

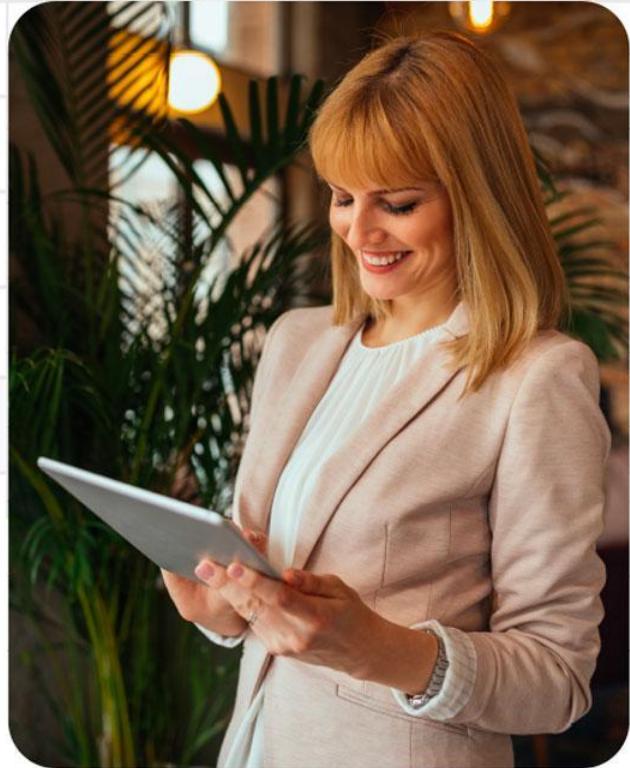


Where Your Hotel Meets the Cloud Revolution

www.eptera.com

What is Eptera?

- Eptera is a cutting-edge cloud-based Property Management System (PMS).
- Eptera provides an all-in-one and innovative management toolkit for competitive hospitality players.
- Our mission is to reshape the future of the hospitality industry by digitizing hotel management to make it smarter, more efficient and user-friendly.
- Leave behind the complexity of managing multiple systems.
- Get ready to experience the efficiency and convenience of centralized management from a single and unified platform.



**Hotel management is
not just about**

**Hotel management is
also about**

Managing reservations



Enhancing efficiency

Answering guests'
questions and calls



Remembering them
after their stay

Providing accommodation
services



Making data-driven
decisions

Maximizing occupancy



Exceeding guest
expectations

Minimizing costs and
maximizing revenues

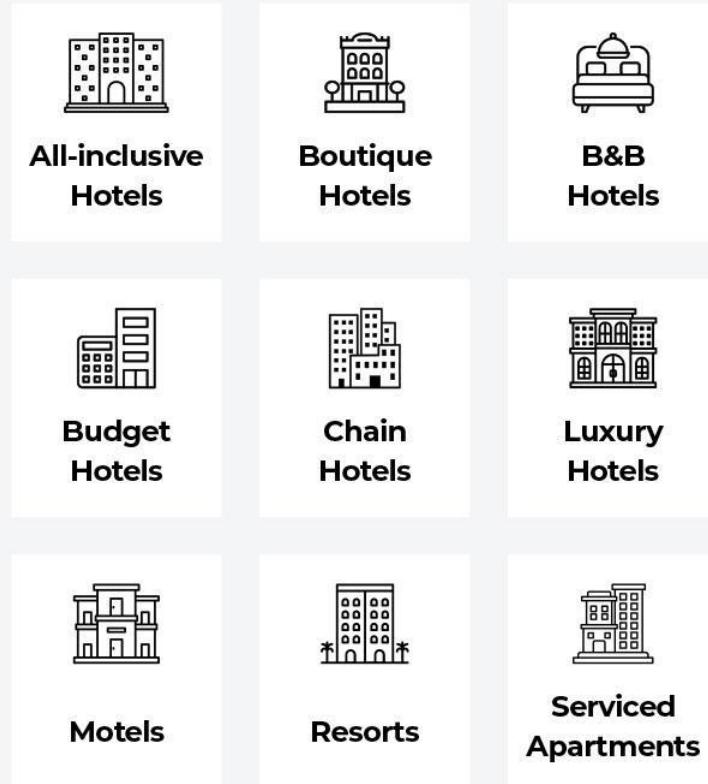


Sustainable financial
growth

Who is Eptera for?

Eptera's objective is to globally empower hospitality players. As an Eptera user, you're not just running a business; you're well prepared to lead the industry.

Eptera is designed for properties of all types and sizes all over the world, from small independent properties to large global chains and portfolios.





- › **ENGLAND**
- › **NIGERIA**
- › **SPAIN**
- › **GERMANY**
- › **UKRAINE**
- › **EGYPT**
- › **GREECE**
- › **HOLLAND**
- › **CARIBBEAN**
- › **SOMALIA**
- › **AZERBAIJAN**
- › **MOROCCO**
- › **PAKISTAN**
- › **GEORGIA**
- › **NORTH CYPRUS**
- › **MACEDONIA**
- › **FRANCE**
- › **IRANIAN**
- › **TUNISIA**
- › **BELGIUM**
- › **D. R. OF CONGO**
- › **THAILAND**
- › **AFGHANISTAN**
- › **IVORY COAST**
- › **USA**
- › **LIBYA**
- › **ALBANIA**
- › **MALTA**
- › **DENMARK**
- › **SAUDI ARABIA**
- › **VIETNAM**
- › **MONTENEGRO**
- › **BELARUS**
- › **BULGARIA**
- › **ZIMBABVE**

Eptera is in

4 Continents and 40+ Countries

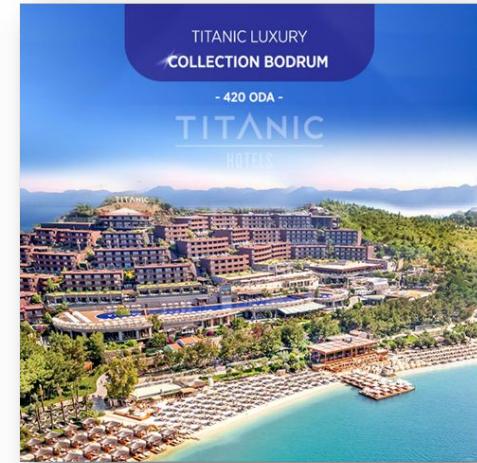
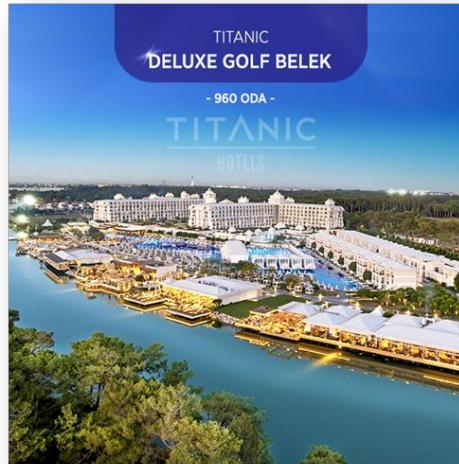
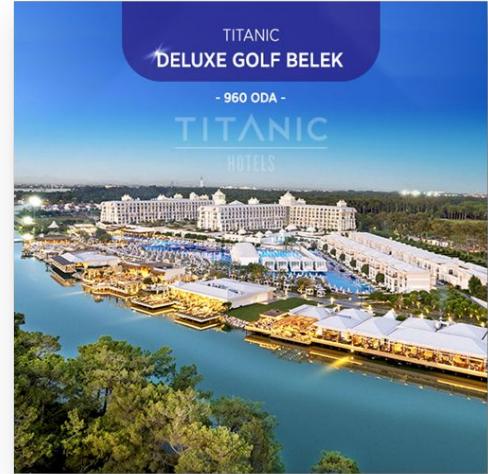


DEDEMAN



TITANIC

HOTELS







RAMADA®

More Than 40 Hotels



CULLINAN

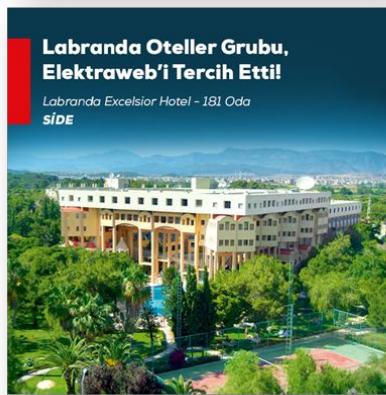
BELEK



hillside hotels









eWallet - ID Reader



WHY DID THEY PREFER US?





All in One Solution

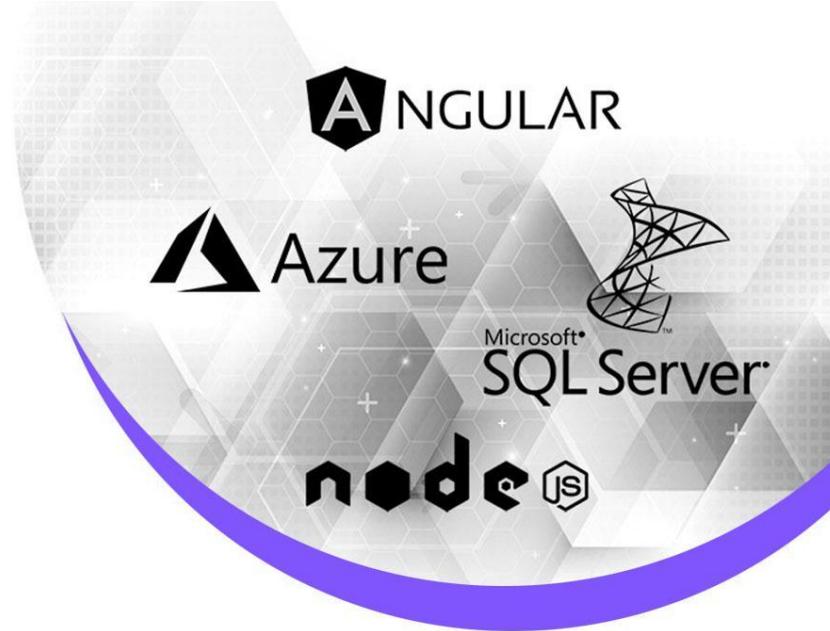
Eptera is the most comprehensive cloud hotel management solution on the market; it is a full PMS including booking engine, channel manager, rate manager, POS, and other additional modules. It has all the features and functions your hotel may need.





Latest Technology

Built with Google's latest Angular framework and powered by Microsoft Azure's Business-Critical Managed SQL Server, Eptera delivers exceptional performance, seamless scalability, and enterprise-grade security.



Scalable

Unlike traditional systems retrofitted for the cloud, Eptera is a true cloud-native platform—designed from the ground up for unmatched speed and reliability. Currently managing **over 4.9 billion records and supporting 80,000 concurrent users**, it operates up to four times faster than conventional desktop software, regardless of scale or load.





Cloud & Web Based

As a fully web-based system, Eptera empowers your team to manage operations from anywhere, on any device—desktop, tablet, or mobile—ensuring flexibility, control, and efficiency at every level.





Easy to Use

Eptera is designed to be exceptionally easy to learn, with a clean and intuitive interface that allows staff to become productive from day one. Its simplicity ensures fast adoption with minimal training, yet beneath the user-friendly surface lies a powerful engine. When advanced features and detailed operations are needed, Eptera offers a full suite of professional tools—ready to be accessed as your needs grow. In short, it combines the ease of use frontline staff love with the depth and functionality management relies on.





Mobile

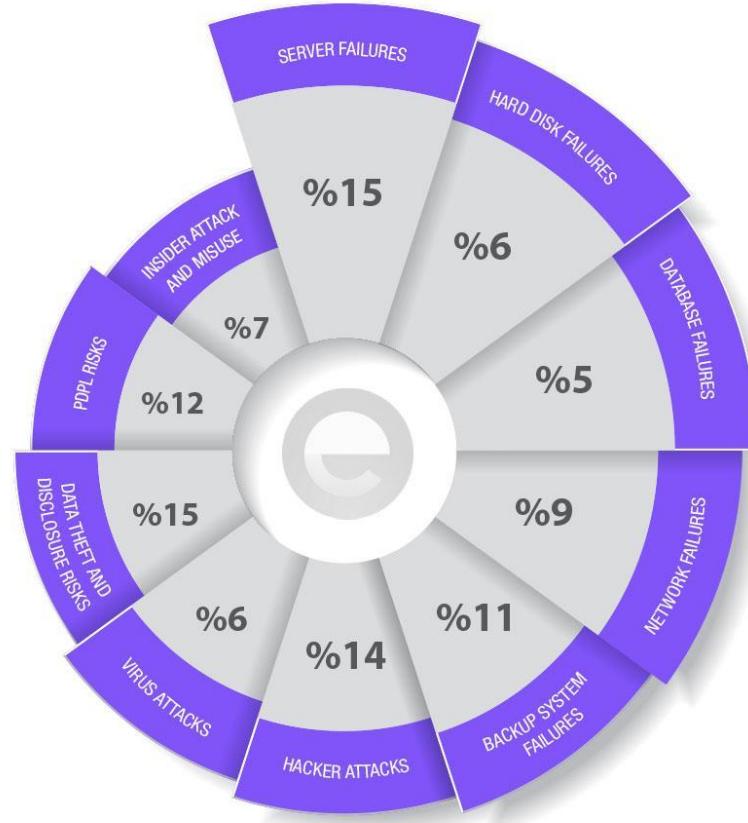
Eptera offers a wide range of insightful reports and analytics, all accessible based on user authorization levels—even from mobile devices—so decision-makers can stay informed anytime, anywhere.



With Eptera

ZERO COST – ZERO RISK

Eptera offers safer and more comfortable working order. It minimizes your direct responsibility against all possible risks and legal regulations. In addition, it provides the convenience of operating different systems in integration and full efficiency.



Multi Property

Eptera has many special functions and reports for group hotels and chains. It provides shared consolidated reports for occupancy, income, ADR, and aggregation of financial statements. It also provides shared use of information about guests, agencies, and reservations.





Customizable

Eptera is easily customizable for any size and type of hotel due to its flexible parameters





Integrate Easily To 3rd Party Software

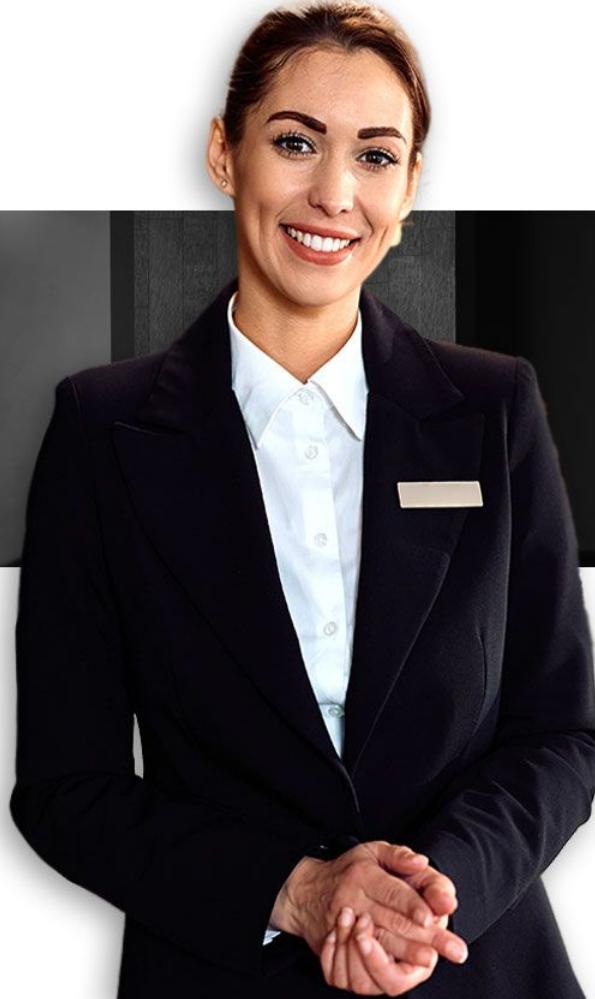
Eptera can be easily integrated via web services with door locks, telephone exchanges, building heating and cooling systems, IP TV, Pay TV, Internet logging systems, ID reading solutions and door access systems.



Hotel Management with Artificial Intelligence on Eptera

- Reservation Assistant
- Order Taker
- Yield management
- Reputation Management
- Personalized Accommodation
- Sustainability
- Room service





- **Hotel Solutions**
- **Restaurant Solutions**
- **ERP Solutions**
- **Our Other Solutions**

HOTEL SOLUTIONS

Eptera Front Office

With over 41 powerful modules and 30+ years of expertise, Eptera is one of the world's most comprehensive hotel management systems—trusted by 5,000+ hotels, including leading luxury brands across 40 countries.

With Eptera PMS, you can easily perform transactions such as reservation, reception, housekeeping, invoice, foil, safety identity notification, and access detailed management reports with a single click

The guest experience begins at the front desk.

The **Eptera Front Office Module** fully digitalizes your hotel's guest handling processes, offering fast, error-free, and efficient front office management.

With a flexible infrastructure suitable for both independent hotels and chain properties, it provides maximum control over operations and high-quality guest service.



- User-friendly and easy-to-learn interface
- Mobile and cloud-based access from anywhere
- Real-time data for informed decision-making
- Increased guest satisfaction, reduced operational errors
- Fully compatible with Turkey's most widely used hotel automation infrastructure

Eptera Front Office

Reservation and Guest Management

Manage all reservations from a centralized dashboard. Maximize occupancy through channel manager integration, OTA connections, and group booking support. View guest information, loyalty status, and special requests—all in one place.

Check-in / Check-out Processes

Speed up guest handling with fast, mobile-supported check-in and check-out. Enhance guest satisfaction with features like ID scanning, pre-authorization, and digital signatures.

Room and Housekeeping Management

Real-time room status updates allow for efficient management of housekeeping, maintenance, and minibar services. Staff can track and complete their tasks using mobile devices.

Billing and Payment Processing

Fully integrated with all payment methods, the system ensures fast and accurate billing, collections, and account tracking.

Guest Profile and Loyalty Tracking

Track guest preferences, past stays, and spending habits in detail. Encourage repeat bookings through loyalty programs and personalized service.

Integrated System Architecture

The front office module works seamlessly with Eptera's accounting, CRM, channel manager, and other modules. This eliminates data duplication and saves time.

Eptera Front Office

Reservation

Check In

CheckOut

Folio

Front Cash

Invoicing

Accounts Of Receivables

Housekeeping Operations

Technical Service

Guest Relations

Gates and Security

Travel Agencies

Guest Management

Contract Management

Discounts and Promotions

Front Office - Reservation List


[Support](#)
[Reports](#)
[Online](#)
[Room Calendar](#)
[Reservation](#)
[In-House](#)
[Rack](#)
[Quick Desk](#)

[EN](#)


Front Office Control Panel

[+ Add New](#)

[Filters](#)

Total: 19

Waiting		Reservation		Expected Arrivals	InHouse	Realized Arrivals	Expected Departures	Today Departures	Departures	All	
> #	Res Id	Room No	Guest Name	Arrival	Departure	Agency	Room State				
>	1,104	104	Han Solo / Obi Wan Kenobi	08/02/2024 14:00	14/02/2024 12:00	Individual					Clean
>	1,689		Andy Rail	08/02/2024 14:00	14/02/2024 12:00	Expedia					
>	1,891		Daniel Gray / Nicola Tesla	08/02/2024 14:00	14/02/2024 12:00	Online					
>	1,904		Arnold White	08/02/2024 14:00	13/02/2024 12:00	Individual					
>	1,914	115	Lana Rey	08/02/2024 14:00	14/02/2024 12:00	Tui Benelux					Clean
>	2,222		Thomas Shelby	10/02/2024 14:00	14/02/2024 12:00	Booking					
>	1,920	T1920	Eptera	12/02/2024 00:00	18/02/2024 00:00	Eptera					
>	2,021		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera					
>	2,023		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera					
>	2,024		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera					
>	2,025		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera					
>	2,026		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera					
>	2,027		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera					
>	2,028		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera					
>	2,029		Eptera Group	12/02/2024 14:00	18/02/2024 12:00	Eptera					

Front Office - Reservation Card

Reservation

Reservation Card #994

Save & Close X

Agency / Company / Individual
Expedia

Voucher No
7619740

Check-In *
11/2/2024 Sun 14:00

Nights
2

Check-Out *
13/2/2024 Tue 12:00

Room Type *
SPRSTD

Room Count *
1

Board Type *
BB

Nationality *
Canada

Adult
2

11-6
0

5-2
0

1-0
0

Preferred Bed

1 ChdAge
0

2 ChdAge
0

3 ChdAge
0

4 ChdAge
0

Trip Reason

Option Date

Option State
Definite

Room

Given Room Type
SPRSTD

Reservation Group

... +

Guests

+ Add New

Pricing

ProFolio

Folio

Details & Notes

Total: 2

Actions	Title	First Name	Last Name	Nationality	Phone	Email	Guest Id
	Mr	Benjamin	McKenzie	CAN			309
	Mrs	Rose	McKenzie	CAN			310

More Guest Details

Booker

Market

Source
Online Travel Agency

Rate Code *
Online

Rate Type *
Non-Refundable

Paid by *
Agency/Company

Payment Type *
City Ledger

VIP Type
VIP 1

Repeat

Accom Type *
Sold

Record Type
NORMAL

State
Reservation

Res ID
994

Details

Notes (0)

Credit Card

Packages

Tasks (0)

Folio Routing

Front Office - Confirmation Form



Wanda Loft Hotel

Confirmation Form

09.07.2025
09:14

Hotel Info

Address	Phone and Email	Creator
WANDA HOTELS & RESORTS	0812 3640 565 support@elektraweb.com	kursat.kalender

Reservation Info

Rez. Id	Agency	Voucher	Room Count and Room Type	
64232084	ONLINE		1 x Deluxe Room	
Arrival 22.07.2025	Departure 27.07.2025	Rate Type Non-Refundable	Pansion Type AI	Adult/Chd/Baby 3 Adult
Contact Name		Contact Phone 2554141	Contact Email eddie@gmail.com	
Notes NonSmoking Room / Soft Pillow				

Guest Info

1 Name Surname Age*	Id/Passport No*	Phone*	Email*
Edie Wedder (36)		+18978978	edie@edie.com
2 Name Surname Age*	Id/Passport No*	Phone*	Email*
Steve Ackroyd (33)		+13654658	steve@steve.com
3 Name Surname Age*	Id/Passport No*	Phone*	Email*
John Carter (31)		+1 (252) 464 3462	john@john.com

Rate Info

Price Info and Total Amount	Option Date	Deposit Amount	Payments
5*500 GBP , 2,500.00 GBP			2650.00 GBP

Front Office - Registration Form



Wanda Loft Hotel Registration Card

39.37.3325

13:57

Reservation Info

Res ID	Agency	Guest	Guest Name	Room Type
64232684	ONLINE		meneke	DLX / 2208
Arr	Depart	Rate Type	Passive Use	Adults/Children

22.07.2025	27.07.2025	Non-Refundable	AI	3+0+0
------------	------------	----------------	----	-------

Guest Info

1. Name Guest*	ID/Passport No*	Gender	Title	Birth Date/Age/Pass	Nationality*	Car Plate
Eddie Wedder		M	Mr	01.01.1989 36	CAN	Signature*

2. Name Guest*	ID/Passport No*	Gender	Title	Birth Date/Age/Pass	Nationality*	Car Plate
Steve Ackroyd		M	Mr	12.05.1992 33	USA	Signature*

3. Name Guest*	ID/Passport No*	Gender	Title	Birth Date/Age/Pass	Nationality*	Car Plate
John Carter		Mr		22.08.1993 31	USA	Signature*

Address

Home Address	Business Address and Tel No	Deposit
		2,050.00

Price Infos

Price Info	Arr. Price	Dep. Price
5.500,- GRP	2.500.00	500.00

Approvals

Statement of Explicit Consent

Our company would like to obtain your explicit consent on the following issues in order to provide better services to you during your stay, to acquire meals and usage areas available for your health and to increase our customer service quality. Your personal data/special categories of personal data which are shared by ticking the boxes below and/or during your stay with your explicit consent, will only be processed, stored for these purposes and will not be shared with the third parties.

I accept I do not accept

I accept to receive notifications about services and campaigns through electronic communication tools.

Telephone E-mail

Check out time is 11:00.

The management takes no responsibility for valuables left in guest rooms, safety deposit boxes are provided in the room free of charge.

I Accept Liability For All Charges Incurred During My stay

Signature

Quick Posting



Quick Posting Items

 Search Item

Mini Bar 161350

Room Service 161352

Lobby 161295

Lobby Bar

Margarita	500 TRY	+
Mojito	450 TRY	+
Chivas Regal 12 Yili 50ml	600 TRY	+
Cosmopolitan	500 TRY	+
Espresso Martini	600 TRY	+
Aperol Spritz	500 TRY	+

Doc No

Select Room

Post

Print Check

Clear All

Orange Juice

- 1 +

80

80.00

TRY



Apple Juice

- 1 +

40

40.00

TRY



Cola (Regular / Diet)

- 1 +

90

90.00

TRY



Lemonade

- 2 +

80

160.00

TRY



Energy Drink

- 1 +

200

200.00

TRY



Total

6 Piece

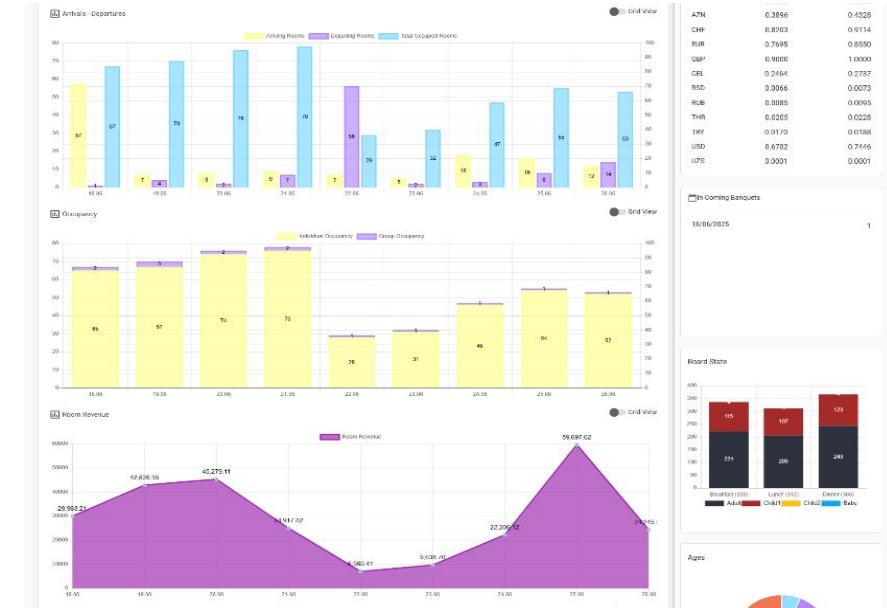
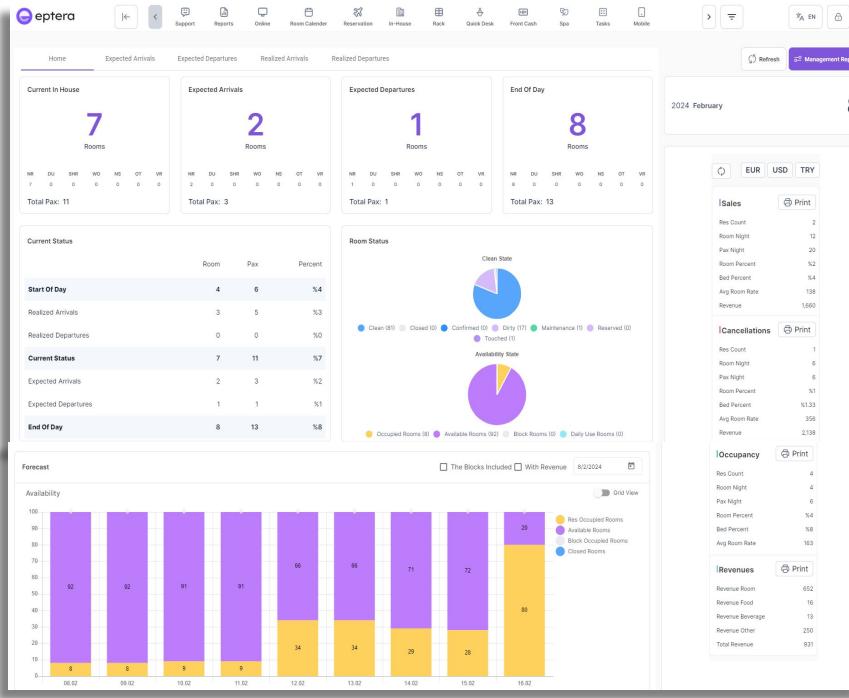
570.00

Cash

Credit Card



Front Office - Dashboard



Front Office - Roomrack

Room Rack ?

Room State ▼ Select All

⌚ 02:19

Dirty 101 Twin Std +	Clean 102 Twin Std Individual Arnold White (1+0+0+0)	Dirty 103 Twin Std +	Clean 104 Twin Std Individual Han Solo (2+0+0+0)	Dirty 105 Twin Std +	Clean 106 Twin Std Online Daniel Gray (2+0+0+0)
Dirty 107 Twin Std +	Dirty 108 Twin Std +	Dirty 109 Twin Std +	Dirty 110 Twin Std +	Dirty 111 French Std Individual Adam Levine (2+0+0+0)	Maintenance 112 French Std +

Available Rooms

Enter a date range
7/2/2024 – 8/2/2024

Availability

Room Availability

Occupied (7/7)
 Vacant (93/93)

Room Type

Fams (30/30)
 Std (50/50)
 Suite (20/20)

Room Type Group

(100/100)

Room State

Clean (81/81)
 Dirty (17/17)
 Maintenance (1/1)
 Touched (1/1)

Room

Front Office - Room Calender

eptera

Support Reports Online Room Calendar Reservation In-House Rack Quick Desk Front Cash Spa Tasks Mobile

EN

Room Calendar

Reservation List | 4/1/2024 | 0 | 21

← → Group Type Default Edit Form

January 2024

Room No	Type	State	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Standart Room (50)		Standart Room	46 €120	46 €120	46 €120	46 €120	46 €500	46 €500	46 €500	46 €500	42 €500	42 €500	42 €500	44 €500	44 €500								
101		Standart Room	Dirty																				
102		Standart Room	Dirty																				
103		Standart Room	Dirty																				
104		Standart Room	Clean																				
105		Standart Room	Dirty																				
106		Standart Room	Dirty																				
107		Standart Room	Dirty																				
108		Standart Room	Dirty																				
109		Standart Room	Dirty																				
110		Standart Room	Dirty																				
111		Standart Room	Dirty																				
112		Standart Room	Dirty																				
114		Standart Room	Dirty																				
115		Standart Room	Clean																				
116		Standart Room	Dirty																				
117		Standart Room	Clean																				
118		Standart Room	Dirty																				
119		Standart Room	Dirty																				
120		Standart Room	Dirty																				
121		Standart Room	Clean																				
306		Standart Room	Clean																				
307		Standart Room	Clean																				
308		Standart Room	Clean																				
309		Standart Room	Clean																				

Reservation

Guest Name: Jack Mc'Neil / Heather Mc'Neil | Phone: 0447522353164

Daily Price: 0 | Total Price: 3200 | Currency: EUR | Payment Type:

Adult+1Chd+1YChd+Bby | Nationality: United Kingdom | Extra Request:

2+0+0+0 | Extra Towel:

Agency: Online | Board Type: BB | Rate Type: Non-Refundable

Room Type: Standart Room | Colour: orange | Room No: 104

Check-In Date: 17/02/2024 | Check-In Time: 02:00 PM

Check-Out Date: 21/02/2024 | Check-Out Time: 12:00 PM

Actions:

Front Office - Forecast Chart & Report

Occupancy Graphics

X

Start: 1/2/2024 End: 29/2/2024

Report

Advanced Mode With Revenues Waiting Included Block Included Closed Included Board Included

Capacity / Capacity-000 2900 / 2900	Occupied Room 949	% Room / % Room-Closed 32.72 / %32.72	Arrival Room 86	Departure Room 95	Sold Rooms 949	Complimentary Rooms 0	House Use Rooms 0	Gross Total Revenue 46,338.69	Gross Room Revenue 41,849.69	Gross Sold ADR (Rev Per Room) 44.10	Gross Sold PPR (Per Person Rate) 22.49
Bed Capacity 8120	Occupied Bed 1861.0	% Bed %22.92	Arrival Pax 168.0	Departure Pax 184.0	Sold Adult 1861	Available Rooms 1951	Currency EUR	Net Total Revenue 41,329.13	Net Room Revenue 37,419.35	Net Sold ADR 39.43	Net Sold PPR 20.11

Availability Arrival-Departure Occupancy Revenue Accommodation Types Record Type Sub State

Availability

Event Calendar

Date	Stop Sale	Special Days	Banquet
01 Feb Thu			
02 Feb Fri			
03 Feb Sat			
04 Feb Sun			
05 Feb Mon			
06 Feb Tue			
07 Feb Wed			
08 Feb Thu			
09 Feb Fri			
10 Feb Sat			
11 Feb Sun			
12 Feb Mon			1
13 Feb Tue			1
14 Feb Wed			
15 Feb Thu			
16 Feb Fri			
17 Feb Sat			1
18 Feb Sun			
19 Feb Mon			
20 Feb Tue			
21 Feb Wed			
22 Feb Thu			
23 Feb Fri			
24 Feb Sat			
25 Feb Sun			
26 Feb Mon			
27 Feb Tue			
28 Feb Wed			
29 Feb Thu			0

Front Office - Folio

InHouse

Reservation Card

#979

Agency / Company / Individual
Expedia.com

Voucher No
859632

Check-in *
6/2/2024

Tue 14:00

Nights
4

Check-Out *
10/2/2024

Sat 12:00

Room Type *
FAMILY SUITE

Room Count *
1

Board Type *
BB

Nationality *
United States

Adult 2	11-6 0	5-2 0	1-0 0	Preferred Bed
1 ChdAge 0	2 ChdAge 0	3 ChdAge 0	4 ChdAge 0	Trip Reason

Option Date

Option State

Room
104

Given Room Type
FAMILY SUITE

Reservation Group

...

+

Fixed

Guests Pricing **Folio** Details & Notes

Total: 7

All

T Date	Time	Pax No	Department	Revenue	Currency Total	Currency Rate	Total	Invoice ID	ENo	Notes	
06/02/2024	09:05	0	Room	Accommodation	150.00	EUR	1.0000	150.00	92	≡	ROOM 104
07/02/2024	09:10	0	Room	Accommodation	150.00	EUR	1.0000	150.00	92	≡	ROOM 104
07/02/2024	09:10	0	Credit Card		-600.00	EUR	1.0000	-600.00	92	≡	
07/02/2024	09:25	1	Minibar	Food	6.00	EUR	1.0000	6.00	93	≡	1xToblarone
07/02/2024	10:13	1	Cash		-6.00	EUR	1.0000	-6.00	93	≡	
08/02/2024	09:10	0	Room	Accommodation	150.00	EUR	1.0000	150.00	92	≡	ROOM 104
09/02/2024	09:10	0	Room	Accommodation	150.00	EUR	1.0000	150.00	92	≡	ROOM 104

0.00

Posting **Get Payment** **Create Invoice** **Folio with Currency** **Print Folio 2**

Front Office - Folio



Wanda Loft Hotel

2208 Guest Folio 10.07.2025
09:29

Reservation Information

Agency	: Expedia	Room Type	: DLX
Folio No	: 76542241	Arrival/Departure	: 18.06.2025 / 26.06.2025
Room No	: 2208	Voucher No	: 123456
Guest	: Gizem Çelik / Kürşat Kalender		
Notes	:		

Date	Department	Check / Doc No	Remarks	Amount - Disc.	Cur. Net	C.Rate	GBP Net
18.06.2025 09:01	Restaurant - Beverage				2.00		
18.06.2025 09:01	Restaurant - Alcohol				27.00		
18.06.2025 09:01	Restaurant - Alcohol				24.00		
18.06.2025 09:01	SPA - Other%20				65.00		
18.06.2025 09:01	Cash -				-58.00		
18.06.2025 09:03	Room - Accommodation				225.00		
18.06.2025 09:03	Restaurant - Alcohol				-2.70		
					282.30		

Revenues By Currency	Taken Payments	GBP
340.30	58.00	343.00
GBP	GBP	-2.70
		0.00
		-58.00
		282.30

Revenues By VAT Amount GBP						
Revenue	Vat1 %	Vat 2%	Vat1 Amount	Vat2 Amount	Net Total	Total
Accommodation	10	2	20.09	4.02	200.89	225.00
Alcohol	20	0	8.05	0.00	40.25	48.30
Beverage	10	2	0.18	0.04	1.79	2.00
Other%20	20	0	10.83	0.00	54.17	65.00
			Total	4.05	297.10	340.30

Front Office - Management Report

Management Reports



Start Date
15/6/2025

End Date
30/6/2025

Pdf Frx

Default Today Yesterday Tomorrow This Week This Month Last Month This Year
 Last Year

Analysis Screens

Occupancy Graphs		Occupancy Analysis		Sales Report		Board Forecast	
Distribution Analysis		Quota and Guarantee Analysis		Revenue Cube		Task Cube	
Reservation Cube		Manager View		Folio Cube		Agency Sales Cube	

Occupancy PDF Reports

Occupancy Graph		Occupancy Graph In Detail		Occupancy and Revenues In 3 Years		Comparative Revenues in 3 Years	
Occupancy Graph Without Revenue		Occupancy Graph With Board		Annual Occupancy		Forecast	
Comparative Forecast Report							

PDF Reports

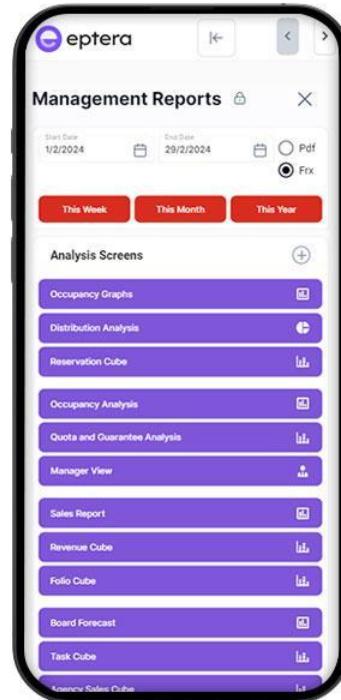
Daily Management		Cumulative Revenues		Cash Analysis		Agency - Room Type By Revenue	
Daily Management Summary		Cumulative Department Revenue Currency		Monthly And Daily Analysis		Agency Room Type Monthly Occupancy	
Daily Management Summary (Record Type)		Department Revenues		Reservation Sales Analysis		Agency Monthly Occupancy	
Main Current (Only Today)		Department Payments		Reservations By Create Date		Monthly Agency Analysis	
Daily Trial Balance		Trial Balance Date Period		Cancel Reservations By Cancel Date		Agency - Nationality By Revenue	
Trial Balance with Currency		Discount/Rebate Department Totals		Cancel Reservations By Cancel Date Summary		Agency Nationality Monthly Occupancy	



1/100/0/0/0

Eptera Manager

Gain comprehensive insights into your business through our mobile app providing real time access to data and reports. Effectively strategize any time, even just with your mobile device.



Front Office - Guest Card

Guest Card

#129

Save & Close



ID Reader / Scanner

Name * Lucy

Last Name * Eason Middle Name

Title Miss Nationality United Kingdom

Gender** Female VIP Type VIP 1

Birth Date 25/3/1990 Birth Place United Kingdom

Occupation + Registration Number

Vehicle Plate Repeat 0

Grey List Problematic

Hotel Name Brendon Resort Hotel Creation Date 30/11/2023

SMS Con. WhatsApp Con.

Phone Con. Email Con.

GDPR Con. Call Back

Analysis

CRM	Reservation Details	Details	Loyalty
0	12	350.00	0 / 0.00
0.00	0	0	0
Total Visit 01.01.2000 - 08.02.2024	Total Nights 01.01.2000 - 08.02.2024	Total Revenue 01.01.2000 - 08.02.2024	L.Avg.Room Rate 01.01.2000 - 08.02.2024
Bonus 01.01.2000 - 08.02.2024	Surveys Average 01.01.2000 - 08.02.2024	Comments 01.01.2000 - 08.02.2024	Preferences 01.01.2000 - 08.02.2024

+ Add New

Type	Phone / Email	Is Default
Mobile Phone	+19527893231	<input checked="" type="checkbox"/>

+ Add New Total: 1

Type	Number	Passport Type	Serial No	Issue Date	Expire Date	Issued By	Issue Place	Issued
Passport	U289187316	1		08/01/2024 00:00	08/02/2034			USA

Front Office - Agency Card

Travel Agency #18

Agent... 18 Agent Code * Tui Benelux

Full Name Tui Benelux

Rate Code 2023 Winter BB

Code In Group

Representative Murad Idrisov

Contact Name Murad Idrisov

Position Sales Manager

Phone

Contact Email

Stop Sale Email

Web Key

Sector

Portal Sellers

Notes

Is Agency Is Company

Is Virtual Is Disabled

Use Call Center

Additional Information

Contact Address

Invoice Address Tui Benelux (111111111) dfsgrgdrdrgdrgdgtgergdggggd Antalya

Account Code and Name 120.0002 Tui Benelux

Cash ClientID For Agency Reservations

Create

Default Settings

Default Room Type DLXSUITE	Default Nationality Germany	Default Market	Default Status
Default Source Online Travel Agency	Default Segment	Default Rate Type Non-Refundable	Color Code Teal
Default Payer Agency/Company	Default Payment Type City Ledger	Default Accom Type Sold	Default Board BB
Default Currency EUR	Default Pos Disc Group	Tax Assign Type	Agency Group
Default VIP Type	Default Special States	Default Pos Limit	Checkin Time
Checkout Time	-- -- --		

Manual Rate and Child Conditions

Manuel Rate Enabled 1. Child = Elder Child 2. Child = Younger Child 3. Child = Baby

Guarantee and Quota Settings

Default Block

Quota Alert Mode Ignore Calculate Quota

General Info

Is Grey List Grey List Reason

Front Office - Contract

Support Quick Desk Quick Pos Booking Site

EN    

New Contract

 Add new room type

Integrated online sale channels

Room Type: DBL Room Definition: Double Room Board Type: BB Code: 1223 Rate Code: Online (EUR)

23 Jan 26 / 23 Jan 27  24 Jan 27 / 24 Jan 28  25 Jan 28 / 24 Jan 29

Start	End	Rate Type	Single	Double	Triple	Quad	Ex. Bed
23/1/2026	23/1/2027	Refundable	200	200	0	0	0
Bby (0-1.99)	Chd (2.00-2.99)	Yng (6-11.99)	60	60	60	60	60
More	More	More	70	70	70	70	80

 Delete  Copy For Different Rate Code  Duplicate For Different Room Type  Add New Period

Contract Management

- Agency Definitions
- Rate Definitions**
- Contract and Rate Codes
- Rate Code Groups
- Contract Details
- Child Matrix Details
- Contract Discounts & Supplements
- Agency Discounts & Supplements
- Quota
- Price and Availability
- Price and Availability List
- Contract Wizard**
- Stop Sale
- Standard Package Charges
- Packages Report

HOTELID: 101002 - murad.idris... - 10.09.2025
Version : v18.0.385 - Eptera 2

v18.0.385

Online Booking Engine

Sales-Driven UX Design

Optimized user experience that guides visitors toward conversion and maximizes direct bookings.

Branded with Your Identity

Showcase your corporate colors and logo for a seamless, on-brand booking journey.

Lightning-Fast & Effortless

Designed for speed and simplicity—guests can book in just a few clicks.

Fully B2B-Ready

Supports B2B bookings, enabling agencies and partners to reserve directly through their own access.



Integrated Loyalty & Points System

Reward repeat guests with loyalty points and exclusive offers to boost retention.

Live Availability Calendar

Visual room availability chart makes planning and selection quick and transparent.

Online Booking Engine

100% SEO-Optimized

Built to rank—your booking engine is fully search-engine optimized for maximum visibility.

Ultra-Fast Load Times

Minimal loading ensures no drop-offs—especially on mobile.

Smart Pop-ups & Prompts

Convert hesitant visitors with special offers, reminders, and upsell opportunities.

Upsell Extras & Add-Ons

Promote additional services like spa treatments, airport transfers, or late checkout during booking.

"Decide Now, Pay Later" Option

Encourage more bookings by allowing guests to reserve today and pay at a later time.

Flexible Payment Methods

Supports multiple currencies and rich payment options including cards, wallets, and bank transfers.

Customizable Guest Information Fields

Collect only the data you need—fully configurable input fields for smooth booking flow.

Guest Login & Personalized Profiles

Let guests create profiles, manage bookings, and enjoy a more personalized experience.

The Castle Hotel

GBP Check In Login 1



Max Child Age: 12 Max Adult: 6 Min Pay: 25%

St Pierre Park, Chepstow NP16 6YA, / London, England, United Kingdom

thecastlehotel@easypms.com +44 20 3290 2712

Hotel is close to recreation area with shopping malls, restaurants, cafés and military museum ship. Scheduled free shuttle service to/from airport & different points in city.internet and free parking are available...

Checkin Date: 20/1/2020 Night: 1 Checkout Date: 21/1/2020 Guests: 2 Room Search

Standart Room

Standard rooms have balcony and Courtyard rooms have a terrace facing to the atrium (swimming pool area). Baby cot is available.

 Max 1

Max 1

319⁹¹ GBP Amount Per Room

Select Room: 1 Book >

Daily Prices

Continue Reservation Clear Basket

Standart Room

St Pierre Park, Chepstow NP16 6YA

Checkin Date: 01:00 16 Thursday Jan 2020 Checkout Date: 11:00 17 Friday Jan 2020



W

irem.dinc@elektraweb.com 05301710755 English

hotel Please Choose Checkin Checkout Night Adult 2 Child 0 Search

Hotel Starfish
Kusadasi, Turkey
Kadınlar Denizi 09400 Kusadasi/Aydin
+905367130191
kursun.kalender@talyabilisim.net

Wanda Suits
Antalya, Turkey
Tekirova
+905367130191
67485222
gizem.guzey@elektraweb.com

Book Book

Copyright 2025 ElektroWeb Agreements

© 2025 - Wanda is the official reservation site.



Channel Manager

Direct Two-Way Connection to All Major OTAs

Seamlessly integrated with top online travel agencies—your PMS talks directly to all major channels.

Real-Time Price & Availability Sync

Any change in rates or availability is instantly pushed across all connected channels—no delays, no double bookings.

Instant Reservation Capture

Online reservations flow directly into the PMS in real time, eliminating manual entry and ensuring accuracy.



Channel Manager

Flexible Discount Management

Define and apply promotions directly in Eptera or tailor them per channel—your strategy, your control.

Automatic Handling of Modifications & Cancellations

Every update, change, or cancellation is automatically reflected across systems—keeping your availability always accurate.

Full Control Over Rules & Policies

Cancellation terms, minimum stays, and other booking conditions are instantly shared with every connected OTA.

Automated Dynamic Pricing

Room rates adjust automatically based on occupancy and demand—maximize revenue without lifting a finger.

Intelligent Price Error Detection

Smart validation logs the daily price at the time of booking and flags discrepancies—helping prevent costly mistakes.

Custom Pricing by Channel & Date Range

Set unique rate strategies per channel or for specific periods—perfect for campaigns, events, or market segmentation.

Channel Manager - Pricing Operation

Update Your Pms

From Date: 23/7/2025 To Date: 29/8/2025

Room Type	Occupancy	Wed Jul 23
DLX (DLX)	Base Rate	\$5,000
	Single	\$6,000
	Double	\$6,000
	Triple	-
	Quad	-
PRM (PRM)	Base Rate	\$6,000
	Single	\$6,000
	Double	\$6,000
	Triple	-
	Quad	-
SPR (SPR)	Base Rate	\$4,000
	Single	\$4,000
	Double	\$4,000
	Triple	-
	Quad	-

114 price records for 3 room types (Jul 23 - Aug 29, 2025)

Bulk Editor

Create powerful pricing operations across multiple rooms and dates with advanced templates and automation.

QUICK TEMPLATES

- Weekend Premium** Apply premium rates for Friday-Sunday **+25%**
- Early Bird** Advanced booking discount **-15%**
- Last Minute** PRM rebooking inventory **-30%**

RECENT OPERATIONS

- Weekend Premium Applied 3 hours ago
- Seasonal Adjustment 5 days ago
- Last Minute Discount 2 hours ago

Pricing Operations

Configure and execute bulk pricing changes across your inventory

3 OPERATIONS 1 ROOMS 8 DAYS

Operation

Room Types: PRM

From: 31.07.2025 To: 07.08.2025

Select Days: Sun, Mon, Tue, Wed, Thu, Fri, Sat

Target Selection

Operation Values

Operations Queue

Pricing Changes Cart

No changes in cart yet. Add pricing changes to review before confirming.

0 CHANGES 0 CELLS 00 000000

Review changes before confirming

Export Clear Cart Confirm All

3 operations • 1 room type • 8 days

Cancel Apply All Operations

Version: v16.0.178

Channel Manager - Channels

Filters
Search channels...

STATUS
All (31)
Active (26)
Inactive (11)

CHANNEL TYPE
All (31)
★ Premium (14)
☆ Standard (21)

OVERVIEW
31 TOTAL
20 ACTIVE 65%
20 CONNECTED 65%
10 PREMIUM
22 CONNECTIONS
11 INACTIVE

Channel	Status	Actions
Booking.com	3 Active Connections	Manage + Add
Google	1 Active Connection	Manage + Add
Expedia	1 Active Connection	Manage + Add
airbnb	1 Active Connection	Manage + Add
agoda	1 Active Connection	Manage + Add
odamax	1 Active Connection	Manage + Add
gezinomi	1 Active Connection	Manage + Add
Setur	1 Active Connection	Manage + Add
exely	1 Active Connection	Manage + Add
HalalBooking	1 Active Connection	Manage + Add
HOSTELWORLD	1 Active Connection	Manage + Add
otelflyat.com	1 Active Connection	Manage + Add
MR MRS SMITH	1 Active Connection	Manage + Add
pax2night.com	1 Active Connection	Manage + Add
Prime Travel	1 Active Connection	Manage + Add
SoHolidays	1 Active Connection	Manage + Add
adonis.com	1 Active Connection	Manage + Add
HOTEL LINKAGE PRO	1 Active Connection	Manage + Add
Hotel Store	1 Active Connection	Manage + Add
HyperGuest	1 Active Connection	Manage + Add
Ctrip	Ready to Connect	+ Connect
hotelbeds	Ready to Connect	+ Connect
butikotels	Ready to Connect	+ Connect
Halalholidaycheck	Ready to Connect	+ Connect
kiralama takvimi	Ready to Connect	+ Connect
BookLogic	Ready to Connect	+ Connect
dnata	Ready to Connect	+ Connect
hoojoozat.com	Ready to Connect	+ Connect
HotRunner	Ready to Connect	+ Connect
SiteMinder	Ready to Connect	+ Connect
tbo.com	Ready to Connect	+ Connect

Channel Manager - Dashboard

Update Options 1 active

Term 23, 2025 - Term 24, 2025 | Channels | Availability | Price | Reservation | Room Type | Rate Type

Term 23, 2025 - Term 24, 2025 | Clear all | Preview | Send

This Year Until Today 423

EUR 59 reservations	10,089.64 € -38.8%
TRY 364 reservations	2,502,479.62 ₺ +51.7%

Last Year Until Today 447

EUR 124 reservations	16,492.70 €
TRY 323 reservations	1,649,940.03 ₺

Channel Performance 67

Expedia	Expedia	22.4% 15
Booking.com	Booking.com	10.4% 13
JollyTur	JollyTur	19.4% 13
TatilBudur	TatilBudur	19.4% 13
Odamax	Odamax	17.0% 12
TatilSepeti	TatilSepeti	1.5% 1

Occupancy Overview

0-49% 50-69% 70-89% 90-100%

	Sun	Mon	Tue	Wed	Thu	Fri	Sat	
1	Occupancy Available	0%	2	Occupancy Available	0%	3	Occupancy Available	0%
6	Occupancy Available	0%	7	Occupancy Available	0%	8	Occupancy Available	0%
13	Occupancy Available	0%	14	Occupancy Available	0%	15	Occupancy Available	0%
20	Occupancy Available	0%	21	Occupancy Available	0%	22	Occupancy Available	0%
27	Occupancy Available	42% 7	28	Occupancy Available	33% 6	29	Occupancy Available	33% 8
30	Occupancy Available	42% 7	31	Occupancy Available	42% 7	32	Occupancy Available	100% 1
33	Occupancy Available	92% 1	34	Occupancy Available	92% 1	35	Occupancy Available	67% 4
36	Occupancy Available	92% 1	37	Occupancy Available	92% 1	38	Occupancy Available	92% 1

Today's Reservations 1

ayse akan 225091163 | Reservation

! Failed 0

✓ Successful 8

- Expedia Oct 11, 2025 00:00
- Booking.com Oct 11, 2025 09:00
- Odamax Oct 11, 2025 09:00
- Google Oct 11, 2025 09:00
- Setur

Monthly Performance Analysis

Year over year comparison

January +1.9% 2025	February -38.5% 2025	March +14.3% 2025	April +42.0% 2025	May +37.3% 2025	June -29.5% 2025
Current (2025): 55	Current (2025): 40	Current (2025): 72	Current (2025): 71	Current (2025): 70	Current (2025): 67
Previous (2024): 54	Previous (2024): 65	Previous (2024): 63	Previous (2024): 50	Previous (2024): 51	Previous (2024): 95
July -50.0% 2025	August +20.0% 2025	September +20.0% 2025	October +20.0% 2025	November +20.0% 2025	December +20.0% 2025
Current (2025): 48	Current (2025): 0	Current (2025): 0	Current (2025): 0	Current (2025): 0	Current (2025): 0
Previous (2024): 96	Previous (2024): 86	Previous (2024): 70	Previous (2024): 51	Previous (2024): 42	Previous (2024): 33

1

91

18.0.178

Channel Manager - Mapping Page

Filters
Search channels...

STATUS
All (91)
Active (82)
Inactive (9)

CHANNEL TYPE
All (100)
Premium (100)
Standard (100)

OVERVIEW
TOTAL: 31
ACTIVE: 20
CONNECTED: 19
PREMIUM: 10
CONNECTIONS: 22
INACTIVE: 11

Booking.com
3 Active Connections
Manage + Add

exely
1 Active Connection
Manage + Add

adonis.com
1 Active Connection
Manage + Add

KiralaMa Takvimi
Ready to Connect
+ Connect

Halal
1 Active Connection
Manage + Add

HOTEL
1 Active Connection
Manage + Add

Bo
Ready to Connect

gezinomi
1 Active Connection
Manage + Add

Setur
1 Active Connection
Manage + Add

Elbeds
Ready to Connect
+ Connect

butikotels
Ready to Connect
+ Connect

Halalholidaycheck
Ready to Connect
+ Connect

iceMinder
Ready to Connect
+ Connect

tbo.com
Ready to Connect
+ Connect

Booking.com

Configure hotel mapping and synchronization

Step 3 of 5 - Room Mapping

Room Type Mapping

Channel Rooms → Hotel Room Types

Mapped: 3/3

Channel Room	Hotel Room Type	Status
64354502 Deluxe Double Room	Deluxe Double Room	Mapped
64354503 Premium Double Room	Premium Double Room	Mapped
64354501 Superior Double Room	Superior Double Room	Mapped

3 Total Rooms
3 Mapped
0 Pending
Status

Room Mapping Tips:

- Each channel room must be mapped to exactly one hotel room type
- Use the search function to quickly find specific rooms
- AI Advisor provides intelligent mapping suggestions based on room names and characteristics
- Auto Match uses name similarity algorithms for quick bulk mapping
- Room mappings are used in the next step for rate mapping
- All rooms must be mapped before proceeding to the next step

← Previous Next: Rate Mapping → Cancel

Channel Manager - Prices



Update Your Pms

From Date: 23/7/2025 To Date: 29/8/2025 Select Room Types: Rate Code: TRY

114 price records for 3 room types (Jul 23 - Aug 29, 2025)

PRM - Base Rate selected - Drag across dates or Ctrl+Click to add individual dates (6 already in cart 2)

Export Excel

Room Type	Occupancy	Wed Jul 23	Thu Jul 24	Fri Jul 25	Sat Jul 26	Sun Jul 27	Mon Jul 28	Tue Jul 29	Wed Jul 30	Thu Jul 31	Fri Aug 01	Sat Aug 02	Sun Aug 03	Mon Aug 04	Tue Aug 05	Wed Aug 06	Thu Aug 07	Fri Aug 08	Sat Aug 09
DLX (DLX)	Base Rate	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	
	Single	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	
	Double	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	
	Triple																		
	Quad																		
	Extra Bed																		
PRM (PRM)	Base Rate	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,100	\$6,100	\$6,100	\$6,100	\$6,100	\$6,500	\$6,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	
	Single	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$6,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	
	Double	\$6,000	\$6,000	\$6,500	\$7,250	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$6,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	
	Triple																		
	Quad																		
	Extra Bed																		
SPR (SPR)	Base Rate	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$4,500	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	
	Single	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$4,500	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	
	Double	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$4,500	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	
	Triple																		
	Quad																		
	Extra Bed																		

Legend: Weekend (Red), High Price (\$8000+) (Orange), Seeded (Blue), In Cart (Modified) (Green), Price Updated (Grey)

Selection: Click row - Drag dates - Ctrl+Click individual

Cart: Add changes to cart before confirming

Shortcuts: ESC to clear • Ctrl+Click for multi-select

Colors: Orange = Weekend • Red = High Price • Green = Special

Cart Items: Disabled cells (3) until removed from cart

2 CHANGES 9 CELLS \$3,600 EST. IMPACT

Review changes before confirming

Export Clear Cart Confirm All

Current Selection

PRM - Base Rate

Room selected - Choose dates to continue

Pricing Changes

Set Price: \$6,000 OR Percent: +15 or -20 OR Add/Sub: +500 or -200

Add to Cart

Pricing Changes Cart

DLX - Base Rate (7/23/25, 10:31 AM)

Dates: Jul 27, Jul 28, Jul 29 Changes: Set: \$6,000 Impact: Avg Impact: \$1,000 Cells affected: 3

PRM - Base Rate (7/23/25, 10:31 AM)

Dates: Jul 26 to Jul 31 Changes: +\$100 Impact: Avg Impact: \$100 Cells affected: 6

Review changes before confirming

2 CHANGES 9 CELLS \$3,600 EST. IMPACT

Export Clear Cart Confirm All

v18.0.178

Channel Manager - Sent Data

Update Options 13 active

Filter Options

Channel Code: Booking, Expedia, Google, jollytur,...

Type: Availability, Price, Restriction

Status: Success!, Failed!, Yükleniyor

Overview: Completion 100%
Total 27 Success 22 Error 5

Booking.com 1052

	Availability	Price	Restriction	Sent Data
Booking.com	Successfully sent	Successfully sent	Successfully sent	Sent Data
Expedia	Successfully sent	Successfully sent	Successfully sent	Sent Data
Google	Successfully sent	Successfully sent	Successfully sent	Sent Data
odamax	Successfully sent	Successfully sent	Successfully sent	Sent Data
Setur	Successfully sent	Successfully sent	Successfully sent	Sent Data
OtelzV2	Successfully sent	Successfully sent	Successfully sent	Sent Data
Selur	Successfully sent	Successfully sent	Successfully sent	Sent Data
TatilBudur	Successfully sent	Successfully sent	Successfully sent	Sent Data
TatilSepeti	Successfully sent	Successfully sent	Successfully sent	Sent Data
Availability	Successfully sent	Successfully sent	Successfully sent	Sent Data
Price	Successfully sent	Successfully sent	Successfully sent	Sent Data
Restriction	Successfully sent	Successfully sent	Successfully sent	Sent Data

Jolly 13372

	Availability	Price	Restriction	Sent Data
Jolly	Successfully sent	Successfully sent	Successfully sent	Sent Data

Otelz 26597

	Availability	Price	Restriction	Sent Data
Otelz	Successfully sent	Successfully sent	Successfully sent	Sent Data

Ada Palas

	Availability	Price	Restriction	Sent Data
Ada Palas	Successfully sent	The following RatePlanIds is passive: 50534, 1	The following RatePlanIds is passive: 50534, 1	Sent Data

totatilbudur.com

	Availability	Price	Restriction	Sent Data
totatilbudur.com	Successfully sent	The following RatePlanIds is passive: 50534, 1	The following RatePlanIds is passive: 50534, 1	Sent Data

Reset

v10.0.178

Sales & Catering

Designed to manage every stage of the MICE (Meetings, Incentives, Conferences, and Events) process, Eptera's Sales & Catering module helps hotels capture more business, streamline operations, and gain full visibility into event performance—from the first lead to post-event analysis.

End-to-End Lead Management

Track and nurture all MICE inquiries with a centralized lead follow-up system—turn every opportunity into revenue.

Professional, Tailored Price Proposals

Generate detailed and customizable price offers for meetings, banquets, and group events with ease.

Convert or Analyze

Close deals efficiently—or if not, record and evaluate lost opportunities to continuously improve sales strategies



Sales & Catering

Win/Loss Analysis with Competitor Insights

Understand why a proposal was accepted or declined, including which competitor won the business—turn lost deals into future wins.

Integrated Room & Venue Reservations

Book guest rooms, meeting spaces, and banquet halls in a single interface—fully synchronized with PMS availability.

Smart Banquet Planning & Event Scheduling

Plan every detail—from room setup to F&B menus—ensuring flawless execution for weddings, galas, and corporate events.

Automated Work Orders & Task Management

Issue internal memos and coordinate tasks across departments to align teams and timelines.

Group Booking & Block Management

Easily manage block allocations, special group rates, and release policies for large bookings.

Guest Name Lists & Automatic Room Assignment

Upload guest lists and let the system handle room allocation intelligently, saving time and avoiding conflicts.

Sales & Catering - Sales Project

Sales Project

Save & Close



#2020

Project and Reservations Details				Date and Analysis	Packages	Payment Plan	Folio Routing								
Project Details		Reservations Details													
Project Name *	Eptera Technologies 12.02/18.02.25	Project ID *	2020	Agency / Company / Individual	Eptera	...	Company Name	Eptera	...	Start Date *	12/2/2024	End Date	18/2/2024		
Country	Turkey	Release Days	5	Type *	Group	Sales Representative	Celine Black	Board Type	HB	Rate Type	Refundable	Rate Code	Online	...	<input checked="" type="checkbox"/> Calculate From Rate Code
Status *	Definite	Banquet Source	Agency	Payment Type	Banktransfer	Currency *	EUR	Market	Europe	Source	Agency	Group Folio	T1920 Eptera 12.02 - 18.02.2024 (1920)	...	<input type="checkbox"/>

< 1 Tasks 2 Offers 3 Reservations Reservations Name L 5 Banquets 6 Sales Block 7 Folio Transactions 8 ProFolio 9 Banquet Revenue 10 General >

+ Add New Total: 12

Waiting		Reservation		Expected Arrivals		InHouse		Realized Arrivals		Expected Departures		Today Departures		Departures		All		No Show	
Room No	Room State	Agency	Guest Name	Voucher No	Arrival	Departure	Source	Market	Room Type	State	Res Id								
T1920		Eptera	Eptera		12/02/2024 00:00	18/02/2024 00:00				SYSTEM ROO...		Reservation	1,920						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,021						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,023						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,024						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,025						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,026						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,027						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,028						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,029						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,030						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,031						
		Eptera	Eptera Group		12/02/2024 14:00	18/02/2024 12:00	Agency	Europe	Std			Reservation	2,032						

Sales & Catering - Meeting Calender

Search In Menu ★

Setup ★

Reservation ★

Front Desk ★

Front Office ★

Front Cash ★

Night Audit ★

CRM ★

Reputation Management ★

Mobile Application ★

Channel Management ★

Contract Management ★

Agency Loyalty ★

Sales and Marketing ★

- Sales Projects ★
- Sales Blocks ★
- Banquet ★
- Meeting Calendar ★**
- Meetings ★
- Sales Rep Calendar ★
- Payment Plans ★
- Offers ★
- Sale Call Comments ★
- Campaign Management ★
- Sales Budget Management ★**

HOTELID: 101002 - murad.idris... - 10.09.2025
Version : v18.0.385 - Eptera 2

Meeting Calendar

Date 10/7/2025 Filter Resources Filter Events ⚙

	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00
Satış Temsilcisi										
Ali Akgül			ElektraWeb Phone - 10:26							
Aylin Karakaya		Biletimlio Visit - Başarılı bir planlama								
Cankut Tankut			Talya Bilişim Research - Yapılacak olan satış toplantısi adına firm							



Sales & Catering - Banquet Calender

Search In Menu ★

- Setup
- Reservation
- Front Desk
- Front Office
- Front Cash
- Night Audit
- CRM
- Reputation Management
- Mobile Application
- Channel Management
- Contract Management
- Agency Loyalty
- Sales and Marketing**
 - Sales Projects
 - Sales Blocks
 - Banquet**
 - Banquet Calendar**
 - Banquet Agreements
 - Banquet Menus
 - Equipment Availability
 - Meeting Calendar
 - Meetings
 - Sales Rep Calendar
 - Payment Plans
 - Offers

Banquet Calendar

Date 10/7/2025 Banquet Saloon Banquet Status

Salon		July 2025																																												
		10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	01	02	0																				
Asgard			Banquet ID: 83038 - Ad: Talya Bilişim Banket- Tipi: Salon Yemeği- Duru...																																											
Olympos			Banquet ID: 83039 - Ad: Viofun ...																																											
Hadrian			Banquet ID: 83040 - Ad: Digiverse Organizasyon-Tipi: Salon Yemeği- Durum: Defi...																																											

HOTELID: 101002 - murad.idris... - 10.09.2025
Version : v18.0.385 - Eptera 2 v18.0.198

Sales & Catering - Banquet Details

Banquet Details

#83039

Informations Details Banquet Revenue Work Flow

Banquet Details	Pax and Price Details	Customer Information (If different than Project)
Type * Salon Yemeği	Saloon Rental 50,000.00	Company Name ... +
Saloon Name * Olympos	Agreed Pax	Name Viofun Takım Yemeği
Start Time * 11/7/2025	Currency Rate 1.00	Currency * TRY
Finish Time * 15/7/2025	Actual Pax 1 100	Actual Pax 1 200.00
Contract	Actual Pax 2 200	Actual Pax 2 300.00
Contact Phone	Actual Pax 3 300	Actual Pax 3 350.00
Contact Email	Actual Pax 4	Actual Pax 4
Explanation	Child Count	Child Price
Accommodation Info	Saloon Total 235,000.00	Saloon Total 235,000.00
Status * Definite	Discount (Percentage)	Discount Reason
Cancellation Reason	<input checked="" type="radio"/> Use Net Prices	

Price Info	Log Info
Menu To... 5,000.00	Sales Representative ...
Equipm... 1,000.00	
Service ... 0.00	
General ... 241,000.00	

Task Management

Centralized Task Management

Manage all daily duties, periodic maintenance, guest requests, and emergency repairs in a single, smart system.

Mobile-First for Field Teams

Staff use the mobile app on the go to receive, update, and complete tasks—ensuring real-time responsiveness.

Instant Notifications

As soon as a task is assigned, the responsible team members are instantly notified on their mobile devices.

Real-Time Tracking & Alerts

Automatically logs start time, due time, and completion time, while overdue tasks trigger alerts to prevent service gaps.



Task Management

Manager Access via Mobile

Supervisors and managers can assign tasks, monitor progress, and review completed work from anywhere—directly via the mobile app.

Completion Verification & Inspections

Tasks conclude with a quality check to ensure all work meets hotel standards.

Photo Documentation (Before & After)

Visual proof of completed tasks is captured and stored, supporting maintenance, housekeeping, and audits.

Sequential (Composed) Task Automation

Trigger multi-step tasks automatically in the right order—streamlining workflows across departments.

Failure Logging & Root Cause Insights

Track incidents and analyze failure reasons to improve efficiency and reduce recurring issues.

Inventory & Cost Control

Materials, parts, and time spent are recorded within the task—providing complete operational cost transparency.

Task Management - Task Dashboard

General Info

Start Date: 23/1/2023 End Date: 23/1/2026 Total Task Count: 458

Print **Report**

Task Management

Tasks

- Üyelik Kurulumu Hazırlığı (113)
- Oda Çamaşırı Talebi (41)
- Room Cleaning Request (33)
- USB-C Şarj Cihazı (30)
- Genel Misafir İşkencesi / Dilekler (28)
- Oda Temizleme (23)
- 1 Ekstra Yastık Büyüğü (23)
- Medical Assistance (19)
- Bellboy Request (18)
- Geç Check-Out Talebi (13)

Task Department

- Runner (52)
- Conierge (42)
- Taste Hospitality (F&B) (40)
- Housekeeping (34)
- Maintenance (17)
- Technic Service (2)
- Food & Beverage (1)
- null (0)

Task Status

Status	Count
New (218)	218
Processing (32)	32
Completed (53)	53
Pending (4)	4
Planned (0)	0
Canceled (151)	151

Task Type

- Request (286)
- Procedure (180)
- Failure (17)
- Problem (14)
- Complaint (1)

Task Location

- 101 (27)
- 102 (13)
- 105 (9)
- 103 (7)
- 104 (6)
- 111 (4)
- 212 (4)
- 108 (3)
- 110 (2)
- 208 (2)

Users

- eptera (19)
- ulakcius (11)
- turkan (7)
- menekse (5)
- argun (4)
- mbnicio (3)
- EDAY (2)
- esraabaz (2)
- null (0)

Task Management - Task Record

Task Record #250

2 extra pillows big

Task *
2 extra pillows big

Description

Res Info
410 Denise Rider 07.02 - 08.02.2024 (2231)

Due Date
7/2/2024 16:00 Auto Change By

Location
410 Importance
Normal

Guest
Denise Rider

Department
Housekeeping Sub Department

Assigned to
Olivia - Turner Assigned to User
turkan

Source Type
Reporter User

Expected Finish
7/2/2024 16:15 Latest Finish
7/2/2024 16:30

Check-In Check-Out Folio Invoice

Status
New

Start Task **Finish Task** **Cancel Task**

Agency Bonus System

Eptera's Agency Bonus System is a fully integrated pre-booking and loyalty platform that strengthens your cooperation with travel agencies, increases repeat business, and improves occupancy forecasting accuracy.

Agencies earn bonus points by logging their reservations via a dedicated online portal. In return, they prioritize your property when making sales. You gain early access to reservations not yet entered into the system, boosting your forecast and revenue planning.

With full PMS integration and a user-friendly interface, Eptera transforms agency loyalty into a revenue-driving, operationally efficient tool—delivering more bookings, better forecasts, and stronger partnerships.



Agency Bonus System

Key Advantages of Eptera's Agency Bonus System

Seamless Integration: No need for separate rate or allotment entries. The system uses your existing Elektra PMS data.

Real-Time Matching: Pre-bookings submitted by agencies are automatically matched with actual PMS reservations—enabling immediate discrepancy detection and accurate forecasting.

Loyalty Points That Drive Sales: Bonus points can be redeemed for new bookings or hotel services (e.g. spa, transfer), increasing agency engagement and revenue.

Smart Agency Panel: Agencies can:

- Enter reservations,
- Communicate directly with the hotel,
- Request changes or cancellations,
- Track their earned bonuses post check-in/out.

Advanced Reporting & Control: Hotel managers can monitor unreported bookings, agency performance, and bonus costs with Elektra's built-in analytics—offering insights no other loyalty system provides.

No Duplicate Data Entry: All pricing and availability are already in your PMS—eliminating the risk of manual errors or duplicate records.

Agency Bonus System - Login

◀ Wanda Loft Hotel

✉ support@elektroweb.com

📞 0812 3640 565

English



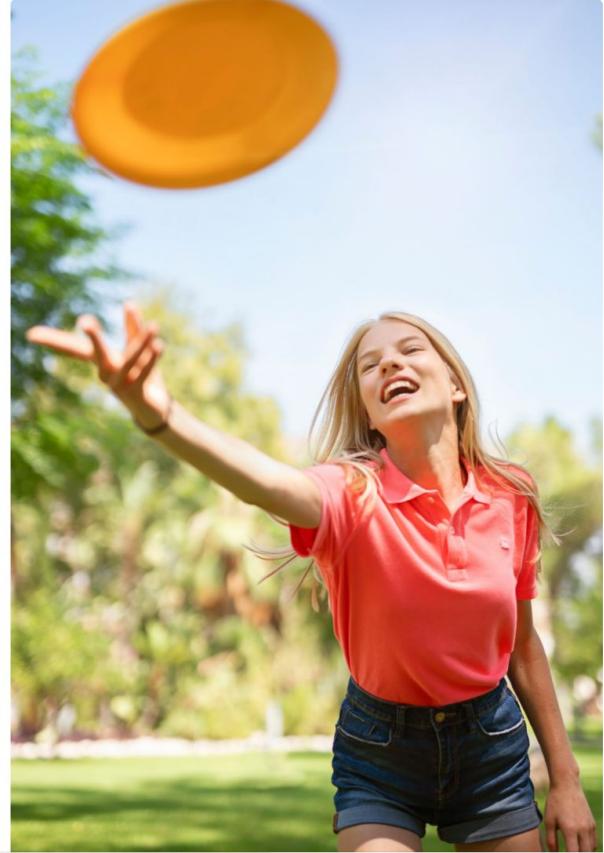
Login

Welcome to Wanda Bonus System

E-Mail

Password [Forgot Password](#)

Login **Register**



Agency Bonus System - Profile

[My Account](#)[Spend Bonus](#)[Bonus Reservation](#)[Dashboard](#)[FAQ](#)[Chat](#)

★ 50110
Total Points

★ 529
Used Points

★ 49581
Remaining Points

[My Account](#)[New Reservations 0](#)[Old Reservations 0](#)[My Points 9](#)[My Promotions 0](#)[WANDA STORE](#)[Reservation List](#)

My Account

Name

Helvacii

Last Name

Gizemm

Phone

+905523464008

E-mail

gnygzy@gmail.com

Address

Country

City

Subcity

Address

[Save](#)

Agency Bonus System - Reservation

[My Account](#)[Spend Bonus](#)[Bonus Reservation](#)[Dashboard](#)[FAQ](#)[Chat](#)

▼ Bonus Reservation Entry

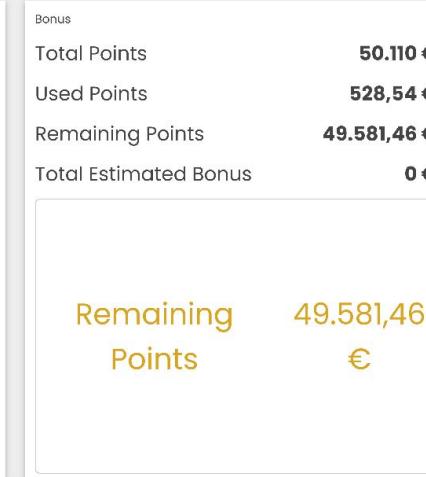
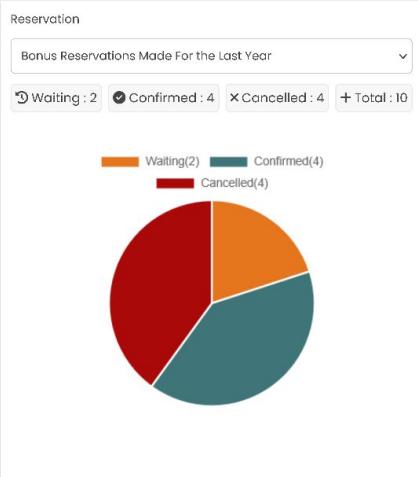
hotel Wanda Suits	Tour Operator	Title Mrs	Name Alicia	Last Name Herper	Age if Chd
Sale Date 22.07.2025 15:27	Voucher No	Child	Claudia	Herper	8
Checkin 28.07.2025	Checkout 01.08.2025	Address Sidney	City Sidney		
Adult 1	Child 1	Reservation Notes			
Nationality Austria	Room Type Presidential Suite				
Pansion Type Westdoor BB oda ve kahvaltı					
Airport					

[Save](#) [Cancel](#)

▼ Reservation List

hotel	Matched	Reservation Status	Voucher No	Sale Start/End Date						
All	<input type="checkbox"/>	All		gg.aa.yyyy	gg.aa.yyyy	Search				
	Status	Information	Hotel Name	Guest		Reservation Date	Agency	Voucher No	Checkin	Checkout
	Waiting		Wanda Loft Hotel	Gizem Helvacı		14.05.2025 11:54	ANEX	1111111111	13.06.2025	28.06.2025
	Matched		Wanda Loft Hotel	Gizem Helvacı / Güney Güzey		11.06.2025 11:28	TUI K	1111111111	16.06.2025	20.06.2025

Agency Bonus System - Dashboard

[My Account](#)[Spend Bonus](#)[Bonus Reservation](#)[Dashboard](#)[FAQ](#)[Chat](#)

Tour Operator Integration

Automated Booking Import:

No more logging into different tour operator portals to check reservations one by one. Eptera automatically reads bookings from tour operators and transfers them directly into your PMS.

Real-Time Rate Comparison:

The system compares incoming reservation prices with your hotel's current rates, allowing you to approve or reject each booking based on profitability.



Tour Operator Integration

Approval-Based Processing:

You stay in control — reservations are only confirmed and imported after your approval.

Instant Confirmation Feedback:

Once a booking is accepted, Eptera instantly sends confirmation back to the tour operator, ensuring smooth communication and guest satisfaction.

Avoid Double Bookings and Errors:

Automated data transfer eliminates the risk of human error, duplicate entries, or missed reservations.

Faster Operations, Less Labor:

Save valuable staff time and reduce manual workload, enabling your team to focus on guest experience instead of repetitive data entry.

Compatible with Major Tour Operators:

Proven integrations with industry leaders like TUI, Anex, Pegas, and Odeon ensure broad coverage for your property.

Boost Operational Efficiency:

Integrated workflows speed up processing, enhance accuracy, and increase your overall booking responsiveness.

Tour Operator Integration

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation EN Bell Settings Lock

Tour Operator Integrations

Download Extension Important Announcement!

Filter Panel

Selected Channels: Anex, EasyJet, EtsTourOperator, Mail Reservations, Motus, Novanta, Odeon, OdeonApi, Otelisnet, Pegas, Sabre Hospitality, Sed...

<input type="checkbox"/> Channel	Hotel Id/Code	Hotel Name in Operator	Save	Settings
<input checked="" type="checkbox"/> Anex	Hotel Id/Code	Hotel Name in Operator	✓	⚙️
<input checked="" type="checkbox"/> EasyJet	Hotel Id/Code	Hotel Name in Operator	✓	⚙️
<input checked="" type="checkbox"/> EtsTourOperator	Hotel Id/Code	Hotel Name in Operator	✓	⚙️
<input checked="" type="checkbox"/> Mail Reservations	Hotel Id/Code	Hotel Name in Operator	✓	⚙️
<input checked="" type="checkbox"/> Motus	Hotel Id/Code	Hotel Name in Operator	✓	⚙️

14.10.2023 Check In (End) Sale (Start) Sale (End)

Fetch Reservations

HOTELID: 101015 - murad.idris... - 14.10.2023
Version: v18.0.382 - Eptera 2

v18.0.382

Tour Operator Integration

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation EN Bell Settings Lock Refresh

Tenant: Eptera Sales | HOTELID: 101015

Search in Menu

Setup

Reservation

- Status
- Reservation List
- In-House List
- Availability List
- Price And Availability
- Price Offer and Book
- Tour Operator Integrations
- Group Reservations
- Other Reservation Lists

Front Desk

Front Office

Front Cash

Night Audit

CRM

Reputation Management

Mobile Application

Channel Management

Contract Management

Agency Loyalty

Download Extension

Important Announcement!!

Filter Panel

Selected Channels: Anex, EasyJet, EtsTourOperator, Mail Reservations, Motus, Novanta, Odeon, OdeonApi, Otelisnet, Pegas, Sabre Hospitality, Sed...

Date: 14.10.2023 | Check In (End)

Type: New | Status: No Answer

Sale (Start) | Sale (End)

Mapping

Fetch Reservations

HOTELID: 101015 - murad.idris... - 14.10.2023

Version: v18.0.382 - Eptera 2

v18.0.382

ID & Passport Reader

IDReader is an advanced identity and passport reader that instantly scans, recognizes, and transfers guest data into any Windows-based system — including hotel PMS, hospital registration software, and government reporting tools.

Seamless and Contactless Guest Check-In

- Guests simply hold their ID or passport in front of the webcam — no touch, no contact.
- The system instantly captures and processes both the photo and textual data.
- Ideal for maintaining hygiene standards and enhancing guest satisfaction.



ID & Passport Reader

Fully Compliant with Data Privacy Regulations (e.g., GDPR / KVKK)

- Encrypted data storage with restricted access only for authorized staff.
- Automatic deletion of ID images after a defined period.
- Watermarking options like "Copy - Guest Approved" can be applied.
- Supports custom data retention policies and secure archiving.

Key Benefits

- **100% Recognition Accuracy** for passports and MRZ-coded IDs from all countries.
- Compatible with all scanners and webcams — no hardware dependency.
- Automatically detects document type, front/back side, and adapts to new ID formats.
- Can integrate with multiple systems and transfer both text and image data in real time.
- Works silently in the background or via hotkey activation from any integrated application.
- Supports both form-based and tabular data transfers simultaneously.
- Mobile scanner support and file-based reading capabilities.

Powerful Integration & Customization

- Works with Windows, Java, and web-based applications.
- Offers customizable outputs, multi-language support, and format conversions (e.g., Turkish to English characters).
- Supports batch scanning and deferred data transfer for group check-ins.
- Print-ready with customizable layouts and unlimited archiving.

Logging & Hotspot System

Eptera is an advanced hotspot solution designed for hotels, enabling guests to access the internet seamlessly using their ID or passport credentials. Fully compliant with legal regulations, iSafe automatically logs all internet activity in the required official format.

Beyond secure access, iSafe also allows hotels to collect missing contact details during login and optionally present guest surveys—turning a simple Wi-Fi connection into a powerful tool for guest engagement, data enrichment, and compliance.



Call Center Solutions

One Platform for All Customer Communications

With Eptera Call Center Solutions, you can centralize all incoming inquiries from phone, WhatsApp, your website, and social media into a single platform. This enables your team to respond quickly, manage requests efficiently, and provide personalized service across all channels.

Seamless Multi-Channel Communication

- **WhatsApp Integration:** Automatically record and track all messages and requests received through your WhatsApp account.
- **Social Media Integration:** View and manage messages from Facebook, Instagram, LinkedIn, and Twitter in one unified interface.
- **Website Chat & Call Request Forms:** Instantly capture inquiries from your website's chat and "Call Me" forms, respond with availability and pricing in real time.
- **Phone Call Management:** Record all incoming calls and log them directly into the CRM database for future reference.



Call Center Solution

Fully Integrated with CRM

Gain complete visibility into each guest's interaction history:

- See guest name, hotel, contact method, call direction, channel, and referral source — all on a single screen.
- Instantly access past communications, reservation requests, stays, and future bookings.
- Create tasks or notes from guest feedback or special requests.
- Send surveys to measure guest satisfaction and improve service quality.

Streamlined Sales & Loyalty Operations

- Track and manage all discount and promotional requests digitally.
- Obtain and log managerial approvals through the system. Integrated with loyalty and pre-booking workflows — including payment link generation, payment tracking, confirmations, and online check-in.
- Automated email communication streamlines the booking process and follow-ups.

Boost Conversion & Guest Satisfaction

Eptera's smart call center system ensures:

- **No missed calls** — every inquiry is recorded and followed up.
- **Increased conversion** — more calls lead to confirmed reservations.
- **Higher guest satisfaction** — with faster, more personalized service.
- **Actionable insights** — track reasons for lost sales and optimize accordingly.

B3HOTEL

Voucher No
 Guest ID
 Phone
120940659 +90 - 539 223 34 32

E-mail
 Name
Berkay

Surname
Kaya

Identity Number
+ ! Search Clear

Reservation

Extra Services

25 Jul 25 Friday

31 Jul 25 Thursday

Night 6

Adult 2

Child 0

Promotional Code

Nationality Turkey

Manuel Discount %3 - Refundable

Search Availability

Rooms	Jul 2025	Fri 25	Sat 26	Sun 27	Mon 28	Tue 29	Wed 30	Thu 31	Aug 2025	Fri 01	Sat 02	Sun 03	Mon 04	Tue 05	Wed 06	Thu 07	Fri 08	Sat 09
Standart Room	4	90 67																
Suite	3	126 94																
Connection	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

Available Days Not Available Closed for sale or there is no room

Standart Room

Safe Box Private Balcony Hair Dryer Private Bathroom WiFi

Standard rooms are ideal for both business trips and leisure stays. With a warm welcome and professional service, you'll feel right at home in the standard rooms of B3HOTEL.

Max 50m²

Save Front Request

Negative Save Request

Room Only

Details **Non-Refundable** -25% 540€ 405.00 6 Night Price Room Count 1 Choose

Details **Refundable** -25% 600€ 450.00 6 Night Price Room Count 1 Choose

Free cancellation until 24.07.2025 23:59

← B3HOTEL

Voucher No: 120940659 | Guest ID: 120940659 | Phone: +90 539 223 34 32 | E-mail: berkay@gmail.com | Name: Berkay | Last Name: Kaya | Identity Number:

Reservation **Extra Services**

Contact Information

Name: Berkay | Last Name: Kaya | Phone: +90 539 223 34 32 | E-mail: berkay@gmail.com

Add Note

Guest Informations

Standart Room

1. Adult
Gender: Mr. | Name: Berkay | Last Name: Kaya | Tümü Zorunlu Değil

2. Adult
Gender: I prefer not to specify | Name: NONAME | Last Name: NONAME | Not required

Agent Console

Room No: | Check-In Note: They will pay at hotel | Check-Out Note: | Reservation Note: |

Choose Price Type

Price: 405 € | Bonus: 0 € | Net Price: 405 €

Buy Later

Standart Room

Checkin: 25 Friday July | Checkout: 31 Thursday July | 405 € | 6 Night Price

Room Only | Non-Refundable

Tax Amount: 43,38 € | Tax Percentage: 12 % | Price Excluding Tax: 361,61 € | Price Including Tax: 405 €

Extra Services

Currency

Promotional Code: | Use

Total Amount: 405 €

B3HOTEL

Voucher No: 120940659 | Guest ID: 120940659 | Phone: +90 539 223 34 32 | E-mail: berkay@gmail.com | Name: Berkay | Last Name: Kaya | Identity Number: 1234567890123456 | Extra Services: + | | Search | Clear

Reservation

- Choose Price Type

Price : 405 €
Bonus : 0 €
List Price : 405 €

Standard Room | İndirim Seçiniz | Discount Note | Apply | Cancel

Discount %: 0 | Discount Amount: 0 | [0-100] | [0-405]

Last Price: 405 | [0-405]

Apply | Cancel

- Reservation and Payment Options

Save Offer | I want to pay by credit card
 Save Waiting | I want to pay by wire transfer
 Save Reservation | Payment at Hotel
 I want to pay with Crypto | Mail Order
 Payment at the Hotel with Credit Card Guaranteed | Send Payment Link

Extra Services: + | | Search | Clear

Currency: i | Total Amount: 405 € | Use | Promotional Code | Go to the Basket | Save Front Request | Negative Save Request | Instalments | Your reservation will be sent for free via SMS and Email.

← B3HOTEL

✉ berkay.kaya@elektraweb.com

📞 +90 242 0000 000

English

 Berkay callcenterfull

My Account

Dashboard

Receive Payment

Theme Settings

Checkin Kiosk

Secure Logout

Contact Information

 +90 539 223 34 32

berkay@gmail.com

Payment-Virtual POS

Show Installment Options

405

EUR

▼

Thank you for choosing B3HOTEL. This link is for the payment of your confirmed reservation. We look forward to welcoming you soon!

[Send Payment Link](#)

[Receive Payment](#)

Call Center Solutions



Self Check-in Kiosk

Make an unforgettable first impression and say goodbye to traditional front desks! With sleek self check-in kiosks placed in your hotel lobby, bar, or any convenient location, guests can complete their check-in in seconds—quickly, easily, and independently.

From ID scanning and digital signatures to all required legal formalities, everything is handled with a single touch. Fully compatible with all PC systems, this cutting-edge software allows guests to skip the wait and go straight to enjoying their stay.

Reduce staffing costs while maximizing guest satisfaction. With just a few taps, redefine the check-in experience—where convenience, speed, and technology come together.



Self Check-in Kiosk

Türkçe English Deutsch Russian Azerbaiyancı dilı Français Română



Wanda Loft Hotel Online Check-In



Checkin

22 Tuesday
July

15:00

Checkout

23 Wednesday
July

11:00

Oda Tipi : Standard Room
Fiyat Tipi : Non-Refundable
Pansiyon Türü : RO

Adult : 2
Night : 1
Room Count : 1

Reservation No

77357680



1. Guest

Scan Your ID / Passport Document

Quickly scan your document and send it securely.



Name
Sinan

Last Name
Kandis

Document Type
 ID Card Passport

Identity Number

Gender
 Mr. Mrs. Unspecified

Date of Birth
gg.oo.yyyy

Birth Place

Nationality
Please Choose

Date of Expiry
gg.oo.yyyy

Do you have allergies?
Please Choose



Terms and Condition

We want you to know exactly how our service works and why we need your registration details. Please state that you have read and agreed to these terms before you continue. Yes, I hereby confirm my booking. I also agree to the Terms and Conditions and acknowledge to have read and understood our Wanda Loft Hotel Privacy Statement.

I have read, understood, and accepted.

Signature

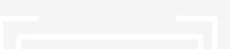
Clear



2. Guest

Scan Your ID / Passport Document

Quickly scan your document and send it securely.



Name
Başak

Last Name
Kandis

Document Type
 ID Card Passport

Identity Number

Gender
 Mr. Mrs. Unspecified

Date of Birth
gg.oo.yyyy

Rate Manager

Eptera Rate Manager automatically analyzes room rates and occupancy levels of up to 10 competitor hotels, and recommends the most competitive and profitable pricing strategy for your property. With your approval, it instantly updates all online sales channels — including your website and OTAs — to maximize visibility, boost bookings, and increase revenue.



Rate Manager

Search In Menu ★

Price and Availability Last Defined Price: 29/07/2025

Setup Reservation Front Desk Front Cash Night Audit CRM Reputation Management Channel Management Channel Manager Panel Price And Availability Channel Reservations Online Channels Requests From Channel Manager Logs Detailed Channel Manager Dynamic Pricing Tour Operator Integration Online Reservation Contract Management Booking Engine Dashboard Channel Reservations Dashboard Booking Engine Analysis

22 Jul 23 Jul 484.38 5,484.38 15 15 O O 11 11 26.56 * 8,226.56 * 11 11 O O 11 11 597.66 9,597.66 18 18 O O 8 8 10,968.75 10,968.75 20 20

Rate Manager

10/7/2025 24/7/2025

Submit Print Export to Excel

	10 Jul	11 Jul	12 Jul	13 Jul	14 Jul	15 Jul	16 Jul	17 Jul	18 Jul
GizemCDemo	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5
Ramada by ...	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6
GRANBELL... DES'OTEL	3557.45	3557.45	3557.45	3557.45	3557.45	3557.45	3557.45	3687.42	3687.42
Minimum	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23245.08 ↑ 3687.42	23245.08 ↑ 3687.42
Maximum	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5
Average	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14626.66 ↑ 12305.84	14626.66 ↑ 12305.84
Recommended	3556.45	3556.45	3556.45	3556.45	3556.45	3556.45	3556.45	3686.42	3686.42
Our Price <input checked="" type="checkbox"/>	3556.45	3556.45	3556.45	3556.45	3556.45	3556.45	3556.45	3686.42	3686.42

Save

	7/20	7/20	7/20	7/20	7/20	7/20	7/20	7/20	7/20	7/20	7/20	7/20	7/20	7/20	7/20
Rooms to Sell	18	18	20	20	20	20	18	18	19	20	20	20	20	20	20
Stop Sell	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O
Available Room	18	18	20	20	20	20	18	18	19	20	20	20	20	20	20

Dynamic Pricing

Eptera's Dynamic Pricing Engine is designed to maximize hotel revenue by continuously analyzing key variables such as real-time occupancy rates, booking pace, and competitor pricing.

The system automatically calculates the optimal room rate and distributes it not only across your internal systems and Eptera's online booking engine but also to all connected sales channels — including OTAs, GDS platforms, and channel managers. This ensures consistent, competitive, and revenue-optimized pricing across every platform, at all times.



Dynamic Pricing

Reservation

Front Desk

Front Cash

Night Audit

CRM

Reputation Management

Channel Management

- Channel Manager Panel
- Price And Availability
- Channel Reservations
- Online Channels
- Requests From Channels
- Channel Manager Logs
- Detailed Channel Manager Logs

Dynamic Pricing

- Tour Operator Integrations
- Online Reservation
- Contract Management
- Booking Engine Dashboard
- Channel Reservations Dashboard
- Booking Engine Analysis

Contract Management

Sales and Marketing

Sales Budget Management

HOTELID: 30841 - Gizem - 09.07.2025
Version: v18.0.199

Dynamic Pricing

Now Past

Rate Code Discount / Supplement

Online USD SUPPLEMENT

Online USD SUPPLEMENT

Online USD SUPPLEMENT

Online USD SUPPLEMENT

Online USD SUPPLEMENT

Online USD SUPPLEMENT

Discount / Supplement Type *
SUPPLEMENT

Code *
Yüzde 20-50

Rate Code
Online USD

Discount & Supplements Type *
Percent(%)

Percentage *
30.00

Applying Start Date *
17/7/2025 12:00 AM

Applying End Date *
31/7/2025 12:00 AM

Sale Start Date --:-- --

Sale End Date --:-- --

Creation Date
14/5/2025 10:22 AM

Last Update Date
21/5/2025 11:35 AM

Rules Details

Min Avb Room Count Max Avb Room Count

Min Avb Room %
20.00 Max Avb Room %
50.00

Min Days To Check-in Max Days To Check-in

Check-in Days Start Time
--:-- -- Check-in Days End Time
--:-- --

Room Type
STD

Use Hotel Capacity

Agencies to Apply Other Valid Room Types

Total: 0

Agency	Compatible

No Rows To Show



v18.0.199

Loyalty & CRM Management

Boost guest retention and increase direct bookings with Eptera's fully integrated CRM and Loyalty Module. Reward guests with points for first-time stays, special occasions like birthdays or anniversaries, and in-stay spending at the restaurant, bar, or spa. Points can be redeemed during checkout or on future stays—encouraging loyalty and repeat business.

Customize membership tiers based on reservation frequency, spend levels, or length of stay. Assign exclusive benefits like discounts, free services, and priority bookings. Automatically apply personalized privileges and promotions, including special promo codes and booking notes.



Loyalty & CRM Management

With Eptera CRM, you can:

Launch targeted e-mail, SMS, and WhatsApp campaigns

Send personalized offers based on guest preferences and behavior

Automate tasks based on guest actions or requests
Collect feedback with custom online surveys

Track guest history, preferences, reviews, and survey results in one place

Seamlessly integrated with front office and online booking systems, the loyalty module offers guests:

- Direct booking discounts
- Bonus points for every reservation
- Exclusive in-stay privileges and free services

Eptera's loyalty platform strengthens brand identity, enhances guest satisfaction, and provides valuable data for strategic marketing—ensuring your property remains top-of-mind and competitive

Loyalty & CRM - Guest Cards

Loyalty & CRM - Guest Card

Guest Card #340

Total Visit 3 Total Nights 410 Total Revenue 2,162,514.02 L.Avg.Room Rate 112 / 170.15 Bonus 0.00 Surveys Average 0 Comments 1 Preferences 0

05.12.2023 - 30.10.2024 05.12.2023 - 30.10.2024 05.12.2023 - 30.10.2024 05.12.2023 - 30.10.2024 05.12.2023 - 30.10.2024 05.12.2023 - 30.10.2024 05.12.2023 - 30.10.2024

ID Reader / Scanner

Name * Metin
Last Name * Çelebi
Title Mr
Gender** Male
Birth Date 1/1/1955
Occupation
Vehicle Plate
Grey List Hotel Name: Ninetales Hotel
Problematic Creation Date: 8/2/2024

Identity / Contact / Address CRM Reservation Details Details Loyalty Time Share

No Rows To Show

Mobile Phone: 0850337785 Email: mcelebi@protel.com.tr

Hq... Metin

SMS Con. WhatsApp Con. Phone Con. Email Con. GDPR Con. Call Back

Loyalty & CRM - CRM Task Dashboard

Loyalty & CRM - CRM Comment Dashboard

The screenshot displays a comprehensive dashboard for Hotel 101002, titled 'Comment Management'. The dashboard is organized into several sections, each featuring a chart and a table.

Comment Detail Type: A pie chart showing the distribution of comment types. The data is as follows:

Type	Count
Positive	12
Negative	5
Suggestion	1
Information	1

Comment Agency: A pie chart showing the distribution of comment agencies. The data is as follows:

Agency	Count
Online	16
Agoda	8
Orbitz	6
Walkin	5
Tui Benelux	1
ABBOTT LABORATUARKARI İTHALAT İHRACAT VE LTD STİ	1
null	0

Comment Nationality: A pie chart showing the distribution of comment nationalities. The data is as follows:

Nationality	Count
TUR	15
USA	8
CAN	2
DEU	1
AFG	1
null	0

Comment Department: A pie chart showing the distribution of comment departments. The data is as follows:

Department	Count
General	8
Taste Hospitality (F&B)	5
Front Office	3
Housekeeping	2
Reception	1
Bell Desk	1

Comment Status: A bar chart showing the count of comments in different statuses. The data is as follows:

Status	Count
New	31
Processing	0
Completed	8
Cancelled	0

Comment Type: A bar chart showing the count of different comment types. The data is as follows:

Type	Count
Positive Comment	12
Suggestion	3
Information	22
Comment	0

Department Comment Count: A bar chart showing the count of comments for different departments. The data is as follows:

Department	Positive	Negative	Information	Suggestion
General	7	0	0	1
Housekeeping	2	3	0	0
Taste Hospitality (F&B)	2	1	0	0
Front Office	1	1	0	0
Reception	0	0	1	0
Bell Desk	0	1	0	0

Comment Detail Type (Table):

Type	Count
Positive	12
Negative	5
Suggestion	1
Information	1

Comment Agency (Table):

Agency	Count
Online	16
Agoda	8
Orbitz	6
Walkin	5
Tui Benelux	1
ABBOTT LABORATUARKARI İTHALAT İHRACAT VE LTD STİ	1
null	0

Comment Nationality (Table):

Nationality	Count
TUR	15
USA	8
CAN	2
DEU	1
AFG	1
null	0

Comment Department (Table):

Department	Count
General	8
Taste Hospitality (F&B)	5
Front Office	3
Housekeeping	2
Reception	1
Bell Desk	1

Comment Status (Table):

Status	Count
New	31
Processing	0
Completed	8
Cancelled	0

Comment Type (Table):

Type	Count
Positive Comment	12
Suggestion	3
Information	22
Comment	0

Department Comment Count (Table):

Department	Positive	Negative	Information	Suggestion
General	7	0	0	1
Housekeeping	2	3	0	0
Taste Hospitality (F&B)	2	1	0	0
Front Office	1	1	0	0
Reception	0	0	1	0
Bell Desk	0	1	0	0

Comment Detail Type (Bar Chart):

Type	Count
Positive	7
Negative	3
Information	0
Suggestion	0

Comment Agency (Bar Chart):

Agency	Count
Online	16
Agoda	8
Orbitz	6
Walkin	5
Tui Benelux	1
ABBOTT LABORATUARKARI İTHALAT İHRACAT VE LTD STİ	1
null	0

Comment Nationality (Bar Chart):

Nationality	Count
TUR	15
USA	8
CAN	2
DEU	1
AFG	1
null	0

Comment Department (Bar Chart):

Department	Count
General	8
Taste Hospitality (F&B)	5
Front Office	3
Housekeeping	2
Reception	1
Bell Desk	1

Comment Status (Bar Chart):

Status	Count
New	31
Processing	0
Completed	8
Cancelled	0

Comment Type (Bar Chart):

Type	Count
Positive Comment	12
Suggestion	3
Information	22
Comment	0

Department Comment Count (Bar Chart):

Department	Positive	Negative	Information	Suggestion
General	7	0	0	1
Housekeeping	2	3	0	0
Taste Hospitality (F&B)	2	1	0	0
Front Office	1	1	0	0
Reception	0	0	1	0
Bell Desk	0	1	0	0

Loyalty & CRM - Survey Analysis

eptera

CRM Dashboard

Survey Analysis

Start: 24/12/2023 End: 23/12/2026

Survey Name: Survey Departments: User Code: Market: Agency: Nationality: Report

This Week This Month This Year

Survey

Target Realized

Food and Beverage: 90 (Target), 62 (Realized)

General: 90 (Target), 73 (Realized)

Housekeeping: 85 (Target), 83 (Realized)

Technic Service: 5 (Target), 100 (Realized)

Survey Analysis

Department	Target	Realized
Food and Beverage	90.00	61.90
General	90.00	73.15
Housekeeping	85.00	83.33
Technic Service	5.00	100.00
		79.60

Mobile Application

Channel Management

Contract Management

Agency Loyalty

Sales and Marketing

Sales Budget Management

Call Center

Call Center 2

Housekeeping

HOTELID:101002 - murad.idr... - 10.09.2025
Version: v18.0.385 - Eptera 2

v18.0.385

Auto Messaging

Eptera's **Auto Messaging System** empowers hotels to send **automated and personalized messages** via **SMS, Email, WhatsApp**, or even **mobile app notifications**, based on flexible rules and guest data.

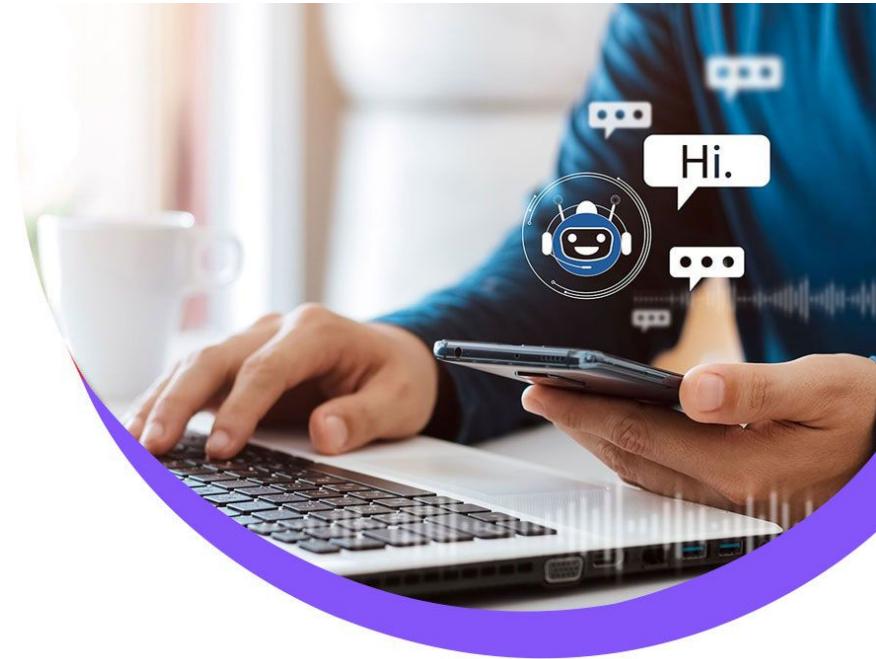
Messages are triggered **automatically at defined times** and can be tailored using advanced filters such as reservation status, guest profiles, room types, booking dates, and more. Whether it's a birthday greeting, pre-arrival reminder, or upsell offer, Eptera ensures the right message reaches the right guest at the right time — across the **channel they prefer**.

This intelligent automation increases guest satisfaction, strengthens loyalty, and boosts revenue — all without adding to staff workload.



Smart Chat / AI Chat Assistant

You can manage Whatsapp, Social Media or the chat system on your website with artificial intelligence from a single panel. In this way, you can answer all kinds of questions of your customers in their own language 24/7, have them notify you when you want, and you can take over the conversation when you want.



Reputation Management

Eptera collects and analyzes guest reviews **in real time** from platforms like Google, Tripadvisor, Booking, and Expedia. Your hotel's online visibility and credibility directly impact your reservation performance.

Auto-classification & Sentiment Analysis

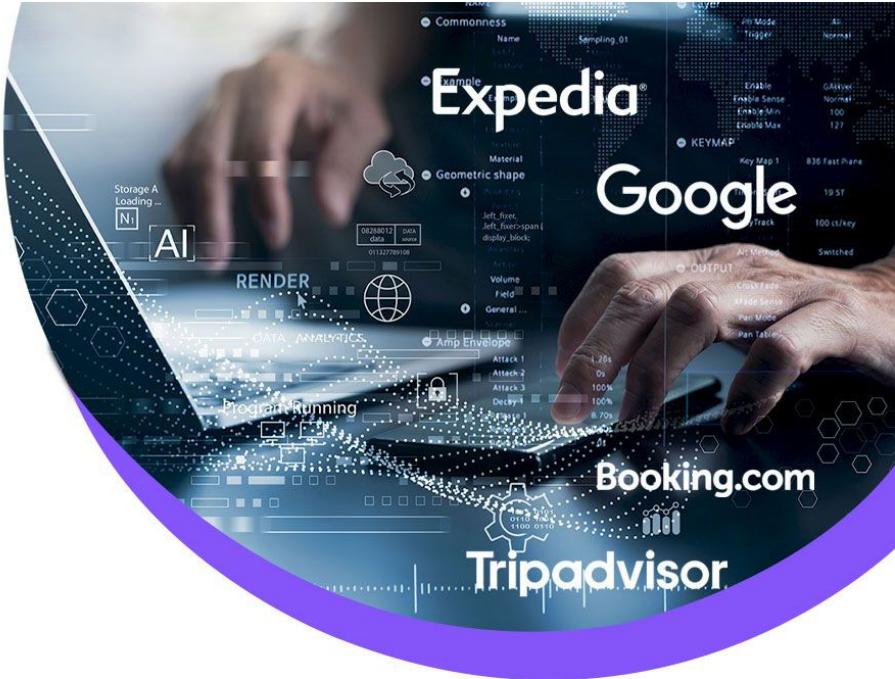
Reviews are categorized, translated, and scored.

AI-Powered Multilingual Responses

Respond to guests professionally in one click, in their own language.

Live Stay Alerts

Get instantly notified when unhappy reviews come from guests currently staying at the hotel.



Reputation Management

Deep Analysis – Performance Panels

- See positive/negative review counts by channel clearly
- Track performance by department (e.g., Reception, Housekeeping, Restaurant).
- Measure success across specific criteria like **Service - Speed, Quality** and uncover where improvements are needed.

Source Management & Integration

- Define which sources to monitor (Google, Booking, Tripadvisor, Expedia, etc.).
- Integrated via API or URL for seamless data collection and real-time updates.

Continuous Monitoring – 24/7 Alerts

- The system scans reviews **24/7** so you never miss feedback.
- Get **instant email alerts** when new reviews are posted.
- Stay informed about your online reputation at any time — even when off-site.

Department-Based Categorization

- Create your own departments (e.g., Reception, Cleaning, F&B) and key focus areas (e.g., speed, cleanliness).
- Reviews are automatically sorted and scored by department and criteria — allowing targeted improvements.

Eptera Advantage

- **Centralized Dashboard:** View all reviews from all platforms in one place.
- **AI Efficiency:** Instant translation, scoring, and auto-responses.
- **Proactive Guest Support:** Get notified about dissatisfied guests while they're still on property.
- **Data-Driven Decisions:** Department-level KPI reports help you fix what matters most, faster.

Reputation Management - Dashboard

Otel Seçin ▼

1 Oca - 31 Ara (2025)

Daily

Weekly

This Month

Last 30 Days

This Year

Last 365 Days

All Comments



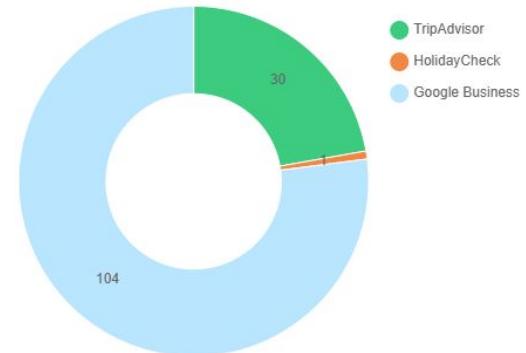
Comment Types Breakdown

Overall Distribution

ii. Source-Based Distribution



Source Comment Count Breakdown



Weighted Average

Select Sources

Weighted average by comment count

91.7

Excellent



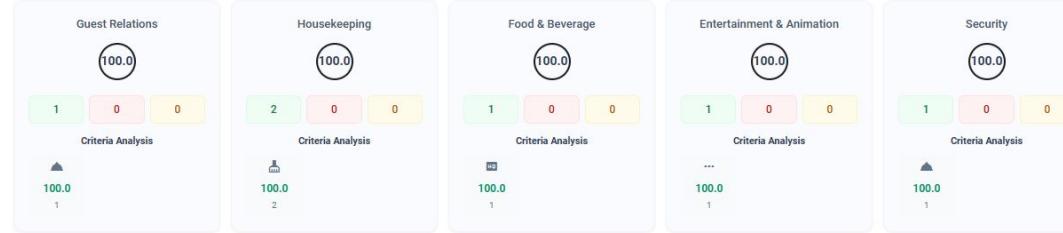
Selected Sources

TripAdvisor (94.0) × HolidayCheck (100.0) ×

Reputation Management - Dashboard

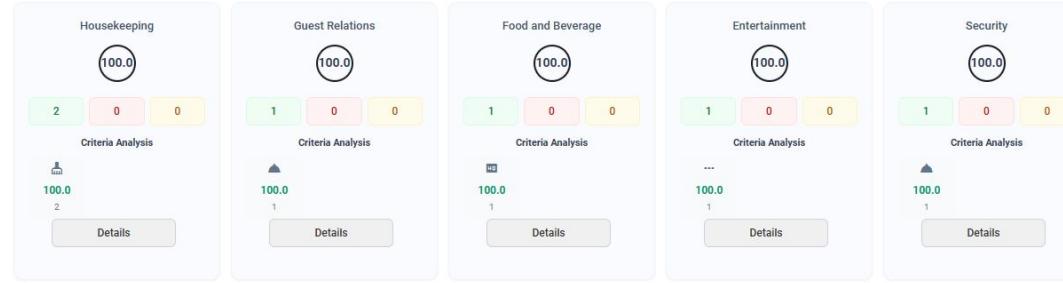
Overall Department Averages (AI Analysis)

[View All Departments](#)



Overall Hotel Department Averages

[View All Departments](#)



Overall Criteria Analysis



Reputation Management - Dashboard



TripAdvisor

Score: 94.0

30 Comment

★ Criteria

AI Analysis



92.9

SLEEP



94.3

CLEANLINESS



94.3

SERVICE



HolidayCheck

Score: 100.0

1 Comment

★ Criteria

AI Analysis



100.0

ACTIVITIES



100.0

FOOD



100.0

SERVICE



Google Business

Score: 91.0

104 Comment

★ Criteria

AI Analysis



93.7

SERVICE



93.7

LOCATION



92.3

ROOM



94.3

LOCATION



92.9

ROOM



91.4

PRICE/PERF.



100.0

LOCATION



100.0

ROOM

28

POSITIVE

2

NEGATIVE

0

NEUTRAL

1

POSITIVE

0

NEGATIVE

0

NEUTRAL

94

POSITIVE

10

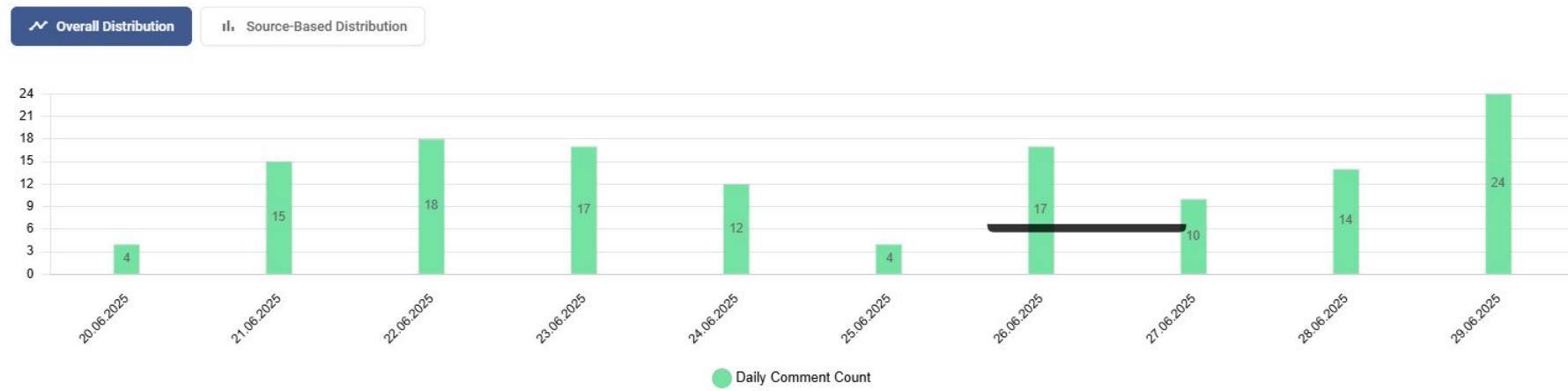
NEGATIVE

0

NEUTRAL

Reputation Management - Dashboard

Daily Comment Counts



Reputation Management - Dashboard

Competitor Hotel Analysis

TripAdvisor

Ranking	Hotel	Success Rate	Source Score	Comment Count
1	Calista Luxury Resort	96%	4.8	214
2	Aska Lara Resort & Spa	89%	4.5	48
3	Adalya Hotels Elite Lara	90%	4.5	48
4	Mirage Park Resort	94%	4.7	80

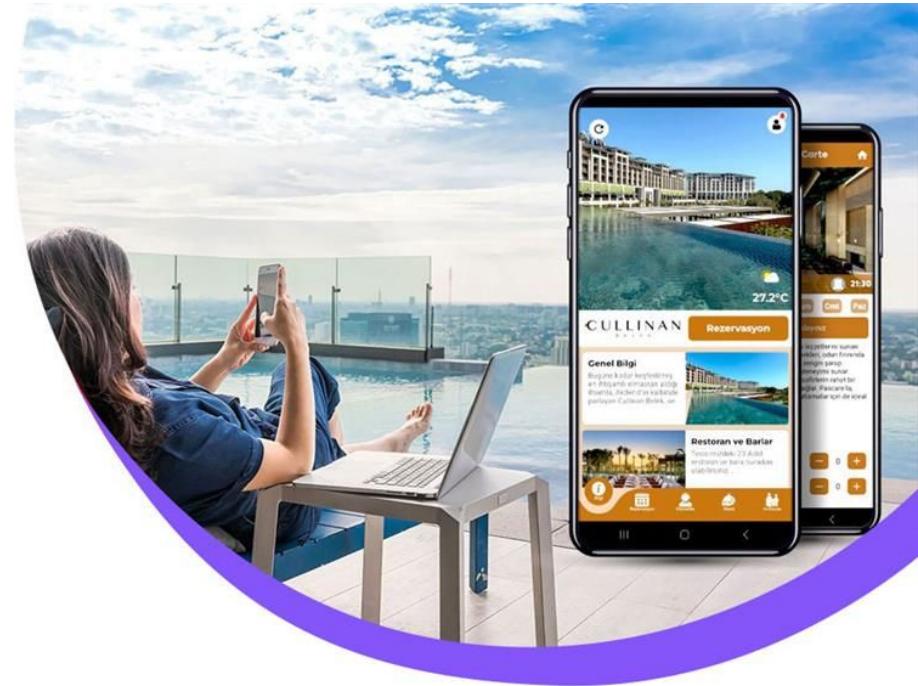
HolidayCheck

Ranking	Hotel	Success Rate	Source Score	Comment Count
1	Calista Luxury Resort	87%	5.2	1
2	Aska Lara Resort & Spa	89%	5.3	13
3	Adalya Hotels Elite Lara	94%	5.6	116
4	Mirage Park Resort	94%	5.6	2

Guest Mobile App

Eptera Guest Mobile App offers your guests a **unique and privileged stay experience** by bringing together all the features you need in modern hospitality — in a single, powerful platform.

Transform your hotel's digital journey with the Eptera Guest Mobile App — make your guests happier, simplify your operations, and boost your revenue.



Guest Mobile App

Information Access

Guests can instantly access up-to-date information about your hotel and the surrounding area, enhancing their overall experience.

Smart Planning

Guests can organize their stay more efficiently and make the most of all hotel events and services.

Digital Requests

Requests are submitted quickly and digitally, improving service quality and accelerating hotel operations.

In-App Purchases

Guests can easily purchase additional services through the app, increasing your hotel's revenue potential.

Digital Reception

Guests can check in and out digitally without waiting in line — saving time and boosting satisfaction.

Guest Profile & CRM

Guest information is automatically updated, and preferences are tracked to offer a personalized experience.

Loyalty & Bonus Points

Integrated with loyalty programs, the app rewards your guests and encourages repeat stays.

Review & Reputation Integration

Gain full control over online reviews and your hotel's digital reputation.

Online Chat

Engage in real-time communication with your guests and respond instantly to their needs and questions.

AI Assistant

Powered by artificial intelligence, the assistant responds to guest requests 24/7 — taking your service quality to the next level.

16:21 • Vol: 4.50 LTE: 57 % 92

CULLINAN BELEK

RESERVATION

GENERAL INFORMATION
Inspired by the most magnificent diamond ever discovered, Cullinan Belek, shining in the heart of the ...

SHOWS AND ACTIVITIES
You can explore all the activities and shows available to join throughout the day.

À LA CARTE

Home Plans Requests Orders Reception

16:22 • Vol: 4.50 LTE: 57 % 92

PLAN YOUR HOLIDAY

FACILITIES **ACTIVITIES**

À LA CARTE RESTAURANTS
You can make online reservations for the à la carte restaurants in our facility.

KABANA
You can make an online reservation for the cabanas on the beach here.

PRIVATE LESSONS
You can create personalized lessons with professional training from experts.

C'ESPACE SPA
You can enjoy tranquility and relaxation with C'espase Spa.

Home Plans Requests Orders Reception

16:21 • Vol: 4.50 LTE: 57 % 92

RESTAURANTS AND BARS

MARE MAIN RESTAURANT
Combining carefully selected flavors from Turkish and international...

CULLINAN BISTRO 7/24
This restaurant, open 24/7 for our guests, offers a rich and diverse menu...

UPUPA KIDS RESTAURANT
In the carefully prepared buffet restaurant for children, it is possible to ...

AZURE POOL BAR
Alcoholic and non-alcoholic beverages, and a variety of cocktails.

CORDELIA LOBBY BAR
Alcoholic and non-alcoholic beverages, a variety of cocktails, spe...

NOBLE IRISH PUB
Alcoholic and non-alcoholic beverages, and a variety of cocktails.

Home Plans Requests Orders Reception

16:22 • Vol: 4.50 LTE: 57 % 92

PLAN YOUR HOLIDAY

FACILITIES **ACTIVITIES**

DAILY ACTIVITIES
Daily activities help our guests stay healthy and energetic. We offer options like walking, running, and ...

DAILY SPORT CLASSES
Sports classes you can join at different times of the day.

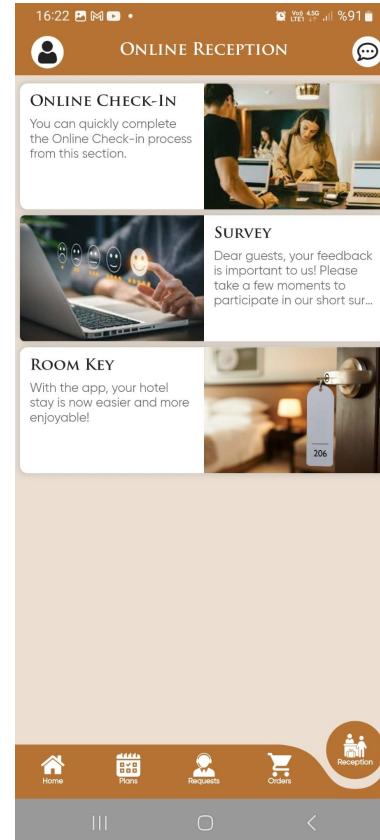
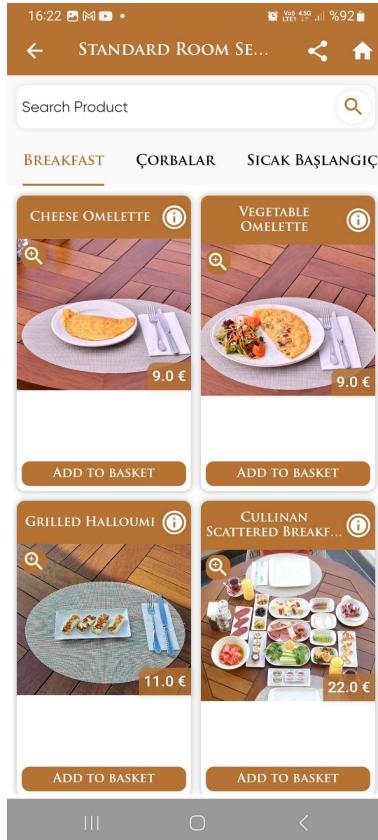
PRIVATE LESSONS
You can create personalized lessons with professional instructors.

PERSONAL TRAINER

MUSIC, PARTIES, AND SHOWS
We offer a variety of activities to provide our guests with fun and unforgettable moments. W...

Home Plans Requests Orders Reception

Guest Mobile App



Timeshare & Vacation Ownership Management

Thanks to its web based system it can be reached from anywhere. Sales teams can connect and upload contracts, view vacant flat and period information at any time. Uploading contracts and printing deeds can easily be done out of office.



Whatsapp Integration

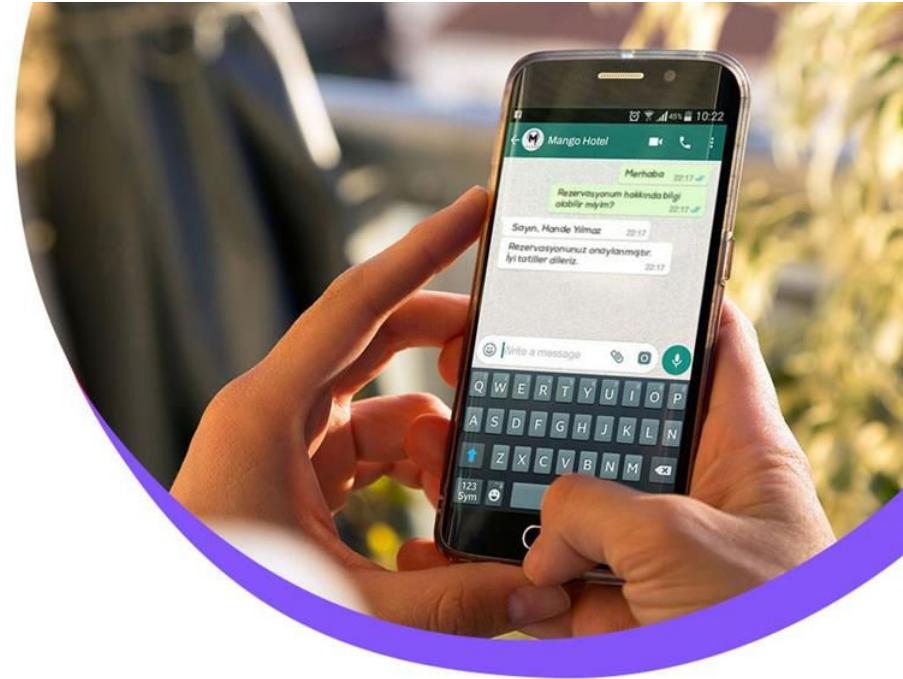
Eptera is an official WhatsApp Cloud API Solution Partner.

Through this integration, hotels can communicate with guests throughout the entire stay journey using **personalized and automated WhatsApp messages** — including reservation confirmations, check-in details, in-stay updates, and check-out reminders.

Additionally, hotels can send **special occasion greetings**, such as birthday or anniversary messages, tailored to each guest.

All messages can be fully customized to meet the hotel's needs and are designed to enhance guest experience and satisfaction.

On top of that, Eptera offers an **AI-powered Smart Assistant**.



This assistant is trained using the hotel's fact sheet and can provide guests with instant, 100% accurate, and friendly answers to their questions via WhatsApp.

The system helps increase **direct bookings**, unlocks **upselling opportunities**, and significantly boosts **guest satisfaction**.

Carbon Footprint Offsetting

Eptera automatically calculates the carbon footprint associated with each reservation and facilitates the online payment required to offset that amount. In return, an internationally recognized certificate, personalized for the guest and verifiable via QR code, is generated and delivered.

This carbon offset certificate can be issued instantly during the online booking process or at hotel check-in/check-out in just a few seconds.

The cost of the certificate is added to the reservation amount for guests who choose to receive it.

By offering this certificate, hotels not only move closer to achieving their carbon-neutral goals, but also gain significant sales and marketing advantages. They can command higher room rates, improve visibility in digital media and booking platforms, and strengthen their green hotel credentials.



Carbon Footprint Offsetting

Attract New Eco-Conscious Guests

Travelers who value sustainability prefer hotels that offset their carbon footprint. More guests mean more revenue.

Build a Sustainable Brand Image

Strengthen your brand with an eco-friendly identity. Sustainability positions your hotel as a market leader.

Premium Pricing Opportunities

Increase revenue through eco-premium pricing. Guests are willing to pay more for environmentally responsible accommodations.

Foster Guest Loyalty

Create a loyal customer base with a sustainable vacation approach. Green hotels encourage repeat bookings.

Boost Digital & Social Media Marketing

Stand out in the digital landscape. A carbon offset certificate enhances your presence with a compelling eco-conscious message.

Gain Positive Media Coverage

As a green hotel, enjoy increased visibility in press and media outlets. Greater exposure brings more customers.

Demonstrate Corporate Social Responsibility (CSR)

Contribute to environmental wellbeing and showcase your commitment to social responsibility. Highlight your involvement in sustainability initiatives.

Access the Green Market & Target Audience

Capitalize on the growing eco-tourism market. Appeal directly to environmentally aware travelers.

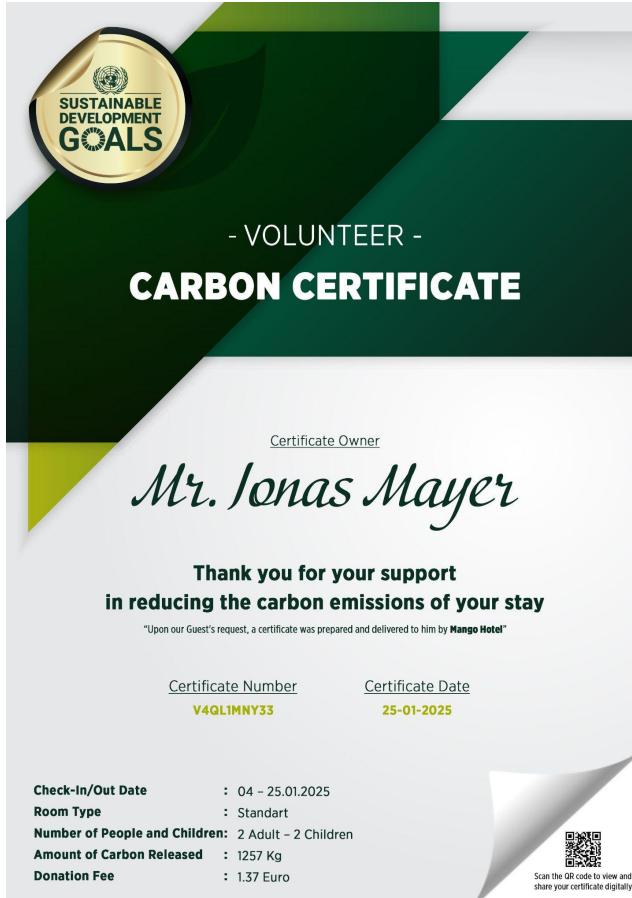
Leverage Financial and Legal Incentives

Offsetting carbon emissions can unlock tax benefits and government incentives. Turn your sustainability efforts into financial returns.

Enhance the Guest Experience

Today's travelers seek meaningful, sustainable stays. Offer guests a more fulfilling and eco-conscious vacation.

Carbon Footprint Offsetting - Certificate



POS SOLUTIONS

POS Management System

Restaurant POS management, you will be able to access many features such as online ordering, digital menu, package order program, inventory tracking, accounting, purchasing, inventory, waiter and table tracking, report - analysis presentations, ticket tracking that you will need while operating your restaurant.

Since Eptera POS management is completely in the cloud, it offers the advantage of zero investment cost. You register and start using immediately and pay only for what you use

Manage Your Restaurant from Anywhere

With its web-based, cloud structure and mobile compatibility features, you can access the program from any device with an internet connection and from anywhere. Many hotels with dispersed locations prefer cloud structures for POS management for this reason. It uses the lowest possible network bandwidth. Therefore, it works fast without data loss, even on slow connections. No installation required



POS Management System

Very Easy to Use

It is fast. It is an easy-to-use and user-friendly application with a simple design. With the quick search option, you can instantly find the product you are looking for by typing a few characters.

Order With QR Code

The use of the QR code specially produced by Eptera POS on business cards, tickets, flyers and magnets makes it faster and easily accessible.

Thus, your customers can access your digital menu at the table, in their room, on the sun lounger, on the beach, at home, at work... from anywhere and can easily choose from your current products and order easily.

Integration To Food Sales Systems

It is integrated with food sites such as Yemeksepeti, Getiryemek, Bisiparis. The orders you receive from these sites will be entered into your system online and you will not have to use any other program.

Your Service Staff's Best Friend

- You can easily access the details of the products with the Pos system.
- (Ingredients, visuals, preparation time etc.)
- Additional requests such as changes in ingredients or cooking requests can be communicated to the kitchen.
- Manage Your Orders Easily

The selected product can be increased or decreased as much as desired without printing the ticket. In addition, if an additional product is requested, it is added to the ticket and sent. Ready orders are instantly transmitted to the relevant waiter.

You can get the bill with any method you want

Cash, credit card, dining card, payment on account, etc., as well as many other methods, it also allows your guests to pay "piecemeal" with these methods. You can receive accounts in different currencies and make detailed cash tracking.

POS Management System

Order From Social Media

Both the facility and its customers can promote products by sharing them on social media.

Direct sales can be made with a link added to social media pages, or campaigns with time and quantity can be created.

You can offer points or discounts to your customers who share your digital menu on their own social media accounts, for every order they share.

How To Manage Online Orders in Restaurants

Properties are accessible on both mobile and web. Guests can access the digital menu online or by scanning a QR code.

Online orders are taken online for delivery to the table or room within the facility, delivery to the address outside the facility or pick-up and delivery.

During online ordering, it shows food photos, the content of the food, allergens, nutritional and energy values. Moreover, it does all this in the language of the customer's choice.

Kitchen Monitoring

- Up to 10 separate kitchens can be tracked with order printers or screens.
- Tracking the entry, preparation and service times of all orders to the kitchen with touch screens Provided.
- Communication between the waiter and the kitchen is completely mobile.

Package Tracking

- Both you and your customers can easily track every stage of the order (acceptance, preparation, service, delivery) online or by phone.
- No order is missed, delivered instantly. Your couriers access the order and route information on their cell phones and receive the payment with the delivery.

POS Management System - Product Definition

Reputation Management

Mobile Application

Channel Management

Contract Management

Agency Loyalty

Sales and Marketing

Sales Budget Management

Call Center

Call Center 2

Housekeeping

Invoice

Mini Accounting

Accounting

Fixed Assets

Stock and Inventory

Purchasing

Customer Order Management

POS

POS Quick Setup

Product Cards

Product Group List

Pos Check List

E-Pos Check List

Pos Product Receipts

Pos Product Sales Detail

Pos Product Details

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

Tasks

Mobile

Account

EN

Help

EN : Product Definition #694



Photo Url
<https://pterafiles.blob.core.windows.net/ctnerwert/1058/images>

Product Group Name *
Foods

Product Code
01

Product Name *
Burger

Price *
9.75

Display Price

Currency *
EUR

Pos Types *
Food

Revenue Group *
Food

Barcode

Kitchen Printer No
1

Kitchen Display No

Course No

Other Information

Pos Active

Online Order

Quick List

Valid for AI

Half Portion

Weight Sales

Active Depts

Is Package Order

Not Available For Online ...

Is FixMenu

Valid for Comp

Extras

Valid for Unpaid

Product Features

Allergic

Vegetarian

Gluten

Vegan

Bestsellers

Alcohol

Hot

Pork

Is Installment

Period 1 start

Period 1 end

Period 2 Start

Period 2 end

Recipe

Happy Hour

Barcode

Portion

Total: 3

Stock Name	Quantity	UoM	Avg Price	Avg Total	Last Price	Last Total
Ground Beef	90.0000	GR				
Tomato	15.0000	GR	0.01473	0.22095	0.02100	0.31500
Cherry	10.0000	GR	0.53125	5.31250	0.70000	7.00000

5.53345 7.31500

Portion Count *
1.00

Cost by Avg Price
5.5335

Cost by Last Price
7.3150

Calculate Cost

Cost% by Avg Price
62.4287

Cost% by Last Price
82.5282

Constant Cons... Constant Cons...

Target Price by Avg Buying
121.74

Target Price by Last Buying
160.93

Total: 66

POS Management System

Eptera POS murad.id...

Restaurant

Search

Order 0

Groups

- Starters
- Beer Menu
- Cold Drinks
- Salads
- Main Dishes
- Cocktail Menu
- Hot Drinks
- White Wines
- Red Wines
- Desserts
- Drinks
- Fixed Menus
- Alcohol
- Beverage
- Foods

Chicken Chop 50.00	Grilled Meat Kebab 50.00	Sausage and Vegetable Casserole 50.00	Shrimp Sauce Pilaf 50.00	Souvlaki 50.00	Tomato Sauce Spaghetti 50.00	Vegetable Fried Salmon Steak 50.00
						
- 1 +	- 1 +	- 1 +	- 1 +	- 1 +	- 1 +	- 1 +

Table: 01

Select Customer	Check Info	1	...
 Almond Bowl	35.00	35.00	1
 Grilled Meat Kebab	50.00	50.00	1
 Sausage and Vegetable Casserole	50.00	50.00	1
 Shrimp Sauce Pilaf	50.00	50.00	1
 Souvlaki	50.00	50.00	1
 Chicken Chop	50.00	50.00	1

TOTAL EUR 285.00

POS Management System

Eptera POS mured.id...

Restaurant

Groups

Results pizza (6)

Starters

Bear Menu

Cold Drinks

Salads

Main Dishes

Cocktail Menu

Hot Drinks

White Wines

Red Wines

Desserts

Drinks

Fixed Menus

Alcohol

Beverage

Foods

Order 0

Table: 01

Select Customer

Check Info 1

Mixed Pizza 45.00 EUR 45.00 1

Mixed Pizza

1 x 45

- 1 +

Single

March Now Person No

Waiter

Extra Features

Options

Ketchup 0 €

Mayonnaise 0 €

BBQ 0 €

Notes

Cancel Add

TOTAL EUR 45.00

Order Check PAY

POS Management System

Eptera POS   Restaurant  pizza

Groups **Results pizza (6)**

- Starters
- Beer Menu
- Cold Drinks
- Salads
- Main Dishes
- Cocktail Menu
- Hot Drinks
- White Wines
- Red Wines
- Desserts
- Drinks
- Fixed Menus
- Alcohol
- Beverage
- Foods

Mixed Pizza 45.00

Vegan Pizza 0.00

Holiday Pizza 45.00

Chocolate Pizza 90.00

Pepperoni Pizza 50.00

Four Cheese Pizza 70.00

Mixed Pizza

1 x

Single

March Now Person No Person-1

Now	
C1	
C2	
C3	0 €
C4	0 €
C5	0 €

Notes

Table: 01

Select Customer

Check Info  1 

 Mixed Pizza 45.00 45.00 1

TOTAL EUR 45.00

POS Management System

Eptera POS murad.id... Restaurant X Order Print Check ...

Groups **Results pizza (6)**

Starters
Beer Menu
Cold Drinks
Salads
Main Dishes
Cocktail Menu
Hot Drinks
White Wines
Red Wines
Desserts
Drinks
Fixed Menus
Alcohol
Beverage
Foods

Mixed Pizza 45.00 - 1 + Add

Vegan Pizza 0.00 Add

Holiday Pizza 45.00 Add

Chocolate Pizza 90.00 Add

Pepperoni Pizza 50.00 Add

Four Cheese Pizza 70.00 Add

Find Guest

Hotel/Room Account/Unpaid

Room No: 101 Guest Name: Murad

Card No Pin No QR NFC

Find

Room No: 101 Guest Name: Eka (BB) (Walkin) (Sold) (13.11.2025-31.01.2026) (InHouse)
Table No: 01 Balance: -6.058.68 Total: 45.00 EUR
Folio Locked:

Select **Select and Close**

Table: 01

Select Customer

Check Info 1 ...

Mixed Pizza 45.00 45.00 1

TOTAL EUR 45.00

Order Check PAY

Discount Amount EUR

Service Amount EUR

Tip Amount

Charge To Account

Cash Tip Credit Card

Wire Transfer

POS Management System

X Report

Firet Date

X REPORT

Lord Of The Wings&Beefs
21.07.2025 - 21.07.2025

Type	Check	Pax	Check Avg.	Total
Chocolate cookie	5.00	5.00	1,827.42	1,827.42

Product Analysis

Product	Quantity	Total
Chateau Brown Pessac Leognan Red Wine 750ML	2.00	900.00
Mixed pizza Message	3.00	135.00
Crisps	1.00	106.42
Chicken Chop	2.00	100.00
Chicken Kebap Grilled	2.00	100.00
Salmon	2.00	100.00
Ceaser Salad	1.00	100.00
Four Cheeses Pizza	2.00	90.00
Vegan Pizza	2.00	90.00
Chocolate cookie	2.00	70.00
Mixed Nuts Bowl	1.00	25.00
Antep Fıstığı	1.00	10.00
aa	1.00	1.00
		22.00
		1,827.42

Pos Card Transaction Details

Print

Report

Table: 11

12:21 #56299132

Rumeysa

Select Customer

Check Info

Check Type

Product Analysis

Product

Quantity

Total

Chateau Brown Pessac Leognan Red Wine 750ML

2.00

900.00

Mixed pizza Message

3.00

135.00

Crisps

1.00

106.42

Chicken Chop

2.00

100.00

Chicken Kebap Grilled

2.00

100.00

Salmon

2.00

100.00

Ceaser Salad

1.00

100.00

Four Cheeses Pizza

2.00

90.00

Vegan Pizza

2.00

90.00

Chocolate cookie

2.00

70.00

Mixed Nuts Bowl

1.00

25.00

Antep Fıstığı

1.00

10.00

aa

1.00

1.00

TOTAL

GBP 170.00

Paid

70.00

Remain

100.00

Order

Check

PAY

Discount Amount

0 GBP

Service Amount

GBP

Charge To Account

Cash

Credit Card

Garanti Credit Card

POS Management System

Groups

- Hepsi
- Hızlı Liste
- 123 Starters
- Main Course
- 123 Pizzas
- Salad
- Hot Drinks
- Beers
- Cocktail
- Fix Menü
- Premium
- Premium Plus
- Red Wines
- White Wine

Mixed Nuts Bowl 25.00	Mixed pizza Mess 45.00
	
Add	Add
Four Cheeses Pizza 45.00	Chocolate cookie 35.00
	
Add	Add
B-52 60.00	Bacchus Kriek 37 35.00
	
Add	Add
Brunello Di Montalcino Terre De Priori 75Cl 380.00	Caesar Salad 15.00
	

X Report

First Date: 21/7/2025

End Date: 21/7/2025

Parameters

- Check Types
- Income Group Analysis
- Waiter Analysis
- Cashier Analysis
- Document Type Analysis
- Service and Discount Totals
- Product Group Analysis
- Product Analysis
- Discount Mode Analysis
- Payment Types Analysis
- Payment Type Detailed Analysis
- Pos Card Transaction Totals
- Pos Card Transaction Details
- Daily Cash Totals

Report

Table: 11
12:21 #56299132

Select Customer: Rumeyza

Check Info: 1 person

Sent Orders:

1 Mixed Nuts Bowl	25.00	1
1 Mixed pizza Message	45.00	1
1 Salmon	50.00	2

TOTAL GBP 170.00

Paid: 70.00

Remain: 100.00

Order **Check** **PAY**

Discount Amount: 0 GBP

Service Amount: 0 GBP

Charge To Account

Cash **Credit Card** **Garanti Credit Card**

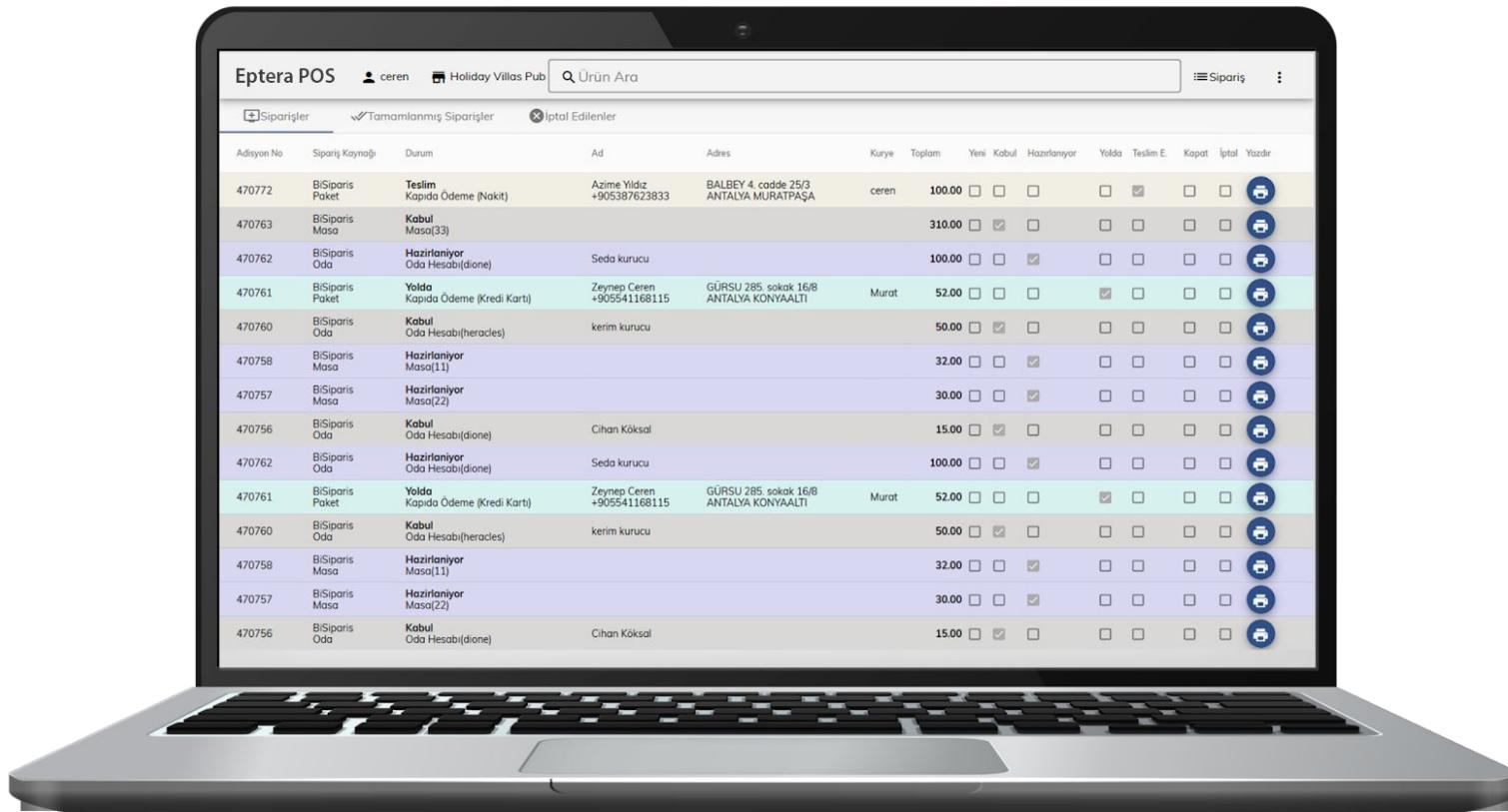
POS Management System - Kitchen Monitoring

Eptera POS murad.id... Mexican Resta... Order 0 ...

Kitchen

<input type="checkbox"/> Show All Departments	Ranking By Check Number	Product Types	<input type="checkbox"/> Show Complimentary and Waste Items	<input checked="" type="checkbox"/> All	0	1	2	3	10	null	...	
Started	Completed	Department	Order Time	Table	March Time	Quantity	Product	Check Info	Extra Notes	Walter	Print	Print Label
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	1		1	Chicken Chop			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	1		1	Grilled Meat Kebab			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		1	Tomato Sauce Spaghetti			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		1	Souvlaki			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		1	Shrimp Sauce Pilaf			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		1	Sausage and Vegetable Casserole			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	27		3	Grilled Meat Kebab			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	31		1	Vegetable Fried Salmon Steak			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	31		1	Tomato Sauce Spaghetti			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Brewed Tea (Glass)			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Grilled Meat Kebab			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Sausage and Vegetable Casserole			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Tesco Finest Chablis Premier Cru 75Cl			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Chateau Brown Pessac Leognan Red Wine 750ML			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Holiday Salad			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:53	14		1	Shrimp Salad			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:54	33		1	Red Bull Energy Drink 473 ml			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:54	33		3	Sausage and Vegetable Casserole			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:54	33		3	Filter Coffee			murad.idrisov		
<input type="checkbox"/>	<input type="checkbox"/>	Mexican Restaurant	15:54	33		1	Chocolate Pizza			murad.idrisov		

POS Management System - PackageTracking



Restaurant Online Reservation Sys.

Boost Guest Satisfaction & Maximize Revenue

Eptera Online Restaurant Reservation System is a cloud-based solution designed for both independent venues and hotel restaurants. Guests can easily make reservations through your website, WhatsApp, phone, or other channels. The system provides a real-time table layout, helping you manage occupancy efficiently and minimize empty-table risk.

Intelligent Guest Profiling

The system remembers guests' past reservations, preferred tables, allergies, dietary restrictions, and special notes—automatically sharing this information with service and kitchen staff to deliver a personalized experience.

No-Shows Under Control

Track no-shows and cancellations with ease. If needed, request prepayments to reduce risk.

Celebrate loyalty by sending automated campaign messages for birthdays and special occasions.



Manage Anytime, Anywhere

Thanks to its mobile-friendly interface, all reservations can be managed on the go. With Eptera, you can:

- Increase guest satisfaction
- Simplify table management
- Drive higher occupancy and revenue

Smart Digital Menu

Meet the intelligent solution that will revolutionize your restaurant operations. This is not just a digital menu—it's a full-featured system that streamlines the entire flow from guest to waiter, and from kitchen to cashier.

A Seamless Guest Experience

Guests can browse your digital menu with or without visuals, explore detailed product information including ingredients, allergens, cooking preferences, and storage notes.

At the ordering stage, the system intelligently prompts for product-specific selections. For instance, when ordering Turkish coffee, guests are automatically asked to select their sweetness level (no sugar, medium, or sweet)—reducing order errors and enhancing satisfaction.



Smart Digital Menu

Organized Kitchen Workflow

In the kitchen, incoming orders appear as individual cards on tablet screens, making them easy to follow and manage.

Everyone operates within the same digital system, significantly reducing communication breakdowns and increasing production speed

AI-Powered Upselling

One of the standout features is the AI-based smart recommendation engine. The system suggests complementary sides, drinks, or desserts based on the selected item—boosting average ticket size while offering a personalized dining experience.

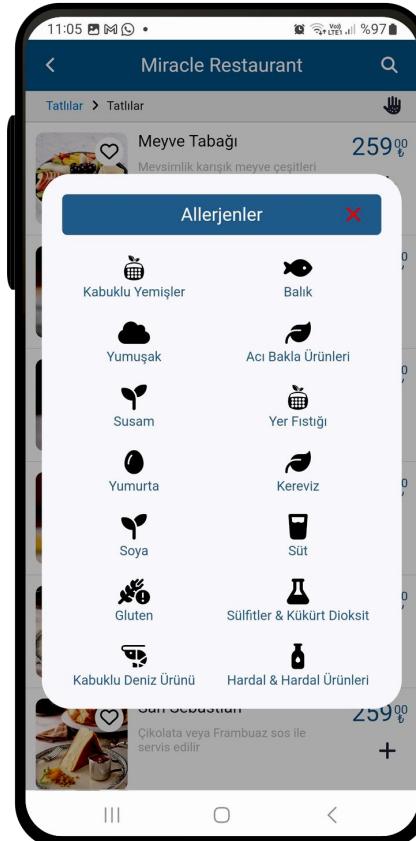
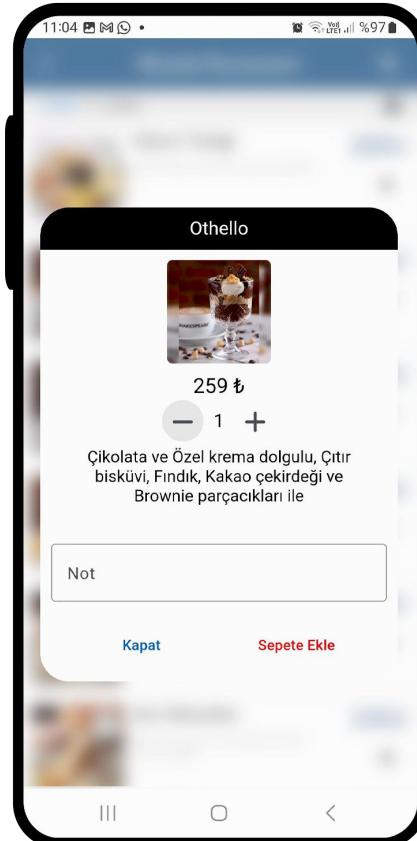
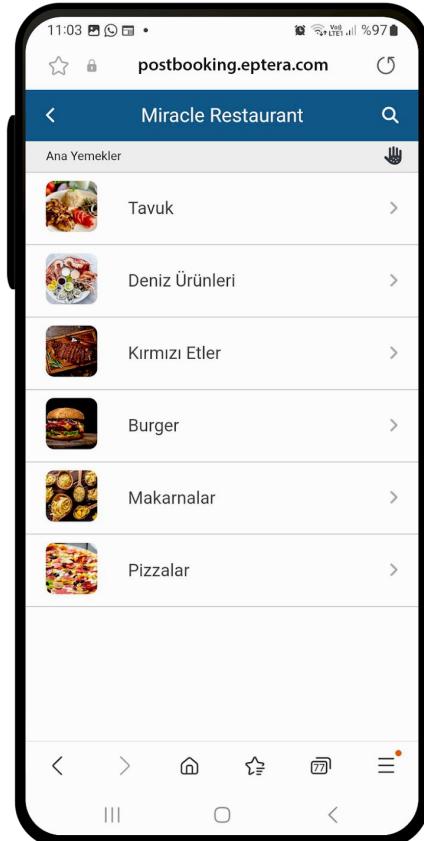
Empowering Waitstaff

The same smart menu is available to waitstaff as well. They can easily take orders on mobile or fixed devices and instantly send them to the kitchen—no delays, no miscommunication.

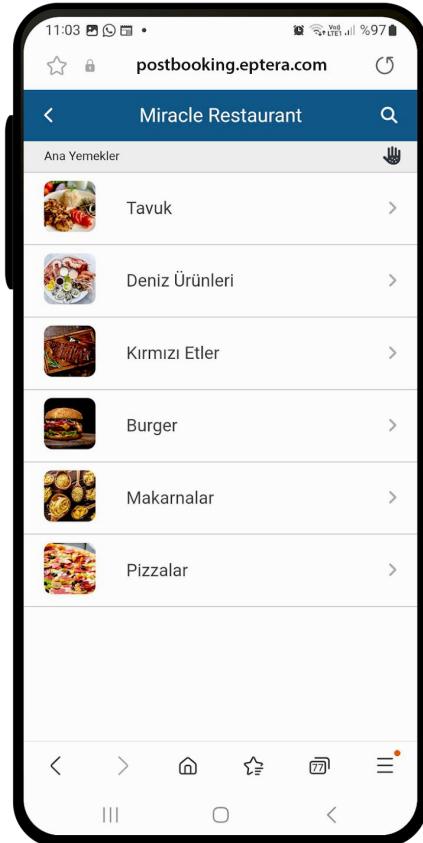
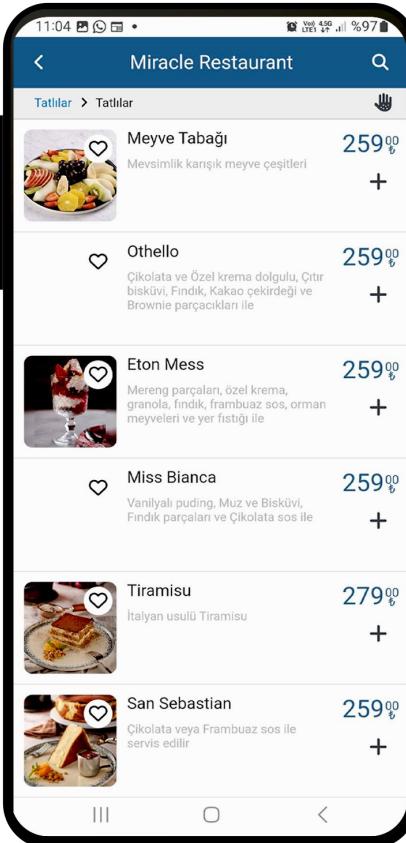
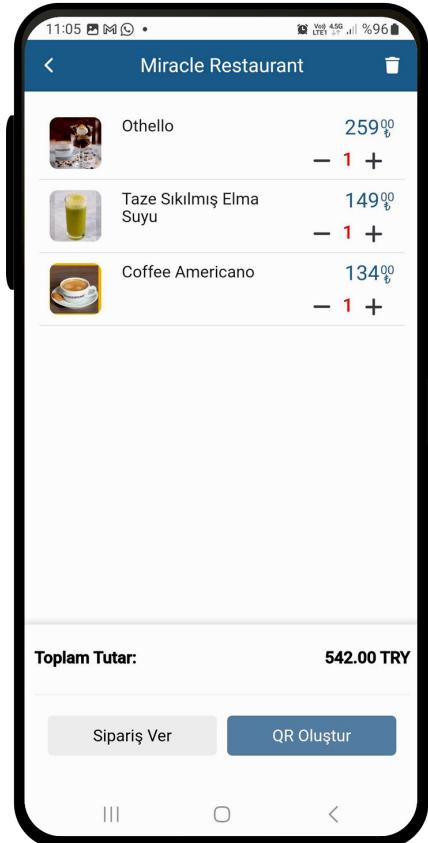
Key Benefits at a Glance

- Rich product details with photos, ingredients, allergen info & cooking instructions
- Mandatory & optional item-specific selections for precision ordering
- Interactive ordering for both guests and staff
- Kitchen display system with card-based, real-time order tracking
- AI-powered upselling suggestions to increase revenue
- Fully integrated, user-friendly structure that connects every step from order to kitchen to cashier

Smart Digital Menu



Smart Digital Menu



SPA & Fitness Center Management

A fully web-based system designed for spas, wellness centers, gyms, clubs, and all member-based facilities.

Cloud-Based & Mobile-Friendly

Enjoy full access from any device—smartphone, tablet, or desktop—anytime, anywhere with an internet connection. No need for server infrastructure or upfront license fees. You can start using Eptera Spa immediately, with zero setup cost and no hardware investment.

Fast, Visual & User-Friendly Interface

Compared to traditional desktop versions, the agenda screen loads up to 5x faster, allowing quicker bookings, payments, and client interactions.

The system is seamlessly integrated with Eptera, enabling full synchronization with your hotel's front desk and folio system.



Efficient Appointment & Membership Management

Book appointments and manage memberships easily via tablet or smartphone

For fitness memberships, receptionists can allow customers to fill in their own member cards directly on a mobile device—saving time and effort

SPA & Fitness Center Management

Comprehensive Member Profiles

Track guest history through digital member cards containing health status, contact information, preferences, and previous transactions. Returning guests can be identified quickly and served more personally.

Personalized Fitness Programs

Design tailored workout routines for members based on defined exercises and training objectives.

Integrated Hotel Guest Billing

Eptera integration allows spa staff to access in-house guests and send charges directly to their folio or virtual folios. All transactions are reflected instantly upon payment.

Smart Scheduling Tools

- Drag-and-drop appointment booking directly on the agenda
- Modify bookings (staff, room, time) with ease
- Book by staff or by treatment room with two flexible calendar views

Advanced Booking & Sales Features

- Sell massages and wellness packages or create customized services
- Allow guests to book multiple treatments at once
- Track staff commissions automatically, using customizable rules per treatment
- Fitness membership plans (e.g., 3 months, 1 year) with optional direct folio integration for hotel guests

- Operation Management
- Hotel Transfer
- Online Guest Operations
- Spa**
 - Reservation Calendar**
 - Reservation List
 - Waiting Reservation List
 - All Reservation List
 - Spa Check List
 - Spa Check Payments
 - Staff Reservation Information
 - Guests
 - Product Sales
 - Member Agreements
 - Fitness
 - Group Activities
 - Package
 - Member Arrival
 - Daily Arrival List
 - Hotel Folio
 - Spa Reservation Notes
 - Daily Currency Rates & Entry
 - Check Change Payment Type
 - Spa E-Check List
 - Spa Parameters
 - Printer Definition and Controls
 - Reports
 - Folio Control Report
 - End of Day Reports
 - Definitions
 - Digital Menu
 - Property Owner

HOTELID: 30000 - menekse - 25.06.2025
Version: v18.0.209

Spa Reservation Calendar

13/05/2025 60

Guest Search

Find Staff

Helios Spa

Spa Staff

Total Massage: 15

	13 May	(5) LILI	(4) ANNA	(6) DAVID
09:00				
10:00			(Spa Member) Mehmet Erçil Hassas Cilt Bakımı 60dk	(Spa Member) Mehmet Erçil Hassas Cilt Bakımı 60dk
11:00		(Spa Member) Özkan Can Turan Klasik Cilt Bakımı 60dk	(Spa Member) Mehmet Erçil Anti-Aging Bakım(35-45 yaş üstü) 60dk	(Spa Member) Mehmet Erçil Anti-Aging Bakım(35-45 yaş üstü) 60dk
12:00				
13:00				
14:00		(Spa Member) Özkan Can Turan Erkeklerde Özel Cilt Bakımı 60dk	(Spa Member) hürban kard	(Spa Member) Özkan Can Turan Klasik Cilt Bakımı 60dk
15:00				
16:00		(Walkin) özkan Anti-Aging Bakım(35-45 yaş üstü) 60dk		(Spa Member) Mehmet Erçil
17:00				
18:00		(Hotel Guest) 6002-II.KI.R.ÖZKAN	(Hotel Guest) 1434 SAYA Erkeklerde Özel Cilt Bakımı 60dk	(Hotel Guest) 1820-Rumeysa MİCAİ PINE MİLLER
19:00				
20:00		(Spa Member) MELİTİN ALİ FEYYAZ Erkeklerde Özel Cilt Bakımı 60dk		(Spa Member) METİN ALİ FEYYAZ Nem Bakımı (Her cilt tipine uygun) 60dk
21:00				

SPA & Fitness Center Management

The screenshot shows the eptera software interface for Spa Reservation. The top navigation bar includes links for Support, Online, Quick Setup, Channels, Room Plan, Reservation, In-House, Rack, Quick Desk, Front Cash, POS, Quick Pos, Spa Reservation, Tasks, Mobile, Account, and EN. The left sidebar has a 'Spa' section with links for Reservation Calendar, Reservation List, Waiting Reservation List, All Reservation List, Spa Check List, Spa Check Payments, Staff Reservation Information, Guests, Product Sales, Member Agreements, Fitness, Group Activities, Package, Member Arrival, Daily Arrival List, Hotel Folio, Spa Reservation Notes, Daily Currency Rates & Entry, Check Change Payment Type, Spa E-Check List, Spa Parameters, Printer Definition and Controls, Reports, Folio Control Report, End of Day Reports, Definitions, Digital Menu, Smart Menu, Digital Concierge - Violin, and Online Payment. The bottom status bar shows 'HOTELID: 101058 - murad.idris... - 14.01.2026' and 'Version : v18.0.382 - eptera 2'. The main area displays a 'Spa Reservation Calendar' for January 19, 2026, with three reservations listed: '(2) Han Solo', '(2) Luke Skywalker', and '(1) Leila'. A 'Quick Reservation' dialog box is open, showing fields for Hotel Guest (Hotel Guest Name, Date 19/1/2026, Time, Service Name, Price, Currency, Agency), Spa Staff List (Staff List), and Spa Place List (Place List). Buttons for Cancel, Find, Change Search, and Save are available.

SPA & Fitness Center Management

eptera

Spa Reservation Calendar

19/1/2026 19 January

Guest Search Find Staff Spa Spa St. Total Massage: 3 (1) Leila

Member Card

Send Turnstile Link Via Sms QR Code

Mother Name Father Name

Birth Date Job

Nationality Business Address1

Description

Identity Number

Full Name

Card No Card Balance

Card No 2 Card No 3

Type * Phone Email

Card Limit Discount Group

Gender Password

Reservations Notes Membership

Check Additional Cards Comments

Medical History Health Information Body Analysis

Onur Keser

HOTELID: 101058 - murad.idris... - 14.01.2026

Version : v18.0.392 v18.0.392

The screenshot displays the eptera software interface for spa reservations and bulk sales. On the left, the 'Spa Reservation Calendar' shows a timeline from 08:00 to 20:00 on January 19, 2026. Two sessions are listed: '(Hotel Guest) 205-Joe Hot Stone Massages' and '(Hotel Guest) 108-Tom Hot Stone Massages'. The right side features the 'Bulk Sales' interface, which includes a 'Member' tab (selected) showing member details for 'Ekaterine Ezugbala' and a 'Basket' section displaying a list of treatments with their prices and currencies. The total transaction amount is 480 EUR.

Bulk Sales

Member Name: Ekaterine Ezugbala

Revenue Dept: Spa

Sales Person: Sales Person

Treatment	Currency	Price	Currency	Price
Aromatherapy Massage	100	EUR	100	1
Deep Tissue Massage	140	EUR	140	1
Hot Stone Massages	120	EUR	120	2
Treatment	300	GEL	Infinity	0

Total Transaction: 480 EUR

Exit Save and Close Save and Payment

Spa Reservation Calendar

19/1/2026

Take Payment

Guest Information

Guest Name: Joe Blac
Number of Unpaid Transactions: 0
Selected Total Count: 1
Selected Total Price: 120 EUR
Reservation Date: 14.10.2025 - 31.01.2026
Room No: 205
Agency: Creative

Reservation Detail

Service Name: Hot Stone Massages
Creation Date: 19.01.2026
Spa Staff: Han Solo
Res Start: 11:10 19.01.2026
Quantity: 1
Discount: 0%
Currency Amount: 120 EUR (120 EUR)

Other Transactions

Service	Res Start	Qty	Currency Total	Qty	Staff Name

Clear Selections Select All

Currency: EUR
No Discount
Discount
Discounted Amount: 120
Currency: EUR
Document No
Notes
Payment Type: Current Card
Take Payment

Spa Reservation Notes
Daily Currency Rates & Entry
Check Change Payment Type
Spa E-Check List
Spa Parameters
Printer Definition and Controls
Reports
Folio Control Report
End of Day Reports
Deletions
Digital Menu
Smart Menu
Digital Concierge - Violin
Online Payment
Primary Owner: HOTELID: 101058 - murad.idris... - 14.01.2026
Version: v18.0.382 - Eptera 2

Spa Reservation Calendar

19/1/2026

Off Time

Off Time List

Staff Name	Start	End
Han Solo	12:09	13:00

Staff: Han Solo

Off Time Reason: Break

Start Date: 30-01-2026

Start Time: 12:09 PM

End Date: 30/1/2026

End Time: 01:00 PM

All Day Off

Break

Save

Guest Search Find Staff Spa Spa St. Total Massage: 5 (1) Leila

(Hotel Guest) 209-JSC Hot Stone Massages

(Hotel Guest) 108-TSC Hot Stone Massages

(Hotel Guest) 503-Onur Keser

19 January

08:00 09:00 10:00 11:00 12:00 13:00 14:00 15:00 16:00 17:00 18:00 19:00 20:00

Mo Tu We Th Fr Sa Su

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

60

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation Tasks Mobile Accounts > EN

Property Owner

HOTEL ID: 101058 - murad.İdris... - 14.01.2026

Version : v18.0.382 - Eptera 2

v18.0.382

ERP SOLUTIONS

Accounting Management

Multi-company and Multi-branch

Our accounting system is designed to handle multi-company and multi-branch structures through a centralized chart of accounts. All transactions are recorded under a unified structure, allowing for consolidated reports without the need for additional conditions—while still enabling detailed company or branch-based filtering when needed.

Powerful Analytical Tools

Beyond the standard trial balance, the system offers advanced analysis through project codes, cost centers, operation codes, custom codes, and account groups. Our “Account Analysis Report” provides horizontal views of profit/loss breakdowns by company, branch, or even by cost centers and project codes within branches—allowing true sectional financial performance insights.



Flexible Account Cards

Each account card supports multi-currency tracking—both in local currency and a selected foreign currency. You can define detailed information such as address, bank details, contact persons (with roles and emails), cost center distribution rates, and account-level budgets.

Accounting Management

Budget Management & Variance Analysis

The built-in budgeting module allows you to define 12-month income and expense budgets for each budget code, which represents a subset of the chart of accounts. Actual values are automatically retrieved from accounting records, enabling clear and accurate comparisons between budgeted and actual performance. Year-over-year comparisons are also supported.

For hospitality-specific needs, the system correlates financial results with key operational metrics such as room and bed availability, occupancy budgets, and actual occupancy figures. The budget report includes additional columns showing per-person revenue and expense values, displayed in both local and foreign currencies—offering deeper insight into financial efficiency and performance.

Aging

The Aging module provides a clear and dynamic view of both current and upcoming receivables and payables based on due dates—empowering your finance team with real-time visibility into cash flow obligations. What makes it even more powerful is the ability to instantly generate payment orders directly from aging results with a single click—transforming data into action and dramatically speeding up your payment planning process.

Hospitality-Aware Aging & Risk Tracking

Specifically designed for the hospitality industry, it also incorporates the value of pending stays and confirmed reservations into the outstanding agency balances—offering a more accurate and comprehensive view of overall credit risk exposure. We are proud to be one of the very few—if not the only—providers in the industry offering this level of seamless automation.

Accounting Management

Financial Planning & Payment Orders

Payment instructions can be created either manually or automatically—based on vendor aging results or scheduled bank loan repayments. Invoices can be recorded and instantly converted into payment orders with a single click, timed perfectly to their due dates. This streamlined process allows you to monitor upcoming payments on a weekly or monthly basis with ease.

Automated Allocation of Recurring Costs

The system also supports recurring expenses, such as insurance or rent contracts, by automatically allocating them across the relevant accounting periods—intelligently considering the exact number of days in each month to ensure precise and timely expense recognition. This approach enables you to achieve more accurate realized profit and loss figures for your company.

Other Financial Operations

Bank loans and repayments can be entered and scheduled directly in the system. Foreign exchange revaluation entries, inter-branch transfers, and account reconciliations are all supported.

Seamless Integration

With a single click, the accounting module effortlessly generates daily journal entries by integrating data from:
Front office revenues and payment transactions
POS system revenues and payment transactions
Payroll system entries and staff advance payments

Standard Financial Statements

You can easily generate your balance sheet, profit and loss, and cash flow statements. Local tax declarations and reporting requirements are fully supported.

Accounting Management - Branches

eptera

Support Online Quick Setup Channels Room Plan Reservation In House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation Tasks Mobile Accounts > Filter EN Notifications

Branches

Active Deleted

ID	Code	Name	Company	Is Default	Transaction Loc...	Transaction Lock After D...	Connected Hotel	Eftura Supplier	Address
61	01	Main Branch	Eptera Hotel	<input checked="" type="checkbox"/>		31/05/2026			
184	02	Antalya Branch	Eptera Hotel	<input type="checkbox"/>					
194	01	Annex Branch	Annex Construction	<input type="checkbox"/>					

Chart of Accounts
Journals
Invoices
Payment Orders
Trial Balance Reports
Periodic Operations
Banking Processes
Hotel Control Lists
Definitions
Companies
Branches
Account Groups
Sub Accounts
Account Lock
Accounting Periods
Financial Statement Mappings
Accounting Maintenance Screens
Accounting Document Types
Integrator Connection Info
Sales Person

HOTELID: 101058 - murad.idris... - 14.01.2026
Version : v18.0.382 - Eptera 2

9 Total: 3

Accounting Management - Account Card

Call Center 2

Housekeeping

Invoice

Mini Accounting

Accounting

Chart of Accounts

Journals

Invoices

Payment Orders

Trial Balance Reports

Periodic Operations

Banking Processes

Hotel Control Lists

Definitions

Companies

Branches

Account Groups

Sub Accounts

Account Lock

Accounting Periods

Financial Statement Mappings

Accounting Maintenance Screens

Accounting Document Types

Integrator Connection Info

Sales Person

Business Partner

Accounting Integrations

Accounting Admin Menu

Fixed Assets

Stock and Inventory

Purchasing

HOTELID: 101058 - murad.lidris... - 14.01.2026

Version : v18.0.382 - Eptera 2

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation Tasks Mobile Account EN

Total: 65

Account Cards Contact Information

Code	Name	Curr...	Payment Term (Days)	Company or Person Name	Address	Phone	Email	Taxnumber	Tax Place	Fax
12	Trade Receivables	TRY								
120	Customers	TRY								

Account

#5835

Name * Trade Receivables Code 12

Currency * TRY Type * Accounts Receivable Leaf Account

Informations Contacts Monthly Balances Budget Entry Expense Division Other Bank Accounts

Address Info

Address	Authorized Name	Phone	Email	Sub-Account
IBAN	Bank Info	Payment Term (Days)	Vat%	Mobile Active
Advance Code	Central Acc Code	Group Name	Expense Required	Don't Send Agreement Email
Use only in this Branch	Expense Code	Group Name 2		

Statement Statement Print Quick Journal New Journal

	120.10005	Giorgi Dzamidze	EUR	
	120.10006	Gorgi Dzamidze	EUR	
	120.10007	Ahmet San	EUR	Ahmet
	120.10008	booking	EUR	booking
	120.10009	Visit Georgia	EUR	Visit Georgia
	120.10010	Keser Onur	EUR	Keser
	120.10011	Tamar Nikuradze	EUR	Tamar
	120.10012	Mia Wright	EUR	Mia
	120.10013	Lile Chotashvili	EUR	Lile

586393937373

v18.0.382

Accounting Management - Account Analysis

Call Center 2

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation Tasks Mobile Accounti EN Report

Account Analysis

Choose Account Analysis

Filters

From Date * 1/1/2023 To Date * 31/1/2026 From Code To Code Account Type Income, Expenditure Entry Type Branch Main Branch

Include Archive

Pms Code Operation Qty Branch Account Code Debit C Debit Credit C Credit Account Group ... Account Group ... Special Code Project C Balance Currency Code

Balance Month Expense Center Account Name Year

Type	Account Code an...	* 1	* 2	* 3	* 5	* 6	* 7	* 9	* 10	* 11	* 12	Grand Total
* Revenue	600.0001 ACCOMMODATION REVENUE	500.00	600.00	553.80	15,000.00	0	5,635.00	0	6,327.80	7,847.01	300.00	36,763.61
	600.0002 ROOM REVENUE	0	0	0	2,600.00	0	0	0	0	0	0	2,600.00
	600.0003 F&B REVENUE	0	0	0	2,000.00	0	0	0	0	0	0	2,000.00
	600.0004 OTHER REVENUE	0	0	0	260.00	0	0	0	0	0	0	260.00
	Revenue Total	500.00	600.00	553.80	19,660.00	0	5,635.00	0	6,327.80	7,847.01	300.00	41,623.61
* Expense	740.0001 ELECTRICITY CONSUMPTION	0	0	0	-55,240.00	-10,000.00	0	-70,000.00	300.00	0	0	-134,940.00
	740.0002 FOOD CONSUMPTION	0	0	0	-1,280.00	0	0	-2,011.00	0	0	-225,497.48	-228,788.48
	740.0003 BEVERAGE CONSUMPTION	0	0	0	-2,600.00	0	0	0	-100,100.00	0	-95,460.29	-198,160.29
	740.01 MEAL COST	0	0	0	0	0	0	-333,333.00	0	0	0	-333,333.00
	Expense Total	0	0	0	-59,120.00	-10,000.00	0	-405,344.00	-99,800.00	0	-320,957.77	-895,221.77
	Grand Total	500.00	600.00	553.80	-39,260.00	-10,000.00	5,635.00	-405,344.00	-93,472.20	7,847.01	-320,657.77	-853,598.16

Fixed Assets Stock and Inventory Purchasing Customer Order Management POS Mobile Screens Technical Service

HOTELID: 101058 - murad.idris... - 14.01.2026
Version : v18.0.382 - Eptera 2

v18.0.382

Accounting Management - Account Analysis

Accounting Management - Periodic Expense

Call Center

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

Tasks

Mobile

Account

EN

Total: 0

Auto Create Journal Entries For Periodic Expenses

Branch	Name	Account	Type	Date	First Date	Last Date	Amount	Currency	Cost Account	Short Term Cost Account	Long Term Cost Account	No of D

Periodic Expense

Journal Entries

Name * Rent	Branch * Annex Branch		
Date * 19/1/2026	Amount * 5000	Currency * USD	Accounts Payable * 100 Cash
First Date * 19/1/2026	Type * Insurance Policy	Last Date * 19/1/2027	Short Term Expense Account * 100 Cash
Expense Code Rent	No of Days * 365	Expense Account * 100.00003 cash	Long Term Expense Account * 100 Cash
Accounting Journal Id			

Create Journals

Notes

HOTELID: 101058 - murad.idris... - 14.01.2026
Version : v18.0.392 - Eptera 2

v18.0.392

Accounting Management - Accounting Loan

Auto Create Journals For Bank Loans

ID	Branch	Loan Name	Amount	Curr...	Number of ...	Interest ...	Usage Date	First Installme...	Last Installme...	Tax-1 Rate	Tax-2 Rate	Commission ...
3	Central	araç	500,000.00	TRY	36	15.00	01/07/2024	04/07/2024	04/07/2027	2.00	3.00	0.00

Accounting Loan #3

Loan Information

Loan Name *	araç	Branch *	Central
Amount *	500,000.00	Currency *	EUR
Interest Type *	Yearly Interest Rate	Usage Date *	1/7/2026
Loan Type *	Commercial Loan	Interest Rate	15.00
Installment Type *	Monthly	First Installment Date *	4/7/2026
Number of Installments *	36	Tax-1 Rate	2.00
		Tax-2 Rate	3.00

Loan Repayment Plan

Bank Account	102.0001 Bank Eur
Short Term Loan Account	320.0001 A COMPANY INC.
Long Term Loan Account	320.0002 METRO GIDA

Create Accounting Fiche

Accounting Journal Id

en Total: 1

HOTELID: 101002 - murad.ardik... - 10.09.2025
Version : v18.0.382 - Eptera 2

E - Invoicing

With the E-Invoice System, you can effortlessly send your invoices with a single click and download incoming invoices directly from the system.

Automatic matching items

The system learns your previous mappings between invoice line items and your stock or service codes, enabling automatic and accurate allocation of future invoices to the correct inventory or service accounts. Moreover, if your unit of measure differs from that of the sender, the system intelligently remembers the conversion factor and applies it automatically—ensuring the correct quantities and prices are recorded seamlessly.



Receive Incoming E-Invoices



Branch



Invoice Start Date *

8/7/2025



Invoice End Date *

8/7/2025



List E-Invoices



Import E-Invoices



Incoming Invoices



<input type="checkbox"/>	Invoice Pre...	ETTN	Invoice No	Invoice Date	
<input type="checkbox"/>			45b553ef-b47b-4c6b-b500-9d70d65fc53	AAA2025000000322	2025-07-07
<input type="checkbox"/>			9b493bc3-4835-489f-81f8-1ae7f601d828	EF02025000002267	2025-07-07
<input type="checkbox"/>			2c5fbbda-969b-42bd-9475-3b49f4e45433	HNF2025000001131	2025-07-07

Inventory Management System

Minimum and optimum stock levels can be defined per warehouse on each inventory item. Based on current balances, the system automatically generates main warehouse requests for sub-warehouses and creates purchase requisitions for the main warehouse.

Recipe Units Each inventory item can have a recipe-specific unit in addition to its base unit, allowing for clear and structured definition of both products and semi-product recipes.

Multiple barcodes can be assigned for different packaging types for each item. Conversion rates for main units ensure accurate stock movements during mobile operations.

Regular stock counts, especially at month-end, help identify discrepancies by comparing physical quantities with system records—supporting loss prevention and accuracy control.



Inventory Management System

The Stock Budgeting module allows you to set monthly consumption targets for specific inventory items per specific warehouses. The system automatically retrieves actual values from the inventory counting module and compares budgeted vs. actual consumption (based on stock counts) to support detailed variance and performance analysis.

Stock movements : Goods receipts, invoice entries, stock transfers, consumption, and scrap transactions etc. can all be carried out also via the mobile app, ensuring smooth and consistent tracking of stock levels across all stock locations. Once physical counts are recorded, the system can generate inventory, cost, and variance reports, giving you full visibility and control over stock movements and performance

Accounting Integration : Actual consumption amounts identified during inventory counts can be instantly integrated into the accounting module, ensuring that cost tracking remains accurate and up to date also in the accounting part.

Semi-products are fully supported within inventory records. Recipes can be defined, production can be planned and recorded, and stock levels can be automatically adjusted—providing real-time insight into both production and inventory.

Collectively, these advanced functionalities deliver a comprehensive and integrated inventory management system that ensures precision, operational efficiency, and full transparency throughout the supply chain.

Inventory Management System - Stock Card

eptera

Stock and Inventory

Stock Cards

Stock Warehouse Totals Report

Accounts Payable

Depot List

Stock Invoice List

Stock Receipts

Stock Branches

Production

Consumption

Stock Cards

Stock Budget

Requisition

Purchasing

Expected Delivery

Control Limit

Definitions

Stock Admin

Supplier Payments

Purchase Orders

Customer Orders

POS

Mobile Sales

Technical

Security Services

Bell Desk

Food And Beverage

Operation Management

Hotel Transfer

HOTELID: 101002 - murad.idris... - 10.09.2025

Version : v18.0.382 - Eptera 2

Total: 35

Stock Cards

Active Passive All

Transactions	Id	Stock Code	Name	Stock Group	Stock Type	Stock Unit	Last Buying	Minimum	Optimum
395	01.01.0001	Chivas Regal 18	ALKOLLÜ İÇECEKLER	Stock	Adet				

Stock Card

#395

Stock Group *
01.01 ALKOLLÜ İÇECEKLER

Name
Chivas Regal 18

Stock Unit *
Adet

Stock Type
Stock

Stock Code
01.01.0001

Vat Buying
290.00

Vat Selling

Unit Price
1,450.00

Currency Code

Recipe Unit
1.00

Report Unit
Report Multiplier

Minimum Quantity

Optimum Quantity

Additional Information

Description

Last Buying Price

Last Buying Date

Last Vendor

SCT Amount
0.0000

2.Tax

Stock Photo

Revenue Group

Remote Code

Default Transaction Unit

Default Counting Unit

Shelf Life

Eco Label Type

Location Type

Sustainability Item Types

Quick Invoice Active

Online Order

Bottle Barcode Required

Is Disabled

Stock ID	Stock Code	Stock Name	Stock Group	Stock Type	Stock Unit	Last Buying	Minimum	Optimum
477	02.01.0003	Pitican	SEBZE VE MEYVELER	Stock	KG			
460	02.01.0004	Marul	SEBZE VE MEYVELER	Stock	KG	12.00		
500	02.01.0005	Çilek	SEBZE VE MEYVELER	Stock	KUTU			
593	02.01.0005	Antep Fıstığı	UNLU MAMULLER	Stock	KG			
10	02.03.0001	Simit	UNLU MAMULLER	Stock	Adet	10.00		
420	02.03.0002	Poğaça	UNLU MAMULLER	Stock	Adet	7.50		
421	02.03.0003	Margarin	YİYECEKLER	Stock	KOLİ			
621	02.0001		YİYECEKLER	Stock	KG			
473	02.0002	Patates	YİYECEKLER	Stock	KG			

Inventory Management System - Stock Card

eptera

Stock and Inventory

Stock Cards

Stock Warehouse Total Report

Accounts Payable

Stock

Stock Receipts

Stock Branches

Production

Consumption

Stock Costs

Stock Budget

Requirements

Purchasing

Expected Receipts

Control Lists

Definitions

Stock Address

Supplier Relations

Purchases

Customers

POS

Mobile Sales

Technical Support

Security

Bell Desk

Food Analytics

Operation Management

Hotel Transfer

NOTEID: 101092 - mireadidhs - 10.09.2025

Version : v18.0.382 - Eptera 2

Total: 35

Stock Cards

Active Passive All

Stock Card

#305

Stock Group: 01.01 ALKOLLÜ İÇEKLER

Name: Chivas Regal 18

Stock Unit: Adet

Stock Type: Stock

Stock Code: 01.01.0001

Vat Buying: 290.00

Vat Selling:

Unit Price: 1,450.00

Currency Code:

Recipe Unit: 1.00

Report Unit: Report Multiplier

Minimum Quantity: Optimum Quantity

Barcode: 12345678

Quantity: 5.00

Description: Chivas 18 2024/2

Is Box Barcode:

Brand:

Actions: Options, Trans After Count, Counting, Used In Recipes, POS Sales, Semi Product Recipe, Barcodes, Price Agreement, Stock W

Total: 1

Barcode	Quantity	Description	Is Box Barcode	Brand
12345678	5.00	Chivas 18 2024/2	<input type="checkbox"/>	

Counters

Line	Item	Stock	Unit	Quantity	
1	Antep Feta	UNLU MAMULLER	Stock	KG	
2	Simit	UNLU MAMULLER	Stock	Adet	10.00
3	Poğaça	UNLU MAMULLER	Stock	Adet	7.50
4	Margarin	YİYECEKLER	Stock	KOLİ	
5	Patates	YİYECEKLER	Stock	KG	

v18.0.382

Inventory Management System - Stock Budget

Stock Budget #683

Budget Year * 2025 Hotel Branch * ING HOTEL Type * Stock

Report Period June Description

Budget Budget Occupancy Report

Total: 42834

Main Group Name > Parent Group Name > Stock Group Name

Group	M...	Warehouse	Stock Code	Stock	Unit	Budget Quantity Per 1000 Pax	Budget Sold Pax	Budget Quantity	Budget Unit Price	Budget
General (12810)										
General (12810)										
Operati... (6030)										
5	F&B SERVIC...	4.004.0093		Ashtray	Each					
6	F&B SERVIC...	4.004.0093		Ashtray	Each					
1	Main Store	4.004.0107		Solar Mult Coloured	Each					
2	Main Store	4.004.0107		Solar Mult Coloured	Each					
Total Op...										
Total General										
Total General										
Total						7,290.00				

Inventory Management System - Stock Count

CRM Dashboard

Survey Name: Survey Name

Survey Departments: Survey Departments

User Code: User Code

Market: Market

Report

Survey

Target

Realized

Survey Analysis

Survey Answers Detail Analysis

Survey Issues

Survey Score Report

Negative Survey Report

Survey Analysis

Survey Answers Detail Analysis

Food and Beverage

General

Housekeeping

Technic Service

Survey Analysis

Department	Target	Realized
Food and Beverage	90.00	61.90
General	90.00	73.15
Housekeeping	85.00	83.33
Technic Service	5.00	100.00
		79.60

Start: 24/12/2023

End: 23/1/2026

This Week

This Month

This Year

CRM

Daily Status Report

Guest

Daily CRM Control Lists

Reservations

Comment Menu

Survey Menu

Survey Issues

Survey Score Report

Negative Survey Report

Survey Analysis

Survey Answers Detail Analysis

Loyalty

Kids Club

Restaurant & Facility Reservations

Auto Mail-SMS-Seeder

WhatsApp

CRM Lists

Lost and Found

Room Rack

Reputation Management

Mobile Application

Channel Management

Contract Management

Agency Loyalty

Sales and Marketing

Sales Budget Management

Call Center

Housekeeping

Version: v18.0.385 - eptera 2

HOTELID: 101002 - munal.idr... - 10.09.2025

Inventory Management System - Production Orders

eptera

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation

Stock and Inventory

- Stock Cards
- Stock Warehouse Totals Report
- Accounts Payable
- Despatch List
- Stock Invoice List
- Stock Receipts
- Stock Branch Transfer
- Production Process**
 - Production Orders
 - Production Lot Barcodes
 - Stock Split Process
 - Stock Split Process Report
 - Consumption Menu
 - Stock Counting Process
 - Stock Budget Analysis
 - Requisitions
 - Purchasing Status List
 - Expected Deliveries
 - Control List
 - Definitions
 - Stock Admin Menu
 - Supplier Portal Prices
- Purchasing
- Customer Order Management
- POS
- Mobile Screens

HOTELID: 101002 - murad.idr... - 10.09.2025
Version : v18.0.382 - Eptera 2

Total: 0

Columns

Production Orders

Production Order

Date: 19/1/2026 04:30 Branch: Central Doc Number: Project Code: Special Code: Stock Receipt Type: Production Order

Type: Production Planned Production Warehouse: Production Order Expense Code: Operation Code:

Total: 1

Stock	Notes	Unit	Quantity	Unit Price	Quantity Product...	Line Total	Warehouse Quantity
Hamburger Patty		KG	200.00				

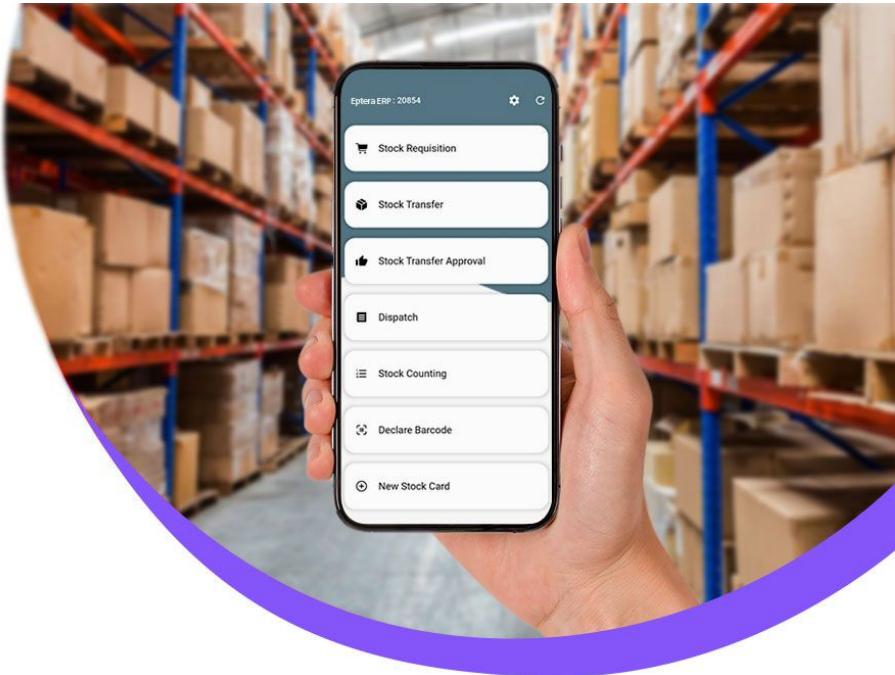
Notes Totalprice: 0.00

Inventory Mobile App

Efficient Stock Creation & Barcode Assignment The mobile inventory application allows you to define new stock items and assign missing barcodes directly within the warehouse environment. This streamlined mobile process ensures accurate, real-time inventory records, enhancing operational efficiency and data integrity.

Main functions Through the mobile app, you can:

- Fulfill stock requests
- Initiate new stock transfer transactions
- Approve pending transfers
- Record goods receipts using delivery notes
- Perform physical inventory counts



The delivery note module in the mobile app allows barcode scanning and instant goods receipt recording—even during unloading. This speeds up the receiving process, reduces errors, and ensures inventory is updated accurately in real time.

Inventory Mobile App

Offline Mode : Thanks to the offline mode, inventory counting can be performed seamlessly even in locations without internet access. All necessary data and definitions are first synchronized to the handheld device while connected to the internet. Using this data, the physical count can then be carried out easily inside the warehouse. Once the connection is restored, all count results are automatically synced with the cloud database.

Unit Conversion Ratios : The application utilizes predefined barcodes along with their corresponding unit conversion ratios for each stock item. This setup ensures that quantities scanned during mobile transactions are accurately calculated and converted between different units of measure, maintaining consistency and reliability in inventory records across all operations.

Accurate and Timely Reporting : With the mobile counting system, you can perform fast and efficient inventory counts across all warehouses. By minimizing manual errors and ensuring real-time data capture, the system enables accurate, up-to-date stock information. This ensures that end-of-period reporting—such as inventory valuation, cost analysis, and stock variance reports—can be generated quickly, reliably, and with full confidence in the data's accuracy. As a result, you gain better visibility, improved decision-making, and greater operational control. Together, these features position the mobile inventory application as a critical tool for enhancing warehouse operations through increased accuracy, real-time data access, and operational flexibility. By supporting offline functionality, the app empowers teams to maintain precise stock control, streamline workflows, and make informed decisions — ultimately driving productivity and reliability across your organization.

Inventory Mobile App

Dispatch

2025/07/16 — 2025/07/16

All Update

New Dispatch

Dispatch Type : Buying

Current Title : Talya A.S.

Address : ANIL

Date : 2025/07/16

Branch : RESORT ŞUBE

Store : ANA DEPO

Close Add

Save ≡

00000004

Details New Items 4

1 JB Black Label (70CL Bottle) 2.0 edit remove

2 JACK DANIELS 70 CL (LT) 1.0 edit remove

3 TEQILA 70 CL (ADET) 1.0 edit remove

4 IceTea (mtr) (ADET) 1.0 edit remove

Save ≡

Details New Items

Date 16-07-2025 15:25

Company Talya A.S.

Address ANIL

Entry Store ANA DEPO

Doc No

Toplam Miktarları Göster

1 JB Black Label (70CL Bottle)
Quantity : 20.0
Unit Price : 45.0
Line Total : 900.0 edit remove

2 IceTea (LT)
Quantity : 15.0
Unit Price : 47.5
Line Total : 71.25 edit remove

3 JACK DANIELS 70 CL (LT)
Quantity : 10.0
Unit Price : 544.79
Line Total : 5447.9 edit remove

≡

Dispatch

2024/07/16 — 2025/07/16

All Update

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 16/07/2025 15:25
Invoice No :

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 30/05/2025 16:55
Invoice No : SDFSDSDF

Company İstanbul Tic Odası A.s

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 22/05/2025 13:43
Invoice No : 124852

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 21/05/2025 09:31
Invoice No : deneme

≡

Inventory Mobile App

Stock Counting

Start Date	End Date
2023/12/03	2024/01/31
2000/01/01	2024/01/31
2000/01/01	2024/02/29
2025/05/16	2025/06/17
2025/06/01	2025/07/09
2024/12/01	2025/01/01
2024/10/25	2024/11/30
2023/01/02	2024/12/31

Stock Counting

Item	Quantity	Actions
1. JB Black Label (70CL Bottle)	1.0	
2. Icetea (LT)	1.0	
3. ST Germain Liqueur (70CL Bottle)	1.0	
4. TEQUILA 70 CL (ADET)	1.0	

Add By Barcode

Add By Stock Name

Save Counting

Stock Transfer

2025/07/16 — 2025/07/16

New Transfer

Branch :	Mango Hotel
Transfer Type :	Transfer
Exit Store :	ANADEPO
Entry Store :	BAR DEPOSU

No

Fixed Assets Management

Our Fixed Asset Management System combines cutting-edge technology and flexible features to deliver accurate tracking, efficient inventory control, and seamless accounting integration—empowering your organization to optimize asset utilization and ensure compliance with ease.

Fixed Asset Counting

Our mobile application enables both general and location-specific inventory counts, facilitating efficient and accurate asset verification.

Custodian Module

The system includes a custodian module that tracks fixed assets assigned to individual employees, ensuring accountability and streamlined asset management.



Functions

Our Fixed Asset system not only handles essential accounting functions such as depreciation calculation but also supports comprehensive asset tracking through barcode labeling or NFC tagging and handheld device inventory counts. This enables accurate reconciliation of physical assets with the recorded inventory, helping identify any discrepancies.

Fixed Assets Management

Master Fixed Assets

At the core of the system lies the concept of a Master Fixed Asset record. Each master asset card stores critical information such as asset group, depreciation method, and useful life. When new fixed asset invoices are entered, the system automatically creates corresponding child asset records linked to the master asset.

User Defined Transaction Types

To meet your unique operational needs, the system allows the creation of custom transaction types for fixed asset movements, enabling full customization and flexibility.

Accounting Integration

After depreciation calculations are completed, results can be seamlessly transferred to the accounting system with a single click.

Multiple Parameters

Fixed assets can be tracked and managed across multiple parameters including cost centers, brands, models, custom codes, project codes, and operational codes.

Non taggable items

For assets that cannot be labeled with barcodes—such as spoons, dishwares—we provide a specialized mechanism to track inter-location transfers and monitor current stock levels through periodic counts.

NFC Tags

In addition to barcode tracking, we have integrated NFC tagging for fixed assets. Equipped with a dedicated NFC reader gun, the system can instantly identify all tagged assets within an area—significantly accelerating inventory counts and enhancing operational efficiency.

Fixed Assets Management - Fixed Asset Card

Fixed Assets Management - Fixed Asset Card

Fixed Asset Cards

Fixed Asset Card #9

Group Name * HK

Code 018

Name Notebook

Branch * Central

Depreciation Type Normal Lifetime 6

Depreciation Period Normal Expense Center

Purchase Date 3/6/2024 Purchase Price

Sale Date Sale Price

Scrap Date Scrap Value

Depreciation Date 7/6/2034 Evaluation Date

Master Fixed Asset Name

Government Supported Depreciation Disabled

Invoice / Warranty Info

Barcode Depreciation Connected Fixed Asset Fixed Asset Transactions



Invoice Info

Invoice No

Purchase Amount

Vendor 320.0002 METRO GIDA

Description

Warranty and Service Info

Brand Dell

Model Dell A3252

Warranty Months

Service Info

Connected Fixed Asset

Brand Model

Special Code 1 Special Code 2 Special Code 3

Notes 1 Notes 2 Notes 3

Project Code Operation Code Financial Cost

Revaluation Amount Revaluation Disable

Buying Account Inflation Acc Code

Purchase Price 12,500.00

27,000.00

9,000.00

HOTELID: 101002 - murad.idr... - 10.09.2025

Version : v18.0.382 - Eptera 2

10.00 48,500.00

v18.0.382

Fixed Assets Management - Fixed Asset Barcode

eptera

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash POS Quick Pos Spa Reservation EN

Fixed Asset Barcode

Filters

Total: 17	Id	Code	Fixed Asset Group	Fixed Asset Name	Serial No	Barcode No	Branch	Location Name	Reading Date	Main Location Name	Parent L
	25	HK018	HK	Mop (Süpürge)	SN123	256852	Central	Big Mamma's	14/06/2024 16:53	Big Mamma's	Big Mamma's
	26	MS02	HK	Mop Stand (Süpürge)	MS123	741147	Central	WC 01		WC 01	WC 01
	27	MS02	HK	Mop Stand (Süpürge)	MS321	321123	Central	Ninatales Bar	17/10/2024 09:32	Ninatales Bar	Ninatales Bar
	28	HK.0001	HK	Desk (Masa)				Ninatales Hotel Warehouse	the King Bar	the King Bar	the King Bar
	29	HK.0002	HK	Cleaning Bucket (Temizlik Kovası)			Central	WC 01	10/06/2024 09:43	WC 01	WC 01
	31	018	HK	Notebook		963123					
	32	SB01	HK	Single Bed (Tek Kişilik Yatak)		567117817	Central	Lobby Bar	14/06/2024 12:09	Lobby Bar	Lobby Bar
	123	IT001	IT	Masaüstü Bilgisayar		AX0000000001					
	124	IT001	IT	Masaüstü Bilgisayar		AX0000000002					
	125	IT001	IT	Masaüstü Bilgisayar		AX0000000003					
	126	IT001	IT	Masaüstü Bilgisayar		AX0000000004					
	127	IT001	IT	Masaüstü Bilgisayar		AX0000000005					
	128	IT001	IT	Masaüstü Bilgisayar		AX0000000006					
	129	IT001	IT	Masaüstü Bilgisayar		AX0000000007					
	130	IT001	IT	Masaüstü Bilgisayar		AX0000000008					
	131	IT001	IT	Masaüstü Bilgisayar		AX0000000009					
	132	IT001	IT	Masaüstü Bilgisayar		AX0000000010					

Smart Menu: HOTELID: 101002 - murad.idris... - 10.09.2025 Version: v18.0.382 - Eptera 2 v18.0.382

Fixed Assets Management App By NFC Tags

Modules

Our mobile application for fixed asset management includes powerful features such as asset transfers, location-based inventory counts, and general inventory counts.

Transfer function

During an asset transfer, the system instantly identifies the current location and assigned user of the scanned barcode or NFC tag. You can then define the new location and custodian to complete the transfer seamlessly.



Fixed Assets Management App By NFC Tags

Location Based Counting

In location-based inventory counting, especially in setups using NFC tags, the integrated NFC scanner detects all assets within the selected location in one scan. The system displays the full list of assets assigned to that location, marking scanned items in green and unscanned items in red, ensuring a clear and reliable count.

General Counting

The general counting screen is designed for assets that cannot be labeled with barcodes or NFC tags—such as certain utensils or furniture. Typically, a printed catalog of barcodes is used, and the count is performed by scanning each one manually.

Migration capability from Barcode to NFC Tags

Additionally, the app features a dedicated function to replace barcode-labeled assets with NFC tags. This allows users to walk through the facility, attach the NFC tag to the asset, scan both the barcode and the new NFC tag, and instantly link them in the system—transitioning the asset to the NFC-based tracking environment.

By combining mobile convenience with advanced NFC technology, our solution brings unmatched speed, accuracy, and control to fixed asset tracking—redefining how physical inventory is managed in modern enterprises

Fixed Assets Management App - Screens

11:55

Fixed assets Counting

2024/01/01	→	2024/01/26
Branch :	DENIZIM OTEL ANTALYA	
2024/01/27	→	2024/01/31
Branch :	DENIZIM OTEL ANTALYA	
2024/02/01	→	2024/02/29
Branch :	DENIZIM OTEL ANTALYA	
2024/03/01	→	2024/03/31
Branch :	DENIZIM OTEL ANTALYA	
2024/05/31	→	2024/05/30
Branch :	DENIZIM OTEL ANTALYA	
2024/05/31	→	2025/12/31
Branch :	DENIZIM OTEL ANTALYA	

Submit

11:54

Transfer

Fixed Asset Samsung Qled145 inç

Transfer Loss Scrap

Date Time 23-07-2025 11:37

Responsible Staff Merve öz

From Lobby

To Lobby 07 C Blok

Quantity 1

Submit

11:53

Eptera Fixed Assets : ...

Fixed assets Transfer

Fixed assets Location Counting

Fixed assets Counting

11:54

Transfer

Fixed Asset HP HQ

Transfer Loss Scrap

Date Time 23-07-2025 11:37

From Lobby

Quantity 1

Submit

11:55

Location Counting

Counting Note

ÇAMAŞIR MAKİNASI 5
Barcode : 9632

YUVARLAK TOPLANTI MASASI
Barcode ID : 7221

BİLGİSAYAR MASASI KARE
Barcode ID : 1007

BİLGİSAYAR MASASI
Barcode ID : 1008

YUVARLAK TOPLANTI MASASI
Barcode ID : 7223

Bulaşık makinesi
Barcode : 213456789

BUZDOLABI TEST
Barcode ID : 19375

ASOS LAPTOP
Barcode ID : 19381

Sandalye
Barcode : asd1549679

Production & Cost Control

Consumption Process

Our system connects directly to the POS software to capture all product sales. Through the Consumption Process screen, each sold item is matched with its predefined recipe, and the system automatically calculates how stock should be deducted based on the ingredients from related warehouses. With just one click, you can view or edit the recipe, and immediately see the recalculated consumption results again.

When the Process Consumption command is executed, all required ingredients for the sold items are automatically deducted from the relevant department's stock. These deductions are then reflected under the "Consumption" column in the stock counting screen.



Counting Periods

The period is then officially closed, and warehouses start the new cycle based on the approved physical stock levels. All prior transactions are locked to ensure historical data integrity.

Production & Cost Control

Inventory Counting

Based on all stock transactions, the system calculates the expected remaining quantities for each stock item. Once physical count results are entered, stock differences are calculated and reported instantly.

Through detailed Variance Reports, users can identify potential inventory losses, recording discrepancies, or recipe inaccuracies. After reviewing these findings, necessary adjustments can be made, and the stock count can be reprocessed accordingly. Once all corrections are applied, the system provides a final variance report and offers actionable insights for loss prevention and operational improvements.

With seamless POS integration, stock deductions, and intelligent variance analysis, our Production and Cost Control module provides complete visibility and accountability across your entire inventory cycle. From recipe-level consumption tracking to automated accounting integration, every step is designed to minimize waste, prevent stock losses, and ensure reliable financial reporting. This structured and auditable process empowers your team to make faster, data-driven decisions and brings unmatched precision to your operational cost management.

Cost Reports

At the end of each stock count cycle, the system generates three key reports:

- Inventory Report
- Cost Report
- Variance Report

These reports can be generated by item, by stock group, or by warehouse. Once finalized, they are submitted by the Cost Control Department to management for review. Upon approval, the calculated costs per stock group and warehouse are transferred to the accounting system in one click.

Procurement Management

End-to-End Procurement Workflow

Our procurement module supports a comprehensive, multi-stage purchasing process—from initial sub-warehouse requests to the main warehouse back to the requesting sub-warehouse.

Advanced Approval Mechanism:

The system supports unlimited approval levels. In group hotel structures, approval flows can be customized by each hotel. Approval flows can be dynamically adjusted according to unit prices, individual item costs, or the overall requisition total—so that only high-value purchases are escalated to senior approvers, ensuring both efficiency and financial oversight.

Approvals Made Easy:

Thanks to the Eptera Manager mobile app, all managers can instantly review and approve purchase requests on the go. Alternatively, they can approve directly from email notifications—making the entire approval process faster, more accessible, and hassle-free.



Integrated Messaging:

To minimize bottlenecks, approvers can use the built-in messaging feature to ask questions directly within the system before approving requests, helping to speed up the process.

Procurement Management

Key Process Flow

Sub-warehouse Request:

Sub-warehouses initiate requests for needed materials from the main warehouse

(Optional) Managers/Supervisors Approval

At this stage, it is optionally possible to require that department managers and supervisors approve the request before it is submitted to the main warehouse

Main Warehouse Evaluation:

The main warehouse partially fulfills the request based on available stock and forwards unfulfilled items to the purchasing department.

Goods Receipt & Matching:

Upon delivery, main warehouse staff receive the goods and register them in the system using delivery notes or invoices, matched to the purchasing order.

Quotation Management:

Purchasing personnel collect and evaluate quotations, assign vendors for each item, and submit the purchase request for approval.

Approval Workflow:

All designated approvers may confirm the request through mobile app, email, or directly within the system.

Purchase Order Creation:

Once all approvals are received, the purchasing personnel can send purchase orders to the selected vendors in one click.

(Optional) Cost Control Approval:

If required, requests are routed through the cost control department for approval

Internal Distribution:

Finally, the main warehouse transfers the received goods to the respective sub-warehouses, completing the procurement cycle.

Procurement Management

Smart Features That Streamline Procurement

Department-Based Requests:

All departments can submit their own requests through the system, significantly reducing the workload of the purchasing team.

Vendor Quote Automation via Excel:

Suppliers can return their offers by simply filling in an Excel form received via email. The system automatically imports this data into the quotation module.

Online Vendor Portal:

Alternatively, vendors can receive a secure link that directs them to a Eptera Portal where they can enter their prices and terms directly.

Contract-Based Pricing:

If a vendor has a pre-defined contract with your company, contract terms can be registered in the system. When that vendor is selected for a quote, the agreed prices are automatically applied.

An intelligent vendor selection feature

It is available within the system, automatically determining the most appropriate supplier based on predefined criteria.

Procurement Management

Intelligent Demand Generation

Stock-Level-Based Auto Requests:

The system automatically generates replenishment requests for items that fall below their defined minimum stock levels, calculating the required quantity to reach the optimum level.

Forecast-Based Requests:

Another intelligent feature allows the system to generate requests based on forecasted guest numbers for breakfast, lunch, and dinner. For example, it calculates the 3-day raw material requirements for the planned menus and compares them with kitchen stock levels—enabling chefs to easily create accurate requests from the main warehouse.

By combining structured workflows, automation, and intelligent control mechanisms, our procurement system delivers operational excellence at every stage. With the forthcoming integration of AI-driven procurement capabilities, we are not only streamlining processes—but redefining the future of purchasing in the hospitality industry.

Bank Integrations

This seamless integration not only centralizes your banking operations but also enhances financial accuracy, streamlines reconciliation, and empowers your finance team with real-time, actionable insights.

Centralized Interface

With our Online Bank Integration module, you can monitor all your bank accounts and transactions from different banks through a single centralized interface.

Transaction Categories

Incoming transactions—such as POS collections, customer payments, vendor disbursements, interbank transfers, and banking fees—are automatically categorized based on their nature.

Account Matching Mechanism

The system intelligently identifies the relevant account for each transaction by analyzing details like tax ID numbers, account numbers, and other reference data included in the bank records.



Accounting Integration

Thanks to our custom-built mapping engine, all bank transactions are transferred into the accounting module with full accuracy, based on the transaction type. For example, POS transactions are automatically analyzed to calculate service charges and post them to the correct commission expense accounts—ensuring both precision and automation in financial reporting.

HR Management

In today's fast-paced business environment, digitalizing human resources processes is essential for boosting employee satisfaction and achieving operational efficiency.

The Eptera Human Resources Module offers a fully digital HR infrastructure, specifically developed for the hospitality industry.

All Processes on a Single Platform

From personnel management to training planning, from performance evaluation to payroll, all HR functions are unified in a single platform—streamlining and accelerating your processes.

Mobile-Friendly and 100% Cloud-Based

Employees and managers can access all HR functions anytime, anywhere. The mobile app makes it easy to submit leave requests, view payslips, apply for training, and more.



Smart and Authorized Access

Each user only accesses the modules and data relevant to their role and permissions. This ensures top-level data security.

Engagement-Oriented Design

Employee engagement is strengthened through announcements, suggestion systems, goal management, and internal communication tools.

HR Management

Employee Information Management

Centralized storage and management of personal and employment information for all staff. Easy updates and systematic document tracking.

Clock-In/Out and Attendance Tracking

Real-time tracking of employee entry/exit times, shift details, and attendance. Historical reports enable detailed analysis of workforce continuity.

Leave and Overtime Requests

Employees can submit leave or overtime requests via mobile or web. Approval processes are handled easily, with all actions recorded.

Performance Evaluation

Assessments based on individual and departmental goals. Feedback, scoring, and areas for development are reported in detail.

Training Management

Training plans are created based on employee development needs. Training requests, participation tracking, and evaluations are fully digital.

Asset and Equipment Tracking

All items assigned to employees (e.g., uniforms, devices) are tracked within the system. Distribution and return processes are managed efficiently.

Payroll and Document Sharing

Payslips, contracts, and other personal or corporate documents are securely stored and can be accessed anytime by employees.

Internal Communication and Suggestion System

Announcements, surveys, suggestions, and events are shared on a single platform—strengthening engagement and internal culture.

TALYA DEMO
Seçili Firma: TALYA DEMO (14)
Yıl: 2021 - Ay: 6

Menüde Ara

- Tanımlar
- Sicil Kartları**
 - Çalışanlar Sicil Kartları
 - Eski Çalışanlar Listesi
 - Kara Liste
 - Jandarma KBS
 - Excel Puanaj
- Bordro Listesi
- E-Muhtasar
- Kullanıcı İşlemleri
- İhbar ve Kudem Tazminatı
- İnsan Kaynakları Yönetimi
- Raporlar

TENANTID: 1 - demo -

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 Sicil Kartları

+ - ✎ ✎ ✎ ✎ ✎

Hepsi Normal

Bordro	Firma Adı	TC Kimlik No
1	TALYA DEMO	111111111111
2	TALYA DEMO	111111111111
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100	TALYA DEMO	111111111111

Hesap Pusulası	Alle Durumu Bildirimi	Çalışma Belgesi
İlişik Kesme Formu	Personel Memnuniyeti Anketi	İş Giriş-Periyodik Muayene Formu
Belirsiz İş Sözleşmesi	Mevsimlik İş Sözleşmesi	Performans Değerlendirme Formu
Covid-19 Çalışan Bilgi Formu	Ayrılış Mülakat Formu	AGİ Tahhütnamesi
GSS Raporu	Zimmet Raporu	Fazla Çalışma Muafakatnamesi
İş Sağlığı ve GÜV. Tah.	İş Güvenliği Eğitim Tutanağı	Oryantasyon Formu
Personel İlişik Kesme Formu	İş Güvenliği Talimatı	Personel Sicil Kartı
Lojman Yazısı		

ESİN	AY	01.01.2020	ÖN BÜRO
KAAN	ALTIN	20.12.2018	KAT HİZMETLERİ
MEHMET	BAŞ	10.06.2021	KAT HİZMETLERİ
MERVE	KARA	01.01.2020	KAT HİZMETLERİ
MUSTAFA	GÜN	07.06.2021	TEKNİK SERVİS
ÖZGE	CAN	29.04.2020	İNSAN KAYNAKLARI
SERKAN	GÜN	11.08.2020	TEKNİK SERVİS
SUDE	ATICI	01.01.2021	MUHASEBE
ZAFER	ERCAN	01.01.2020	SATIN ALMA

Ünvan	Kanun Kodu	Bordro Tipi	SGK Meslek	BES Var	SC
ÖN BÜRO MÜDÜRÜ	05510	NORMAL	1411.02 - Ön Büro	<input checked="" type="checkbox"/>	1
MUHASEBE ELEMANI	05510	NORMAL	2423.10 - İnsan Kay.	<input checked="" type="checkbox"/>	2
MUHASEBE MÜDÜR YARDIMCI	05510	NORMAL	3313.01 - Muhaseb.	<input checked="" type="checkbox"/>	3
MUHASEBE ŞEFI	05510	NORMAL	1211.14 - Muhaseb.	<input checked="" type="checkbox"/>	1
SATIN ALMA MÜDÜRÜ	05510	NORMAL	1324.06 - Satın Aln.	<input type="checkbox"/>	1
KOMİ	05510	NORMAL	1411.09 - Kat Hiz.	<input type="checkbox"/>	1
TEKNİK ŞEŞ	00000	EMEKLI	1349.11 - Teknik M	<input type="checkbox"/>	1
RESEPSİYONİST	05510	NORMAL	4224.03 - Resepsiy.	<input checked="" type="checkbox"/>	4
KAT HİZMETLERİ ELEMANI	05510	NORMAL	1330.03 - Yönetici (<input checked="" type="checkbox"/>	1
KAT HİZMETLERİ MÜDÜRÜ	05510	STAJYER	1411.02 - Ön Büro	<input checked="" type="checkbox"/>	1
KAT HİZMETLERİ ELEMANI	05510	NORMAL	1411.10 - Kat Hiz.	<input checked="" type="checkbox"/>	1
TEKNİK ASİSTANI	05510	NORMAL	1349.11 - Teknik M	<input checked="" type="checkbox"/>	1
İNSAN KAYNAKLARI MÜDÜRÜ	05510	NORMAL	1212.03 - İnsan Kay.	<input type="checkbox"/>	1
TEKNİK MÜDÜR	05510	NORMAL	1349.11 - Teknik M	<input checked="" type="checkbox"/>	1
MUHASEBE MÜDÜRÜ	05510	NORMAL	1211.06 - Muhaseb.	<input checked="" type="checkbox"/>	1
SATIN ALMA PERSONELİ	05510	NORMAL	3323.03 - Satın Aln.	<input checked="" type="checkbox"/>	3

Toplam: 16



MANGO HOTEL
Seçili Firma: MANGO HOTEL (712)
Yıl: 2021 - Ay: 10

Menüde Ara

- Tanımlar
- Sicil Kartları
- Bordro Listesi
- E-Muhtasar
- Kullanıcı İşlemleri
- İhbar ve Kudem Tazminatı
- Bütçe İşlemleri
- İnsan Kaynakları Yönetimi**
 - PDKS**
 - Giriş Çıkış Listesi**
 - Shift-Giriş Çıkış Listesi
 - Giriş-Cıkış Açıklamalar
 - Toplam Mola Listesi
 - Günlük Okutmayanlar Listesi
 - PDKS Cihaz Listesi

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 Giriş Çıkış Listesi


Filters

Tarih

1.11.2021



Firma	Adı Soyadı	Departman	Pdks No	Tarih	Saat	İşlem Açıklaması
MANGO HOTEL	ZEYNEP KAYA	KAT HİZMETLERİ	130	01.11.2021	00:00	İşten Ayrılmış
MANGO HOTEL	EMİNE ŞEN	KAT HİZMETLERİ	120	01.11.2021	00:00	İşten Ayrılmış
MANGO HOTEL	AHMET SAĞLAM	MUTFAK	119	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	ALİ KILIÇ	ÖN BÜRO	117	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	ECE YILDIZ	MUHASEBE	111	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	MEHMET ÇAY	MUHASEBE	131	01.11.2021	09:10	İşe Geliş
MANGO HOTEL	ZEYNEP KAYA	KAT HİZMETLERİ	130	01.11.2021	16:00	İşe Geliş
MANGO HOTEL	EMİNE ŞEN	KAT HİZMETLERİ	120	01.11.2021	16:00	İşe Geliş
MANGO HOTEL	AHMET SAĞLAM	MUTFAK	119	01.11.2021	18:00	İşten Ayrılmış
MANGO HOTEL	ALİ KILIÇ	ÖN BÜRO	117	01.11.2021	18:00	İşten Ayrılmış
MANGO HOTEL	ECE YILDIZ	MUHASEBE	111	01.11.2021	18:00	İşten Ayrılmış
MANGO HOTEL	MEHMET ÇAY	MUHASEBE	131	01.11.2021	18:00	İşten Ayrılmış

HR Portal Mobile App

With Eptera Personnel and Payroll Program, you can easily track your score, payroll and human resources performance management processes. It is suitable for companies of all sizes, from small-scale companies where a few people work to conglomerates where thousands of people work.

Why Choose Eptera HR Mobile App?

- 100% cloud-based structure for access anytime, anywhere
- Fast and intuitive user experience optimized for mobile devices
- Interaction-focused modules that support company culture
- Go paperless and eco-friendly by digitalizing all HR processes



HR Portal Mobile App

Secure, Authorized Access

Each employee accesses only the data relevant to their role and position. The role-based structure ensures maximum data security and process control.

Smart Profile Management

Employees can easily update their own information, while managers handle processes according to their access levels.

Clock-In/Out and Attendance Tracking

Manage staff attendance digitally with real-time monitoring and historical reports.

Leave and Overtime Requests

Requests are submitted in just a few taps and processed securely through an approval workflow.

Payroll, Asset Assignment, and Documents

All personal and corporate documents are accessible in digital format.

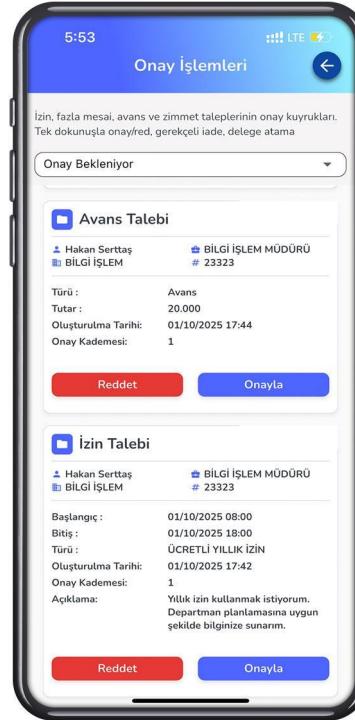
Performance and Training Processes

Evaluations, training requests, and development planning are brought together on a single screen.

Internal Communication and Engagement

Boost employee engagement through announcements, suggestions, events, and goal management.

HR Portal Mobil App



Quality & Document Management

Eptera Quality and Document Management System Software is a web and cloud-based, continuously improving smart quality and document management system where you can manage the quality processes in your business, prepare and publish your documents, and ensure that your managers and employees interact with these processes.

Operational Excellence through Integrated Quality Management

Eptera does more than just store quality documents; it integrates seamlessly with all your hotel's management systems (HR, CRM, ERP, etc.), making quality standards a natural part of daily operations. All employees are actively involved in quality processes through the mobile application.



Mobile and Cloud-Based Ease of Use

Management and auditing can be performed from anywhere with internet access. Both managers and staff have 24/7 access and interaction through desktop and mobile applications

Quality & Document Management

Digital Transformation in Document and Process Management

All documents—such as procedures, instructions, and forms—are prepared, revised, and monitored through a centralized system. With version tracking, electronic approvals, and access control, documents remain up-to-date and audit-ready at all times.

Smart Auditing and Automation

Internal audit forms help identify deficiencies easily, and department performance is measured through scoring. Findings are visually reported and, if needed, corrective/preventive actions (CAPA) are triggered automatically.

Quality Assurance through Continuous Improvement

Root cause analysis is conducted for errors, necessary actions are assigned and tracked within the system. This allows the system to improve after each audit and prevents recurring issues.

Identify Risks in Advance and Minimize Impact

Potential risks are analyzed using risk matrices, and preventive actions are taken through appropriate document revisions.

Equipment and Legal Compliance Monitoring

All equipment is monitored for periodic maintenance, and contracts are tracked within the system. Legal regulations are also kept up to date and integrated into the quality system.

Performance, Training, and Goal Management

Training is planned based on employee goals and roles, performance is evaluated, and goal achievement is analyzed.

Evaluation of Customer and Staff Feedback

Incoming complaints and suggestions are systematically collected, analyzed, and processed to enhance service quality.

Continuous Monitoring of Supplier Quality

Supplier performance is evaluated, and continuous improvement is achieved based on this data.

② Kalite Dokümanları



Toplam: 5

Filtreler

Kontrol Başlangıç	Kontrol Bitiş	Doküman Tipi
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Aktif			Onay Sürecinde	Arşiv	İptal	Hepsi			
Departman	Doküman Kodu	Doküman Adı			Dok...	İlk Yayın Tarihi	Revizyon Tarihi	Revizyon No	Hazırlayan
F&B	FB.01	Banquet Operasyon Prosedürü			01	01.05.2019	30.07.2024	1	
Kat Hizmetleri	HK.02	Bebek Yatakları Temizlik ve Dezenfeksiyon Formu			02	01.03.2018			
Bilgi İşlem	IT.03	Bilgi Güvenliği Prosedürü			03	01.02.2018			
F&B	FB.04	Gıda Hazırlık Talimatı			04	18.04.2024			
F&B	FB.05	Buz Makinesi Temizlik ve Dezenfeksiyon Talimatı			05	01.01.2019			

KALAY TURIZM
Seçili Firma: KALAY TURIZM (3462)
Yıl: 2024 - Ay: 8

Menüde Ara

② Düzeltici Önleyici İyileştirici Faaliyetler(DOIF)



Toplam: 3

Filtreler Tarihten >= 01.01.2024 Tarihine <= 31.12.2024

Tarihten *	Tarihine *	<input type="checkbox"/> Düzenleyici	<input type="checkbox"/> Önleyici	<input type="checkbox"/> İyileştirici	<input type="checkbox"/> Tekrar Eden
1.1.2024	31.12.2024	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hepsi	Yeni	Açık	Kapatıldı	Planlandı	İptal
Tarih	Sorumlu Departman	DOIF No	Tespit Türü	Boyut	Uygunsuzluk
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
12.06.2024	F&B	FB023	İç Denetim Uygunsuzluğu	Minör	Buz makineleri küreklerinin ...
09.04.2024	Mutfak	STW1	İç Denetim Uygunsuzluğu	Minör	Bakliyat arabaları temizlikleri...
04.04.2024	Mutfak	K012	İç Denetim Uygunsuzluğu	Minör	Üretim alanlarında yapılan iş...

DENANTID: 2399 - busra kalay -

KALAY TURIZM
Seçili Firma: KALAY TURIZM (3462)
Yıl: 2024 - Ay: 8

Menüde Ara ★

- ↳ Benim Ekranlarım
- ↳ **Kalite Yönetimi**
 - ↳ Doküman Listesi
 - ↳ Doküman Revizyon Talepleri
 - ↳ Denetim Form Tanımı
 - ↳ Denetimler
 - ↳ Denetim Analizleri
 - ↳ DOIF Giriş
 - ↳ DOIF
- ↳ **Hedef Yönetimi**
 - ↳ **Hedefler**
- ↳ Ekipman Bakım Yönetimi
- ↳ Mevzuat Yönetimi
- ↳ Eğitim Planlama

TENANTID: 2399 - busra.kalay -
Version: 17.0.04

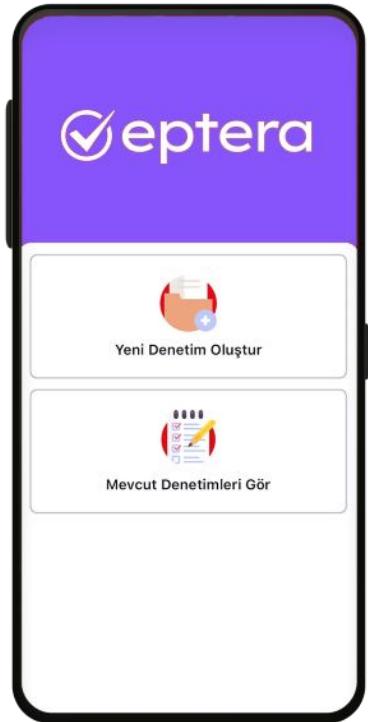
?

 Hedefler

Toplam: 2

Departm...	Hedef Açıklama	Peri...	Önceki Yıl D...	Yeni Hedef	Gerçekleşen	Gerçekleşme Oranı	Ocak	Şubat	...
Bilgi İşlem	LOJMANDA İNTERNET MEMNUNİYETİ	Aylık	80,00	85,00	857,00	1.008,24	75,00	80,00	7
Bilgi İşlem	LOJMANDA İNTERNET MEMNUNİYETİ	Yıllık	80,00	85,00	0,00	0,00			

Quality & Document Management - Mobile App



Supplier Portal

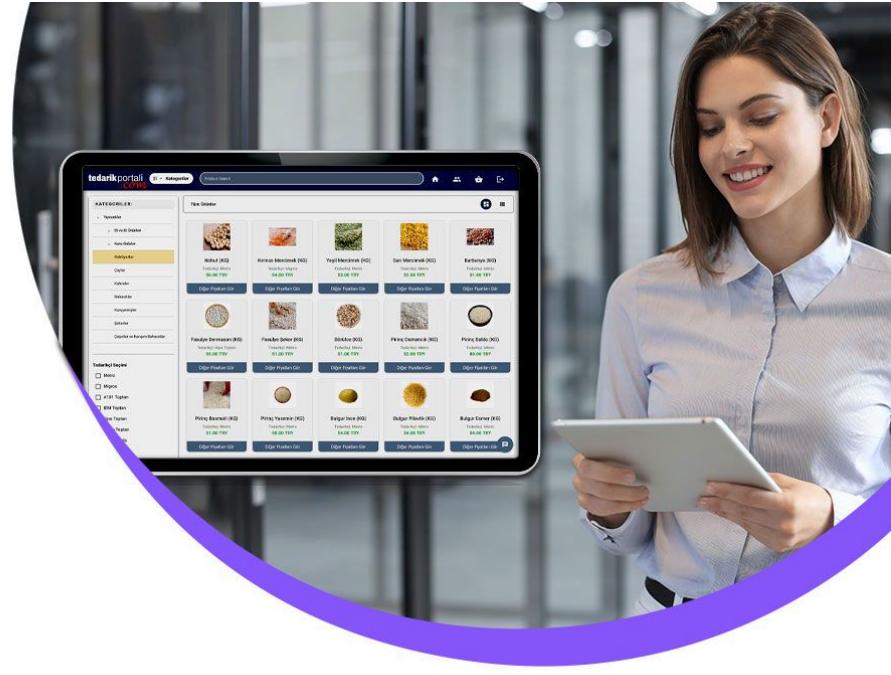
Hotels, provide speed, efficiency and cost control in purchasing processes, both save time and optimize their budgets. Suppliers can promote themselves to thousands of hotels and offer special prices according to payment method, delivery time and customer category. They can receive payments in advance or offer credit payment options to their customers

View the Best Prices from Top Suppliers in One Place!

Easily compare the best offers from the most preferred suppliers. No more time-consuming research—quickly find the most budget-friendly options.

Instant Price Comparison from 3 Different Suppliers

Before placing an order, instantly compare prices from three different suppliers and choose the most suitable offer. Speed up your decision-making process and secure the best deal.



Supplier Portal

Flexible Pricing Options

Set flexible prices based on criteria such as order quantity, payment terms, and delivery time. Enjoy special conditions and favorable pricing on every purchase through our portal.

Online Ordering, Contracting, and Process Tracking

Manage your entire purchasing process online! Place orders, sign contracts instantly, and monitor the supply process in real time.

Save time and accelerate your operations.

Smart Recommendations for Exclusive Deals

Discover personalized campaigns and promotional prices through our intelligent recommendation system. The portal automatically suggests the most beneficial offers based on your needs.

Secure Payment Options

Make payments safely and take advantage of post-delivery payment options. Credit-based payment alternatives also help you maintain a more flexible cash flow.

Easy Access to Quality Certifications

Access product quality certificates from your suppliers with just one click. Verifying product reliability and compliance with legal requirements has never been easier!

Procurement Analysis Based on Market Averages

Compare your purchases with market averages to use your budget more efficiently. Our portal continuously provides insights to help make your procurement process smarter and more effective.

Supplier Portal - Main Categories

tedarikportali.com

Kategoriler

Product Search

Home

Profile

Cart

Logout

KATEGORİLER:

- Yiyecekler
- > Et ve Et Ürünleri
- > Kuruyemişler
- Baklıyatlar**
- Çaylar
- Kahveler
- Baharatlar
- Kuruyemişler
- Şekerler
- Çeşniler ve Karışım Baharatlar

Tedarikçi Seçimi

- Metro
- Migros
- A101 Toptan
- BİM Toptan
- Kipa Toptan
- Torku Toptan
- Kervan Gida
- Ülker Toptan

Tüm Ürünler

 Nohut (KG) Tedarikçi: Metro 50.00 TRY Diğer Fiyatları Gör	 Kırmızı Mercimek (KG) Tedarikçi: Migros 54.00 TRY Diğer Fiyatları Gör	 Yeşil Mercimek (KG) Tedarikçi: Metro 53.00 TRY Diğer Fiyatları Gör	 Sarı Mercimek (KG) Tedarikçi: Metro 52.00 TRY Diğer Fiyatları Gör	 Barbunya (KG) Tedarikçi: Metro 51.00 TRY Diğer Fiyatları Gör
 Fasulye Dermason (KG) Tedarikçi: Kipa Toptan 55.00 TRY Diğer Fiyatları Gör	 Fasulye Şeker (KG) Tedarikçi: Metro 51.00 TRY Diğer Fiyatları Gör	 Börülce (KG) Tedarikçi: Metro 51.00 TRY Diğer Fiyatları Gör	 Pirinç Osmancık (KG) Tedarikçi: Metro 52.00 TRY Diğer Fiyatları Gör	 Pirinç Baldo (KG) Tedarikçi: Metro 80.00 TRY Diğer Fiyatları Gör
 Pirinç Basmati (KG) Tedarikçi: Metro 51.00 TRY Diğer Fiyatları Gör	 Pirinç Yasemin (KG) Tedarikçi: Metro 50.00 TRY Diğer Fiyatları Gör	 Bulgur İnce (KG) Tedarikçi: Metro 54.00 TRY Diğer Fiyatları Gör	 Bulgur Pilavlık (KG) Tedarikçi: Metro 54.00 TRY Diğer Fiyatları Gör	 Bulgur Esmer (KG) Tedarikçi: Metro 54.00 TRY Diğer Fiyatları Gör

OTHER SOLUTIONS

Advanced Website

Eptera offers a modern, high-quality and fully functional website that will highlight your business in the digital world at extremely affordable prices, away from high costs. Create a reputable and prestigious brand perception that gives confidence to your guests with a modern and professional design.

Modern and Professional Design:

Create a trustworthy, reputable, and prestigious brand image that inspires confidence in your guests.

Online Reservation Page:

Increase your bookings with an integrated reservation system that matches your website's design and corporate identity.



Advanced Website

100% SEO Guarantee:
Rank higher on search engines quickly and reach more potential guests.

Under 2 Seconds Loading Time & Over 90% Performance Score:

Offer a fast and seamless browsing experience your visitors will appreciate.

Mobile-Optimized Design:
Ensure your site works flawlessly on all mobile devices, so your visitors can access it anytime, anywhere.

Smart Chatbot:

Receive inquiries via email even when you're offline—never miss a potential booking.

Corporate QR Business Card:

Share your contact information instantly with a single tap, making networking more efficient.

Campaign and Pop-up Support:

Promote special offers to your guests quickly and boost reservations.

User-Friendly Admin Panel:

Easily and effortlessly update your website content whenever needed.

SSL Certificate & Cloudflare Protection:

Provide a secure and uninterrupted web experience for your visitors.

Virtual POS Integration

Secure Payment Infrastructure

All transactions are processed with bank-level security using 3D Secure technology. Card data is never stored, and the system is PCI-DSS compliant.

Automatic Payments for Online Reservations

Payments for bookings made through your website or OTAs are processed automatically. Pre-authorizations, charges, and refunds are all managed from a single dashboard.

Automated Invoicing and Reporting

Payments are automatically linked to Eptera's front office module. Invoices are generated instantly, and revenue reports can be viewed in real time.



API Integrations

In modern hotel management, seamless integration between systems is critical for speed, flexibility, and operational efficiency.

Eptera API Integration is a robust and secure solution that enhances your hotel's existing digital infrastructure by enabling smooth communication between platforms.

- Comprehensive and up-to-date API documentation
- Technical support for fast and smooth integration
- Modular structure—use only the services you need
- Continuously updated and improved API infrastructure
- Full compatibility with all Eptera modules



API Integrations

Why API Integration?

Eliminate Manual Data Entry

Say goodbye to repetitive manual inputs across different systems.

With API integration, all platforms communicate in real time—reducing errors and saving valuable time.

Scalable and Flexible Infrastructure

Whether you're a boutique hotel or a large hotel chain, the scalable API structure adapts easily to your operational needs and future growth.

Developer-Friendly Documentation & Support

Built on a RESTful architecture with JSON data format and detailed technical documentation, Eptera APIs enable quick and easy integration for your development teams.

Secure Data Transmission

Eptera APIs ensure top-level data security through API key usage, HTTPS protocol, and strict access control mechanisms.

Integration Possibilities

Online Booking Engines

Real-time synchronization of reservations between your website, OTAs, and PMS

CRM and Marketing Platforms

Automatic campaign triggers and guest segmentation based on real-time data

Accounting and ERP Systems

Instant sharing of billing, revenue, and customer account data with financial systems

Turnstile, Keycard & Room Automation Systems

Control guest movements and secure access areas through system-to-system coordination

Mobile Apps and Self-Service Kiosks

Enable features like self check-in, room selection, or payments directly via API

Viofun - Digital Concierge

Viofun is a software solution that enables hotels and transportation companies to offer events, tours, and activities to their guests through a digital platform. Designed for both **B2C** and **B2B** use, Viofun helps enhance the guest experience while generating additional revenue for your hotel.

With Viofun, guests can simply scan QR codes in their hotel rooms to discover local events, purchase tickets at special discounted rates, and enrich their overall travel experience. Even before guests arrive at the hotel, city, or country, they can explore available activities and tours—and purchase tickets in advance.



Viofun - Digital Concierge

Additional Revenue Stream

Beyond your in-house services, you can offer guests access to city-wide tours and events—creating new opportunities for revenue generation.

Enhanced Guest Satisfaction

Provide your guests with more entertainment and activity options. Happier guests are more likely to return and recommend your property.

Digital Transformation & Easy Integration

Even in-hotel services like spa treatments, restaurant bookings, or massages can be sold directly through the Viofun platform. With powerful reporting tools and a user-friendly management panel, you can monitor who purchased what, when—and manage your operations efficiently.

Strengthen Your Hotel's Brand

Viofun adds value to your brand and sets your hotel apart from the competition. When inviting guests to return the following year, you can remind them of the memorable experiences they had—and win them back with special offers or gifts.

Support the Local Economy

Viofun allows you to promote the products and services of local event organizers and tour providers directly to your guests. In doing so, your hotel becomes more than just a service provider—it becomes a bridge between guests and the local community.

Thank You

