	Hotel Name	Guest	Reservation Date	Agency	Voucher No	Checkin	Checko		
Waiting		Wanda Loft Hotel	Gizem Helvacı	14.05.2025 11:54	ANEX		13.06.2025	28.06.2025		
Matched		Wanda Loft Hotel	Gizem Helvacı / Güney Güzey	11.06.2025 11:28	TUI K		16.06.2025	20.06.2025		

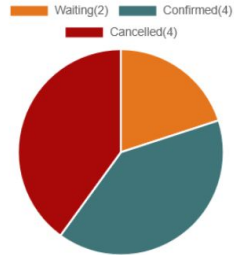
Agency Bonus System - Dashboard

[My Account](#)[Spend Bonus](#)[Bonus Reservation](#)[Dashboard](#)[FAQ](#)[Chat](#)

Reservation

Bonus Reservations Made For the Last Year

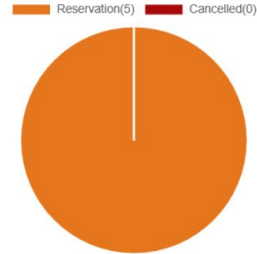
🕒 Waiting : 2 ✅ Confirmed : 4 ❌ Cancelled : 4 + Total : 10



Extra Services

Reservations added in the last 365 days

Reservation **5**
Cancelled **0**



Bonus

Total Points **50.110 €**
Used Points **528,54 €**
Remaining Points **49.581,46 €**
Total Estimated Bonus **0 €**

Remaining Points **49.581,46 €**

Tour Operator Integration

Automated Booking Import:

No more logging into different tour operator portals to check reservations one by one. Eptera automatically reads bookings from tour operators and transfers them directly into your PMS.

Real-Time Rate Comparison:

The system compares incoming reservation prices with your hotel's current rates, allowing you to approve or reject each booking based on profitability.



Tour Operator Integration

Approval-Based Processing:

You stay in control — reservations are only confirmed and imported after your approval.

Instant Confirmation Feedback:

Once a booking is accepted, Eptera instantly sends confirmation back to the tour operator, ensuring smooth communication and guest satisfaction.

Avoid Double Bookings and Errors:

Automated data transfer eliminates the risk of human error, duplicate entries, or missed reservations.

Faster Operations, Less Labor:

Save valuable staff time and reduce manual workload, enabling your team to focus on guest experience instead of repetitive data entry.

Compatible with Major Tour Operators:

Proven integrations with industry leaders like TUI, Anex, Pegas, and Odeon ensure broad coverage for your property.

Boost Operational Efficiency:

Integrated workflows speed up processing, enhance accuracy, and increase your overall booking responsiveness.

Tour Operator Integration

Tenancy
Eptera Sales

HOTELID
101015

Search In Menu

- Setup
- Reservation
- Front Desk
- Front Office
- Front Cash
- Night Audit
- CRM
- Reputation Management
- Mobile Application
- Channel Management
- Contract Management
- Agency Loyalty
- Sales and Marketing
- Sales Budget Management
- Call Center
- Call Center 2
- Housekeeping
- Invoice

HOTELID: 101015 - murad.idris... - 14.10.2023
Version : v18.0.382 - Eptera 2

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

EN

Tour Operator Integrations

Download Extension

Important Announcement!!

Filter Panel

Selected Channels
Anex, EasyJet, EtsTourOperator, Mail Reservations, Motus, Novanta, Odeon, OdeonApi, Otelsnet, Pegas, Sabre Hospitality, Sed...

<input type="checkbox"/>	Channel	Hotel Id/Code	Hotel Name in Operator	Save	Settings
<input checked="" type="checkbox"/>	Anex	<input type="text" value="Hotel Id/Code"/>	<input type="text" value="Hotel Name in Operato"/>	<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	EasyJet	<input type="text" value="Hotel Id/Code"/>	<input type="text" value="Hotel Name in Operato"/>	<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	EtsTourOperator	<input type="text" value="Hotel Id/Code"/>	<input type="text" value="Hotel Name in Operato"/>	<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	Mail Reservations	<input type="text" value="Hotel Id/Code"/>	<input type="text" value="Hotel Name in Operato"/>	<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	Motus	<input type="text" value="Hotel Id/Code"/>	<input type="text" value="Hotel Name in Operato"/>	<input checked="" type="checkbox"/>	

14.10.2023

Check In (End)

Sale (Start)

Sale (End)

Fetch Reservations

v18.0.382

Tour Operator Integration

Tenancy
Eptera Sales

HOTELID
101015

Search in Menu ★

Setup

Reservation

Status

Reservation List

In-House List

Availability List

Price And Availability

Price Offer and Book

Tour Operator Integrations

Group Reservations

Other Reservation Lists

Front Desk

Front Office

Front Cash

Night Audit

CRM

Reputation Management

Mobile Application

Channel Management

Contract Management

Agency Loyalty

HOTELID: 101015 - murad.idris... - 14.10.2023

Version : v18.0.382 - Eptera 2

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

EN

Tour Operator Integrations

Download Extension

Important Announcement!!

Filter Panel

Selected Channels

Anex, EasyJet, EtsTourOperator, Mail Reservations, Motus, Novanta, Odeon, OdeonApi, Otelsnet, Pegas, Sabre Hospitality, Sed...

Type

New

Status

No Answer

14.10.2023

Check In (End)

Sale (Start)

Sale (End)

☐ Mapping

Fetch Reservations

v18.0.382

ID & Passport Reader

IDReader is an advanced identity and passport reader that instantly scans, recognizes, and transfers guest data into any Windows-based system — including hotel PMS, hospital registration software, and government reporting tools.

Seamless and Contactless Guest Check-In

- Guests simply hold their ID or passport in front of the webcam — no touch, no contact.
- The system instantly captures and processes both the photo and textual data.
- Ideal for maintaining hygiene standards and enhancing guest satisfaction.



ID & Passport Reader

Fully Compliant with Data Privacy Regulations (e.g., GDPR / KVKK)

- Encrypted data storage with restricted access only for authorized staff.
- Automatic deletion of ID images after a defined period.
- Watermarking options like “Copy - Guest Approved” can be applied.
- Supports custom data retention policies and secure archiving.

Key Benefits

- **100% Recognition Accuracy** for passports and MRZ-coded IDs from all countries.
- Compatible with all scanners and webcams — no hardware dependency.
- Automatically detects document type, front/back side, and adapts to new ID formats.
- Can integrate with multiple systems and transfer both text and image data in real time.
- Works silently in the background or via hotkey activation from any integrated application.
- Supports both form-based and tabular data transfers simultaneously.
- Mobile scanner support and file-based reading capabilities.

Powerful Integration & Customization

- Works with Windows, Java, and web-based applications.
- Offers customizable outputs, multi-language support, and format conversions (e.g., Turkish to English characters).
- Supports batch scanning and deferred data transfer for group check-ins.
- Print-ready with customizable layouts and unlimited archiving.

Logging & Hotspot System

Eptera is an advanced hotspot solution designed for hotels, enabling guests to access the internet seamlessly using their ID or passport credentials. Fully compliant with legal regulations, iSafe automatically logs all internet activity in the required official format.

Beyond secure access, iSafe also allows hotels to collect missing contact details during login and optionally present guest surveys—turning a simple Wi-Fi connection into a powerful tool for guest engagement, data enrichment, and compliance.



Call Center Solutions

One Platform for All Customer Communications

With Eptera Call Center Solutions, you can centralize all incoming inquiries from phone, WhatsApp, your website, and social media into a single platform. This enables your team to respond quickly, manage requests efficiently, and provide personalized service across all channels.

Seamless Multi-Channel Communication

- **WhatsApp Integration:** Automatically record and track all messages and requests received through your WhatsApp account.
- **Social Media Integration:** View and manage messages from Facebook, Instagram, LinkedIn, and Twitter in one unified interface.
- **Website Chat & Call Request Forms:** Instantly capture inquiries from your website's chat and "Call Me" forms, respond with availability and pricing in real time.
- **Phone Call Management:** Record all incoming calls and log them directly into the CRM database for future reference.



Call Center Solution

Fully Integrated with CRM

Gain complete visibility into each guest's interaction history:

- See guest name, hotel, contact method, call direction, channel, and referral source — all on a single screen.
- Instantly access past communications, reservation requests, stays, and future bookings.
- Create tasks or notes from guest feedback or special requests.
- Send surveys to measure guest satisfaction and improve service quality.

Streamlined Sales & Loyalty Operations

- Track and manage all discount and promotional requests digitally.
- Obtain and log managerial approvals through the system.
Integrated with loyalty and pre-booking workflows — including payment link generation, payment tracking, confirmations, and online check-in.
- Automated email communication streamlines the booking process and follow-ups.

Boost Conversion & Guest Satisfaction

Eptera's smart call center system ensures:

- **No missed calls** — every inquiry is recorded and followed up.
- **Increased conversion** — more calls lead to confirmed reservations.
- **Higher guest satisfaction** — with faster, more personalized service.
- **Actionable insights** — track reasons for lost sales and optimize accordingly.

Call Center Solutions

< B3HOTEL

EnglishEUR Berkay callcenterfull

Voucher No

Guest ID

Phone

E-mail

Name

Surname

Identity Number

120940659

+90 - 539 223 34 32

Berkay

Kaya

+

Search

Clear

Reservation

Extra Services

25 Jul 25
Friday

31 Jul 25
Thursday

Night
6

Adult
2

Child
0

Promotional Code

Nationality
Turkey ▾


Manuel Discount
%3 - Refundable ▾

Search

Availability

[illegible]

✓ Available Days
✗ Not Available
🚫 Closed for sale or there is no room



Standart Room

Safe Box **Private Balcony** **Hair Dryer** **Private Bathroom** **Wifi**

Standard rooms are ideal for both business trips and leisure stays. With a warm welcome and professional service, you'll feel right at home in the standard rooms of B3HOTEL.



Max 3 Adults 90m²


Room Only			
i Details	Non-Refundable	<div style="background-color: black; color: white; padding: 2px 5px;">-30%\$</div> <div style="display: flex; justify-content: space-between;"> 540.00€ 405.00€ </div> <small>6 Night Price</small>	▲ Room Count 1
		Choose	
i Details	Refundable	<div style="background-color: black; color: white; padding: 2px 5px;">-30%\$</div> <div style="display: flex; justify-content: space-between;"> 600.00€ 450.00€ </div> <small>6 Night Price</small>	▲ Room Count 1
		Choose	


Free cancellation until! 24.07.2025 23:59


Call Center Solutions


< B3HOTEL


EnglishEUR Berkay callcenterfull


 Voucher No


 Guest ID
120940659

 Phone
+90 + 539 223 34 32

 E-mail
berkay@gmail.com

 Name
Berkay

 Last Name
Kaya

 Identity Number

+

!

Q Search

Clear

Reservation

Extra Services

- Contact Information

Name
Berkay

Last Name
Kaya

Phone
+90 + 539 223 34 32

E-mail
berkay@gmail.com

☐ Add Note

- Guest Informations

Standart Room

1. Adult

Gender
Mr.

Name
Berkay

Last Name
Kaya

☐ Tümü Zorunlu Değil

2. Adult

Gender
I prefer not to specify

Name
NONAME

Last Name
NONAME

☒ Not required

- Agent Console

Room No

Check-In Note
They will pay at hotel

Check-Out Note

Reservation Note

- Choose Price Type

Price : 405 €


Bonus : 0 €

List Price : 405 €

Buy Later

Clear Basket

Standart Room



Checkin
25
Friday
July

Checkout
31
Thursday
July

14:00

12:00

Standart Room

405 €
6 Night Price

Room Only

Non-Refundable

Tax Amount
Tax Percentage
Price Excluding Tax
Price Including Tax

43,39 €
12 %
361,61 €
405 €

Extra Services

Currency

Promotional Code

Use

Total Amount : 405 €

Call Center Solutions

< B3HOTEL

EnglishEURKayaBerkay callcenterfull

Voucher NoGuest IDPhoneE-mailNameLast NameIdentity Number

+90 + 539 223 34 32berkay@gmail.comBerkayKaya

+ - Search Clear

Reservation

- Choose Price Type

Price : 405 €

Bonus : 0 €

List Price : 405 €

☐ Standart Room

İndirim Seçiniz

Discount Note

ApplyCancel

Discount %

Discount Amount

Discount0- [0~100]

0- [0~405]

Last Price

405

[0~405]

Apply

Cancel

Currency

Promotional CodeUse

Total Amount : 405 €

Installments

Your reservation will be sent for free via SMS and Email.

Go to the Basket

Save Front Request

Negative Save Request

- Reservation and Payment Options

☒ Save Offer

☐ Save Waiting

☐ Save Reservation

☒ I want to pay by credit card

☐ I want to pay by wire transfer

☐ Payment at Hotel

☐ I want to pay with Crypto

☐ Mail Order

☐ Payment at the Hotel with Credit Card Guaranteed

☐ Send Payment Link



Contact Information

+90 + 539 223 34 32

berkay@gmail.com

Payment-Virtual POS

Show Installment Options

405

EUR

Thank you for choosing B3HOTEL This link is for the payment of your confirmed reservation. We look forward to welcoming you soon!

Send Payment Link

Receive Payment

My Account

Dashboard

Receive Payment

Theme Settings

Checkin Kiosk

Secure Logout

Call Center Solutions



Self Check-in Kiosk

Make an unforgettable first impression and say goodbye to traditional front desks! With sleek self check-in kiosks placed in your hotel lobby, bar, or any convenient location, guests can complete their check-in in seconds—quickly, easily, and independently.

From ID scanning and digital signatures to all required legal formalities, everything is handled with a single touch. Fully compatible with all PC systems, this cutting-edge software allows guests to skip the wait and go straight to enjoying their stay.

Reduce staffing costs while maximizing guest satisfaction. With just a few taps, redefine the check-in experience—where convenience, speed, and technology come together.



Self Check-in Kiosk

Türkçe

English

Deutsch

Russian

Azərbaycan dili

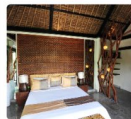
عربي

Français

Română



Wanda Loft Hotel Online Check-In



Checkin 15:00

22 Tuesday July

Checkout 11:00

23 Wednesday July

Oda Tipi

: Standard Room

Fiyat Tipi

: Non-Refundable

Pansiyon Türü

: RO

Adult

:

2

Night

:

1

Room Count

:

1

Reservation No

77357680



1. Guest

Scan Your ID / Passport Document

Quickly scan your document and send it securely.



Scan

Select Picture

Name
Sinan

Last Name
Kandiq

Document Type
☒ ID Card ☐ Passport

Identity Number

Gender
☒ Mr. ☐ Mrs. ☐ Unspecified

Date of Birth
gg.aa.yyyy

Birth Place

Nationality
Please Choose

Date of Expiry
gg.aa.yyyy

Do you have allergies?
Please Choose

Terms and Condition

We want you to know exactly how our service works and why we need your registration details. Please state that you have read and agreed to these terms before you continue. Yes, I hereby confirm my booking. I also agree to the Terms and Conditions and acknowledge to have read and understood our Wanda Loft Hotel Privacy Statement.

☐ I have read, understood, and accepted.

Signature

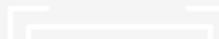
Clear



2. Guest

Scan Your ID / Passport Document

Quickly scan your document and send it securely.



Name
Bağak

Last Name
Kandiq

Document Type
☒ ID Card ☐ Passport

Identity Number

Gender
☐ Mr. ☒ Mrs. ☐ Unspecified

Date of Birth
gg.aa.yyyy

Rate Manager

Eptera Rate Manager automatically analyzes room rates and occupancy levels of up to 10 competitor hotels, and recommends the most competitive and profitable pricing strategy for your property. With your approval, it instantly updates all online sales channels — including your website and OTAs — to maximize visibility, boost bookings, and increase revenue.



Rate Manager

Rate Manager

10/7/2025
24/7/2025

	10 Jul	11 Jul	12 Jul	13 Jul	14 Jul	15 Jul	16 Jul	17 Jul	18 Jul
GizemCDemo	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5
Ramada by ...	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6
GRANELLA...	3557.45	3557.45	3557.45	3557.45	3557.45	3557.45	3557.45	3687.42	3687.42
DES'OTEL	-	-	-	-	-	-	-	-	-
Minimum	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23245.08 ↑ 3687.42	23245.08 ↑ 3687.42
Maximum	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5
Average	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14626.66 ↑ 12305.84	14626.66 ↑ 12305.84
Recommended	3556.45	3556.45	3556.45	3556.45	3556.45	3556.45	3556.45	3686.42	3686.42
Our Price ✓	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	<input type="text" value="3556.45"/>	<input type="text" value="3556.45"/>	<input type="text" value="3556.45"/>	<input type="text" value="3556.45"/>	<input type="text" value="3556.45"/>	<input type="text" value="3556.45"/>	<input type="text" value="3556.45"/>	<input type="text" value="3686.42"/>	<input type="text" value="3686.42"/>

Dynamic Pricing

Eptera's Dynamic Pricing Engine is designed to maximize hotel revenue by continuously analyzing key variables such as real-time occupancy rates, booking pace, and competitor pricing.

The system automatically calculates the optimal room rate and distributes it not only across your internal systems and Eptera's online booking engine but also to all connected sales channels — including OTAs, GDS platforms, and channel managers. This ensures consistent, competitive, and revenue-optimized pricing across every platform, at all times.



Dynamic Pricing

- Reservation
 - Front Desk
 - Front Cash
 - Night Audit
 - CRM
 - Reputation Management
 - Channel Management
 - Channel Manager Panel
 - Price And Availability
 - Channel Reservations
 - Online Channels
 - Requests From Channels
 - Channel Manager Logs
 - Detailed Channel Manager Logs
 - Dynamic Pricing**
 - Tour Operator Integrations
 - Online Reservation
 - Contract Management
 - Booking Engine Dashboard
 - Channel Reservations Dashboard
 - Booking Engine Analysis
 - Contract Management
 - Sales and Marketing
 - Sales Budget Management
 - Cost Center
- HOTELID: 30841 - Gizemm - 09.07.2025
Version : v18.0.199

Dynamic Pricing

+ ✎ 🗑️ 💾 🖨️ ↺ 📅 📄 🔍 ⚡

Now		Past
Rate Code	Discount / Supplement	
Online USD	SUPPLEMENT	
Online USD	SUPPLEMENT	
Online USD	SUPPLEMENT	
Online USD	SUPPLEMENT	
Online USD	SUPPLEMENT	
Online USD	SUPPLEMENT	

Dynamic Pricing

#24803731

Discount / Supplement
SUPPLEMENT

Code *
Yüzde 20-50

Rate Code
Online USD

Discount & Supplements Type *
Percent(%)

Percentage *
30.00

Applying Start Date *
1/7/2025 12:00 AM

Applying End Date *
31/7/2025 12:00 AM

Sale Start Date
--:--:--

Sale End Date
--:--:--

Creation_date
14/5/2025 10:22 AM

Last Update Date
21/5/2025 11:35 AM

Rules

Min Avb Room Count

Min Avb Room %
20.00

☒ Use Hotel Capacity

Details

Max Avb Room Count

Max Avb Room %
50.00

Room Type
STD

Min Days To Check-in

Check-in Days Start Time
--:--:--

Max Days To Check-in

Check-in Days End Time
--:--:--

Agencies to Apply

+ ✎ 🗑️ 💾 🖨️ ↺ 📅 📄 🔍 ⚡

Agency

Compatible

No Rows To Show

Total: 0

Total: 6

v18.0.199

Loyalty & CRM Management

Boost guest retention and increase direct bookings with Eptera's fully integrated CRM and Loyalty Module. Reward guests with points for first-time stays, special occasions like birthdays or anniversaries, and in-stay spending at the restaurant, bar, or spa. Points can be redeemed during checkout or on future stays—encouraging loyalty and repeat business.

Customize membership tiers based on reservation frequency, spend levels, or length of stay. Assign exclusive benefits like discounts, free services, and priority bookings. Automatically apply personalized privileges and promotions, including special promo codes and booking notes.



Loyalty & CRM Management

With Eptera CRM, you can:

Launch targeted e-mail, SMS, and WhatsApp campaigns

Send personalized offers based on guest preferences and behavior

Automate tasks based on guest actions or requests

Collect feedback with custom online surveys

Track guest history, preferences, reviews, and survey results in one place

Seamlessly integrated with front office and online booking systems, the loyalty module offers guests:

- Direct booking discounts
- Bonus points for every reservation
- Exclusive in-stay privileges and free services

Eptera's loyalty platform strengthens brand identity, enhances guest satisfaction, and provides valuable data for strategic marketing—ensuring your property remains top-of-mind and competitive

Loyalty & CRM - Guest Cards

Loyalty & CRM - Guest Card

#343

Total Visit

05.12.2023 - 30.10.2024

3

Total Nights

05.12.2023 - 30.10.2024

410

Total Revenue

05.12.2023 - 30.10.2024

2,162,514.02

L.Avg.Room Rate

03.06.2024 - 30.10.2024

112 / 170.15

Bonus

05.12.2023 - 30.10.2024

0.00

Surveys Average

05.12.2023 - 30.10.2024

0

Comments

05.12.2023 - 30.10.2024

1

Preferences

05.12.2023 - 30.10.2024

0

ID Reader / Scanner

Name *

Metin

Last Name *

Çelebi

Middle Name

Title

Mr

Gender**

Male

Birth Date

1/1/1955

Birth Place

Occupation

Registration Number

Vehicle Plate

Repeat

3

Grey List

Problematic

Hotel Name

Ninetales Hotel

Creation Date

8/2/2024

Identity / Contact / Address

CRM

Reservation Details

Details

Loyalty

Time Share

Total: 0

Type	Number	Passport Type	Serial No	Issue Date	Expire Date	Issued By	Issue Place	Issued Country	Default	
No Rows To Show										

Type

2

↑

Home / ...

Phone / Email

Default

1

↓

Mobile Phone

08503337785

Email

mcelebi@protel.com.tr

✓

✓

Type

Company or Person...

Address

Invoice?

Valid

Default

↓

Ho...

Metin

✓

✓

✓

SMS Con.

WhatsApp Con.

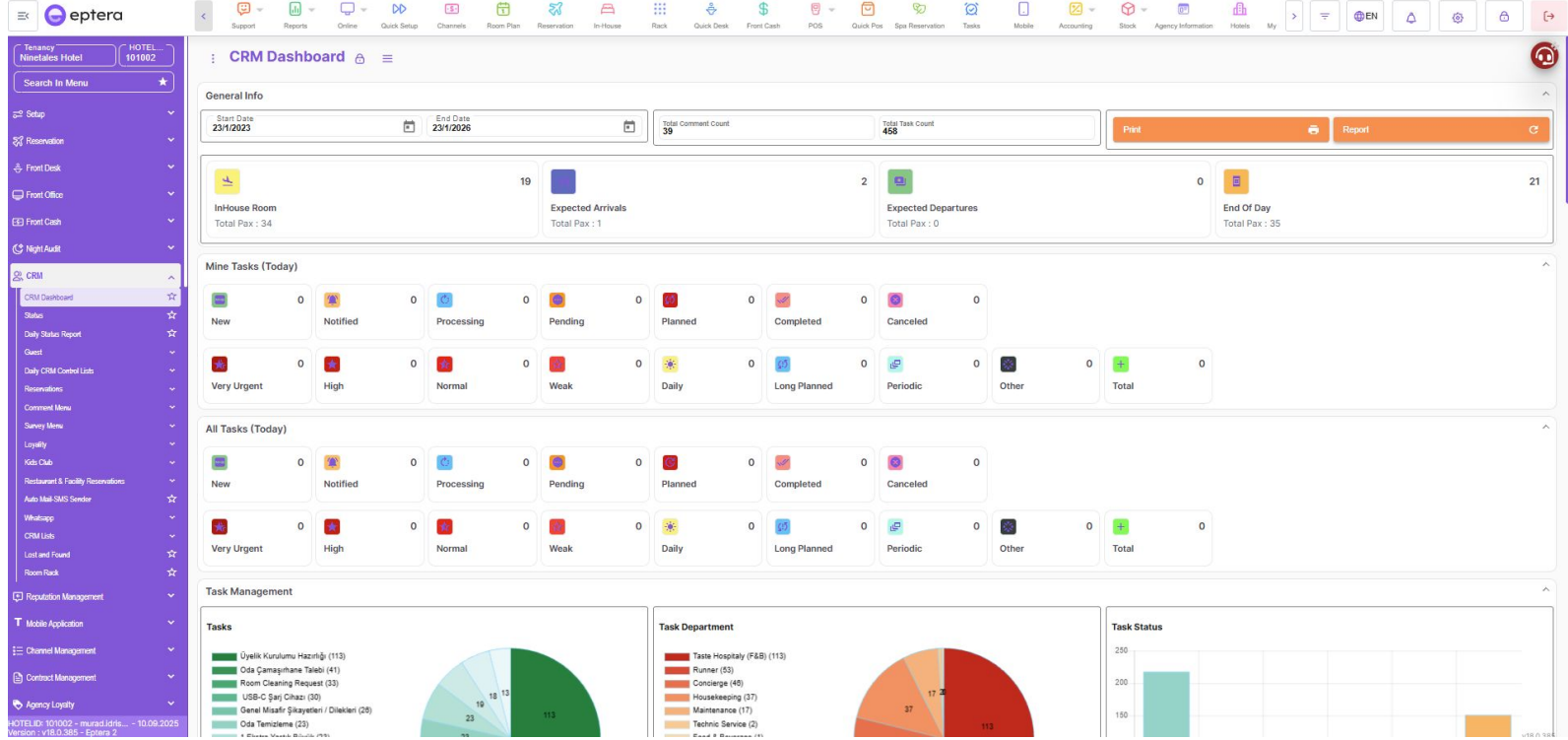
Phone Con.

Email Con.

GDPR Con.

Call Back

Loyalty & CRM - CRM Task Dashboard



Loyalty & CRM - CRM Comment Dashboard

Tenancy
Ninetates Hotel

HOTEL
101002

Search In Menu

Setup

Reservation

Front Desk

Front Office

Front Cash

Night Audit

CRM

CRM Dashboard

Status

Daily Status Report

Guest

Daily CRM Control Lists

Reservations

Comment Menu

Survey Menu

Loyalty

Kids Club

Restaurant & Facility Reservations

Auto Mail-SMS Sender

Whatsapp

CRM Lists

Lost and Found

Room Rack

Reputation Management

Mobile Application

Channel Management

Contract Management

Agency Loyalty

HOTEL ID: 101002 - Muralidharan - 10.09.2025

Version : V18.0.385 - Eptera 2

Comment Management

Comment Detail Type

Positive (12)

Negative (5)

Suggestion (1)

Information (1)

12

5

1

1

Comment Agency

Online (16)

Agoda (8)

Onlineeeee (8)

Wakin (5)

Tui Benelux (1)

ABBOTT LABORATUARKARI ITHALAT IHRACAT VE LTD STI (1)

null (0)

16

8

5

1

1

0

Comment Nationality

TUR (15)

USA (8)

CAN (2)

DEU (1)

AFG (1)

null (0)

15

8

2

1

1

0

Comment Department

General (8)

Taste Hospitality (F&B) (5)

Front Office (3)

Housekeeping (2)

Reception (1)

Bell Desk (1)

8

5

3

2

1

1

Comment Status

New (31)

Processing (0)

Completed (8)

Cancelled (0)

31

0

8

0

Comment Type

Positive Comment (12)

Suggestion (2)

Information (22)

12

3

2

0

0

22

Department Comment Count

Positive

Negative

Information

Suggestion

7

3

0

0

Department

Positive

Negative

Info...

Sugg...

General

Housekeeping

Taste Hospitality (F&B)

Front Office

Reception

Bell Desk

7

2

2

0

0

0

0

1

0

0

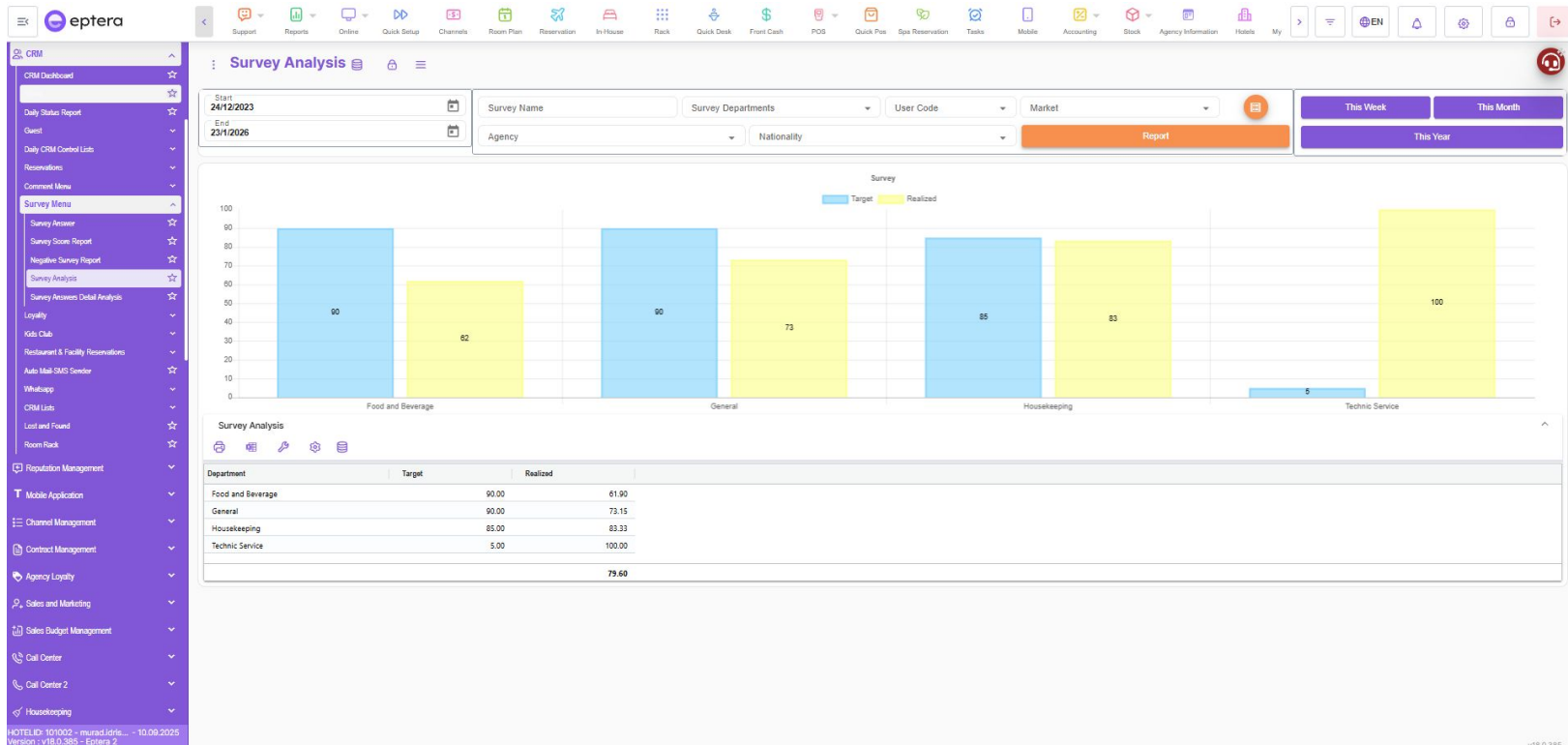
1

0

0

0

Loyalty & CRM - Survey Analysis



Auto Messaging

Eptera's **Auto Messaging System** empowers hotels to send **automated and personalized messages** via **SMS, Email, WhatsApp**, or even **mobile app notifications**, based on flexible rules and guest data.

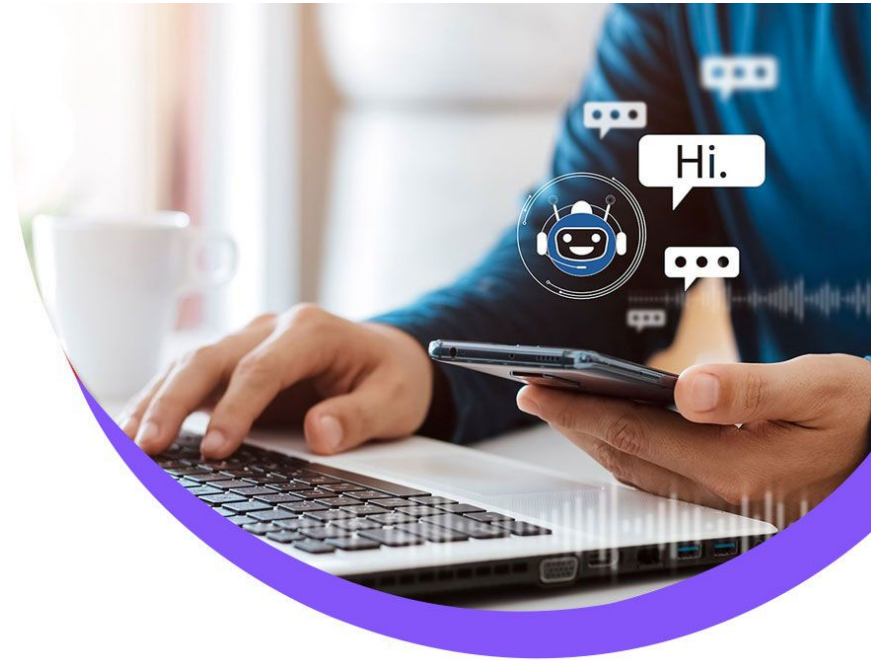
Messages are triggered **automatically at defined times** and can be tailored using advanced filters such as reservation status, guest profiles, room types, booking dates, and more. Whether it's a birthday greeting, pre-arrival reminder, or upsell offer, Eptera ensures the right message reaches the right guest at the right time — across the **channel they prefer**.

This intelligent automation increases guest satisfaction, strengthens loyalty, and boosts revenue — all without adding to staff workload.



Smart Chat / AI Chat Assistant

You can manage Whatsapp, Social Media or the chat system on your website with artificial intelligence from a single panel. In this way, you can answer all kinds of questions of your customers in their own language 24/7, have them notify you when you want, and you can take over the conversation when you want.



Reputation Management

Eptera collects and analyzes guest reviews **in real time** from platforms like Google, Tripadvisor, Booking, and Expedia. Your hotel's online visibility and credibility directly impact your reservation performance.

Auto-classification & Sentiment Analysis

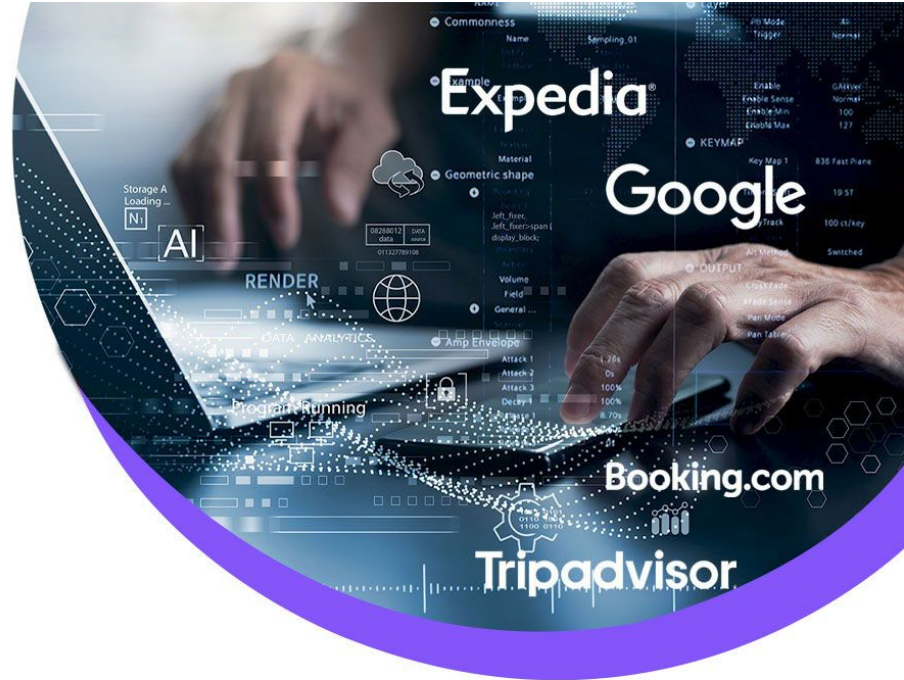
Reviews are categorized, translated, and scored.

AI-Powered Multilingual Responses

Respond to guests professionally in one click, in their own language.

Live Stay Alerts

Get instantly notified when unhappy reviews come from guests currently staying at the hotel.



Reputation Management

Deep Analysis – Performance Panels

- See positive/negative review counts by channel clearly
- Track performance by department (e.g., Reception Housekeeping, Restaurant).
- Measure success across specific criteria like **Service - Speed, Quality** and uncover where improvements are needed.

Source Management & Integration

- Define which sources to monitor (Google, Booking, Tripadvisor, Expedia, etc.).
- Integrated via API or URL for seamless data collection and real-time updates.

Continuous Monitoring – 24/7 Alerts

- The system scans reviews **24/7** so you never miss feedback.
- Get **instant email alerts** when new reviews are posted.
- Stay informed about your online reputation at any time — even when off-site.

Department-Based Categorization

- Create your own departments (e.g., Reception, Cleaning, F&B) and key focus areas (e.g., speed, cleanliness).
- Reviews are automatically sorted and scored by department and criteria — allowing targeted improvements.

Eptera Advantage

- **Centralized Dashboard:** View all reviews from all platforms in one place.
- **AI Efficiency:** Instant translation, scoring, and auto-responses.
- **Proactive Guest Support:** Get notified about dissatisfied guests while they're still on property.
- **Data-Driven Decisions:** Department-level KPI reports help you fix what matters most, faster.

Reputation Management - Dashboard

Otel Seçin ▼

1 Oca - 31 Ara (2025)

Daily

Weekly

This Month



Last 30 Days

This Year

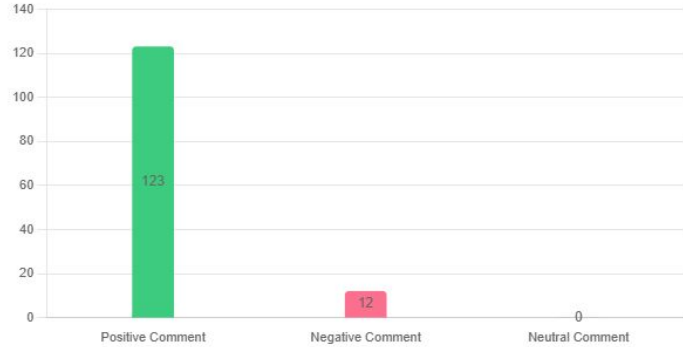
Last 365 Days

All Comments

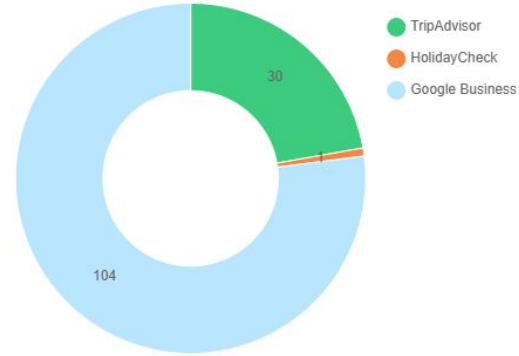
Comment Types Breakdown

Overall Distribution

Source-Based Distribution



Source Comment Count Breakdown



Weighted Average

Select Sources

Weighted average by comment count.



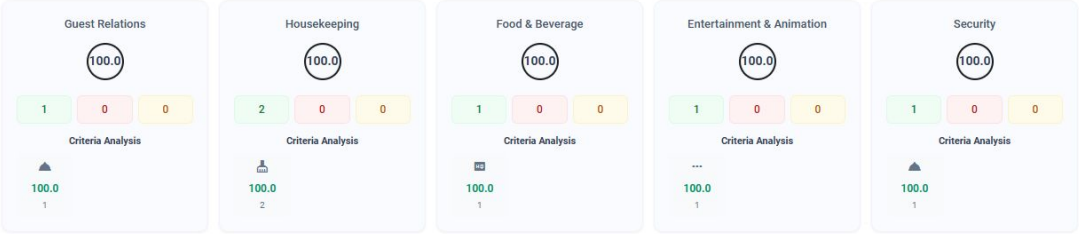
Selected Sources



Reputation Management - Dashboard

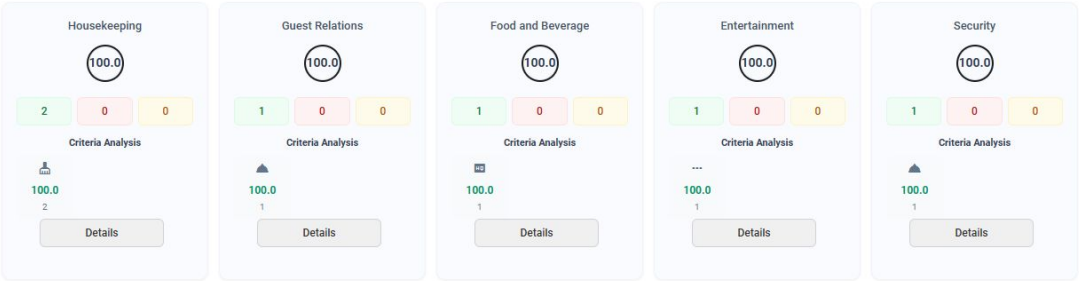
Overall Department Averages (AI Analysis)

 View All Departments

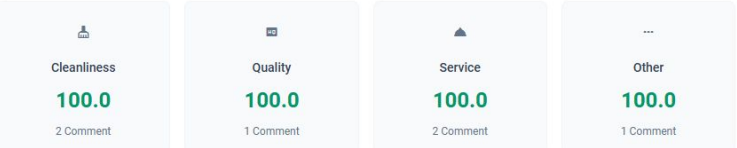


Overall Hotel Department Averages

 View All Departments



Overall Criteria Analysis





TripAdvisor
Score: 94.0

30 Comment

★ Criteria

💡 AI Analysis


92.9
SLEEP


94.3
CLEANLINESS


94.3
SERVICE


94.3
LOCATION


92.9
ROOM


91.4
PRICE/PERF.

28
POSITIVE

2
NEGATIVE

0
NEUTRAL

HolidayCheck

HolidayCheck
Score: 100.0

1 Comment

★ Criteria

💡 AI Analysis


100.0
ACTIVITIES


100.0
FOOD


100.0
SERVICE


100.0
LOCATION


100.0
ROOM

1
POSITIVE

0
NEGATIVE

0
NEUTRAL



Google Business
Score: 91.0

104 Comment

★ Criteria

💡 AI Analysis


93.7
SERVICE


93.7
LOCATION


92.3
ROOM

94
POSITIVE

10
NEGATIVE

0
NEUTRAL

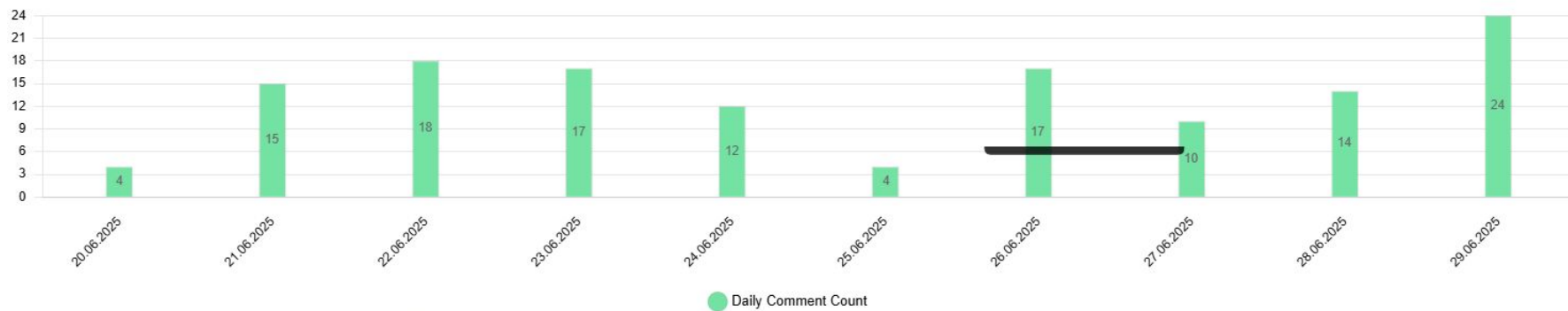
Reputation Management - Dashboard

Daily Comment Counts



Overall Distribution

Source-Based Distribution



You can zoom with CTRL + mouse wheel and navigate by dragging.

Competitor Hotel Analysis

TripAdvisor

Ranking ↑↓	Hotel ↑↓	Success Rate ↑↓	Source Score ↑↓	Comment Count ↑↓
1	Calista Luxury Resort	96%	4.8	214
2	Aska Lara Resort & Spa	89%	4.5	-48
3	Adalya Hotels Elite Lara	90%	4.5	48
4	Mirage Park Resort	94%	4.7	80

HolidayCheck

Ranking ↑↓	Hotel ↑↓	Success Rate ↑↓	Source Score ↑↓	Comment Count ↑↓
1	Calista Luxury Resort	87%	5.2	1
2	Aska Lara Resort & Spa	89%	5.3	13
3	Adalya Hotels Elite Lara	94%	5.6	116
4	Mirage Park Resort	94%	5.6	2

Guest Mobile App

Eptera Guest Mobile App offers your guests a **unique and privileged stay experience** by bringing together all the features you need in modern hospitality — in a single, powerful platform.

Transform your hotel's digital journey with the Eptera Guest Mobile App — make your guests happier, simplify your operations, and boost your revenue.



Guest Mobile App

Information Access

Guests can instantly access up-to-date information about your hotel and the surrounding area, enhancing their overall experience.

Smart Planning

Guests can organize their stay more efficiently and make the most of all hotel events and services.

Digital Requests

Requests are submitted quickly and digitally, improving service quality and accelerating hotel operations.

In-App Purchases

Guests can easily purchase additional services through the app, increasing your hotel's revenue potential.

Digital Reception

Guests can check in and out digitally without waiting in line — saving time and boosting satisfaction.

Guest Profile & CRM

Guest information is automatically updated, and preferences are tracked to offer a personalized experience.

Loyalty & Bonus Points

Integrated with loyalty programs, the app rewards your guests and encourages repeat stays.

Review & Reputation Integration

Gain full control over online reviews and your hotel's digital reputation.

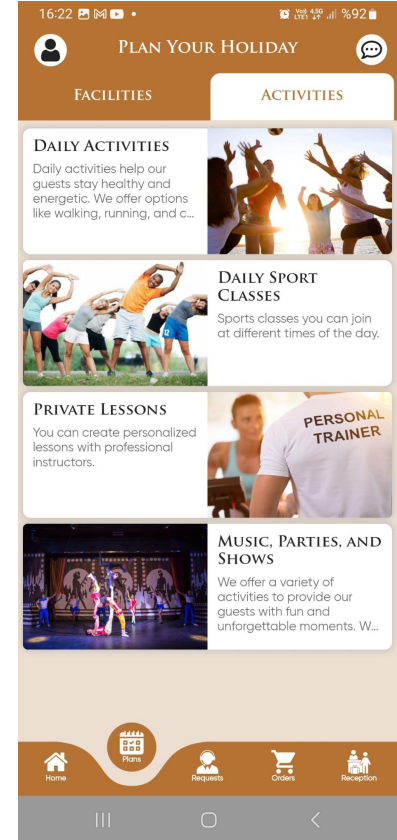
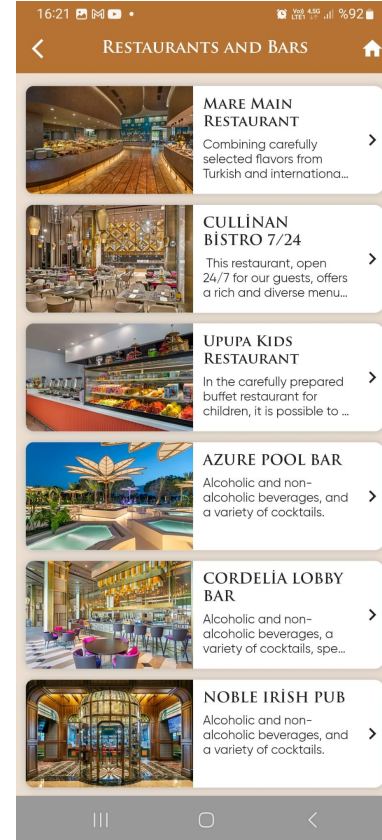
Online Chat

Engage in real-time communication with your guests and respond instantly to their needs and questions.

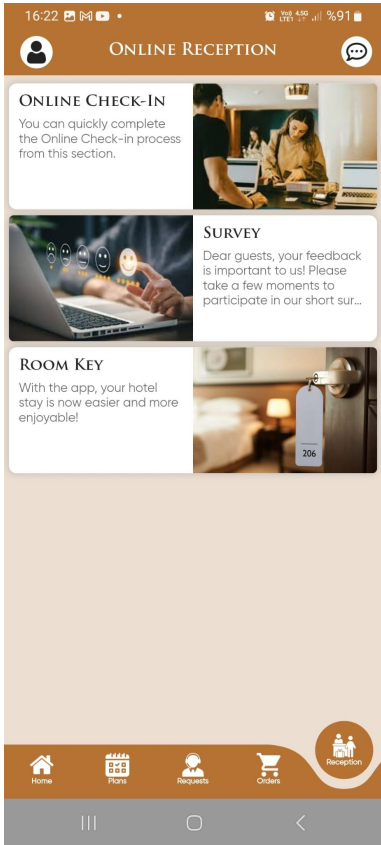
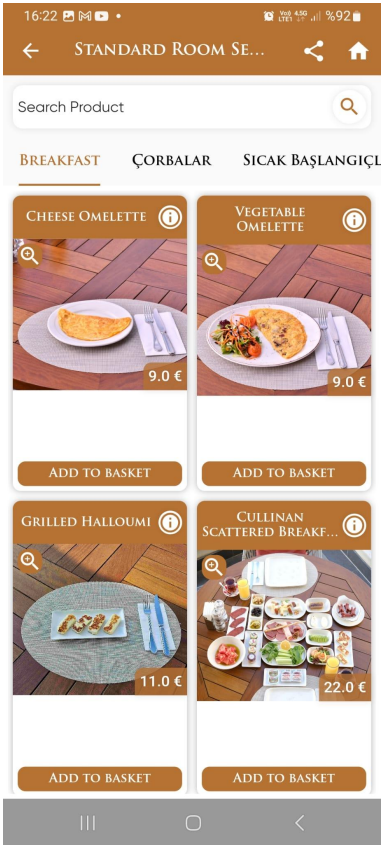
AI Assistant

Powered by artificial intelligence, the assistant responds to guest requests 24/7 — taking your service quality to the next level.

Guest Mobile App



Guest Mobile App



Timeshare & Vacation Ownership Management

Thanks to its web based system it can be reached from anywhere. Sales teams can connect and upload contracts, view vacant flat and period information at any time. Uploading contracts and printing deeds can easily be done out of office.



Whatsapp Integration

Eptera is an official WhatsApp Cloud API Solution Partner.

Through this integration, hotels can communicate with guests throughout the entire stay journey using **personalized and automated WhatsApp messages** — including reservation confirmations, check-in details, in-stay updates, and check-out reminders.

Additionally, hotels can send **special occasion greetings**, such as birthday or anniversary messages, tailored to each guest.

All messages can be fully customized to meet the hotel's needs and are designed to enhance guest experience and satisfaction.

On top of that, Eptera offers an **AI-powered Smart Assistant**.



This assistant is trained using the hotel's fact sheet and can provide guests with instant, 100% accurate, and friendly answers to their questions via WhatsApp.

The system helps increase **direct bookings**, unlocks **upselling opportunities**, and significantly boosts **guest satisfaction**.

Carbon Footprint Offsetting

Epitera automatically calculates the carbon footprint associated with each reservation and facilitates the online payment required to offset that amount. In return, an internationally recognized certificate, personalized for the guest and verifiable via QR code, is generated and delivered.

This carbon offset certificate can be issued instantly during the online booking process or at hotel check-in/check-out in just a few seconds.

The cost of the certificate is added to the reservation amount for guests who choose to receive it.

By offering this certificate, hotels not only move closer to achieving their carbon-neutral goals, but also gain significant sales and marketing advantages. They can command higher room rates, improve visibility in digital media and booking platforms, and strengthen their green hotel credentials.



Carbon Footprint Offsetting

Attract New Eco-Conscious Guests

Travelers who value sustainability prefer hotels that offset their carbon footprint. More guests mean more revenue.

Build a Sustainable Brand Image

Strengthen your brand with an eco-friendly identity. Sustainability positions your hotel as a market leader.

Premium Pricing Opportunities

Increase revenue through eco-premium pricing. Guests are willing to pay more for environmentally responsible accommodations.

Foster Guest Loyalty

Create a loyal customer base with a sustainable vacation approach. Green hotels encourage repeat bookings.

Boost Digital & Social Media Marketing

Stand out in the digital landscape. A carbon offset certificate enhances your presence with a compelling eco-conscious message.

Gain Positive Media Coverage

As a green hotel, enjoy increased visibility in press and media outlets. Greater exposure brings more customers.

Demonstrate Corporate Social Responsibility (CSR)

Contribute to environmental wellbeing and showcase your commitment to social responsibility. Highlight your involvement in sustainability initiatives.

Access the Green Market & Target Audience

Capitalize on the growing eco-tourism market. Appeal directly to environmentally aware travelers.

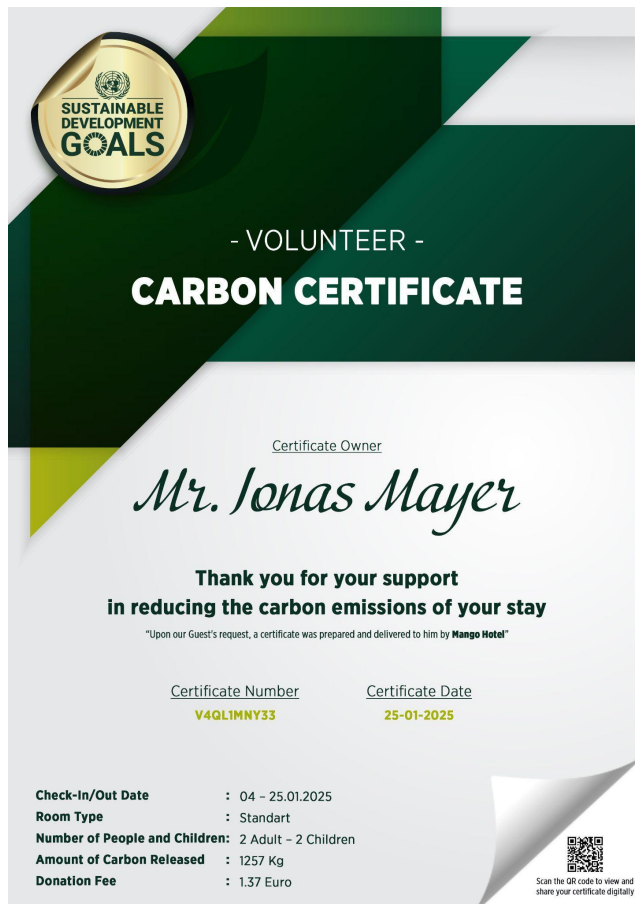
Leverage Financial and Legal Incentives

Offsetting carbon emissions can unlock tax benefits and government incentives. Turn your sustainability efforts into financial returns.

Enhance the Guest Experience

Today's travelers seek meaningful, sustainable stays. Offer guests a more fulfilling and eco-conscious vacation.

Carbon Footprint Offsetting - Certificate



POS SOLUTIONS

POS Management System

Restaurant POS management, you will be able to access many features such as online ordering, digital menu, package order program, inventory tracking, accounting, purchasing, inventory, waiter and table tracking, report - analysis presentations, ticket tracking that you will need while operating your restaurant.

Since Eptera POS management is completely in the cloud, it offers the advantage of zero investment cost. You register and start using immediately and pay only for what you use

Manage Your Restaurant from Anywhere

With its web-based, cloud structure and mobile compatibility features, you can access the program from any device with an internet connection and from anywhere. Many hotels with dispersed locations prefer cloud structures for POS management for this reason. It uses the lowest possible network bandwidth. Therefore, it works fast without data loss, even on slow connections. No installation required



POS Management System

Very Easy to Use

It is fast. It is an easy-to-use and user-friendly application with a simple design. With the quick search option, you can instantly find the product you are looking for by typing a few characters.

Order With QR Code

The use of the QR code specially produced by Eptera POS on business cards, tickets, flyers and magnets makes it faster and easily accessible. Thus, your customers can access your digital menu at the table, in their room, on the sun lounger, on the beach, at home, at work... from anywhere and can easily choose from your current products and order easily.

Integration To Food Sales Systems

It is integrated with food sites such as Yemeksepeti, Getiriyemek, Bisipariş. The orders you receive from these sites will be entered into your system online and you will not have to use any other program.

Your Service Staff's Best Friend

- You can easily access the details of the products with the Pos system.
- (Ingredients, visuals, preparation time etc.)
- Additional requests such as changes in ingredients or cooking requests can be communicated to the kitchen.
- Manage Your Orders Easily

The selected product can be increased or decreased as much as desired without printing the ticket. In addition, if an additional product is requested, it is added to the ticket and sent. Ready orders are instantly transmitted to the relevant waiter.

You can get the bill with any method you want

Cash, credit card, dining card, payment on account, etc., as well as many other methods, it also allows your guests to pay "piecemeal" with these methods. You can receive accounts in different currencies and make detailed cash tracking.

POS Management System

Order From Social Media

Both the facility and its customers can promote products by sharing them on social media. Direct sales can be made with a link added to social media pages, or campaigns with time and quantity can be created. You can offer points or discounts to your customers who share your digital menu on their own social media accounts, for every order they share.

How To Manage Online Orders in Restaurants

Properties are accessible on both mobile and web. Guests can access the digital menu online or by scanning a QR code. Online orders are taken online for delivery to the table or room within the facility, delivery to the address outside the facility or pick-up and delivery. During online ordering, it shows food photos, the content of the food, allergens, nutritional and energy values. Moreover, it does all this in the language of the customer's choice.

Kitchen Monitoring

- Up to 10 separate kitchens can be tracked with order printers or screens.
- Tracking the entry, preparation and service times of all orders to the kitchen with touch screens Provided.
- Communication between the waiter and the kitchen is completely mobile.

Package Tracking

- Both you and your customers can easily track every stage of the order (acceptance, preparation, service, delivery) online or by phone.
- No order is missed, delivered instantly. Your couriers access the order and route information on their cell phones and receive the payment with the delivery.

POS Management System - Product Definition

[illegible]

POS Management System

Eptera POS

murad.id...

Restaurant

Search

Order

0

Groups

Starters

Beer Menu

Cold Drinks

Salads

Main Dishes

Cocktail Menu

Hot Drinks

White Wines

Red Wines

Desserts

Drinks

Fixed Menus


Alcohol

Beverage

Foods

Chicken Chop

50.00




-

1

+

Grilled Meat Kebab

50.00




-

1

+

Sausage and Vegetable Casserole

50.00




-

1

+

Shrimp Sauce Pilaf

50.00




-

1

+

Souvlaki

50.00




-

1

+

Tomato Sauce Spaghetti


50.00



Add

Vegetable Fried Salmon Steak

50.00



Add

Table: 01

Select Customer

Check Info

1

✓

✗

Almond Bowl

35.00

35.00

1

✗

Grilled Meat Kebab

50.00

50.00

1

✗

Sausage and Vegetable Casserole

50.00

50.00

1

✗

Shrimp Sauce Pilaf

50.00

50.00

1

✗

Souvlaki

50.00

50.00

1

✗

Chicken Chop

50.00

50.00

1

TOTAL

EUR 285.00

Order

Check

PAY

POS Management System

Eptera POS | murad.id... | Restaurant

Search: pizza

Results pizza (6)

- Mixed Pizza 45.00
- Vegan Pizza 0.00
- Holiday Pizza 45.00
- Chocolate Pizza 90.00
- Pepperoni Pizza 50.00
- Four Cheese Pizza 70.00

Mixed Pizza

1 x 45

Single

March

Now

Waiter

Extra Features

Options

- ✓ X Ketchup 0 €
- ✓ X Mayonnaise 0 €
- ✓ X BBQ 0 €

Notes

Cancel Add

Table: 01

Select Customer

Check Info

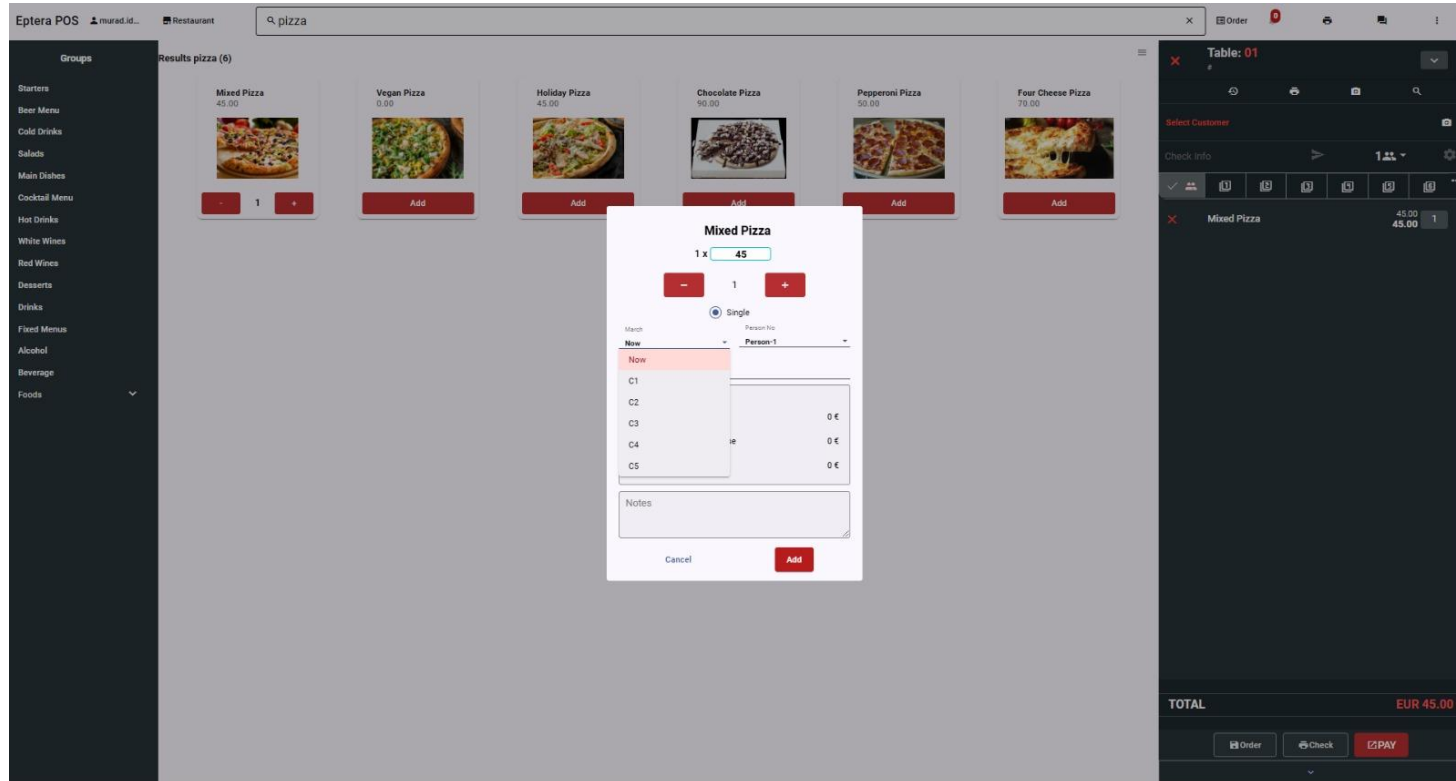
1

Mixed Pizza 45.00 1

TOTAL EUR 45.00

Order Check PAY

POS Management System



POS Management System

Eptera POS

murad.id...

Restaurant

Search

pizza

Order

0

Groups

Starters

Beer Menu

Cold Drinks

Salads

Main Dishes

Cocktail Menu

Hot Drinks

White Wines

Red Wines

Desserts

Drinks

Fixed Menus


Alcohol

Beverage

Foods

Results pizza (6)


Mixed Pizza
45.00



- 1 +


Add

Vegan Pizza
0.00




Add

Holiday Pizza
45.00




Add

Chocolate Pizza
40.00




Add

Pepperoni Pizza
50.00



Add

Four Cheese Pizza
70.00



Add

Find Guest

Hotel/Room

Account/Unpaid

Room No
101

Guest Name
Murad

Card No

Pin No

QR

NFC

Find

Room No:

101

Guest Name:

Eka (BB) (Walkin) (Sold) (13.11.2025-31.01.2026) (In-House)

Table No:

01

Balance:

-6,050.68

Total:

45.00 EUR

Folio Locked:

✖

Select

Select and Close

Table: 01

Select Customer

Check Info

1

Mixed Pizza

45.00

45.00

1

TOTAL

EUR 45.00

Order

Check

E2PAY

Discount Amount

EUR

Service Amount

EUR

Tip Amount

Charge To Account

Cash

Tip

Credit Card

Wire Transfer

POS Management System

Groups

Hepsi

Hızlı Liste

123 Starters

Main Course

123 Pizzas

Salad

Hot Drinks

Beers

Cocktail

Fix Menü


Premium

Premium Plus

Red Wines


White Wine

Mixed Nuts Bowl
25.00




Add

Four Cheeses Pizza
45.00




Add

B-52
60.00




Add

Brunello Di Montalcino
Terre De Priori 75Cl
380.00




Mixed pizza Mess
45.00




Add

Chocolate cookie
35.00




Add

Bacchus Kriek 37
35.00




Add

Caesar Salad
15.00



Brown Pessac
Red Wine 750ml



X Report

Report

X REPORT

Lord Of The Wings&Beefs
21.07.2025 - 21.07.2025

Check Type

Type	Check	Pax	Check Avg.	Total
Satış	5.00	5.00	1,827.42	1,827.42
	5.00	5.00	1,827.42	

Product Analysis

Product	Quantity	Total
Chateau Brown Pessac Leognan Red Wine 750ml	2.00	900.00
Mixed pizza Message	3.00	135.00
Crisps	1.00	106.42
Chicken Chop	2.00	100.00
Chicken Kebap Grilled	2.00	100.00
Salmon	2.00	100.00
Ceaser Salad	1.00	100.00
Four Cheeses Pizza	2.00	90.00
Vegan Pizza	2.00	90.00
Chocolate cookie	2.00	70.00
Mixed Nuts Bowl	1.00	25.00
Antep Fıstığı	1.00	10.00
aa	1.00	1.00
	22.00	1,827.42

Pos Card Transaction Details

Print

Table: 11
12:21 #56299132

Rumeysa

Select Customer

Check Info

1

Sent Orders:

1 Mixed Nuts Bowl
+Su

25.00
25.00

1

1 Mixed pizza Message

45.00
45.00

1

1 Salmon

50.00
100.00

2

TOTAL
GBP 170.00

Paid 70.00
Remain 100.00

Order

Check

PAY

Discount Amount
0 GBP

Service Amount
GBP

Charge To Account

Cash

Credit Card

Garanti Credit Card

POS Management System

Groups

Hepsi

Hızlı Liste

123 Starters

Main Course

123 Pizzas

Salad

Hot Drinks

Beers

Cocktail

Fix Menü


Premium

Premium Plus

Red Wines


White Wine

Mixed Nuts Bowl
25.00




Add

Four Cheeses Pizza
45.00




Add

B-52
60.00




Add

Brunello Di Montalcino
Terre De Priori 75Cl
380.00




Mixed pizza Mess
45.00




Add

Chocolate cookie
35.00




Add

Bacchus Kriek 37
35.00



Add

Caesar Salad
15.00



X Report

First Date
21/7/2025

End Date
21/7/2025

Parameters

☒ Check Types

☐ Income Group Analysis

☐ Waiter Analysis

☐ Cashier Analysis

☒ Document Type Analysis

☐ Service and Discount Totals

☐ Product Group Analysis

☐ Product Analysis

☒ Discount Mode Analysis

☐ Payment Types Analysis

☒ Payment Type Detailed Analysis

☐ Pos Card Transaction Totals

☐ Pos Card Transaction Details

☐ Daily Cash Totals

Report

Table: 11
12:21 #56299132

Rumeysa

Select Customer

Check Info

✓

1

2

3

4

5

6

...

Sent Orders:

1 Mixed Nuts Bowl
+Su

25.00
25.00

1

1 Mixed pizza Message

45.00

1

1 Salmon

50.00

2

TOTAL
GBP 170.00

Paid 70.00
Remain 100.00

Order

Check

PAY

Discount Amount
0 GBP

Service Amount
GBP

Charge To Account

Cash

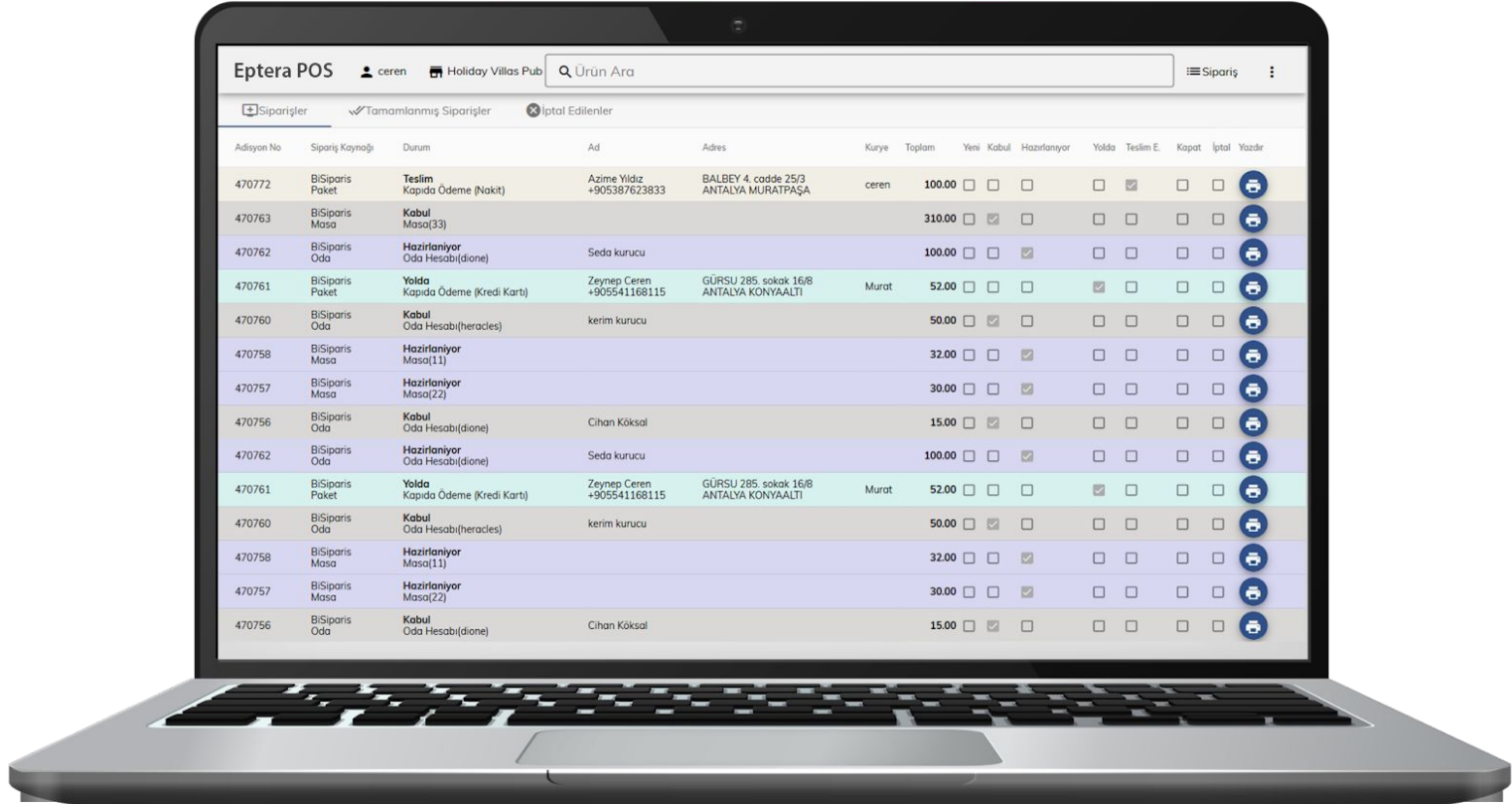
Credit Card

Garanti Credit Card

POS Management System - Kitchen Monitoring

Eptera POS murad.id... Mexican Restaur... <input type="text" value="Search"/>												
Kitchen												
<input type="checkbox"/> Show All Departments		Ranking By Check Number		Product Types		<input type="checkbox"/> Show Complimentary and Waste Items		<input checked="" type="radio"/> All <input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 10 <input type="radio"/> null				
Started	Completed	Department	Order Time	Table	March Time	Quantity	Product	Check Info	Extra Notes	Waiter	Print	Print Label
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	1		1	Chicken Chop			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	1		1	Grilled Meat Kebab			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		1	Tomato Sauce Spaghetti			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		1	Souvlaki			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		1	Shrimp Sauce Pilaf			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		1	Sausage and Vegetable Casserole			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		3	Grilled Meat Kebab			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	31		1	Vegetable Fried Salmon Steak			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	31		1	Tomato Sauce Spaghetti			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Brewed Tea (Glass)			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Grilled Meat Kebab			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Sausage and Vegetable Casserole			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Tesco Finest Chablis Premier Cru 75cl			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Chateau Brown Pessac Leognan Red Wine 750ml			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Holiday Salad			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Shrimp Salad			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:54	33		1	Red Bull Energy Drink 473 ml			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:54	33		3	Sausage and Vegetable Casserole			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:54	33		3	Filter Coffee			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:54	33		1	Chocolate Pizza			murad.idrisov		

POS Management System - PackageTracking



Restaurant Online Reservation Sys.

Boost Guest Satisfaction & Maximize Revenue

Eptera Online Restaurant Reservation System is a cloud-based solution designed for both independent venues and hotel restaurants. Guests can easily make reservations through your website, WhatsApp, phone, or other channels. The system provides a real-time table layout, helping you manage occupancy efficiently and minimize empty-table risk.

Intelligent Guest Profiling

The system remembers guests' past reservations, preferred tables, allergies, dietary restrictions, and special notes—automatically sharing this information with service and kitchen staff to deliver a personalized experience.

No-Shows Under Control

Track no-shows and cancellations with ease. If needed, request prepayments to reduce risk. Celebrate loyalty by sending automated campaign messages for birthdays and special occasions.



Manage Anytime, Anywhere

Thanks to its mobile-friendly interface, all reservations can be managed on the go. With Eptera, you can:

- Increase guest satisfaction
- Simplify table management
- Drive higher occupancy and revenue

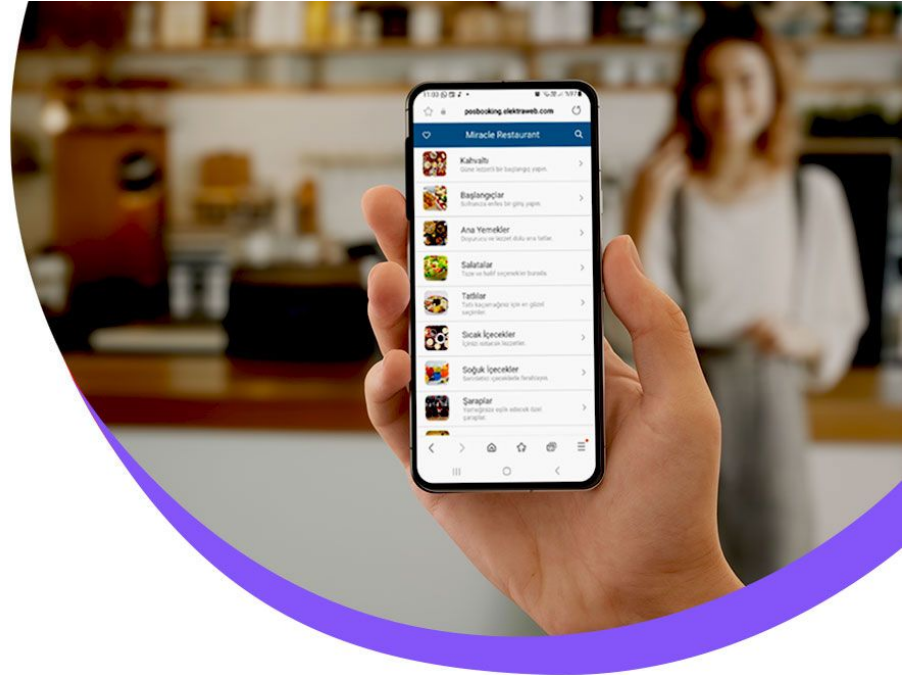
Smart Digital Menu

Meet the intelligent solution that will revolutionize your restaurant operations. This is not just a digital menu—it's a full-featured system that streamlines the entire flow from guest to waiter, and from kitchen to cashier.

A Seamless Guest Experience

Guests can browse your digital menu with or without visuals, explore detailed product information including ingredients, allergens, cooking preferences, and storage notes.

At the ordering stage, the system intelligently prompts for product-specific selections. For instance, when ordering Turkish coffee, guests are automatically asked to select their sweetness level (no sugar, medium, or sweet)—reducing order errors and enhancing satisfaction.



Smart Digital Menu

Organized Kitchen Workflow

In the kitchen, incoming orders appear as individual cards on tablet screens, making them easy to follow and manage.

Everyone operates within the same digital system, significantly reducing communication breakdowns and increasing production speed

AI-Powered Upselling

One of the standout features is the AI-based smart recommendation engine. The system suggests complementary sides, drinks, or desserts based on the selected item—boosting average ticket size while offering a personalized dining experience.

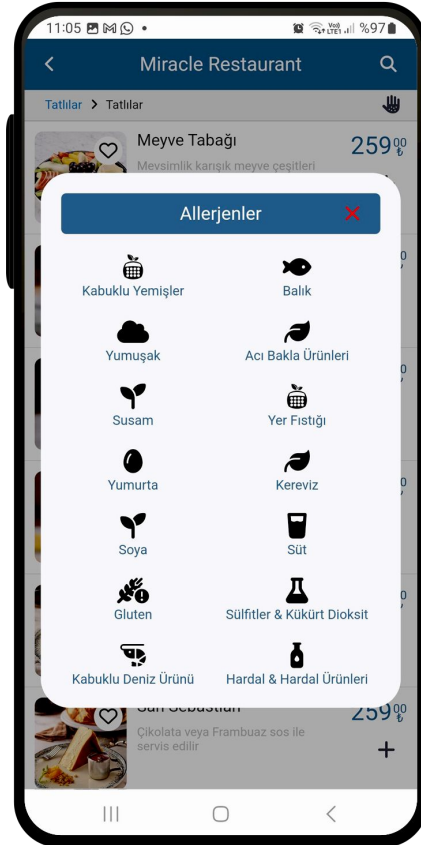
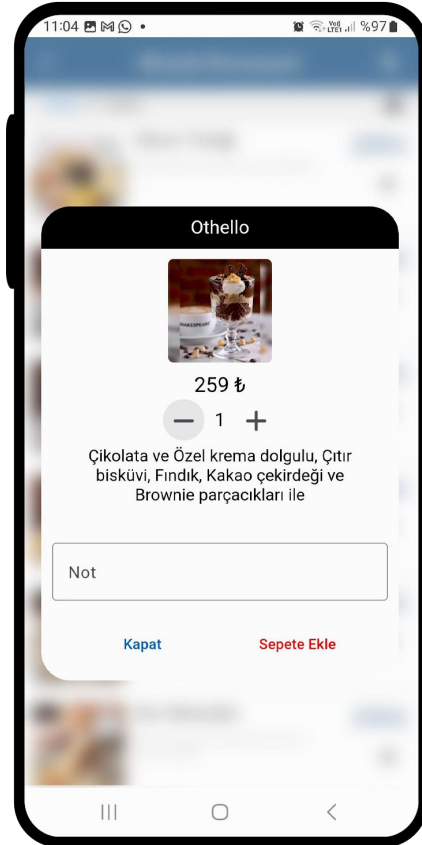
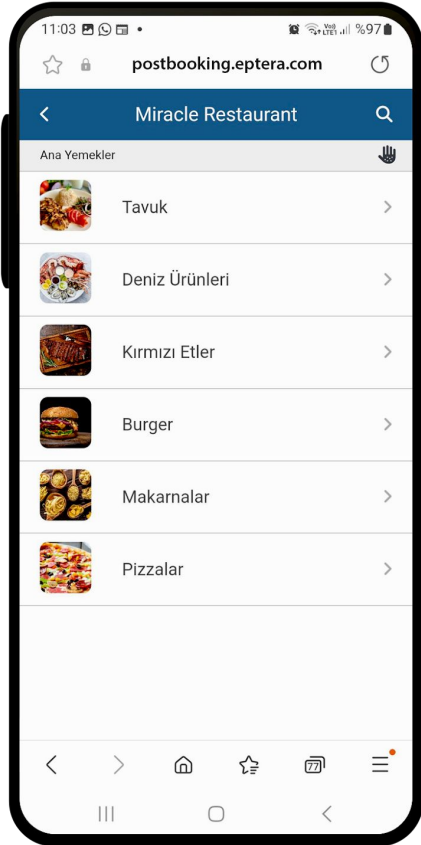
Empowering Waitstaff

The same smart menu is available to waitstaff as well. They can easily take orders on mobile or fixed devices and instantly send them to the kitchen—no delays, no miscommunication.

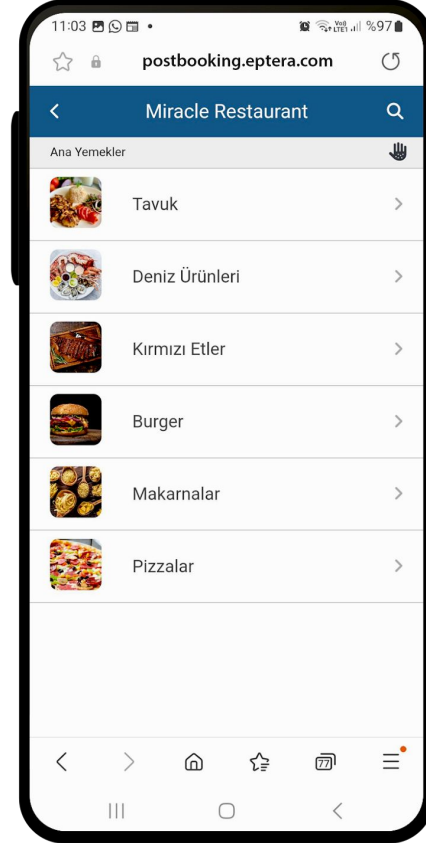
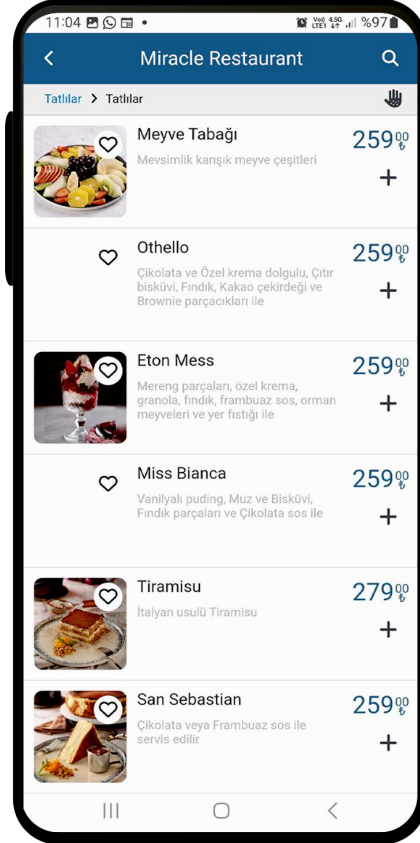
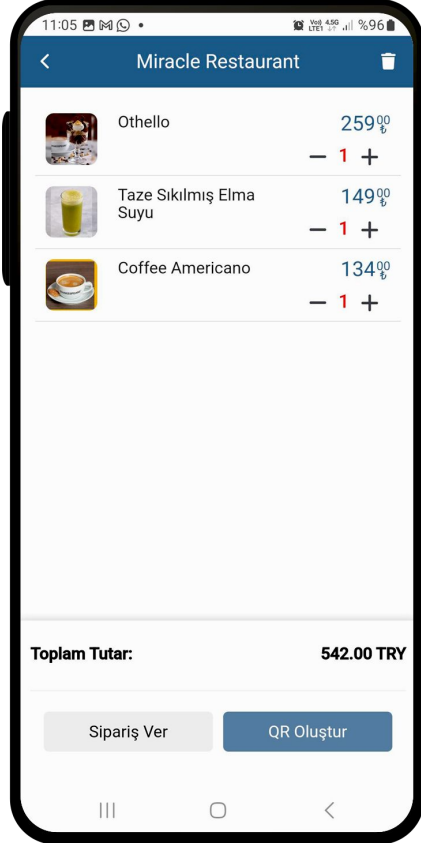
Key Benefits at a Glance

- Rich product details with photos, ingredients, allergen info & cooking instructions
- Mandatory & optional item-specific selections for precision ordering
- Interactive ordering for both guests and staff
- Kitchen display system with card-based, real-time order tracking
- AI-powered upselling suggestions to increase revenue
- Fully integrated, user-friendly structure that connects every step from order to kitchen to cashier

Smart Digital Menu



Smart Digital Menu



SPA & Fitness Center Management

A fully web-based system designed for spas, wellness centers, gyms, clubs, and all member-based facilities.

Cloud-Based & Mobile-Friendly

Enjoy full access from any device—smartphone, tablet, or desktop—anytime, anywhere with an internet connection.

No need for server infrastructure or upfront license fees. You can start using Eptera Spa immediately, with zero setup cost and no hardware investment.

Fast, Visual & User-Friendly Interface

Compared to traditional desktop versions, the agenda screen loads up to 5x faster, allowing quicker bookings, payments, and client interactions.

The system is seamlessly integrated with Eptera, enabling full synchronization with your hotel's front desk and folio system.



Efficient Appointment & Membership Management

Book appointments and manage memberships easily via tablet or smartphone

For fitness memberships, receptionists can allow customers to fill in their own member cards directly on a mobile device—saving time and effort

SPA & Fitness Center Management

Comprehensive Member Profiles

Track guest history through digital member cards containing health status, contact information, preferences, and previous transactions.

Returning guests can be identified quickly and served more personally.

Personalized Fitness Programs

Design tailored workout routines for members based on defined exercises and training objectives.

Integrated Hotel Guest Billing

Eptera integration allows spa staff to access in-house guests and send charges directly to their folio or virtual folios. All transactions are reflected instantly upon payment.

Smart Scheduling Tools

- Drag-and-drop appointment booking directly on the agenda
- Modify bookings (staff, room, time) with ease
- Book by staff or by treatment room with two flexible calendar views

Advanced Booking & Sales Features

- Sell massages and wellness packages or create customized services
- Allow guests to book multiple treatments at once
- Track staff commissions automatically, using customizable rules per treatment
- Fitness membership plans (e.g., 3 months, 1 year) with optional direct folio integration for hotel guests

SPA & Fitness Center Management

- Operation Management
- Hotel Transfer
- Online Guest Operations
- Spa
 - Reservation Calendar
 - Reservation List
 - Waiting Reservation List
 - All Reservation List
 - Spa Check List
 - Spa Check Payments
 - Staff Reservation Information
- Guests
 - Product Sales
- Member Agreements
- Fitness
 - Group Activities
- Package
 - Member Arrival
 - Daily Arrival List
 - Hotel Folio
- Spa Reservation Notes
- Daily Currency Rates & Entry
- Check Change Payment Type
- Spa E-Check List
- Spa Parameters
- Printer Definition and Controls
- Reports
 - Folio Control Report
 - End of Day Reports
- Definitions
- Digital Menu
- Property Owner

Spa Reservation Calendar

13/5/2025



60

Guest Search

Find Staff

Helios Spa

Spa Staf

Total Massage: 15

	(5) LILI	(4) ANNA	(6) DAVID
13 May			
09:00			
10:00			
11:00	✓ (Spa Member) Özkan Can Turan Klasik Cilt Bakımı 60dk	✓ (Spa Member) Mehmet Erçil Hassas Cilt Bakımı 60dk	✓ (Spa Member) Mehmet Erçil Hassas Cilt Bakımı 60dk
12:00		✓ (Spa Member) Mehmet Erçil Anti-Aging Bakım(35-45 yaş üstü) 60dk	✓ (Spa Member) Mehmet Erçil Anti-Aging Bakım(35-45 yaş üstü) 60dk
13:00			✓ (Spa Member) Özkan Can Turan Klasik Cilt Bakımı 60dk
14:00	✓ (Spa Member) Özkan Can Turan Erkekler Özel Cilt Bakımı 60dk	✓ (Spa Member) burhan karlı	
15:00			✓ (Spa Member) Mehmet Erçil
16:00	✓ (Walkin) özkan Anti-Aging Bakım(35-45 yaş üstü) 60dk		
17:00			
18:00	✓ (Hotel Guest) 6002-İLİTİR ÖZKAN	✓ (Hotel Guest) 1434 SAYA Erkekler Özel Cilt Bakımı 60dk	✓ (Hotel Guest) 1822-BÜYÜKÇAYIR MURAT PİNAR İLER
19:00			✓ (Spa Member) METİN ALİ FEYYAZ Nerm Bakımı (Her cilt tipine uygun) 60dk
20:00			
21:00	✓ (Spa Member) METİN ALİ FEYYAZ Erkekler Özel Cilt Bakımı 60dk		

SPA & Fitness Center Management

eptera

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation Tasks Mobile Account

Spa Reservation Calendar

19/1/2026 60

Guest Search Find Staff Spa St: Total Massage

(2) Han Solo (2) Luka Skywalker (1) Leila

19 January

08:00
09:00
10:00
11:00
12:00
13:00
14:00
15:00
16:00
17:00
18:00
19:00
20:00

(Hotel Guest) 205-Ja Hot Stone Massages

(Hotel Guest) 503-Onur Keser

(Hotel Guest) 108-Ta Hot Stone Massages

Quick Reservation

Hotel Guest Member

Hotel Guest Name

Date 19/1/2026 Time

Service Name

Price Currency

Agency

Spa Staff List

Staff List

Spa Place List

Place List

Cancel Find Change Search Save

Property Owner
HOTELID: 101058 - murad.kdris... - 14.01.2026
Version : v18.0.382 - Eptera 2

v18.0.382

SPA & Fitness Center Management

epterra

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation Tasks Mobile Account


Spa Reservation Calendar

19/1/2026 60

Guest Search Find Staff Spa Spa St. Total Massage: 0

(1) Leila

Member Card



Send Turnstile Link Via Sms **QR Code**

Mother Name Father Name

Birth Date Birth Date Job

Nationality Business Address1

Description

Identity Number

Full Name *

Card No Card Balance

Card No 2 Card No 3

Type *

Phone Email

Card Limit Discount Group

Gender Password

Invoice Tax Office Invoice Tax No

Invoice Title Invoice Address

Code Gary List Reason ☐ Gary List

Reservations **Notes** **Membership**

Check **Additional Cards** **Comments**

Medical History **Health Information** **Body Analysis**

Spa Reservation Notes

Daily Currency Rates & Entry

Check Change Payment Type

Spa E-Check List

Spa Parameters

Printer Definition and Controls

Reports

Folio Control Report

End of Day Reports

Definitions

Digital Menu

Smart Menu

Digital Concierge - Visitin

Online Payment

Priority Owner

HOTELID: 101058 - murad.kdris... - 14.01.2026

Version : v18.0.382 - Eptera 2

v18.0.382

SPA & Fitness Center Management

SupportOnlineQuick SetupChannel

Spa

Reservation Calendar

Reservation List

Waiting Reservation List

All Reservation List

Spa Check List

Spa Check Payments

Staff Reservation Information

Guests

Product Sales

Member Agreements

Fitness

Group Activities

Package

Member Arrival

Daily Arrival List

Hotel Folio

Spa Reservation Notes

Daily Currency Rates & Entry

Check Change Payment Type

Spa E-Check List

Spa Parameters

Printer Definition and Controls

Reports

Folio Control Report

End of Day Reports

Definitions

Digital Menu

Smart Menu

Digital Concierge - Virtual

Online Payment

Priority Owner

19/1/2026

19 January

08:00

09:00

10:00

11:00

12:00

13:00

14:00

15:00

16:00

17:00

18:00

19:00

20:00

(Hotel Guest) 205-Joe

Hot Stone Massages

(Hotel Guest) 108-Tor

Hot Stone Massages

Bulk Sales

Hotel Guest

Member

Walkin

Member Name

Ekaterine Ezugbaia

Revenue Depart...

Spa

Sales Personnel

Service

Product

Package

Basket

Filter

X

Treatment	Currency Price	Currency	Price			
Aromatherapy Massage	100	EUR	100	⊖	1	⊕
Deep Tissue Massage	140	EUR	140	⊖	1	⊕
Hot Stone Massages	120	EUR	120	⊖	2	⊕
Treatment	300	GEL	Infinity	⊖	0	⊕

Total Transac...

4

Total (EUR)

480

Exit

Save and Close

Save and Payment

TasksMobileAccountEN

Guest SearchFind StaffSpaSpa StTotal Massage

(1) Leila

(Hotel Guest) 503-Orur Keser

Version : v18.0.382 - Eptera 2

Version : v18.0.382

SPA & Fitness Center Management

[illegible]

SPA & Fitness Center Management

eptera

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation Tasks Mobile Access

Spa Reservation Calendar

19/1/2026 60

19 January

08:00
09:00
10:00
11:00
12:00
13:00
14:00
15:00
16:00
17:00
18:00
19:00
20:00

(Hotel Guest) 205-Jo Hot Stone Massage
(Hotel Guest) 103-To Hot Stone Massage
(Hotel Guest) 503-Onur Keser

Guest Search Find Staff Spa Spa St Total Massage: 5 (1) Leila

Off Time

JAN 2026

Mo	Tu	We	Th	Fr	Sa	Su
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Staff Name	Start	End
Han Solo	12:09	13:00

Staff: Han Solo Off Time Reason: Break

Start Date: 30-01-2026 Start Time: 12:09 PM End Date: 30/1/2026 End Time: 01:00 PM

☐ All Day Off

Break

Save

HOTEL-ID: 101058 - murad.kiris... - 14.01.2026
Version : v18.0.382 - Eptera 2

v18.0.382

ERP SOLUTIONS

Accounting Management

Multi-company and Multi-branch

Our accounting system is designed to handle multi-company and multi-branch structures through a centralized chart of accounts. All transactions are recorded under a unified structure, allowing for consolidated reports without the need for additional conditions—while still enabling detailed company or branch-based filtering when needed.

Powerful Analytical Tools

Beyond the standard trial balance, the system offers advanced analysis through project codes, cost centers, operation codes, custom codes, and account groups. Our “Account Analysis Report” provides horizontal views of profit/loss breakdowns by company, branch, or even by cost centers and project codes within branches—allowing true sectional financial performance insights.



Flexible Account Cards

Each account card supports multi-currency tracking—both in local currency and a selected foreign currency. You can define detailed information such as address, bank details, contact persons (with roles and emails), cost center distribution rates, and account-level budgets.

Accounting Management

Budget Management & Variance Analysis

The built-in budgeting module allows you to define 12-month income and expense budgets for each budget code, which represents a subset of the chart of accounts. Actual values are automatically retrieved from accounting records, enabling clear and accurate comparisons between budgeted and actual performance. Year-over-year comparisons are also supported.

For hospitality-specific needs, the system correlates financial results with key operational metrics such as room and bed availability, occupancy budgets, and actual occupancy figures. The budget report includes additional columns showing per-person revenue and expense values, displayed in both local and foreign currencies—offering deeper insight into financial efficiency and performance.

Aging

The Aging module provides a clear and dynamic view of both current and upcoming receivables and payables based on due dates—empowering your finance team with real-time visibility into cash flow obligations. What makes it even more powerful is the ability to instantly generate payment orders directly from aging results with a single click—transforming data into action and dramatically speeding up your payment planning process.

Hospitality-Aware Aging & Risk Tracking

Specifically designed for the hospitality industry, it also incorporates the value of pending stays and confirmed reservations into the outstanding agency balances—offering a more accurate and comprehensive view of overall credit risk exposure. We are proud to be one of the very few—if not the only—providers in the industry offering this level of seamless automation

Accounting Management

Financial Planning & Payment Orders

Payment instructions can be created either manually or automatically—based on vendor aging results or scheduled bank loan repayments. Invoices can be recorded and instantly converted into payment orders with a single click, timed perfectly to their due dates. This streamlined process allows you to monitor upcoming payments on a weekly or monthly basis with ease.

Automated Allocation of Recurring Costs

The system also supports recurring expenses, such as insurance or rent contracts, by automatically allocating them across the relevant accounting periods—intelligently considering the exact number of days in each month to ensure precise and timely expense recognition. This approach enables you to achieve more accurate realized profit and loss figures for your company.

Other Financial Operations

Bank loans and repayments can be entered and scheduled directly in the system. Foreign exchange revaluation entries, inter-branch transfers, and account reconciliations are all supported.

Seamless Integration

With a single click, the accounting module effortlessly generates daily journal entries by integrating data from:

- Front office revenues and payment transactions
- POS system revenues and payment transactions
- Payroll system entries and staff advance payments

Standard Financial Statements

You can easily generate your balance sheet, profit and loss, and cash flow statements. Local tax declarations and reporting requirements are fully supported.

Accounting Management - Branches

Contract Management

Search Location

Sales and Marketing

Sales Budget Management

Call Center

Call Center 2

Housekeeping

Invoice

Mini Accounting

Accounting

Chart of Accounts

Journals

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Sales Person

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

Tasks

Mobile

Accounti

EN

Total: 3

Branches

Active Deleted

Id	Code	Name	Company	Is Default	Transaction Loc...	Transaction Lock After D...	Connected Hotel	Estura Supplier	Address
61	01	Main Branch	Eptera Hotel	<input checked="" type="checkbox"/>		31/05/2026			
184	02	Antalya Branch	Eptera Hotel	<input type="checkbox"/>					
194	01	Annex Branch	Annex Construction	<input type="checkbox"/>					

HOTELID: 101058 - murad idris... - 14.01.2028

Version : v18.0.382 - Eptera 2

v18.0.382

Accounting Management - Account Card

Support

Online

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Front Cash

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Accounting Document Types

Integrator Connection Info

Sales Person

Business Partner

Accounting Integrations

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Fixed Assets

Stock and Inventory

Purchasing

Account Cards Contact Information

Code

Name

Curr...

Payment Term (Days)

Company or Person Name

Address

Phone

Email

Taxnumber

Tax Place

Fax

12	Trade Receivables	TRY								
120	Customers	TRY								

Account

#5835

Name *
Trade Receivables

Code
12

Currency *
TRY

Type *
Accounts Receivable

Leaf Account

Informations

Contacts

Monthly Balances

Budget Entry

Expense Division

Other

Bank Accounts

Address Info

Address

Authorized Name

Phone

Email

Sub-Account

IBAN

Bank Info

Payment Term (Days)

Vat%

Advance Code

Central Acc Code

Group Name

Expense Required

Use only in this Branch

Expense Code

Group Name 2

Don't Send Agreement Email

Statement

Statement Print

Quick Journal

New Journal

120.10005	Gorgi Diasamidze	EUR								
120.10006	Gorgi Diasamidze	EUR								
120.10007	Ahmet San	EUR		Ahmet						
120.10008	booking	EUR						1111111111		
120.10009	Visit Georgia	EUR		Visit Georgia						
120.10010	Keser Onur	EUR		Keser						
120.10011	Tamar Nikuradze	EUR		Tamar						
120.10012	Mia Wright	EUR		Mia						
120.10013	Lile Chotashvili	EUR		Lile						

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Accounting Management - Account Analysis



- Call Center 2
- Housekeeping
- Invoice
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 - Chart of Accounts
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 - Trial Balance
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 - Ledger Transactions
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 - Periodic Operations
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 - Accounting Admin Menu
- Fixed Assets
- Stock and Inventory
- Purchasing
- Customer Order Management
- POS
- Mobile Screens
- Technical Service

HOTELID: 101058 - murad.idris... - 14.01.2026
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Account Analysis

Choose
Account Analysis

Chart

Report

Filters

From Date * 1/1/2023 To Date * 31/1/2026 From Code To Code Account Type Income, Expenditure Entry Type Branch Main Branch

Include Archive

Print Code Operation Qty Branch Account Code Debit C Debit Credit C Credit Account Group ... Account Group ... Special Code Project C Balance Currency Code

Balance		Month	Expense Center	Account Name	Year								
Type	Account Code an...	* 1	* 2	* 3	* 5	* 6	* 7	* 9	* 10	* 11	* 12	Grand Total	
* Revenue	600.0001 Accommodation Revenue	500.00	600.00	553.80	15,000.00	0	5,635.00	0	6,327.80	7,847.01	300.00	36,763.61	
	600.0002 ROOM REVENUE	0	0	0	2,600.00	0	0	0	0	0	0	2,600.00	
	600.0003 F&B REVENUE	0	0	0	2,000.00	0	0	0	0	0	0	2,000.00	
	600.0004 OTHER REVENUE	0	0	0	260.00	0	0	0	0	0	0	260.00	
Revenue Total		500.00	600.00	553.80	19,860.00	0	5,635.00	0	6,327.80	7,847.01	300.00	41,623.61	
* Expense	740.0001 ELECTRICITY CONSUMPTION	0	0	0	-55,240.00	-10,000.00	0	-70,000.00	300.00	0	0	-134,940.00	
	740.0002 FOOD CONSUMPTION	0	0	0	-1,280.00	0	0	-2,011.00	0	0	-225,497.48	-228,788.48	
	740.0003 BEVERAGE CONSUMPTION	0	0	0	-2,600.00	0	0	0	-100,100.00	0	-95,460.29	-198,160.29	
	740.01 Meat Cost	0	0	0	0	0	0	-333,333.00	0	0	0	-333,333.00	
Expense Total		0	0	0	-58,120.00	-10,000.00	0	-405,344.00	-99,800.00	0	-320,957.77	-895,221.77	
Grand Total		500.00	600.00	553.80	-39,260.00	-10,000.00	5,635.00	-405,344.00	-93,472.20	7,847.01	-320,657.77	-853,596.16	

Accounting Management - Account Analysis



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Version : v18.0.382 - Eptera 2

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POS
Quick Pos
Spa Reservation
Tasks
Mobile
Account
EN

Aging Analysis

Period Start : 1/1/2023
Aging Date : 19/1/2026
Period Type : 15 Days
Aging Term Type : Account Term

Branch:
☐ Use Currency Values
☒ All
☐ Buyers
☐ Sellers

Aging Analysis
Create Payment Plan

Past -90--91	Past -90--61	Past -60--46	Past -45--31	Past -30--16	Past -15--0	Past Debit	Total Debit
-51,253.97	-537.69	3,275.00	0.00	0.00	500.00	-48,016.66	42,189.61
Future +1--15	Future +16--30	Future +31--45	Future +46--60	Future +61--90	Future +91--00	Future Debit	Total Credit
0.00	0.00	0.00	0.00	0.00	0.00	0.00	90,206.27
						Credit Balance	-48,016.66

Current Period

Total: 26

Type	Code	Account Name	Payment Term (Days)	Group	Total Debit	Total Credit	Total Balance	Past Debit	Past Credit	Future Debit	Future Credit
				222222222 (1)							
		Buyers	120.0003	Eptera	100.00	0.00	100.00	100.00	0.00	0.00	0.00
				222222222							
		Buyers	120.10010	Keser Onur	100.00	0.00	100.00	100.00	0.00	0.00	0.00
				11111111111							
				4545454545 (1)	8,526.00	6,448.00	2,078.00	2,078.00	0.00	0.00	0.00
		Sellers	320.0002	EPTEPA							

Accounting Management - Periodic Expense

Support

Online

Quick Setup

Channels

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In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

Tasks

Mobile

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EN

Call Center 2

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Branch Transfer Journal

Inflation Revaluation

Periodic Expenses

Budget Analysis

E-Journal

Accounting Declaration

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Auto Create Journal Entries For Periodic Expenses

Branch

Name

Account

Type

Date

First Date

Last Date

Amount

Currency

Cost Account

Short Term Cost Account

Long Term Cost Account

No of D

Periodic Expense

Journal Entries

Name *

Rent

Branch *

Annex Branch

Date *

19/1/2026

Amount *

5000

Currency *

USD

First Date *

19/1/2026

Type *

Insurance Policy

Short Term Expense Account *

100 Cash

Last Date *

19/1/2027

No of Days *

365

Long Term Expense Account *

100 Cash

Expense Code

Rent

Accounting Journal Id

Expense Account *

100.0003 cash

Create Journals

Notes

HOTELID: 101058 - murad.idris... - 14.01.2026

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Accounting Management - Accounting Loan

Accounting

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Bank Loans

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Purchasing

Customer Order Management

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Mobile Screens

Technical Service

Security Service

Bill Desk

Food And Beverage

Operation Management

Support

Online

Quick Setup

Channels

Room Plan

Reservation

MrHouse

Back

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

Tasks

Mobile

Account

Auto Create Journals For Bank Loans

Id	Branch	Loan Name	Amount	Cur...	Number of ...	Interest ...	Usage Date	First Installme...	Last Installment...	Tax-1 Rate	Tax-2 Rate	Commission ...
3	Central	araç	500,000.00	TRY	36	15.00	01/07/2024	04/07/2024	04/07/2027	2.00	3.00	0.00

Accounting Loan

#3

Loan Information

Loan Repayment Plan

Loan Name *
araç

Branch *
Central

Amount *
500,000.00

Currency *
EUR

Interest Type *
Yearly Interest Rate

Usage Date *
1/7/2026

Bank Account
102.0001 Bank Eur

Loan Type *
Commercial Loan

Interest Rate
15.00

First Installment Date *
4/7/2026

Short Term Loan Account
320.0001 A COMPANY INC.

Installment Type *
Monthly

Tax-1 Rate
2.00

Last Installment Date *
4/7/2026

Long Term Loan Account
320.0002 METRO GIDA

Number of Installments *
36

Tax-2 Rate
3.00

Create Accounting Fiche

Accounting Journal Id

HOTELID: 101002 - murad idris... - 10.09.2025

Version : v18.0.382 - Eptera 2

Total: 1

v18.0.382

E - Invoicing

With the E-Invoice System, you can effortlessly send your invoices with a single click and download incoming invoices directly from the system.

Automatic matching items

The system learns your previous mappings between invoice line items and your stock or service codes, enabling automatic and accurate allocation of future invoices to the correct inventory or service accounts. Moreover, if your unit of measure differs from that of the sender, the system intelligently remembers the conversion factor and applies it automatically—ensuring the correct quantities and prices are recorded seamlessly



: Receive Incoming E-Invoices



Branch



Invoice Start Date *

8/7/2025



Invoice End Date *

8/7/2025



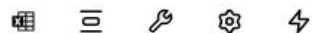
List E-Invoices



Import E-Invoices



Incoming Invoices



<input type="checkbox"/>	Invoice	Pre...	ETTN	Invoice No	Invoice Date	T
			<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="checkbox"/>			45b553ef-b47b-4c6b-b500-9d70d65fcd53	AAA2025000000322	2025-07-07	
<input type="checkbox"/>			9b493bc3-4835-489f-81f8-1ae7f601d828	EF02025000002267	2025-07-07	
<input type="checkbox"/>			2c5fbbda-969b-42bd-9475-3b49f4e45433	HNF2025000001131	2025-07-07	

Inventory Management System

Minimum and optimum stock levels can be defined per warehouse on each inventory item. Based on current balances, the system automatically generates main warehouse requests for sub-warehouses and creates purchase requisitions for the main warehouse.

Recipe Units Each inventory item can have a recipe-specific unit in addition to its base unit, allowing for clear and structured definition of both products and semi-product recipes.

Multiple barcodes can be assigned for different packaging types for each item. Conversion rates for main units ensure accurate stock movements during mobile operations.

Regular stock counts, especially at month-end, help identify discrepancies by comparing physical quantities with system records—supporting loss prevention and accuracy control.



Inventory Management System

The Stock Budgeting module allows you to set monthly consumption targets for specific inventory items per specific warehouses. The system automatically retrieves actual values from the inventory counting module and compares budgeted vs. actual consumption (based on stock counts) to support detailed variance and performance analysis.

Stok movements : Goods receipts, invoice entries, stock transfers, consumption, and scrap transactions etc. can all be carried out also via the mobile app, ensuring smooth and consistent tracking of stock levels across all stock locations. Once physical counts are recorded, the system can generate inventory, cost, and variance reports, giving you full visibility and control over stock movements and performance

Accounting Integration : Actual consumption amounts identified during inventory counts can be instantly integrated into the accounting module, ensuring that cost tracking remains accurate and up to date also in the accounting part.

Semi-products are fully supported within inventory records. Recipes can be defined, production can be planned and recorded, and stock levels can be automatically adjusted—providing real-time insight into both production and inventory.

Collectively, these advanced functionalities deliver a comprehensive and integrated inventory management system that ensures precision, operational efficiency, and full transparency throughout the supply chain.

Inventory Management System - Stock Card

SupportOnlineQuick SetupChannelsRoom PlanReservationIn-HouseRackQuick DeskFront CashPOSQuick PosSpa ReservationTasksMobileAccount

EN

Total 35

Stock and Inventory

Stock Cards

Stock Warehouse Totals Report

Accounts Payable

Despatch List

Stock Invoice List

Stock Receipts

Stock Balance

Production

Consumers

Stock Cost

Stock Balance

Requisition

Purchases

Expected Inventory

Control List

Definition

Stock Address

Supplier Price

Purchase Order

Customer

POS

Mobile Sales

Technical

Security Service

Bill Desk

Food And Beverage

Operation Management

Hotel Transfer

Stock Cards

Active

Passive

All

Transactions

Id

Stock Code

Name

Stock Group

Stock Type

Stock Unit

Last Buying

Minimum

Optimum

395

01.01.0001

Chivas Regal 18

ALKOLLÜ İÇECEKLER

Stock

Adet

Stock Card

#095

Stock Group *

01.01 ALKOLLÜ İÇECEKLER

Name

Chivas Regal 18

Stock Unit *

Adet

Stock Type

Stock

Stock Code

01.01.0001

Vat Buying

290.00

Vat Selling

Unit Price

1,450.00

Currency Code

Recipe Unit

Report Unit

Minimum Quantity

Recipe Divider

1.00

Report Multiplier

Optimum Quantity

Additional Information

Inventory Totals

Transactions

Trans After Count

Counting

Used In Recipes

POS Sales

Semi Product Recip

Description

Last Buying Price

Last Buying Date

Last Vendor

SCT Amount

0.0000

2. Tax

Stock Photo

Revenue Group

Remote Code

Default Transaction Unit

Default Counting Unit

Shelf Life

Eco Label Type

Location Type

Sustainability Item Types

Quick Invoice Active

Online Order

Bottle Barcode Required

Is Disabled

460

02.01.0003

Petican

SEBZE VE MEYVELER

Stock

KG

12.00

500

02.01.0004

Manul

SEBZE VE MEYVELER

Stock

KG

593

02.01.0005

Çiçek

SEBZE VE MEYVELER

Stock

KUTU

10

02.03.0001

Antep Fıstığı

UNLU MAMULLER

Stock

KG

420

02.03.0002

Simit

UNLU MAMULLER

Stock

Adet

10.00

421

02.03.0003

Poğaca

UNLU MAMULLER

Stock

Adet

7.50

621

02.0001

Margarin

YIYECEKLER

Stock

KDÜ

473

02.0002

Patates

YIYECEKLER

Stock

KG

HOTEL ID: 101002 - murad.İdris... - 10.09.2025

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Inventory Management System - Stock Card

SupportOnlineQuick SetupChannelsRoom PlanReservationIn-HouseRackQuick DeskFront CashPOSQuick PosSpa ReservationTasksMobileAccountEN

Stock and Inventory

Stock Cards

Stock Warehouse Totals Report

Accounts Payable

Dispatch

Stock Invoice

Stock Balance

Production

Consumption

Stock Cost

Stock Balance

Purchase Order

Purchase Invoice

Expected

Control List

Definitions

Stock Address

Supplier Price

Purchase Order

Customer

POS

Mobile

Technical

Security

Bill

Food

Operation Management

Hotel Transfer

Stock Cards

ActivePassiveAll

Stock Card

#395

Stock Group *01.01 ALKOLLU İÇECEKLER

NameChivas Regal 18

Stock Unit *Adet

Stock TypeStock

Stock Code01.01.0001

Vat Buying290.00

Vat Selling

Unit Price1,450.00

Currency Code

Recipe Unit

Recipe Divider1.00

Report Unit

Report Multiplier

Minimum Quantity

Optimum Quantity

Actions

Trans After Count

Counting

Used in Recipes

POS Sales

Semi Product Recipe

Barcodes

Price Agreement

Stock W

Total: 1

Barcode	Quantity	Description	Is Box Barcode	Brand
12345678	5.00	Chivas 18 2024/2		

1002.03.0001Antep FıstığıUNLU MAMULLERStockKG

420.02.03.0002SimitUNLU MAMULLERStockAdet10.00

421.02.03.0003PoğaçaNLU MAMULLERStockAdet7.50

621.02.0001MargarinYİYECEKLERStockKOLİ

473.02.0002PatatesYİYECEKLERStockKG

101002 - murad idris... - 10.09.2025

Version : v18.0.382 - Eptera 2

Inventory Management System - Stock Budget

Stock Budget

#683

Budget Year *

2025

Hotel Branch *

ING HOTEL

Type *

Stock

Report Period

June

Description

Budget

Budget Occupancy

Report

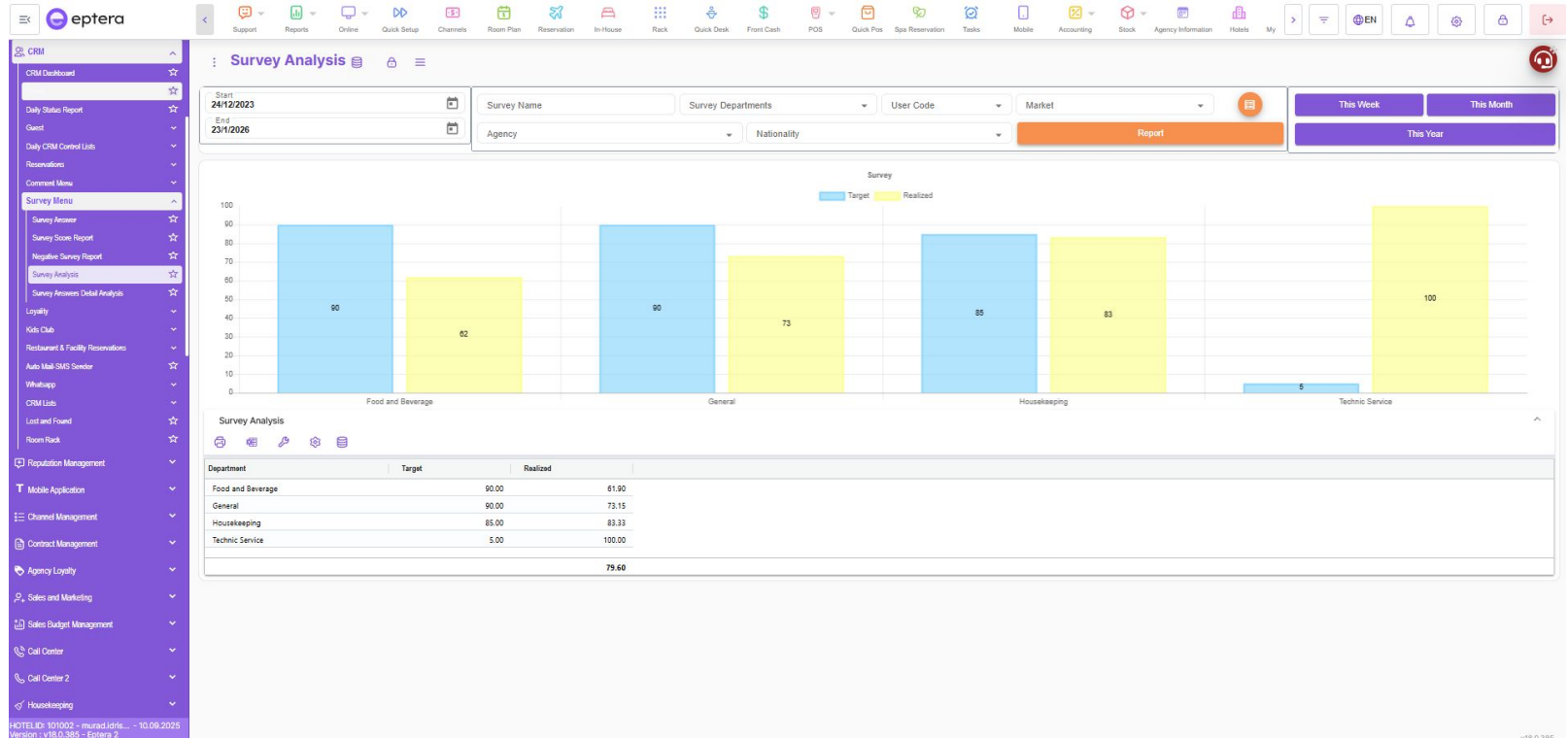
+ ↗ 🗑️ 💾 ↺ ↻ 🏠 📄 🔑 ⚙️ 📑

Total: 42834

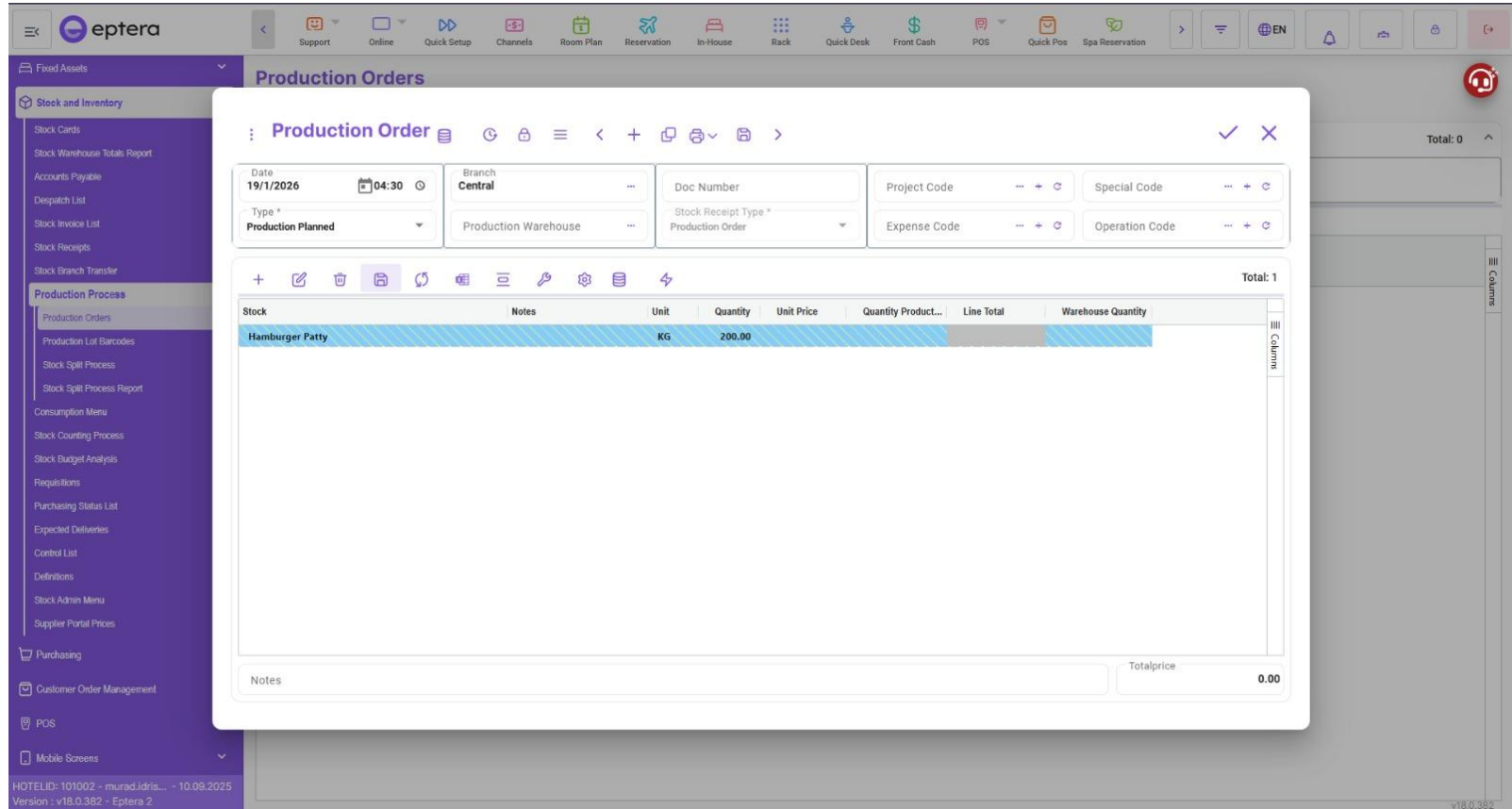
Main Group Name > Parent Group Name > Stock Group Name

Group	M...	Warehouse	Stock Code	Stock	Unit	Budget Quantity Per 1000 Pax	Budget Sold Pax	Budget Quantity	Budget Unit Price	Budget
General (12810)										
General (12810)										
Operati... (6030)										
5	F&B SERVIC...	4,004.0093	Ashtay	Each						
6	F&B SERVIC...	4,004.0093	Ashtay	Each						
1	Main Store	4,004.0107	Solar Mult Coloured	Each						
2	Main Store	4,004.0107	Solar Mult Coloured	Each						
Total Op...										
Total General										
Total General										
Total										7,290.00

Inventory Management System - Stock Count



Inventory Management System - Production Orders



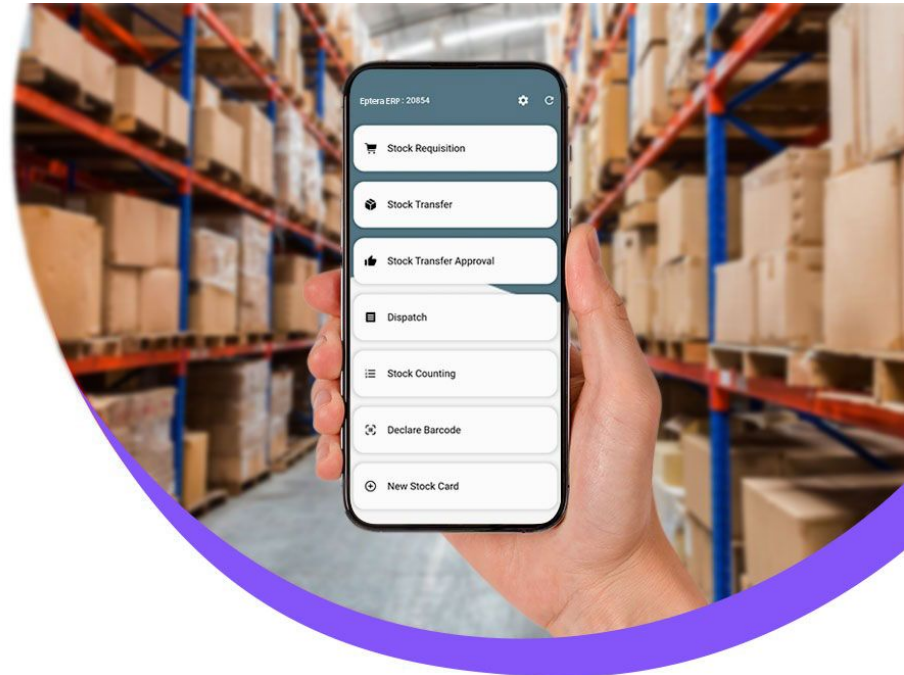
Inventory Mobile App

Efficient Stock Creation & Barcode Assignment The mobile inventory application allows you to define new stock items and assign missing barcodes directly within the warehouse environment. This streamlined mobile process ensures accurate, real-time inventory records, enhancing operational efficiency and data integrity.

Main functions Through the mobile app, you can:

- Fulfill stock requests
- Initiate new stock transfer transactions
- Approve pending transfers
- Record goods receipts using delivery notes
- Perform physical inventory counts

The delivery note module in the mobile app allows barcode scanning and instant goods receipt recording—even during unloading. This speeds up the receiving process, reduces errors, and ensures inventory is updated accurately in real time.



Inventory Mobile App

Offline Mode : Thanks to the offline mode, inventory counting can be performed seamlessly even in locations without internet access. All necessary data and definitions are first synchronized to the handheld device while connected to the internet. Using this data, the physical count can then be carried out easily inside the warehouse. Once the connection is restored, all count results are automatically synced with the cloud database.

Unit Conversion Ratios : The application utilizes predefined barcodes along with their corresponding unit conversion ratios for each stock item. This setup ensures that quantities scanned during mobile transactions are accurately calculated and converted between different units of measure, maintaining consistency and reliability in inventory records across all operations.

Accurate and Timely Reporting : With the mobile counting system, you can perform fast and efficient inventory counts across all warehouses. By minimizing manual errors and ensuring real-time data capture, the system enables accurate, up-to-date stock information. This ensures that end-of-period reporting—such as inventory valuation, cost analysis, and stock variance reports—can be generated quickly, reliably, and with full confidence in the data's accuracy. As a result, you gain better visibility, improved decision-making, and greater operational control. Together, these features position the mobile inventory application as a critical tool for enhancing warehouse operations through increased accuracy, real-time data access, and operational flexibility. By supporting offline functionality, the app empowers teams to maintain precise stock control, streamline workflows, and make informed decisions — ultimately driving productivity and reliability across your organization.

Inventory Mobile App

Dispatch

2025/07/16 — 2025/07/16

All Update

New Dispatch

Dispatch Type : Buying

Current Title : Talya A.S.

Address : ANIL

Date : 2025/07/16

Branch : RESORT ŞUBE

Store : ANA DEPO

Close Add

00000004

Details New Items 4

1 JB Black Label (70CL Bottle) 2.0

2 JACK DANIELS 70 CL (LT) 1.0

3 TEQUILA 70 CL (ADET) 1.0

4 IceTea (mtn) (ADET) 1.0

Save

Details New Items

Date 16-07-2025 15:25

Company Talya A.S.

Address ANIL

Entry Store ANA DEPO

Doc No

Toplam Miktarları Göster

1 JB Black Label (70CL Bottle) Quantity : 20.0 Unit Price : 45.0 Line Total : 900.0

2 IceTea (LT) Quantity : 15.0 Unit Price : 4.75 Line Total : 71.25

3 JACK DANIELS 70 CL (LT) Quantity : 10.0 Unit Price : 544.79 Line Total : 5447.9

Dispatch

2024/07/16 — 2025/07/16

All Update

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 16/07/2025 15:25 Invoice No : -

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 30/05/2025 16:55 Invoice No : SDFSDFSD

Company İstanbul Tic Odası A.Ş.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 22/05/2025 13:43 Invoice No : 124852

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 21/05/2025 09:31 Invoice No : deneme

Inventory Mobile App

←

Stock Counting

2023/12/03

→

2024/01/31

2000/01/01

→

2024/01/31

2000/01/01

→

2024/02/29

2025/05/16

→

2025/06/17

2025/06/01

→

2025/07/09

2024/12/01

→

2025/01/01

2024/10/25

→

2024/11/30

2023/01/02

→

2024/12/31

←

ANA DEPO

1

JB Black Label (70CL Bottle)

1.0

2

Ice tea (LT)

1.0

3

ST Germain Liqueur (70CL Bottle)

1.0

4

TEQUILA 70 CL (ADET)

1.0

Add By Barcode

+

Add By Stock Name

+

Save Counting

↑

×

←

Stock Transfer

+

^

2025/07/16

—

2025/07/16

New Transfer

Branch :

Mango Hotel

Transfer Type :

Transfer

Exit Store :

ANADEPO

Entry Store :

BAR DEPOSU

No

Add

Fixed Assets Management

Our Fixed Asset Management System combines cutting-edge technology and flexible features to deliver accurate tracking, efficient inventory control, and seamless accounting integration—empowering your organization to optimize asset utilization and ensure compliance with ease.

Fixed Asset Counting

Our mobile application enables both general and location-specific inventory counts, facilitating efficient and accurate asset verification.

Custodian Module

The system includes a custodian module that tracks fixed assets assigned to individual employees, ensuring accountability and streamlined asset management.



Functions

Our Fixed Asset system not only handles essential accounting functions such as depreciation calculation but also supports comprehensive asset tracking through barcode labeling or NFC tagging and handheld device inventory counts. This enables accurate reconciliation of physical assets with the recorded inventory, helping identify any discrepancies.

Fixed Assets Management

Master Fixed Assets

At the core of the system lies the concept of a Master Fixed Asset record. Each master asset card stores critical information such as asset group, depreciation method, and useful life. When new fixed asset invoices are entered, the system automatically creates corresponding child asset records linked to the master asset.

User Defined Transaction Types

To meet your unique operational needs, the system allows the creation of custom transaction types for fixed asset movements, enabling full customization and flexibility.

Accounting Integration

After depreciation calculations are completed, results can be seamlessly transferred to the accounting system with a single click.

Multiple Parameters

Fixed assets can be tracked and managed across multiple parameters including cost centers, brands, models, custom codes, project codes, and operational codes.

Non taggable items

For assets that cannot be labeled with barcodes—such as spoons, dishwares—we provide a specialized mechanism to track inter-location transfers and monitor current stock levels through periodic counts.

NFC Tags

In addition to barcode tracking, we have integrated NFC tagging for fixed assets. Equipped with a dedicated NFC reader gun, the system can instantly identify all tagged assets within an area—significantly accelerating inventory counts and enhancing operational efficiency.

Fixed Assets Management - Fixed Asset Card

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

EN

Fixed Assets

Master Fixed Asset Definitions

Fixed Asset Cards

Fixed Asset Barcode

Fixed Asset Counting

Depreciation Operations

Fixed Asset Reports

Definitions

Stock and Inventory

Purchasing

Customer Order Management

POS

Mobile Screens

Technical Service

Security Service

Boil Desk

Food And Beverage

Operation Management

Hotel Transfer

Online Guest Operations

Spa

Digital Menu

Smart Menu

Fixed Asset Cards

Fixed Asset Card

#9

Group Name *
HK

Code
018

Name
Notebook

Branch *
Central

Depreciation Type
Normal

Lifetime
6

Depreciation Period
Normal

Expense Center

Purchase Date
3/6/2024

Purchase Price

Sale Date

Sale Price

Scrap Date

Scrap Value

Depreciation Date
7/6/2034

Evaluation Date

Master Fixed Asset Name

☐ Government Supported

☐ Depreciation Disabled


Invoice / Warranty Info

Barcode

Depreciation

Connected Fixed Asset

Fixed Asset Transactions



Invoice Info

Invoice No

Purchase Amount

Vendor
320.0002 METRO GIDA

Description

Warranty and Service Info

Brand
Dell

Model
Dell A3252

Warranty Months

Service Info

Brand

Model

Connected Fixed Asset

Special Code 1

Special Code 2

Special Code 3

Notes 1

Notes 2

Notes 3

Project Code

Operation Code

Financial Cost

Revaluation Amount

☐ Revaluation Disable

Buying Account

Inflation Acc Code

Purchase Price

12,500.00

27,000.00

9,000.00

10.00

48,500.00

HOTELID: 101002 - murad.idris... - 10.09.2025
Version : v18.0.382 - Eptera 2

v18.0.382

Fixed Assets Management App By NFC Tags

Modules

Our mobile application for fixed asset management includes powerful features such as asset transfers, location-based inventory counts, and general inventory counts.

Transfer function

During an asset transfer, the system instantly identifies the current location and assigned user of the scanned barcode or NFC tag. You can then define the new location and custodian to complete the transfer seamlessly.



Fixed Assets Management App By NFC Tags

Location Based Counting

In location-based inventory counting, especially in setups using NFC tags, the integrated NFC scanner detects all assets within the selected location in one scan. The system displays the full list of assets assigned to that location, marking scanned items in green and unscanned items in red, ensuring a clear and reliable count.

General Counting

The general counting screen is designed for assets that cannot be labeled with barcodes or NFC tags—such as certain utensils or furniture. Typically, a printed catalog of barcodes is used, and the count is performed by scanning each one manually.

Migration capability from Barcode to NFC Tags

Additionally, the app features a dedicated function to replace barcode-labeled assets with NFC tags. This allows users to walk through the facility, attach the NFC tag to the asset, scan both the barcode and the new NFC tag, and instantly link them in the system—transitioning the asset to the NFC-based tracking environment.

By combining mobile convenience with advanced NFC technology, our solution brings unmatched speed, accuracy, and control to fixed asset tracking—redefining how physical inventory is managed in modern enterprises

Fixed Assets Management App - Screens

11:55 85%

< Fixed assets Counting

2024/01/01 → 2024/01/26

Branch : DENIZIM OTEL ANTALYA

2024/01/27 → 2024/01/31

Branch : DENIZIM OTEL ANTALYA

2024/02/01 → 2024/02/29

Branch : DENIZIM OTEL ANTALYA

2024/03/01 → 2024/03/31

Branch : DENIZIM OTEL ANTALYA

2024/05/31 → 2024/05/30

Branch : DENIZIM OTEL ANTALYA

2024/05/31 → 2025/12/31

Branch : DENIZIM OTEL ANTALYA

11:54 85%

< Transfer

Fixed Asset Samsung Qled145 inç

Transfer Loss Scrap

Date Time 23-07-2025 11:37

Responsible Staff Merve öz

From Lobby

To Lobby 07 C Blok

Quantity 1

Submit

11:53 85%

Eptera Fixed Assets : ...

Fixed assets Transfer

Fixed assets Location Counting

Fixed assets Counting

11:54 85%

< Transfer

Fixed Asset HP HQ

Transfer Loss Scrap

Date Time 23-07-2025 11:37

From Lobby

Quantity 1

Submit

11:55 85%

< Location Counting >

Counting Note

ÇAMAŞIR MAKİNASI 5
Barcode : 9632

YUVARLAK TOPLANTI MASASI
Barcode ID : 7221

BİLGİSAYAR MASASI KARE
Barcode ID : 1007

BİLGİSAYAR MASASI
Barcode ID : 1008

YUVARLAK TOPLANTI MASASI
Barcode ID : 7223

Bulaşık makinesi
Barcode : 213456789

BUZDOLABI TEST
Barcode ID : 19375

ASOS LAPTOP
Barcode ID : 19381

Sandalye
Barcode : asd1549679

Production & Cost Control

Consumption Process

Our system connects directly to the POS software to capture all product sales. Through the Consumption Process screen, each sold item is matched with its predefined recipe, and the system automatically calculates how stock should be deducted based on the ingredients from related warehouses. With just one click, you can view or edit the recipe, and immediately see the recalculated consumption results again.

When the Process Consumption command is executed, all required ingredients for the sold items are automatically deducted from the relevant department's stock. These deductions are then reflected under the "Consumption" column in the stock counting screen.

Counting Periods

The period is then officially closed, and warehouses start the new cycle based on the approved physical stock levels. All prior transactions are locked to ensure historical data integrity.



Production & Cost Control

Inventory Counting

Based on all stock transactions, the system calculates the expected remaining quantities for each stock item. Once physical count results are entered, stock differences are calculated and reported instantly.

Through detailed Variance Reports, users can identify potential inventory losses, recording discrepancies, or recipe inaccuracies.

After reviewing these findings, necessary adjustments can be made, and the stock count can be reprocessed accordingly. Once all corrections are applied, the system provides a final variance report and offers actionable insights for loss prevention and operational improvements.

With seamless POS integration, stock deductions, and intelligent variance analysis, our Production and Cost Control module provides complete visibility and accountability across your entire inventory cycle. From recipe-level consumption tracking to automated accounting integration, every step is designed to minimize waste, prevent stock losses, and ensure reliable financial reporting. This structured and auditable process empowers your team to make faster, data-driven decisions and brings unmatched precision to your operational cost management.

Cost Reports

At the end of each stock count cycle, the system generates three key reports:

- Inventory Report
- Cost Report
- Variance Report

These reports can be generated by item, by stock group, or by warehouse. Once finalized, they are submitted by the Cost Control Department to management for review. Upon approval, the calculated costs per stock group and warehouse are transferred to the accounting system in one click.

Procurement Management

End-to-End Procurement Workflow

Our procurement module supports a comprehensive, multi-stage purchasing process—from initial sub-warehouse requests to the main warehouse back to the requesting sub-warehouse.

Advanced Approval Mechanism:

The system supports unlimited approval levels. In group hotel structures, approval flows can be customized by each hotel. Approval flows can be dynamically adjusted according to unit prices, individual item costs, or the overall requisition total—so that only high-value purchases are escalated to senior approvers, ensuring both efficiency and financial oversight.

Approvals Made Easy:

Thanks to the Eptera Manager mobile app, all managers can instantly review and approve purchase requests on the go. Alternatively, they can approve directly from email notifications—making the entire approval process faster, more accessible, and hassle-free.



Integrated Messaging:

To minimize bottlenecks, approvers can use the built-in messaging feature to ask questions directly within the system before approving requests, helping to speed up the process.

Procurement Management

Key Process Flow

Sub-warehouse Request:

Sub-warehouses initiate requests for needed materials from the main warehouse

(Optional) Managers/Supervisors Approval

At this stage, it is optionally possible to require that department managers and supervisors approve the request before it is submitted to the main warehouse

Main Warehouse Evaluation:

The main warehouse partially fulfills the request based on available stock and forwards unfulfilled items to the purchasing department.

Goods Receipt & Matching:

Upon delivery, main warehouse staff receive the goods and register them in the system using delivery notes or invoices, matched to the purchasing order.

Quotation Management:

Purchasing personnel collect and evaluate quotations, assign vendors for each item, and submit the purchase request for approval.

Approval Workflow:

All designated approvers may confirm the request through mobile app, email, or directly within the system.

Purchase Order Creation:

Once all approvals are received, the purchasing personnel can send purchase orders to the selected vendors in one click.

(Optional) Cost Control Approval:

If required, requests are routed through the cost control department for approval

Internal Distribution:

Finally, the main warehouse transfers the received goods to the respective sub-warehouses, completing the procurement cycle.

Procurement Management

Smart Features That Streamline Procurement

Department-Based Requests:

All departments can submit their own requests through the system, significantly reducing the workload of the purchasing team.

Vendor Quote Automation via Excel:

Suppliers can return their offers by simply filling in an Excel form received via email. The system automatically imports this data into the quotation module.

Online Vendor Portal:

Alternatively, vendors can receive a secure link that directs them to a Eptera Portal where they can enter their prices and terms directly.

Contract-Based Pricing:

If a vendor has a pre-defined contract with your company, contract terms can be registered in the system. When that vendor is selected for a quote, the agreed prices are automatically applied.

An intelligent vendor selection feature

It is available within the system, automatically determining the most appropriate supplier based on predefined criteria.

Procurement Management

Intelligent Demand Generation

Stock-Level-Based Auto Requests:

The system automatically generates replenishment requests for items that fall below their defined minimum stock levels, calculating the required quantity to reach the optimum level.

Forecast-Based Requests:

Another intelligent feature allows the system to generate requests based on forecasted guest numbers for breakfast, lunch, and dinner. For example, it calculates the 3-day raw material requirements for the planned menus and compares them with kitchen stock levels—enabling chefs to easily create accurate requests from the main warehouse.

By combining structured workflows, automation, and intelligent control mechanisms, our procurement system delivers operational excellence at every stage. With the forthcoming integration of AI-driven procurement capabilities, we are not only streamlining processes—but redefining the future of purchasing in the hospitality industry.

Bank Integrations

This seamless integration not only centralizes your banking operations but also enhances financial accuracy, streamlines reconciliation, and empowers your finance team with real-time, actionable insights.

Centralized Interface

With our Online Bank Integration module, you can monitor all your bank accounts and transactions from different banks through a single centralized interface.

Transaction Categories

Incoming transactions—such as POS collections, customer payments, vendor disbursements, interbank transfers, and banking fees—are automatically categorized based on their nature.

Account Matching Mechanism

The system intelligently identifies the relevant account for each transaction by analyzing details like tax ID numbers, account numbers, and other reference data included in the bank records.



Accounting Integration

Thanks to our custom-built mapping engine, all bank transactions are transferred into the accounting module with full accuracy, based on the transaction type. For example, POS transactions are automatically analyzed to calculate service charges and post them to the correct commission expense accounts—ensuring both precision and automation in financial reporting.

HR Management

In today's fast-paced business environment, digitalizing human resources processes is essential for boosting employee satisfaction and achieving operational efficiency.

The Eptera Human Resources Module offers a fully digital HR infrastructure, specifically developed for the hospitality industry.

All Processes on a Single Platform

From personnel management to training planning, from performance evaluation to payroll, all HR functions are unified in a single platform—streamlining and accelerating your processes.

Mobile-Friendly and 100% Cloud-Based

Employees and managers can access all HR functions anytime, anywhere. The mobile app makes it easy to submit leave requests, view payslips, apply for training, and more.

Smart and Authorized Access

Each user only accesses the modules and data relevant to their role and permissions. This ensures top-level data security.

Engagement-Oriented Design

Employee engagement is strengthened through announcements, suggestion systems, goal management, and internal communication tools.



HR Management

Employee Information Management

Centralized storage and management of personal and employment information for all staff. Easy updates and systematic document tracking.

Clock-In/Out and Attendance Tracking

Real-time tracking of employee entry/exit times, shift details, and attendance. Historical reports enable detailed analysis of workforce continuity.

Leave and Overtime Requests

Employees can submit leave or overtime requests via mobile or web. Approval processes are handled easily, with all actions recorded.

Performance Evaluation

Assessments based on individual and departmental goals. Feedback, scoring, and areas for development are reported in detail.

Training Management

Training plans are created based on employee development needs. Training requests, participation tracking, and evaluations are fully digital.

Asset and Equipment Tracking

All items assigned to employees (e.g., uniforms, devices) are tracked within the system. Distribution and return processes are managed efficiently.

Payroll and Document Sharing

Payslips, contracts, and other personal or corporate documents are securely stored and can be accessed anytime by employees.

Internal Communication and Suggestion System

Announcements, surveys, suggestions, and events are shared on a single platform—strengthening engagement and internal culture.

❓ Sicil Kartları

Toplam: 16

Hepsi		Normal		Hesap Pusulası		Aile Durumu Bildirimi		Çalışma Belgesi	
Bordro	Firma Adı	TC Kimlik No		İlişik Kesme Formu	Personel Memnuniyet Anketi	İşe Giriş-Periyodik Muayene Formu			
				Belirsiz İş Sözleşmesi	Mevsimlik İş Sözleşmesi	Performans Değerlendirme Formu			
				Covid-19 Çalışan Bilgi Formu	Ayrılaş Mülakat Formu	AGİ Taahhütnamesi			
				GSS Raporu	Zimmet Raporu	Fazla Çalışma Muvafakatnamesi			
				İş Sağlığı ve Güvenlik	İş Güvenliği Eğitim Tutanağı	Oryantasyon Formu			
				Personel İlişik Kesme Formu	İş Güvenliği Talimatı	Personel Sicil Kartı			
				Lojman Yazısı					
				ESİN	AY	01.01.2020	ÖN BÜRO		
				KAAN	ALTIN	20.12.2018	KAT HİZMETLERİ		
				MEHMET	BAŞ	10.06.2021	KAT HİZMETLERİ		
				MERVE	KARA	01.01.2020	KAT HİZMETLERİ		
				MUSTAFA	GÜN	07.06.2021	TEKNİK SERVIS		
				ÖZGE	CAN	29.04.2020	İNSAN KAYNAKLARI		
				SERKAN	GÜN	11.08.2020	TEKNİK SERVIS		
				SUDE	ATICI	01.01.2021	MUHASEBE		
				ZAFER	ERCAN	01.01.2020	SATIN ALMA		

MANGO HOTEL
Seçili Firma: MANGO HOTEL (712)
Yıl: 2021 - Ay: 10

Menüde Ara

- Tanımlar
- Sicil Kartları
- Bordro Listesi
- E-Muhtasar
- Kullanıcı İşlemleri
- İhbar ve Kıdem Tazminatı
- Bütçe İşlemleri
- İnsan Kaynakları Yönetimi**
 - PDKS**
 - Giriş Çıkış Listesi**
 - Shift-Giriş Çıkış Listesi
 - Giriş-Çıkış Açıklamalar
 - Toplam Mola Listesi
 - Günlük Okutmayanlar Listesi
 - PDKS Cihaz Listesi

Giriş Çıkış Listesi



Filters

Tarih

1.11.2021



Firma	Adı Soyadı	Departman	Pdks No	Tarih	Saat	İşlem Açıklaması
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
MANGO HOTEL	ZEYNEP KAYA	KAT HİZMETLERİ	130	01.11.2021	00:00	İşten Ayrılış
MANGO HOTEL	EMİNE ŞEN	KAT HİZMETLERİ	120	01.11.2021	00:00	İşten Ayrılış
MANGO HOTEL	AHMET SAĞLAM	MUTFAK	119	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	ALİ KILIÇ	ÖN BÜRO	117	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	ECE YILDIZ	MUHASEBE	111	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	MEHMET ÇAY	MUHASEBE	131	01.11.2021	09:10	İşe Geliş
MANGO HOTEL	ZEYNEP KAYA	KAT HİZMETLERİ	130	01.11.2021	16:00	İşe Geliş
MANGO HOTEL	EMİNE ŞEN	KAT HİZMETLERİ	120	01.11.2021	16:00	İşe Geliş
MANGO HOTEL	AHMET SAĞLAM	MUTFAK	119	01.11.2021	18:00	İşten Ayrılış
MANGO HOTEL	ALİ KILIÇ	ÖN BÜRO	117	01.11.2021	18:00	İşten Ayrılış
MANGO HOTEL	ECE YILDIZ	MUHASEBE	111	01.11.2021	18:00	İşten Ayrılış
MANGO HOTEL	MEHMET ÇAY	MUHASEBE	131	01.11.2021	18:00	İşten Ayrılış

HR Portal Mobile App

With Eptera Personnel and Payroll Program, you can easily track your score, payroll and human resources performance management processes. It is suitable for companies of all sizes, from small-scale companies where a few people work to conglomerates where thousands of people work.

Why Choose Eptera HR Mobile App?

- 100% cloud-based structure for access anytime, anywhere
- Fast and intuitive user experience optimized for mobile devices
- Interaction-focused modules that support company culture
- Go paperless and eco-friendly by digitalizing all HR processes



HR Portal Mobile App

Secure, Authorized Access

Each employee accesses only the data relevant to their role and position. The role-based structure ensures maximum data security and process control.

Smart Profile Management

Employees can easily update their own information, while managers handle processes according to their access levels.

Clock-In/Out and Attendance Tracking

Manage staff attendance digitally with real-time monitoring and historical reports.

Leave and Overtime Requests

Requests are submitted in just a few taps and processed securely through an approval workflow.

Payroll, Asset Assignment, and Documents

All personal and corporate documents are accessible in digital format.

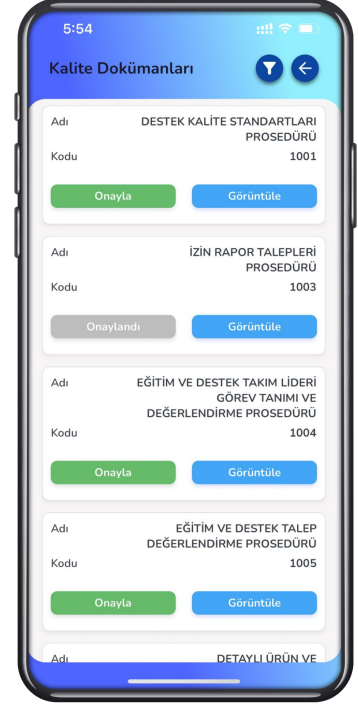
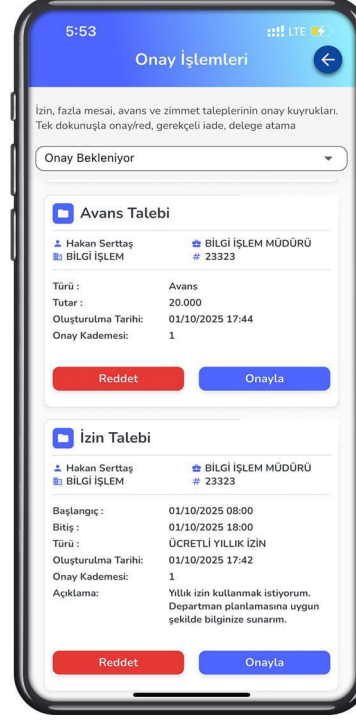
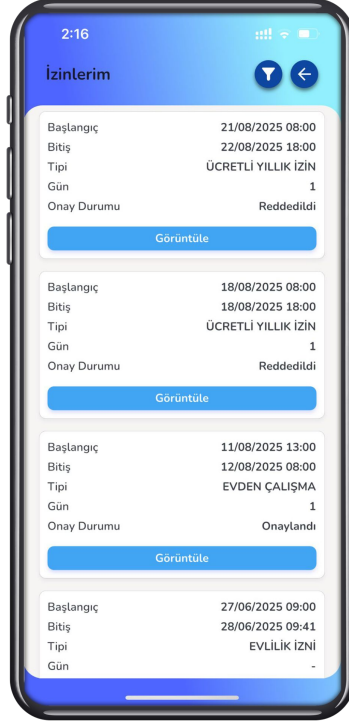
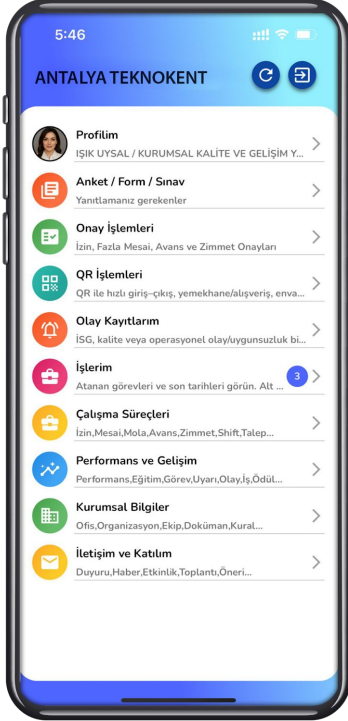
Performance and Training Processes

Evaluations, training requests, and development planning are brought together on a single screen.

Internal Communication and Engagement

Boost employee engagement through announcements, suggestions, events, and goal management.

HR Portal Mobil App



Quality & Document Management

Eptera Quality and Document Management System Software is a web and cloud-based, continuously improving smart quality and document management system where you can manage the quality processes in your business, prepare and publish your documents, and ensure that your managers and employees interact with these processes.

Operational Excellence through Integrated Quality Management

Eptera does more than just store quality documents; it integrates seamlessly with all your hotel's management systems (HR, CRM, ERP, etc.), making quality standards a natural part of daily operations. All employees are actively involved in quality processes through the mobile application.



Mobile and Cloud-Based Ease of Use

Management and auditing can be performed from anywhere with internet access. Both managers and staff have 24/7 access and interaction through desktop and mobile applications.

Quality & Document Management

Digital Transformation in Document and Process Management

All documents—such as procedures, instructions, and forms—are prepared, revised, and monitored through a centralized system.

With version tracking, electronic approvals, and access control, documents remain up-to-date and audit-ready at all times.

Smart Auditing and Automation

Internal audit forms help identify deficiencies easily, and department performance is measured through scoring. Findings are visually reported and, if needed, corrective/preventive actions (CAPA) are triggered automatically.

Quality Assurance through Continuous Improvement

Root cause analysis is conducted for errors, necessary actions are assigned and tracked within the system. This allows the system to improve after each audit and prevents recurring issues.

Identify Risks in Advance and Minimize Impact

Potential risks are analyzed using risk matrices, and preventive actions are taken through appropriate document revisions.

Equipment and Legal Compliance Monitoring

All equipment is monitored for periodic maintenance, and contracts are tracked within the system. Legal regulations are also kept up to date and integrated into the quality system.

Performance, Training, and Goal Management

Training is planned based on employee goals and roles, performance is evaluated, and goal achievement is analyzed.

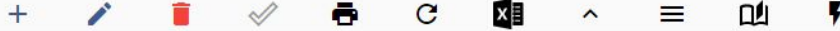
Evaluation of Customer and Staff Feedback

Incoming complaints and suggestions are systematically collected, analyzed, and processed to enhance service quality.

Continuous Monitoring of Supplier Quality

Supplier performance is evaluated, and continuous improvement is achieved based on this data.

Kalite Dokümanları



Toplam: 5

Filtreler

Kontrol Başlangıç

Kontrol Bitiş

Doküman Tipi

Aktif								Onay Sürecinde	Arşiv	İptal	Hepsi
Departman	Doküman Kodu	Doküman Adı			Dok...	İlk Yayın Tarihi	Revizyon Tarihi	Revizyon No	Hazırlayan		
F&B	FB.01	Banquet Operasyon Prosedürü			01	01.05.2019	30.07.2024	1			
Kat Hizmetleri	HK.02	Bebek Yatakları Temizlik ve Dezenfeksiyon Formu			02	01.03.2018					
Bilgi İşlem	IT.03	Bilgi Güvenliği Prosedürü			03	01.02.2018					
F&B	FB.04	Gıda Hazırlık Talimatı			04	18.04.2024					
F&B	FB.05	Buz Makinesi Temizlik ve Dezenfeksiyon Talimatı			05	01.01.2019					

KALAY TURİZM
Seçili Firma: KALAY TURİZM (3462)
Yıl: 2024 - Ay: 8

Menüde Ara ★

- Benim Ekranlarım
- Kalite Yönetimi**
 - Doküman Listesi
 - Doküman Revizyon Talepleri
 - Denetim Form Tanımı
 - Denetimler
 - Denetim Analizleri
 - DOIF Giriş
 - DOIF**
 - Hedef Yönetimi
 - Hedefler
 - Ekipman Bakım Yönetimi
 - Mevzuat Yönetimi
 - Eğitim Planlama

TENANTID: 2399 - busra kalay -

🔍 Düzeltici Önleyici İyileştirici Faaliyetler(DOIF)



Toplam: 3

Filtreler Tarihten >= 01.01.2024 Tarihine <= 31.12.2024

Tarihten * 1.1.2024 Tarihine * 31.12.2024 ☐ Düzenleyici ☐ Önleyici ☐ İyileştirici ☐ Tekrar Eden

Hepsi		Yeni	Açık	Kapatıldı	Planlandı	İptal	
Tarih	Sorumlu Departman	DOIF No	Tespit Türü	Boyut	Uygunsuzluk	Kök Sebep	Gerçekleştirile
							
12.06.2024	F&B	FB023	İç Denetim Uygunsuzluğu	Minör	Buz makineleri küreklerinin ...		
09.04.2024	Mutfak	STW1	İç Denetim Uygunsuzluğu	Minör	Bakliyat arabaları temizlikleri...		
04.04.2024	Mutfak	K012	İç Denetim Uygunsuzluğu	Minör	Üretim alanlarında yapılan iş...		

KALAY TURİZM
Seçili Firma: KALAY TURİZM (3462)
Yıl: 2024 - Ay: 8

Menüde Ara ★

- Benim Ekranlarım
- Kalite Yönetimi**
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 - Doküman Revizyon Talepleri
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 - Denetim Analizleri
 - DOIF Giriş
 - DOIF
 - Hedef Yönetimi**
 - Hedefler**
 - Ekipman Bakım Yönetimi
 - Mevzuat Yönetimi
 - Eğitim Planlama

TENANTID: 2399 - busra.kalay -
Version: v17.0.01

Hedefler

Toplam: 2

Departm...	Hedef Açıklama	Peri...	Önceki Yıl D...	Yeni Hedef	Gerçekleşen	Gerçekleşme Oranı	Ocak	Şubat	M
Bilgi İşlem	LOJMANDA İNTERNET MEMNUNİYETİ	Aylık	80,00	85,00	857,00	1.008,24	75,00	80,00	7
Bilgi İşlem	LOJMANDA İNTERNET MEMNUNİYETİ	Yıllık	80,00	85,00	0,00	0,00			

Quality & Document Management - Mobile App



Supplier Portal

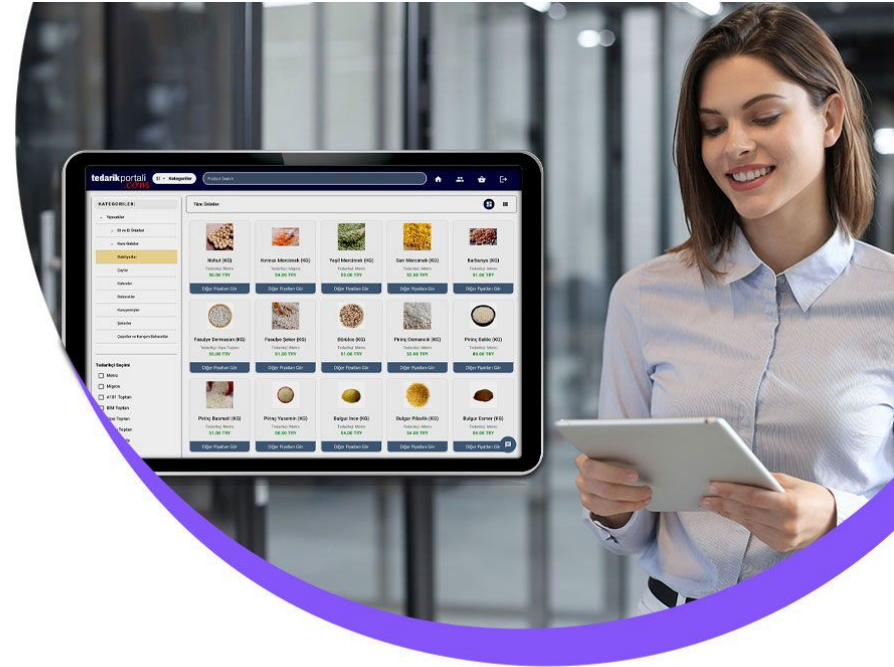
Hotels, provide speed, efficiency and cost control in purchasing processes, both save time and optimize their budgets. Suppliers can promote themselves to thousands of hotels and offer special prices according to payment method, delivery time and customer category. They can receive payments in advance or offer credit payment options to their customers

View the Best Prices from Top Suppliers in One Place!

Easily compare the best offers from the most preferred suppliers. No more time-consuming research—quickly find the most budget-friendly options.

Instant Price Comparison from 3 Different Suppliers

Before placing an order, instantly compare prices from three different suppliers and choose the most suitable offer. Speed up your decision-making process and secure the best deal.



Supplier Portal

Flexible Pricing Options

Set flexible prices based on criteria such as order quantity, payment terms, and delivery time. Enjoy special conditions and favorable pricing on every purchase through our portal.

Online Ordering, Contracting, and Process Tracking

Manage your entire purchasing process online! Place orders, sign contracts instantly, and monitor the supply process in real time. Save time and accelerate your operations.

Smart Recommendations for Exclusive Deals

Discover personalized campaigns and promotional prices through our intelligent recommendation system. The portal automatically suggests the most beneficial offers based on your needs.

Secure Payment Options

Make payments safely and take advantage of post-delivery payment options. Credit-based payment alternatives also help you maintain a more flexible cash flow.

Easy Access to Quality Certifications

Access product quality certificates from your suppliers with just one click. Verifying product reliability and compliance with legal requirements has never been easier!

Procurement Analysis Based on Market Averages

Compare your purchases with market averages to use your budget more efficiently. Our portal continuously provides insights to help make your procurement process smarter and more effective.

Supplier Portal - Main Categories

tedarikportali.com

Kategoriler

Product Search



KATEGORİLER:

Yiyecekler

Et ve Et Ürünleri

Kuru Gıdalar

Bakliyatlar

Çaylar

Kahveler

Baharatlar

Kuruyemişler

Şekerler

Çeşniler ve Karışım Baharatlar

Tedarikçi Seçimi

- ☐ Metro
- ☐ Migros
- ☐ A101 Toptan
- ☐ BİM Toptan
- ☐ Kipa Toptan
- ☐ Torku Toptan
- ☐ Kervan Gıda
- ☐ Ülker Toptan

Tüm Ürünler



Nohut (KG)

Tedarikçi: Metro
50.00 TRY

Diğer Fiyatları Gör



Kırmızı Mercimek (KG)

Tedarikçi: Migros
54.00 TRY

Diğer Fiyatları Gör



Yeşil Mercimek (KG)

Tedarikçi: Metro
53.00 TRY

Diğer Fiyatları Gör



Sarı Mercimek (KG)

Tedarikçi: Metro
52.00 TRY

Diğer Fiyatları Gör



Barbunya (KG)

Tedarikçi: Metro
51.00 TRY

Diğer Fiyatları Gör



Fasulye Dermason (KG)

Tedarikçi: Kipa Toptan
55.00 TRY

Diğer Fiyatları Gör



Fasulye Şeker (KG)

Tedarikçi: Metro
51.00 TRY

Diğer Fiyatları Gör



Böğürtlen (KG)

Tedarikçi: Metro
51.00 TRY

Diğer Fiyatları Gör



Pirinç Osmancık (KG)

Tedarikçi: Metro
52.00 TRY

Diğer Fiyatları Gör



Pirinç Baldo (KG)

Tedarikçi: Metro
80.00 TRY

Diğer Fiyatları Gör



Pirinç Basmati (KG)

Tedarikçi: Metro
51.00 TRY

Diğer Fiyatları Gör



Pirinç Yasemin (KG)

Tedarikçi: Metro
50.00 TRY

Diğer Fiyatları Gör



Bulgur İnce (KG)

Tedarikçi: Metro
54.00 TRY

Diğer Fiyatları Gör



Bulgur Pilavlık (KG)

Tedarikçi: Metro
54.00 TRY

Diğer Fiyatları Gör



Bulgur Esmer (KG)

Tedarikçi: Metro
54.00 TRY

Diğer Fiyatları Gör



OTHER SOLUTIONS

Advanced Website

Eptera offers a modern, high-quality and fully functional website that will highlight your business in the digital world at extremely affordable prices, away from high costs. Create a reputable and prestigious brand perception that gives confidence to your guests with a modern and professional design.

Modern and Professional Design:

Create a trustworthy, reputable, and prestigious brand image that inspires confidence in your guests.

Online Reservation Page:

Increase your bookings with an integrated reservation system that matches your website's design and corporate identity.



Advanced Website

100% SEO Guarantee:

Rank higher on search engines quickly and reach more potential guests.

Under 2 Seconds Loading Time & Over 90% Performance

Score:

Offer a fast and seamless browsing experience your visitors will appreciate.

Mobile-Optimized Design:

Ensure your site works flawlessly on all mobile devices, so your visitors can access it anytime, anywhere.

Smart Chatbot:

Receive inquiries via email even when you're offline—never miss a potential booking.

Corporate QR Business Card:

Share your contact information instantly with a single tap, making networking more efficient.

Campaign and Pop-up Support:

Promote special offers to your guests quickly and boost reservations.

User-Friendly Admin Panel:

Easily and effortlessly update your website content whenever needed.

SSL Certificate & Cloudflare Protection:

Provide a secure and uninterrupted web experience for your visitors.

Virtual POS Integration

Secure Payment Infrastructure

All transactions are processed with bank-level security using 3D Secure technology. Card data is never stored, and the system is PCI-DSS compliant.

Automatic Payments for Online Reservations

Payments for bookings made through your website or OTAs are processed automatically. Pre-authorizations, charges, and refunds are all managed from a single dashboard.

Automated Invoicing and Reporting

Payments are automatically linked to Eptera's front office module. Invoices are generated instantly, and revenue reports can be viewed in real time.



API Integrations

In modern hotel management, seamless integration between systems is critical for speed, flexibility, and operational efficiency.

Eptera API Integration is a robust and secure solution that enhances your hotel's existing digital infrastructure by enabling smooth communication between platforms.

- Comprehensive and up-to-date API documentation
- Technical support for fast and smooth integration
- Modular structure—use only the services you need
- Continuously updated and improved API infrastructure
- Full compatibility with all Eptera modules



API Integrations

Why API Integration?

Eliminate Manual Data Entry

Say goodbye to repetitive manual inputs across different systems. With API integration, all platforms communicate in real time—reducing errors and saving valuable time.

Scalable and Flexible Infrastructure

Whether you're a boutique hotel or a large hotel chain, the scalable API structure adapts easily to your operational needs and future growth.

Developer-Friendly Documentation & Support

Built on a RESTful architecture with JSON data format and detailed technical documentation, Eptera APIs enable quick and easy integration for your development teams.

Secure Data Transmission

Eptera APIs ensure top-level data security through API key usage, HTTPS protocol, and strict access control mechanisms.

Integration Possibilities

Online Booking Engines

Real-time synchronization of reservations between your website, OTAs, and PMS

CRM and Marketing Platforms

Automatic campaign triggers and guest segmentation based on real-time data

Accounting and ERP Systems

Instant sharing of billing, revenue, and customer account data with financial systems

Turnstile, Keycard & Room Automation Systems

Control guest movements and secure access areas through system-to-system coordination

Mobile Apps and Self-Service Kiosks

Enable features like self check-in, room selection, or payments directly via API

Viofun - Digital Concierge

Viofun is a software solution that enables hotels and transportation companies to offer events, tours, and activities to their guests through a digital platform. Designed for both **B2C** and **B2B** use, Viofun helps enhance the guest experience while generating additional revenue for your hotel.

With Viofun, guests can simply scan QR codes in their hotel rooms to discover local events, purchase tickets at special discounted rates, and enrich their overall travel experience. Even before guests arrive at the hotel, city, or country, they can explore available activities and tours—and purchase tickets in advance.



Viofun - Digital Concierge

Additional Revenue Stream

Beyond your in-house services, you can offer guests access to city-wide tours and events—creating new opportunities for revenue generation.

Enhanced Guest Satisfaction

Provide your guests with more entertainment and activity options.

Happier guests are more likely to return and recommend your property.

Digital Transformation & Easy Integration

Even in-hotel services like spa treatments, restaurant bookings, or massages can be sold directly through the Viofun platform. With powerful reporting tools and a user-friendly management panel, you can monitor who purchased what, when—and manage your operations efficiently.

Strengthen Your Hotel's Brand

Viofun adds value to your brand and sets your hotel apart from the competition. When inviting guests to return the following year, you can remind them of the memorable experiences they had—and win them back with special offers or gifts.

Support the Local Economy

Viofun allows you to promote the products and services of local event organizers and tour providers directly to your guests. In doing so, your hotel becomes more than just a service provider—it becomes a bridge between guests and the local community.

Thank You

